



HOSPITAL CENTER
Established 1896

Jordan Butler, Chief Executive Officer
Jo Hall, M.D., Clinical Director
LaKeesha Moore, Chief Operating Officer

Springfield Hospital Center does not discriminate in admission and treatment of patients based on race, creed, color, sex, national origin, age, religion, sexual orientation, and/or political belief.

The Department, in compliance with the Americans with Disabilities Act, ensures that qualified individuals with disabilities are given an opportunity to participate in and benefit from DHMH services, programs, benefits, and employment opportunities.

Wes Moore, Governor
Laura Scott, MD, MPH, MDH Secretary

SPRINGFIELD
HOSPITAL CENTER

6655 Sykesville Road
Sykesville, Maryland 21784

410-970-7000
1-800-333-7564
TTY: 410-549-7950
TTY: 1-800-249-4347

<http://dhmh.maryland.gov/springfield/>



04/24



Accredited by The Joint Commission

Information For Visitors



Springfield Hospital Center

Focusing on excellence in recovery

Springfield Hospital Center's goal is that every patient will recover and return to the community. Our expert staff works with patients to give them care and services that will help them recover. We ask you to follow these guidelines to help keep the hospital safe for everyone and a place of healing for our patients.

Visiting hours: Visits are permitted from 1:00 p.m. to 8:00 p.m. Monday - Sunday. **Appointments are strongly encouraged. Please call the hospital operator on 410-970-7000 to schedule a visit.**

In special circumstances, extended visit hours may be available with approval of the Treatment Team and Administration.

Identification: Visitors must sign in and out with the security attendant at the main entrance to each patient building.

Storage of items: Visitors will be asked to store coats, jackets, bags, purses, etc., in cars or lobby lockers.

Entering patient visitation areas: All visitors are required to go through the metal detector before entering visitation areas. All items that visitors want to bring must go through the metal detector & will be inspected by Security and/or Clinical staff. Items visitors refuse to have searched will not be permitted into the patient visitation areas.

See our website at:

<https://health.maryland.gov/springfield/Pages/home.aspx>

Your Role in Infection Prevention

Springfield Hospital Center makes every effort to protect our patients, assisted living residents, healthcare workers and visitors from infection. Since visitors may be a potential source of infection, all visitors are asked to honor and respect the following guidelines:

Don't visit when sick or not feeling well - It is safest for everyone to reschedule visitation after a visitor has recovered from being sick. Visitors are considered sick or infectious to other persons when they have symptoms of fever, chills, sore throat, cough, runny or congested nose, body aches, fatigue, nausea and/or vomiting, diarrhea, or a rash.

Clean hands often - Hand hygiene supplies are available for use in the building lobbies and restrooms. Visitors are encouraged to complete hand hygiene upon arrival and often throughout the visit especially after sneezing, coughing, touching the eyes, nose, or mouth and/or using the restroom.

Masking Policy - Face mask use is optional during visitation. However, there may be times when face masks are required (mandatory) in certain areas of the hospital due to an outbreak of COVID-19 or other respiratory infections. Face masks are available onsite for visitor use. **Confirm requirements when scheduling a visit.**

NO VISITORS UNDER 18

Please contact the patient's unit if you have questions.

As a visitor to Springfield Hospital Center, you will see this information about safety in all areas occupied by patients:

We work hard to keep patients safe and help them recover. To do this, we do not allow the following behaviors and items:

- Food and beverages of any kind
- Tobacco in any form and tobacco-like products
- Lighters and matches
- Cameras
- Cell phones
- Drug or alcohol use
- Drugs
- Items made of glass
- Items with alcohol in them
- Plastic bags larger than a sandwich bag
- Weapons
- Close physical contact with patients or staff
- Disregard for safety
- Disregard for privacy
- Disruptive behavior
- Harmful behavior towards patients or staff
- Verbal abuse

Visitors who do not follow these rules will have to leave the hospital.

Can I talk to the patient's psychiatrist or any other member of their Treatment Team?

Springfield Hospital Center encourages family and support system participation in the treatment goals for the patient. However, we must protect each patient's confidentiality. A patient must give consent for Springfield staff to provide information to family members or significant others. Consent is voluntary and can be revoked at any time.

How can I reach a patient by phone?

Each unit has a pay phone that may be used to call a patient. The unit staff can give you this number.

May I send mail to a patient?

Mail may be addressed to: Springfield Hospital Center, 6655 Sykesville Road, Sykesville, MD 21784, ATTN: Patient's name and unit

Are children allowed to visit?

No visitors under 18 are allowed.

Can I visit the cemetery?

The cemetery is open to all visitors from dusk to dawn 7 days a week.

Does the hospital have language interpreter services?

We take reasonable steps to have language services available 24 hours per day, 7 days per week, for all necessary services for patients with limited English proficiency. Interpreter services are available 24 hours per day, 7 days per week, for deaf patients. Family members and/or visitors may use interpreter services when visiting the Deaf Unit.

DIRECTIONS

From North:

Take the Baltimore Beltway (695) to Exit 18 West (Liberty Road/ MD Route 26). Travel 12 miles west to the intersection of MD Routes 26 and 32 (Eldersburg). Go 1 mile south on MD Route 32 to the hospital entrance on the left.

From South:

Take the Baltimore Beltway (695) to 95 North to Route 32 West. Travel 5 miles north to the hospital entrance on the right. I need the official directions. I am directionally challenged

From Western Maryland:

Take Interstate 70 East towards Baltimore. Take Exit 80 (MD Route 32) and travel north approximately 5 miles to the hospital entrance on the right.

Springfield Hospital Center's Mission

Springfield is a patient-centered psychiatric hospital dedicated to the care and treatment of persons with mental illness within a safe environment. We ask all visitors to fully comply with the guidelines set forth for visitation to ensure an effective and safe experience for our patients, staff, and visitors.

For more information,

To reach staff on a patient's unit, call 410-970-7000 and ask for the unit by name.

Volunteer Services offers activities and items that patients need. 410-970-7250

The Resident Grievance System makes sure that patients' rights are protected and that they have a way to voice complaints and have them resolved. 1-800-747-7454

The Ethics Committee helps patients, families, and staff resolve issues. 410-970-7205

The Chaplain helps patients and families with spiritual needs. 410-970-7205

For more info about mental illness and recovery, contact the National Alliance on Mental Illness (NAMI) at www.nami.org or call 1-800-950-6264.

NAMI Maryland chapter: www.md.nami.org or call 1-800-467-0075