
CareFirst BlueChoice, Inc. (CareFirst) has acquired University of Maryland Health Partners (Medicaid MCO) and University of Maryland Health Advantage (D-SNP).



At this time, there are no administrative changes related to claims, authorizations, customer service, and credentialing. Over the next few months, you will receive additional communications introducing the new brand, including a CareFirst logo and plan name. We appreciate your participation in either the UM Health Partners and/or UM Health Advantage provider networks and look forward to working with you to serve our mutual members.

If you have questions, please contact our provider relations department at 410-779-9359 or providers@UMMSHealthPlans.com

CareFirst Acquires University of Maryland Medical System Health Plans

Customer Service Q&A

Question: If I am in the UM Health Partners / UM Health Advantage network, am I now in the CareFirst network?

Answer: At this time, the networks will remain separate. Your contract with UM Health Partners / UM Health Advantage will remain intact with no changes.

Question: Are the plan names changing?

Answer: Yes, both plan names will change effective 2/1. UM Health Partners will be known as CareFirst Community Health Plan Maryland and UM Health Advantage will be known as CareFirst BlueCross BlueShield Medicare Advantage.

Question: Will members receive new ID cards?

Answer: Yes, members will be issued new ID cards under the CareFirst branding effective 2/1. An image of the new ID cards will be included in a future communication.

Question: Will the process for contracting or submitting claims change?

Answer: No, processes are not changing at this time.