



PROVIDER NOTICE

Provider Relations Department 1-888-895-4998

This update contains pertinent information about changes that will impact the Johns Hopkins HealthCare provider network

eviCore Laboratory Management Program For Johns Hopkins Advantage MD

Tentative Effective Date: August 1, 2022

Health Plan Affected: Johns Hopkins Advantage MD

Type of Change: Process

Explanation of Change: Johns Hopkins Advantage MD has partnered with eviCore for Laboratory Management. This program includes molecular/genomic and non-molecular laboratory testing codes.

Effective tentatively on August 1, 2022, providers in the Advantage MD network must obtain prior authorization for medical necessity from eviCore for certain molecular/genomic testing codes. (eviCore has provided lab management services for Priority Partners since December 2021.) The prior authorization requirement applies to Advantage MD members of all ages. Providers should submit prior authorization requests via the [eviCore portal](#)* through HealthLINK, the eviCore portal directly, or, if the portal cannot be accessed, by calling eviCore at 866-220-3071.

View the list of impacted CPT codes for molecular genetic testing that will require prior authorization through eviCore.** Click Advantage MD, Resources and Guidelines, then "[eviCore Laboratory Management Program.](#)" All non-molecular testing and molecular/genomic testing procedure codes included in the program may be subject to claims review and payment policies (noted on code list as claims policies apply). Applicable clinical policies will be available on the eviCore portal prior to implementation.

Training

JHHC and eviCore strongly encourage you to attend a provider training session in July on the eviCore Laboratory Management Program for Johns Hopkins Advantage MD. These sessions will include detailed information about the prior authorization process, post service claims review process,

accessing information from the eviCore website, and a question-and-answer period.

Registration for Training

Attending an online training session requires advance registration. Each online training session is free of charge and will last approximately one hour. You only have to register for one session.

- Please go to [eviCore.webex.com](https://www.evicore.com/webex)
- Select "WebEx Training" from the menu bar on the left.
- Click the "Upcoming" tab. Choose the appropriate session name. Johns Hopkins Advantage MD Laboratory Management Provider Orientation
 - July 13: 12 p.m. - 1 p.m. EST
 - July 21: 9 a.m. - 10 a.m. EST
 - July 26: 3 p.m. - 4 p.m. EST
 - August 2: 2 p.m. - 3 p.m. EST
- Click "Register" next to the session you wish to attend. 5. Enter the registration information.

After you have registered for the WebEx session, you will receive an email containing the toll-free phone number and meeting number, conference password, and a link to the web portion of the session. Please keep the registration email so you will have the link to the WebEx conference and the call-in number for the session in which you will be participating.

For more information If you have any questions regarding the JHHC-eviCore web portal, please contact the Web Support team via email at portal.support@evicore.com or via phone at 800-646-0418 (Option 2).

*This link is from an external website that is not provided or maintained by or in any way affiliated with JHHC. Please note JHHC does not guarantee the accuracy, relevance, timeliness, or completeness of any information on this external website.

**The list of CPT/HCPCS codes are for informational purposes and may not be all inclusive. Inclusion or exclusion of a CPT/HCPCS code(s) does not signify or imply that the service described by the code is a covered or non-covered health service. Benefit coverage for health services is determined by the member's specific benefits plan document and applicable laws that may require coverage for a specific service. The inclusion of a code does not imply any right to reimbursement or guarantee of payment. Other policies and coverage determinations may apply. CPT[®] copyright 2022 American Medical Association. All rights reserved. CPT is a registered trademark of the American Medical Association.

Please contact the JHHC Provider Relations department at 1-888-895-4998 with any questions or concerns.