Vital Statistics Administration

Maryland Electronic Death Registration System

Fixing "File Not Found" Errors and Shortcut Creation Guide

Maryland Electronic Death Registration System

The Maryland Electronic Death Registration System (MD-EDRS) functions similarly to typical online web applications, and can be accessed by any web browser with an internet connection. There are two sites:

- https://mdedrs.health.maryland.gov/train/

This site is commonly referred to as "TRAIN", and is the site where users may practice entering test data to train on using the system.

This site is for training purposes only. Never enter real certificate information in this site.

and

- https://mdedrs.health.maryland.gov/prod/

This site is commonly referred to as "PROD" (as in 'production'), and is the site where actual certificate data is entered.

How to fix a "File Not Found" issue.

Sometimes a log-in failure occurs because the browser holds the settings from the previous session. It will be a numbered error, like "400", "404" or "405", and look similar to the following:

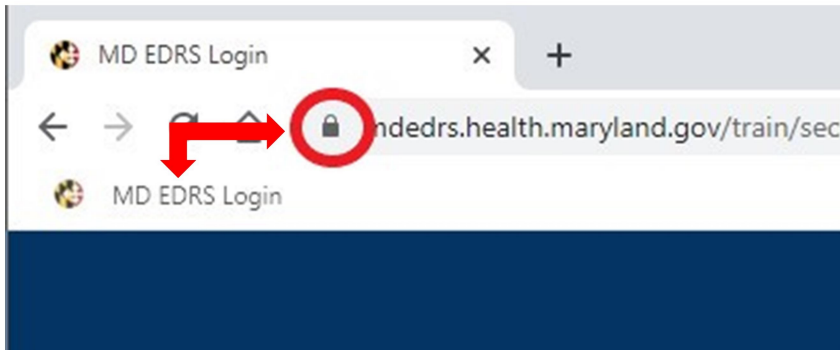There are two ways to resolve this:

1. Slowly click twice at the right-most end of the URL address and use the backspace key to delete the characters back to the first encountered backslash "/" and then press Enter; or

2. Highlight the entire portion of the URL that comes after "/prod/" or "/train/", hit the Delete key, and then press Enter.
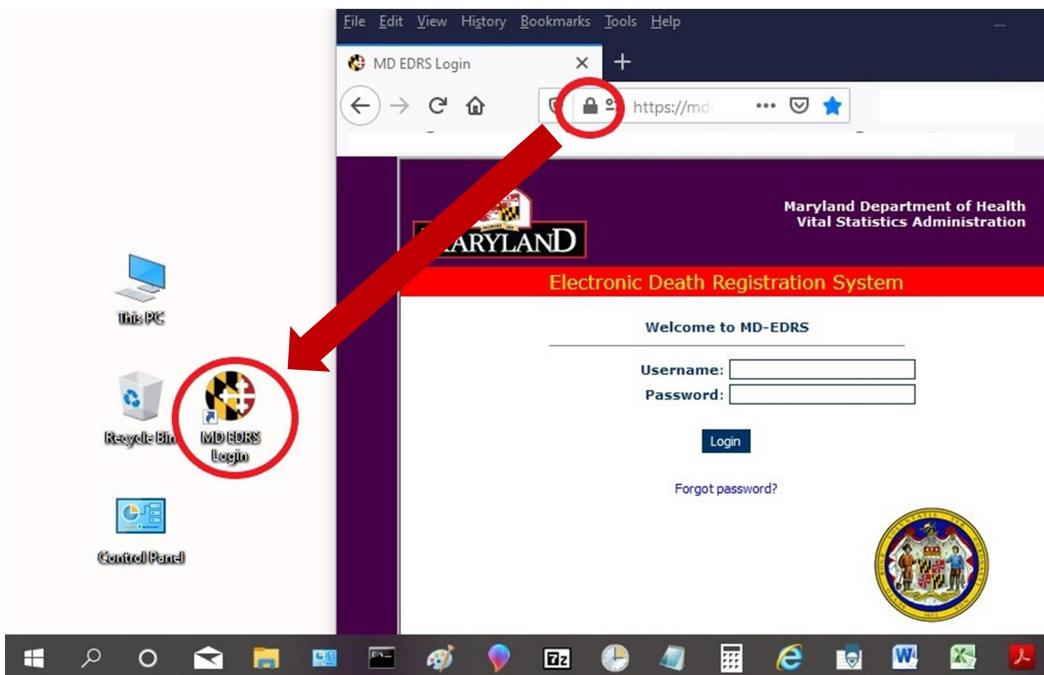
Creating Shortcuts to the MD-EDRS Training and Production sites.

It is recommended that both MD-EDRS sites be bookmarked and titled uniquely so the user is sure which one they are logging onto. Creating shortcuts to quickly access the sites is easy.

In the address bar, at the left-most side of the URL, there will be either a lock icon (as shown below) or the site's logo icon, depending on the browser. By clicking on the icon and dragging it to the browser's **Favorites** bar or to the user's **Desktop**, a shortcut can be created:
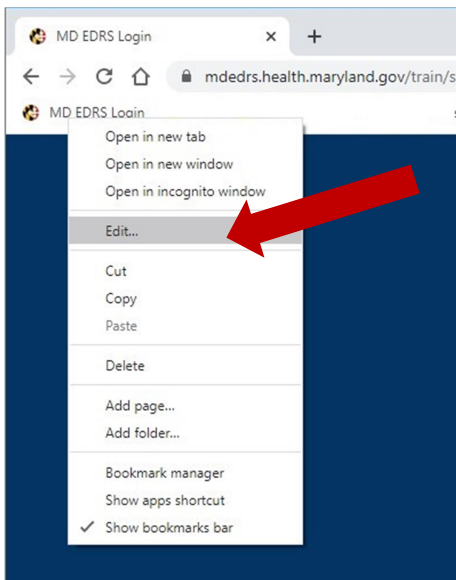

Clicking the icon and dragging it to the **Favorites** toolbar of the browser - the shortcut is "stuck" there, for easy access by the user.
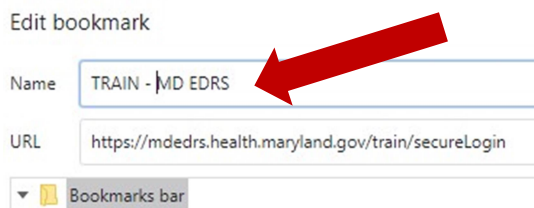

Clicking the icon and dragging it to an open space on the **Desktop** - the shortcut is available for the user there.

How to Edit Bookmarks.

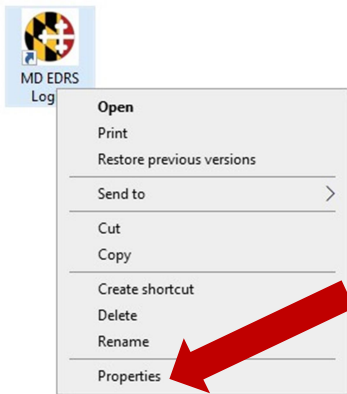Once the bookmark is created, edit the name to know at-a-glance which site the bookmark is for. Editing a bookmark is also very easy:
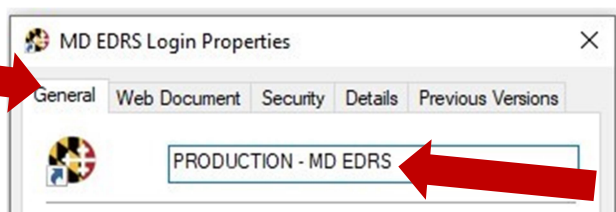
	To edit a shortcut in the **Favorites Toolbar**, right click the bookmark, and select "Edit".
	Edit the bookmark "Name" to clearly indicate which site it belongs to. In this example, the bookmark is for the Training site.
	To edit a bookmark on the **Desktop**, right click the shortcut and choose "Properties".
	Click the "General" Tab, and then change the name of the bookmark to clearly indicate to which site it belongs. In this example, the bookmark is for the Production site.