

## PROVIDER BULLETIN

### Optum Maryland Provider Alerts and Updates

May 11, 2022

#### Provider Alerts

Provider Alerts are posted to [Maryland.optum.com](https://maryland.optum.com) on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from May 5 to May 11.

#### Target Audience: All Behavioral Health Providers

- 5-11-22: [Incedo System Downtime Scheduled May 14](#)
- 5-11-22: [BHA Monthly Letter to Providers: May 2022](#)
- 5-11-22: [BHA Monthly Updates: May 2022](#)

#### Training Opportunities

Training opportunities are posted to the monthly [Provider Training Calendar](#) on maryland.optum.com. Please see below for upcoming training opportunities.

#### **Incedo Provider Portal – Authorization/Service Request**

Thursday, May 12, 10:00-11:30 a.m., EDT

To Register, Click [Here](#).

#### **Psychiatric Rehabilitation Program - Minor**

Thursday, May 12, 2:00-4:00 p.m., EDT

To Register, Click [Here](#).

- *Please note: This PRP training session includes a review of functional impairments and the clinical information that is required to be submitted. Optum MD staff will discuss specific examples submitted by providers. Providers who have attended Optum MD PRP training before will gain new information/insight from this session and are encouraged to register.*

#### **ABA Requests**

Thursday, May 19, 2:00-3:30 p.m., EDT

To Register, Click [Here](#).

## News and Reminders

1. Providers are reminded to regularly check the Download folder within their Incedo Provider Portal as Optum MD and MDH will deliver communications to this folder.
2. **The BHA/MedChi Webinar Series presents:** Enhancing Self-Care With Ethical Boundaries and Relationships in Health Care. Thursday, May 12, 5:00 pm. [Register now](#) or [access this flyer](#) to learn more about this and upcoming webinars.
3. In recognition of **Mental Health Awareness Month**, MDH's Behavioral Health Administration compiled [local events and activities](#). Please share with your networks.
- 4: Residential Crisis Providers are reminded that when submitting requests for additional days they must provide *updated/current* clinical justification explaining why the additional days are required. The request must be submitted within one business day of the last authorized day.
5. The May Provider Council Meeting will be held on Friday, May 13 at 10:00 am. To register, click [here](#).

**The next Bulletin will be sent during the week of May 16.**

Thank you,

Optum Maryland Team