

## Johns Hopkins (JHHC) Contact Information 2020

### Postal Address & Deliveries:

#### Johns Hopkins HealthCare

7231 Parkway Drive, Suite 100  
Hanover, MD 21076

### Phone or E-mail:

#### Provider Relations

888-895-4998

#### Employer Health Programs (EHP) Customer Service

410-424-4450 or 800-261-2393

[ehpcustomerservice@jhhc.com](mailto:ehpcustomerservice@jhhc.com) \*

#### Priority Partners Customer Service

800-654-9728

[ppcustomerservice@jhhc.com](mailto:ppcustomerservice@jhhc.com) \*

#### US Family Health Plan (USFHP) Customer Service

410-424-4528 or 800-808-7347

[usfhpcustomerservice@jhhc.com](mailto:usfhpcustomerservice@jhhc.com) \*

#### Advantage MD Customer Service

HMO: 877-293-4998

PPO: 877-293-5325

#### Advantage MD Compliance Department

Local: 410-762-1575

Toll free: 844-697-4071

[MedicareCompliance@jhhc.com](mailto:MedicareCompliance@jhhc.com)

For 24/7 hotline reporting, use: 844-SPEAK2US (844-773-2528) or email the hotline (Access ID: JHU)

#### Care Management

410-424-4480 or 800-261-2421

Menu options have recently changed. For more information.

\*Please do not send any Protected Health Information (PHI) and personal medical information when using any of the E-mail link above. Please include contact information in case we need to reach you.