



# PROVIDER NOTICE

Provider Relations Department 1-888-895-4998

*This update contains pertinent information about changes that will impact the Johns Hopkins HealthCare provider network*

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## **JHHC Reimbursement Policy Update: Telehealth/Telemedicine**

**Effective Date:** June 1, 2022

**Health Plans Affected:** Johns Hopkins Advantage MD, Johns Hopkins Employer Health Programs (EHP), Priority Partners, Johns Hopkins US Family Health Plan (USFHP)

**Type of Change:** Reimbursement

**Explanation of Change:** Johns Hopkins HealthCare (JHHC) has released its reimbursement policy on telehealth/telemedicine and virtual health services. This payment policy applies to telehealth/telemedicine and virtual health services reported on CMS-1500 claim forms or their electronic equivalent, to a JHHC product, from network and non-network physicians, providers, and suppliers to the Advantage MD, EHP, Priority Partners and USFHP.

This policy makes public JHHC's existing policy on the subject matter, and is applied prior to the policy statement's effective date of June 1, 2022.

- **RPC.030:** Johns Hopkins HealthCare LLC (JHHC) will reimburse Telehealth/Telemedicine and virtual health services when covered under plan benefits, and when technical requirements and billing guidelines are met. The appropriate modifiers and/or Place of Service (POS) must be used when the telehealth or telemedicine claims are submitted. Claim(s) that do not follow correct coding and billing guidelines may be denied. For the purpose of this policy, the term Telehealth and Telemedicine are used interchangeably and encompass virtual healthcare services.

**NOTE:** For telemedicine updates related to the temporary response to COVID-19 during the public health emergency, visit these webpages:

- [Advantage MD Coronavirus \(COVID-19\)-Telemedicine/Telehealth](#)

- [EHP Coronavirus \(COVID-19\)-Telemedicine/Telehealth](#)
- [Priority Partners Coronavirus \(COVID-19\)-Telemedicine/Telehealth](#)
- [USFHP Coronavirus \(COVID-19\)-Telemedicine/Telehealth](#)

To view the JHHC Reimbursement Policies, please go to: [JHHC.com > For Providers > Policies > Reimbursement Policies](#)

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*Please contact the JHHC Provider Relations department at 1-888-895-4998 with any questions or concerns.*