



## Change Index for National Network Manual

January 2020 Edition - March 2021 update

*(NOTE: The change index does not include minor changes to content or formatting)*

SECTION	PAGE	CHANGE TO CONTENT
Throughout the manual		<ul style="list-style-type: none"> <li>Optum is no longer using Coverage Determination Guidelines and all references have been removed</li> </ul>
Introduction	1	<ul style="list-style-type: none"> <li>Meet Tracy Davidson, Senior Vice President - Network, Optum Behavioral Health</li> </ul>
Resource Guide	7	<ul style="list-style-type: none"> <li>Added – Optum Pay website information</li> </ul>
Frequently Asked Questions	10 14	<ul style="list-style-type: none"> <li>Network Requirements:               <ul style="list-style-type: none"> <li>Revised clinical criteria used for psych/neuropsych testing to American Psychological Association (APA) <i>Psychological and Neuropsychological Testing Billing and Coding Guide</i></li> </ul> </li> <li>Compensation and Claims               <ul style="list-style-type: none"> <li>Change reference of Optum ID to One Healthcare ID</li> </ul> </li> </ul>
Glossary of Terms	20 23 25 25 27	<ul style="list-style-type: none"> <li>Deleted – Coverage Determination Guidelines</li> <li>Deleted – Level of Care Guidelines definition</li> <li>Modified – Optum ID. Changed all references of Optum ID to One Healthcare ID</li> <li>Modified – Optum Pay (Electronic Fund Transfer)</li> <li>Added – definition on Utilization Management</li> </ul>
Network Requirements	34 36	<ul style="list-style-type: none"> <li>Modified – Telemental health (virtual visits) information</li> <li>Added – reference to APA Psychological and Neuropsychological Testing Billing and Coding Guide under “Psychological Assistants and Interns” section</li> </ul>
Benefit Plans, Authorizations, EAP and Access to Care	41 44	<ul style="list-style-type: none"> <li>Replaced Optum ID with One Healthcare ID under “Eligibility Inquiry” section</li> <li>Modified Wellness Assessments language for non-prescribers</li> </ul>
Treatment Philosophy	53 54 54	<ul style="list-style-type: none"> <li>Updated resources found on <i>Provider Express</i></li> <li>Added new information on the ASAM Criteria and deleted reference to ASAM level of care 3.7 under “Clinical Criteria” section</li> <li>Deleted Coverage Determination Guidelines section</li> </ul>

SECTION	PAGE	CHANGE TO CONTENT
<b>Treatment Record Documentation Requirements</b>	64	<ul style="list-style-type: none"> <li>Added a bullet on Telemental Health Services under “Treatment Record – Content Standards” section</li> </ul>
<b>Compensation and Claims Processing</b>	80	<ul style="list-style-type: none"> <li>Added information about virtual card payment and direct deposit</li> </ul>
<b>Appeals and Provider Dispute Resolution</b>	86	<ul style="list-style-type: none"> <li>Added APA Psychological and Neuropsychological Testing Billing and Coding Guide reference</li> <li>Deleted Coverage Determination Guidelines reference</li> </ul>
<b>Manual Updates and Governing Law</b>	89	<ul style="list-style-type: none"> <li>Modified “Manual Updates” section</li> </ul>