

# CHALLENGES TO PATIENT CONFIDENTIALITY

## Potential Breaches Outside the Health Center

### INSURANCE

Implementation of the ACA in conjunction with Medicaid expansion has **increased the number of individuals covered by Medicaid or commercial health plans**, expanding access to care in many states.

However, billing these third party payers can result in the generation of explanation of benefits (EOBs) and other **communications to the policyholder that can potentially compromise confidentiality for covered dependents**.

Health information for **dependents**

may be sent to the **policyholder** through



Children



Young adults  
(18-26)



Spouses and  
domestic partners



- EOBs and claims
- Bills
- Patient Portals
- Deductible information



Policyholder