



IMPORTANT INFORMATION FROM CIGNA

Cigna's continued COVID-19 accommodations

Since the COVID-19 pandemic began, Cigna has taken important steps to deliver timely accommodations to providers and customers, helping to ensure that customers have continued access to COVID-19 diagnostic services, testing, and treatment in safe settings.

Public health emergency period extended

On January 14, 2022, the Secretary of Health and Human Services [renewed](#) the national public health emergency (PHE) period for COVID-19 through April 15, 2022.

Consistent with the new end date of the PHE period, Cigna commercial and Cigna Medicare Advantage are extending cost-share waivers for COVID-19 diagnostic testing and related office visits through April 15, 2022.

Over-the-counter testing

Consistent with new [federal guidelines](#) for private insurers, Cigna commercial will cover up to eight over-the-counter (OTC) diagnostic COVID-19 tests per month (per enrolled individual) with no out-of-pocket costs for the tests. This coverage began January 15, 2022 and continues through the end of the PHE (currently through April 15, 2022).

Please note that while Cigna Medicare Advantage plans do fully cover the costs for COVID-19 tests performed in a clinical setting, costs of at-home COVID-19 tests are not a covered benefit at this time.

Additionally, we encourage you to remind your patients that the Federal Government is now offering four free at-home test kits per household with no cost. Your patients can order the free at-home COVID-19 testing kits at [COVIDtests.gov](https://www.covidtests.gov).

Coverage of COVID-19 treatments

As a reminder, Cigna commercial and Cigna Medicare Advantage cover FDA emergency use authorized (EUA) treatments of COVID-19, including monoclonal antibody treatments. This includes new antiviral medications Paxlovid™ and molnupiravir, as well as Remdesivir infusions when administered in an inpatient or outpatient setting.

Get all the most up-to-date information

We updated our dedicated [COVID-19 provider web page](#) on January 21, 2022 to highlight these updates more. You can also access the latest Cigna Medicare Advantage billing guidelines from this page. Please visit the site often to get the latest information.

Thank you again for the quality care you provide and for all that you're doing to help our customers.

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