

Priority Partners Explanation of Benefits Notice
April 2018



Understanding the Explanation of Benefits (EOB)

This year, Priority Partners members will begin receiving Explanation of Benefits (EOB) statements in the mail. So what is an EOB?

The first thing to know is that an EOB is not a bill. They are not asking for payment. An EOB tells the member what services they received and what their coverage was for the services. It provides information about how much a service cost and how much Priority Partners paid for the service.

This information helps members keep records of the services they have had and helps them understand how those services are covered and paid for. Any time a Priority Partners member receives health care, they will receive an EOB in the mail. If you have any questions about an EOB, please call our Customer Service at 800-654-9728.

The EOBs from Priority Partners will look similar to this:



8704 Curtis Court
 Glen Burnie, MD 21061

Patient Name
 Patient Address1
 Patient Address2
 Patient City, State Zip

Your Explanation of Benefits

Customer Service Information:
 Phone: (410) 424-4600
 Fax: (410) 424-4888
 Website: www.ppmco.org

For more information on your coverage, log into your HealthLink@Hopkins account www.ppmco.org

THIS IS NOT A BILL. YOU CANNOT BE BILLED FOR THE BALANCE OF ANY COVERED SERVICE

Date of EOB Notice: 01/01/2018

Member Name: Patient Name		Member ID: 12121212		Member DOB: 12/14/1965							
Provider Name: Submitting Provider Name			Provider ID Number: 123456								
Claim # 123456789											
Date of Service	Billed Amount	Allowed Amount	Allowable Maximum	Not Covered	Out-of-Pocket	Co-pay/Coinsurance	Other Ins Paid	Member Liability	Discount	Paid Amount	Remarks
1/8/2017-1/8/2017	50.00	44.00	55.00	44.00	0.00	0.00	0.00	44.00	0.00	0.00	8000
Line 1 - MEDICAL SERVICES											
1/9/2017-1/9/2017	30.00	80.00	20.00	80.00	0.00	0.00	0.00	80.00	0.00	0.00	8000
Line 2 - RADIOLOGY/IMAGING											
TOTALS			75.00	524.00	0.00	0.00	0.00	124.00	0.00		
										Amount Owed to Provider: \$24.00	