



This update contains pertinent information about changes that will impact the Johns Hopkins HealthCare provider network

Reminder: Please Use Correct Addresses for Remitting Overpayments for Priority Partners, EHP and USFHP Claims

Recently, it has come to our attention that some providers may be using old addresses for remitting overpayments for claims paid by Johns Hopkins HealthCare.

Priority Partners, Johns Hopkins Employer Health Programs (EHP), and Johns Hopkins US Family Health Plan (USFHP) providers must remit overpayments to the addresses below. The change to the lockbox addresses went into effect May 15, 2021.

Post Office Remittance Address:

Johns Hopkins HealthCare, LLC
P.O. Box 412856
Boston, MA 02241-2856

Overnight Mail Address:

Bank of America Lockbox Services
Johns Hopkins Healthcare, LLC 412856
MA5-527-02-07
2 Morrissey Blvd.
Dorchester, MA 02125

Failure to send checks to the addresses identified in this Update may result in delays in application of the payment(s) against your account(s).

NOTE: Please include the claim #(s), applicable Dates of Service, and applicable EOB, if possible, with the check when submitting a refund.

NOTE: This change does not apply to Johns Hopkins Advantage MD.

For your reference, here is the lockbox address for Advantage MD provider refunds:

Hopkins Health Advantage Inc.
P.O. Box 3538

Scranton, PA 18505

Please contact the JHHC Provider Relations department at 1-888-895-4998 with any questions or concerns.