Chapter Number	Chapter Title – Sub –Title Version: V33 Date: December 2021	Document Title	Notes
Pre-Chapter	Log Updates		
FAQ	Frequently Asked Questions		
COVID	COVID	COVID Vaccine Changes for Medicare Advantage Plans	Effective January 1, 2022
COVID	COVID	Maryland Referral Form Ambulatory Monoclonal Antibody Infusion Treatment for COVID-19	
ı	Maryland General Information	No Updates	
11	Creating the Billing Foundation	No Updates	
III	Revenue Cycle Management (RCM) – General Information	CMS Checking Medicare Eligibility	
III	Revenue Cycle Management (RCM) – General Information	No Surprise Act CMS-10780	Effective January 1, 2022
III	Revenue Cycle Management (RCM) – General Information	1500 Health Insurance Claim Form Reference Instruction Manual	
III	Revenue Cycle Management (RCM) – General Information	1500_claim_form_instruction_manual_2021_0 7-v9	Update 2021
III	Revenue Cycle Management (RCM) – General Information	SUD FY2021 Fee Schedule Effective 01012021 rev. 04012021	Revised April, 2021
III	Revenue Cycle Management (RCM) – General Information	SUD FY2022 Fee Schedule	
III	Revenue Cycle Management (RCM) – General Information	Maryland Medicaid Dental 2021 Fee Schedule (FY21)	
III	Revenue Cycle Management (RCM) – General Information	Revenue Cycle Management	
III	Revenue Cycle Management (RCM) – General Information	Revenue Cycle Management Process	
III	Revenue Cycle Management (RCM) – General Information	Glossary of Health Coverage and Medical Terms	
III	Revenue Cycle Management (RCM) – General Information	Office of Inspector General: Waiving of Co-Pays and Co-Insurance	
III	Revenue Cycle Management (RCM) – General Information	Advanced Practice Health Care Provider Policy, Professional - Reimbursement Policy - UnitedHealthcare Commercial Plans	
III	Revenue Cycle Management (RCM) – Front End Processes	Revenue Cycle Management-Front End Processes	
III	Revenue Cycle Management (RCM) – Front End Processes	Front Office Training Checklist	
III	Revenue Cycle Management (RCM) – Coding and Documentation	CMS 2022 Updated Therapy codes; MM12446	Effective January 1, 2022

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III	Revenue Cycle Management (RCM) – Coding and	CMS Clinical Laboratory Fee Schedule CY 2022 Final Payment Determinations	Effective January 1, 2022
	Documentation		
III	Revenue Cycle Management (RCM) – Coding and Documentation	JHHC New CPT Codes Requiring Prior Authorization	Effective January 15, 2022
III	Revenue Cycle Management (RCM) – Coding and Documentation	JHHC Updated Reimbursement Guidance for CPT 99072	Effective January 1, 2022
III	Revenue Cycle Management (RCM) – Coding and Documentation	OPTUM ICD-10 Diagnosis List Revisions - 11.24.21	Effective November, 2021
III	Revenue Cycle Management (RCM) – Coding and Documentation	Telehealth payer billing guide _ Revised 12012021	Updated December 1, 2021
III	Revenue Cycle Management (RCM) – Coding and Documentation	Revenue Cycle Management - Clinical	
III	Revenue Cycle Management (RCM) – Coding and Documentation	Medicare 99211-checklist	
III	Revenue Cycle Management (RCM) – Coding and Documentation	CMS Evaluation and Management Services Guide	Updated 1/1/2021
III	Revenue Cycle Management (RCM) – Coding and Documentation	Novartis Psychiatry Audit Guide	
III	Revenue Cycle Management (RCM) – Coding and Documentation	COVID-19 Reimbursable Laboratory Codes Fee Schedule update	Updated 2021
III	Revenue Cycle Management (RCM) – Coding and Documentation	COVID-19 Reimbursable Vaccine and Infusion Codes Fee Schedule	Updated 8/1/2021
III	Revenue Cycle Management (RCM) – Coding and Documentation	2021 MD Medical Assistance Professional Services Provider Manual website	Updated
III	Revenue Cycle Management (RCM) – Coding and Documentation	Sample Explanation of Benefits-508	Updated
III	Revenue Cycle Management (RCM) – Coding and Documentation	History of Present Illness and Review of Systems Guidelines	Updated
III	Revenue Cycle Management (RCM) – Billing Office Processes	Revenue Cycle Management-Billing Office	Updated
III	Revenue Cycle Management (RCM) – Claims	Medicare CMS Billing Form	Updated

III	Revenue Cycle Management	CMS 1500 Claim Form-How to Avoid Common	Updated
	(RCM) – Claims	Denials	
III	Revenue Cycle Management (RCM) – Claims	1500 Health Insurance Claim Form Reference Instruction Manual	Updated
III	Revenue Cycle Management (RCM) – Claims	MD Medicaid Professional Services Provide Manual	
III	Revenue Cycle Management (RCM) – Claims	10 Common Medical Billing Mistakes that Cause Claim Denials	
III	Revenue Cycle Management (RCM) – Claims	Medicare Provider Enrollment	
III	Revenue Cycle Management (RCM) – Claims	Medicare Claims Processing Manual	Updated
III	Revenue Cycle Management (RCM) – Claims	Medicare Claims Processing Manual-Preventive & Screening Services	Updated
III	Revenue Cycle Management	Medicare Claims Processing Manual-	Updated
III	(RCM) – Claims Revenue Cycle Management	Completing and Processing Form CMS-1500 Reimbursement for Lab Tests Performed in the	Updated
III	(RCM) – Claims Revenue Cycle Management (RCM) – Claims	Clinic Payor-Provider Portals	
III	Revenue Cycle Management (RCM) – Claims	Billing Credentialing Physician Extenders (Nurse Practitioners and Physician Assistants)	
III	Revenue Cycle Management (RCM) – Payments	Electronic Remit Advice (ERA) and Standard Paper Remit (SPR)	Updated
III	Revenue Cycle Management (RCM) – Payments	Priority Partners EOB Notice	
III	Revenue Cycle Management (RCM) – Collections	CCU COMAR Regulations	Updated
III	Revenue Cycle Management (RCM) – Collections	State/Local Agency Instructions: Using CCU's Access Database Template	Updated
III	Revenue Cycle Management (RCM) – Collections	CCU Electronic Excel Referral File Template	
III	Revenue Cycle Management (RCM) – Collections	Sample Financial Hardship Policy	Updated
III	Revenue Cycle Management (RCM) – Reports and Administration	Revenue Cycle Management-Key Performance Indicators (KPIs)	Updated
III	Revenue Cycle Management (RCM) – Reports and Administration	Key Performance Indicators for Peak Financial Performance	Updated
III	Revenue Cycle Management (RCM) – Reports and Administration	Sample Medical Practice Internal Control Work Program	Updated
III	Revenue Cycle Management (RCM) – Outsource Billing Services	Outsource Billing Considerations	Updated

IV	LHD Programs and Services –	OPTUM BHA and MDH Tobacco Control Survey-	Updated
	SUD/BH – OPTUM	11.24.21	11/24/2021
IV	LHD Programs and Services –	OPTUM EDIT PS Web EVS - Medicaid Provider	Updated
	SUD/BH – OPTUM		12/15/2021
IV	LHD Programs and Services – SUD/BH – OPTUM	OPTUM ICD-10 Diagnosis List Revisions	
IV	LHD Programs and Services –	OPTUM Recoupment of Retro-Eligibility and	
	SUD/BH – OPTUM	Overpayments	
IV	LHD Programs and Services –	Comparison of 2019 and 2021 Final Title-X-	Updated
	Reproductive Health	Rules	10/27/2021
IV	LHD Programs and Services –	Maryland Title X Facts 2020-3 MD	Updated
	Reproductive Health		
IV	LHD Programs and Services –	Title X Ensuring Access to Equitable, Affordable,	
	Reproductive Health	Client Centered Family Planning	
IV	LHD Programs and Services – Telehealth	Telehealth payer billing guide _ Revised	Updated
IV		12012021	12/01/2021
IV	LHD Programs and Services – Telehealth	CMS -2022 Medicare Physician Fee Schedule Updates for Telehealth Final Rule MM12519	Effective
V	Billing Related Software –	OPTUM EDIT PS Web EVS Medicaid Provider	January 1, 2021 Updated
•	General Information	Of Folyl Edit F3 Web Ev3 Wedicald Flovider	12/15/2021
VI	Maryland Payors –Medicaid –	OPTUM BHA and MDH Tobacco Control Survey-	Updated
	OPTUM	11.24.21	11/24/2021
VI	Maryland Payors –Medicaid –	OPTUM EDIT PS Web EVS - Medicaid Provider	Updated
	OPTUM		12/15/2021
VI	Maryland Payors –Medicaid –	OPTUM ICD-10 Diagnosis List Revisions	
	OPTUM		
VI	Maryland Payors –Medicaid –	OPTUM Recoupment of Retro-Eligibility and	
	OPTUM	Overpayments	
VI	Maryland Payors – Medicaid –	Amerigroup Medicaid Provider Newsletter	Updated
	Amerigroup MCO	Dec2021	December, 2021
VI	Maryland Payors – Medicaid –	Amerigroup Medicaid Botox Update	Effective January
VI	Amerigroup MCO Maryland Payors – Medicaid –	JHHC eviCore healthcare Adds New Codes for	1, 2022 Effective January
VI	JHHC MCO	Prior Authorization	1, 2022
VI	Maryland Payors – Medicaid –	JHHC Priority Partners No Longer Reimbursing	Effective January
•	JHHC MCO	for HCPC U0005	1, 2022
VI	Maryland Payors – Medicaid –	JHHC Priority Partners Continuous Glucose	Effective January
	JHHC MCO	Monitoring	1, 2022
VI	Maryland Payors – Medicaid –	UHC Community Plan Medical Policy Update	Updated
	UHC MCO	Bulletin December-2021	December 1, 2021
VI	Maryland Payors – Medicaid –	UHC Community Plan Reimbursement Policy	Updated
	UHC MCO	Update Bulletin December-2021	December 1, 2021
VI	Maryland Payors – Commercial	Aetna Officelink Updates Dec-2021	Updated
	- Aetna		December 1, 2021
VI	Maryland Payors – Commercial	Aetna Provider Communications	Updated
	- Aetna		December 1, 2021

VI	Maryland Payors – Commercial	JHHC New CPT Codes Requiring Prior	Effective January
	– JHHC	Authorization	15, 2022
VI	Maryland Payors – Commercial – JHHC	JHHC New Prior Authorization Requirements	Effective January 1, 2022
VI	Maryland Payors – Commercial – JHHC	JHHC Provider Pulse Winter 2021	
VI	Maryland Payors – Commercial – JHHC	JHHC Updated Reimbursement Guidance for CPT 99072	Effective January 1, 2022
VI	Maryland Payors – UHC	UHC Commercial Medical Policy Update Bulletin December-2021	Updated December 1, 2021
VI	Maryland Payors – UHC	UHC Commercial Reimbursement Policy Update Bulletin December-2021	Updated December 1, 2021
VI	Maryland Payors – UHC	UHC Medicare Advantage Coverage Summary- Update Bulletin December-2021	Updated December 1, 2021
VI	Maryland Payors –Medicare	CMS 2022 Updated Therapy Codes - MM12446	Effective January 1, 2022
VI	Maryland Payors –Medicare	CMS -Summary of Policies Medicare Physician Fee Schedule MM12519	Effective January 1, 2022
VI	Maryland Payors – Medicare	CMS Checking Medicare Eligibility	
VI	Maryland Payors –Medicare	CMS Clinical Laboratory Fee Schedule CY 2022 Final Payment Determinations	Effective FY2022
VI	Maryland Payors –Medicare	CMS Consolidated Appropriations Act of 2021 Provider Requirements and Resources	Effective January 1, 2022
VI	Maryland Payors –Medicare	CMS Implementation Changes End-Stage Renal- Disease- MM12499	Effective January 1, 2022
VI	Maryland Payors –Medicare	CMS Home Health Prospective Payment System Rate Update - MM12509	Effective January 1, 2022
VI	Maryland Payors –Medicare	CMS Public Health Service Act Provider and Facility Requirements Presentation	Effective January 1, 2022
VI	Maryland Payors –Medicare	COVID Vaccine Changes for Medicare Advantage Plans	Effective January 1, 2022
VII	Contracting and Credentialing - General Information	No Updates	
VIII	Compliance	12 Most Common Medical Practice Technology Security Mistakes	
VIII	Compliance	CMS Consolidated Appropriations Act of 2021 Provider Requirements and Resources	Effective January 1, 2022
VIII	Compliance	CMS Public Health Service Act Provider and Facility Requirements Presentation	
VIII	Compliance	No Surprise Act CMS	Effective January 1, 2022
IX	Resources	CMS Clinical Laboratory Fee Schedule CY 2022 Final Payment Determinations	
IX	Resources	CMS Consolidated Appropriations Act of 2021 Provider requirements and resources	
IX	Resources	CMS Public Health Service Act Provider and Facility Requirements Presentation	

IX	Resources	Telehealth payer billing guide Revised 12012021	Updated 12/1/2021
Х	Archive	NUCC 1500 Claim form Instructional Manual	In RCM, Creating the Billing Foundation, Resource section
х	Archive	SUD FY2021 MD Medicaid Fee Schedule	In RCM, LHD Programs and Services, Resource section
х	Archive	Maryland Medicaid Dental 2021 CDT Fee Schedule (FY21 Dental Rates)	In RCM Section, LHD Programs and Services, Resource section
Х	Archive	Revenue Cycle Management	In RCM Section
Х	Archive	Revenue Cycle Management Process	In RCM Section
Х	Archive	Glossary of Health Coverage and Medical Terms	In RCM Section
Х	Archive	Office of Inspector General: Waiving of Co-Pays and Co-Insurance	In RCM, Resource section
Х	Archive	Revenue Cycle Management-Front End Processes	In RCM Section
Х	Archive	Front Office Training Checklist	In RCM Section
Х	Archive	Patients Portals Benefits and Key Features	In RCM, Billing Related Section
X	Archive	COVID-19 Reimbursable Laboratory Codes Fee Schedule	In RCM Section
Х	Archive	Covid-19 Reimbursable Vaccine and Infusion Codes Fee Schedule	In RCM Section
Х	Archive	AMA Technical Corrections 2021 EM Updates	In RCM, Resource Section
Х	Archive	AMA E&M 2021 Coding Changes	In RCM Section
Х	Archive	AMA CPT Emergency Release Covid Related Code File	In RCM Section
Х	Archive	AMA E&M 2020 Coding Changes	In RCM Section
Х	Archive	Medicare ICD-10 updates October 2020	In RCM Section

Х	Archive	Revenue Cycle Management -Clinical	In RCM Section
Х	Archive	Medicare 99211 Checklist	In RCM Section
Х	Archive	CMS Evaluation and Management Services Guide	In RCM Section
Х	Archive	Novartis E&M Audit Guide-September 2014 (1995/1997 guidelines no longer used for services on or after 1/1/2021)	In RCM Section
Х	Archive	History of Present Illness and Review of Systems Guidelines	In RCM Section
Х	Archive	Specialty Exam: General Multi-System Template	In RCM Section
Х	Archive	Revenue Cycle Management-Billing Office	In RCM Section
х	Archive	Medicare CMS Billing Form CMS 1500 Claim Form-How to Avoid Common Denials	In RCM Section
Х	Archive	Sample Paper Claim Form 2012	In RCM Section
Х	Archive	Checklist for examining your claims process	In RCM Section
Х	Archive	MD Medicaid Professional Services Provide Manual	In RCM Section
Х	Archive	10 Common Medical Billing Mistakes that Cause Claim Denials	In RCM Section
Х	Archive	Medicare Enrollment and Claim Submission Guidelines	In RCM Section
Х	Archive	Medicare Claims Processing Manual-Preventive & Screening Services	In RCM Section
Х	Archive	Medicare Claims Processing Manual Update 10.19.2020	In RCM Section
Х	Archive	Medicare Claims Processing Manual- Completing and Processing Form CMS-1500	In RCM Section
Х	Archive	Reimbursement for Lab Tests Performed in the Clinic	In RCM Section

Х	Archive	NUCC Claim Manual-July 2019	In RCM Section
Х	Archive	Payor-Provider Portals	In RCM, Billing Related Software Section
Х	Archive	Billing Credentialing Physician Extenders (Nurse Practitioners and Physician Assistants)	In RCM, Compliance Section
Х	Archive	Electronic Remit Advice (ERA) and Standard Paper Remit (SPR)	In RCM Section
Х	Archive	Priority Partners EOB Notice	In RCM Section
Х	Archive	Medicare Remittance Advice Resources and FAQ's	In RCM Section
X	Archive	Central Collection Unit (CCU) COMAR Regulations	In RCM Section
Х	Archive	CCU Modernization Project- July 2018	In RCM, Billing Related Section
х	Archive	State/Local Agency Instructions:Using CCU's Access Database Template	In RCM Section
Х	Archive	Sample Financial Hardship Policy	In RCM Section
Х	Archive	Revenue Cycle Management-Key Performance Indicators (KPIs)	In RCM Section
Х	Archive	Key Performance Indicators for Peak Financial Performance	In RCM Section
Х	Archive	Sample Medical Practice Internal Control Work Program	In RCM Section
Х	Archive	Outsource Billing Considerations	In RCM Section