

Medicaid Credentialing – ePREP

<https://mmcp.health.maryland.gov/Pages/ePREP.aspx>

New Provider Enrollment Portal - ePREP

ePREP is Live! Please visit ePREP.health.maryland.gov to access Maryland Medicaid's ePREP. Maryland Medicaid's new **electronic Provider Revalidation and Enrollment Portal (ePREP)** is live! ePREP is the one-stop shop for provider enrollment, re-enrollment, revalidation, information updates and demographic changes. Maryland Medicaid launched a Call Center to coincide with ePREP's go-live. Automated Health Systems (AHS) will operate the Call Center and ePREP through its subcontractor, Digital Harbor.

There are two phases of ePREP implementation. Phase 1 includes most solo practitioners, rendering only providers and group practices. Phase 1.1 includes dentists, dental groups, individual and group 1915(i) intensive behavioral health services for children, youth and families, and Federally Qualified Health Centers (FQHCs). Phase 2.1 go-live in August 2018 includes inpatient facilities. Phase 2.2 go-live in September 2018 includes most clinics and other outpatient facilities. Finally, Phase 2.3 go-live in November 2018 includes pharmacies, DMS/DME, laboratory and long term services and supports waiver providers. For a complete list of all provider types in each phase, please refer to the phase-specific provider type lists below under "Resources."

- Call Center -- 1.844.4MD.PROV (1.844.463.7768).
 - Effective March 1, 2020 the ePREP call center Hours of operation will be changing to 9am-5pm EST, Monday through Friday
- For ePREP technical issues (password resets, issues receiving activation emails, requests to see who an NPI is associated with in ePREP) email MDProviderRelations@automated-health.com
- Visit the ePREP website at ePREP.health.maryland.gov!!

Phase 2.1 Providers

As of Monday, August 20th, 2018 Phase 2.1 providers should visit ePREP.health.maryland.gov to submit new applications, revalidations, and information updates to the Department.

Phase 2.2 Providers

As of Monday, August 20th, 2018 Phase 2.2 providers should visit ePREP.health.maryland.gov to submit new applications, revalidations, and information updates to the Department.

Phase 2.3 Providers

As of Tuesday, November 13th, 2018 Phase 2.3 providers should visit ePREP.health.maryland.gov to submit new applications, revalidations, and information updates to the Department.

Resources:

- [Phase 1 Provider Types](#)
- [Phase 1.1 Provider Types](#)
- [Phase 2 Provider Types](#)
- [Phase 2.1 Provider Types](#)
- [Phase 2.2 Provider Types](#)
- [Phase 2.3 Provider Types](#) (updated November 2018)
- [Atypical and Waiver Provider Types](#) (December 2018)
- [Change of Ownership Instructions](#) (updated April 2020)
- [New Rendering Checklist](#)

- [Group Billing Checklist](#)
- [Solo Provider Checklist](#) (updated November 2018)

- [ePREP FAQs](#)
- [ePREP Training - FQHC](#) (updated April 2020)
- [Getting Started, ePREP Sign Up Instructions](#) (updated April 2020)
- [Affiliation Instructions](#) (Updated April 2020)
- [Credentialers Instructions](#) (updated April 2020)
- [Group Applications: Share & Send Functionalities for e-Signature Requirements with Managing Employees, Owners, and Control Interests and Agents \(MOCAs\)](#) (Updated April 2020)
- [Revalidation Instructions](#) (updated April 2020)
- [Instructions for Updating a Professional License](#) (updated April 2020)
- [How to Create or Reactivate MA Numbers from Another State](#) (updated February 2020)
- [ePREP Basics](#) (updated April 2020)
- [ePREP Basics for Behavioral Health Providers](#) (updated April 2020)
- [Instructions for Updating a Provider Type](#) (Updated April 2020)
- [Instructions for Updating Service Address](#) (Updated April 2020)
- [Changing from Renderer to Solo Practitioner](#) (Updated April 2020)
- [Updating from an Individual Biller to Renderer](#) (November 2018)
- [New Application Guide for PT 76 Community Options Program](#) (updated April 2020)
- [New Application Guide for Ordering, Referring, Prescribing \(ORP\) Providers](#) (updated April 2020)
- [EPREP FOR LOCAL LEAD AGENCIES, LOCAL EDUCATION AGENCIES, AND NONPUBLIC SCHOOLS \(Instructions for Enrolling Referring Providers\)](#)
- [SDAT Information](#) (April 2019)
- [Instructions for Updating a Provider's Pay-To-Address](#) (Updated April 2020)

For provider enrollment questions not related to ePREP applications, please call 410-767-5340 or email mdh.providerenrollment@maryland.gov

Training Opportunities:

Maryland Medicaid, in partnership with AHS, will offer live and recorded trainings. These trainings will address ePREP functionality for providers and credentialers. Please check this website for most up to date training schedules.

Upcoming Webinars

Past Webinars

Webinar Training Topics

[ePREP Basics](#) (Updated April 2020)

General Description: Overview of ePREP Features, including how to access your account, submit a new application, complete a group affiliation, and add documents to your document library.

- [ePREP Technical Requirements 101 Computer Basics \(Slides\)](#) updated April 2020
- [ePREP for Inpatient Providers](#) (link to recorded Webinar)
- [ePREP Phase 2.1 Inpatient Providers \(slides\)](#) updated April 2020
- [ePREP for Nursing Facility Providers \(slides\)](#) updated April 2020
- [ePREP for Outpatient Facilities](#) (link to recorded Webinar) April 2020
- [ePREP Phase 2.2 Outpatient Providers \(slides\)](#) updated April 2020

- [ePREP for IEP IFSP Service Providers \(slides\)](#) Updated April 2020
- [ePREP for Waiver and Resource Providers Facilities](#) (link to recorded Webinar)
- [ePREP Phase 2.3 Waiver and Resource Providers \(slides\)](#) Updated April 2020
- [ePREP for Ordering/Referring/Prescribing \(ORP\) Providers](#) (link to recorded Webinar)
- [ePREP for Ordering/Referring/Prescribing \(ORP\) Providers \(slides\)](#)

*Photo ID is no longer a required attachment for an ORP application.