# Palliative Care And Oncology: Opportunities and Challenges.

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### **Objectives**

- 1. Recognizing the problem:
  - Care is not optimal, and we are partly to blame.
  - Value is missing in some of our spending
  - Costs are rising at an unsustainable rate
- 2. Palliative care alongside oncology offers practical ways to improve health, quality of care, and value
  - What are the benefits of concurrent care?
  - What does PC <u>do</u> alongside ONC?
  - Having difficult conversations.
  - How can we integrate these best practices?

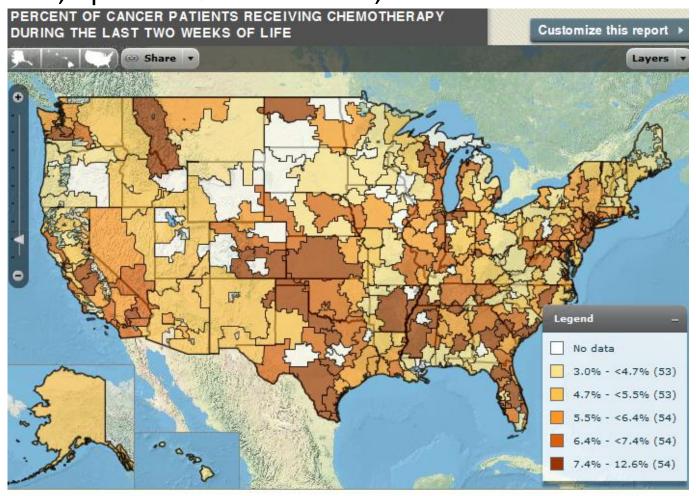


**Value:** The death rate from cancer is changing but not fast compared to other medical care – and use of the same money.

From Jemal, A. et al. Death Rates for Cancer and Heart Disease for Ages Younger than 85 Years and 85 Years and Older, 1975-2005 CA Cancer J Clin 2009;59:225-249.



There is unwarranted practice variation in chemo at the end of life, up to >12%. Morden N, 2011



The percent of cancer patients receiving chemotherapy during their last two weeks of life varies widely among hospitals. Read more in "End-of-Life Care for Medicare Beneficiaries with Cancer is Highly Intensive Overall and Varies Widely."

**READ MORE** 

Morden NE, Chang CH, Jacobson JO, Berke EM, Bynum JP, Murray KM, Goodman DC. End-of-life care for Medicare beneficiaries with cancer is highly intensive overall and varies widely. Health Aff (Millwood). 2012 Apr;31(4):786-96.



### There are opportunities to change our practice

Medicare Patients, Unadjusted Cancer Care Measures, By Hospital Characteristics, Morden 2011

Measure	All	NCCN cancer centers	Non-NCCN NCI cancer centers	Academic hospitals	Community hospitals
Death in hospital (%)	30.2	32.6	32.4	33.8	29.7
Hospice use, last month of life (%)	53.8	53.4	52.4	50.3	54.2
Days in hospice, last month of life (per decedent)	8.4	8.6	8.1	7.6	8.5
Hospice initiated, last 3 days of life (%)	8.5	7.1	7.9	8.3	8.6
Hospitalized, last month of life (%)	64.9	60.2	61.7	64.4	65.1
Days in hospital, last month of life (per decedent)	5.3	5.6	5.6	5.9	5.3
ICU use, last month of life (%)	24.7	23.3	26.3	26	24.6

Morden NE, Chang CH, Jacobson JO, Berke EM, Bynum JP, Murray KM, Goodman DC. End-of-life care for Medicare beneficiaries with cancer is highly intensive overall and varies widely. Health Aff (Millwood). 2012 Apr;31(4):786-96.



### Biggest Concerns for Patients with Serious Illness

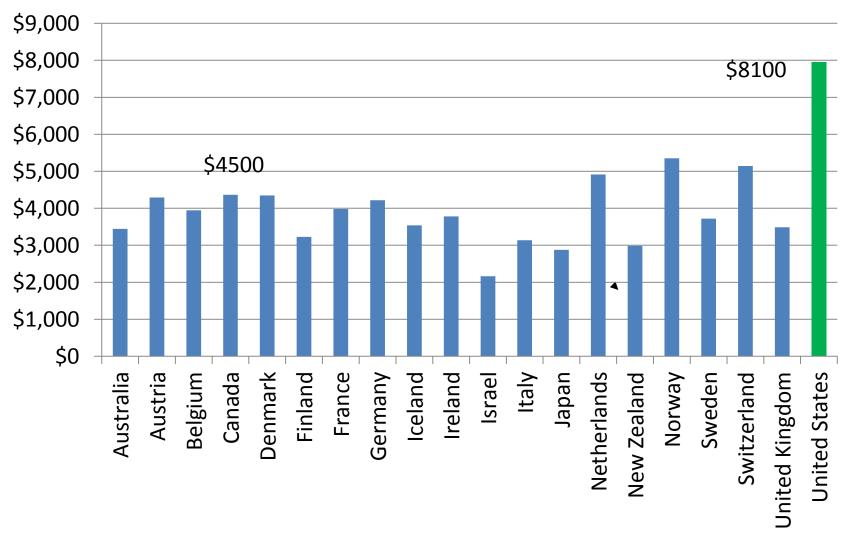
Concern	%			
Doctors might not provide all of the treatment options or choices available	58%			
Doctors might not talk and share information with each other				
Doctors might not choose the best treatment option for a seriously ill patient's medical condition	54%			
Patients with serious illness and their families leave a doctor's office or hospital feeling unsure about what they are supposed to do when they get home	51%			

Doctors do not spend enough time talking with and listening to patients and their families

50%

Source: ACS 2011 Public Opinion Research on Palliative Care
http://www.capc.org/tools-for-palliative-care-programs/marketing/public-opinion-research/2011-public-opinion-research-on-palliative-care.pdf

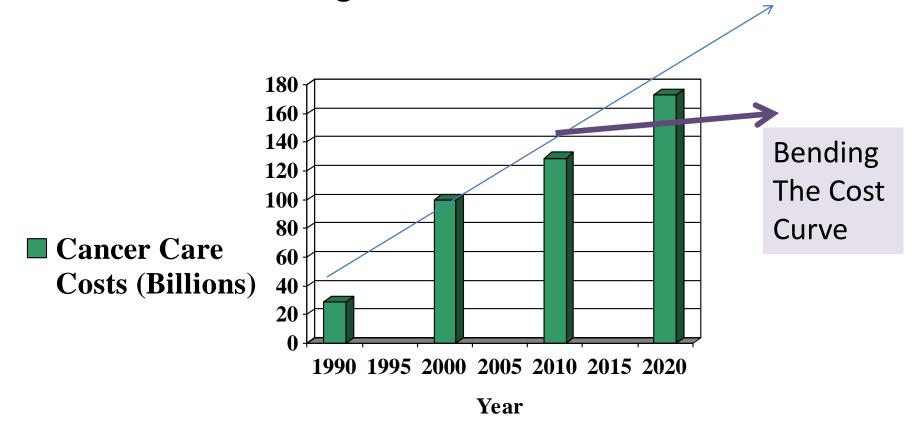
# Medical care costs 2-fold more in the US than any other country





### Cancer care costs are rising exponentially

- \$173 billion at 2% growth rate

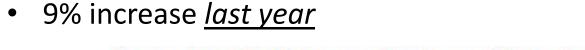


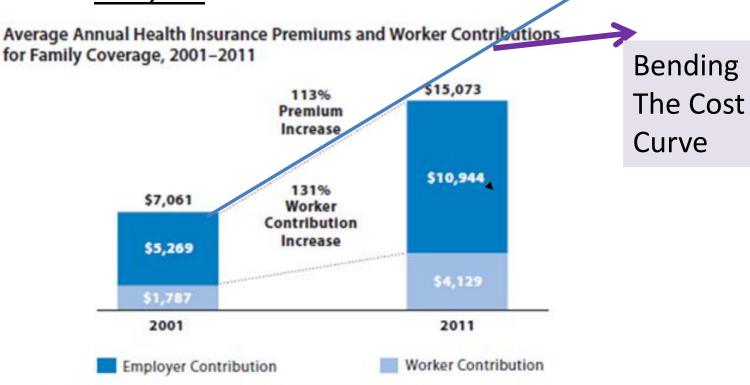
Mariotto AB, et al. Projections of the cost of cancer care in the United States: 2010-2020. J Natl Cancer Inst. 2011 Jan 19;103(2):117-28.



# Insurance premiums are rising and fewer people can afford them

- Insurance premiums <u>doubled</u>
- Patient responsibility doubled





Source: Kaiser/HRET Survey of Employer-Sponsored Health Benefits, 2001-2011.



# Medical care cost increases are unsustainable, but some of them are under our control and fixable.

- As much as 30% of care is not evidence-based and does not add value. (Cong Budget Office.)
- About 25% of all Medicare funds are spent in the last year of life, and over 9% (over \$50 billion) in the last MONTH of life (Riley and Lubitz, <u>Health Services</u> <u>Research</u> 45.2 (2010): 565-76.)
- Much of the pattern of care <u>is under our control</u> including <u>imaging</u>, <u>chemotherapy choices</u>, surveillance after curative care, integration of palliative care, use of hospice, and avoiding chemotherapy and hospitalization near the end of life.



The NEW ENGLAND JOURNAL of MEDICINE

#### SOUNDING BOARD

#### **Bending the Cost Curve in Cancer Care**

Thomas J. Smith, M.D., and Bruce E. Hillner, M.D.

Annual direct costs for cancer care are projected no benefit to surveillance testing with serum tuto rise — from \$104 billion in 2006<sup>1</sup> to over \$173 billion in 2020 and beyond.2 This increase cost of therapy<sup>3</sup> and the extent of care.<sup>4</sup> In the United States, the sales of anticancer drugs are now second only to those of drugs for heart disease, and 70% of these sales come from products introduced in the past 10 years. Most new molecules are priced at \$5,000 per month or more,5

mor markers or imaging for most cancers, including those of the pancreas, ovary,12 or lung,13 has been driven by a dramatic rise in both the yet these tests are commonly used in many settings. In breast cancer, randomized studies showed that scheduled (not symptom-guided) imaging does not detect curable recurrences or alter survival. Twenty years ago, the estimated cost of wasted medical resources in the United States for patients with breast cancer was \$1 bil-



### Table 1: Five changes in oncologist <u>behavior</u> that will bend the cancer cost curve

- 1. Target surveillance procedures to those where there is proof or high likelihood of benefit.
- 2. For most solid tumors limit 2<sup>nd</sup> line and for all 3<sup>rd</sup> line for metastatic treatments to sequential mono-therapies.
- 3. For patients with cancer that has progressed on treatment limit future active therapy to patients with good performance status.
- 4. Dose reduction can replace white-cell stimulating factors in metastatic solid cancers.
- 5. For patients not responding to three consecutive regimens further cancer directed therapy should be limited to clinical trials.



### Table 2: Five <u>Attitudes</u> that require acknowledgement and change

- 1. Acknowledge that we drive the costs of care by what we do and don't do.
- 2. Both doctors and patients need more realistic expectations.
- 3. Realign compensation and rebalance cognitive services.
- 4. Better integration of end-of-life non-chemotherapy oriented palliative care.
- 5. Accept the need for cost-effectiveness analysis and some limits on care.

Smith TJ, Hillner BE. Bending the cost curve in cancer care. N Engl J Med. 2011; May 26;364(21):2060-5.



#### **Ground Rules**

- 1. Everything is on the table for discussion.
- 2. Accept data where it exists.
- 3. Clinical trials are exempt.
- 4. Curative/adjuvant care is exempt.
- 5. Recognize that this is going to be painful.
  - Supportive care and chemo "cost" is a main source of oncology income.
  - Hospitalizations for cancer patients are one of the main sources of hospital income.
  - Pharmaceutical companies must profit from drugs.
  - Doctors and patients do not like to have difficult discussions.
  - Not everyone can get everything they want.



### Why palliative care?

- It is good and sometimes better clinical care.
- It may allow people to live longer, not the opposite.
- Hospitals are full, often of dying people who don't really want to be there.
- We need some rational ways to improve care at a cost we can afford.
- PC offers the trifecta of better quality of life, and better quality of care, at less cost.
- There are ways to give better and more information.



The American Society of Clinical Oncology now recommends concurrent palliative care early in the course of illness for any patient with metastatic cancer and/or high symptom burden

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JOURNAL OF CLINICAL ONCOLOGY

ASCO SPECIAL ARTICLE

American Society of Clinical Oncology Provisional Clinical Opinion: The Integration of Palliative Care into Standard Oncology Care

Thomas J. Smith, Sarah Temin, Erin R. Alesi, Amy P. Abernethy, Tracy A. Balboni, Ethan M. Basch, Betty R. Ferrell, Matt Loscalzo, Diane E. Meier, Judith A. Paice, Jeffrey M. Peppercorn, Mark Somerfield, Ellen Stovall, and Jamie H. Von Roenn



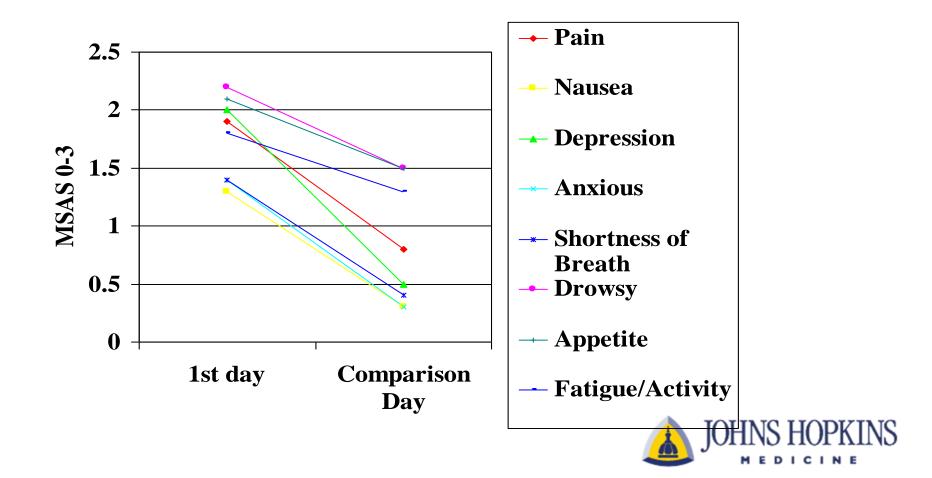
### **Objectives**

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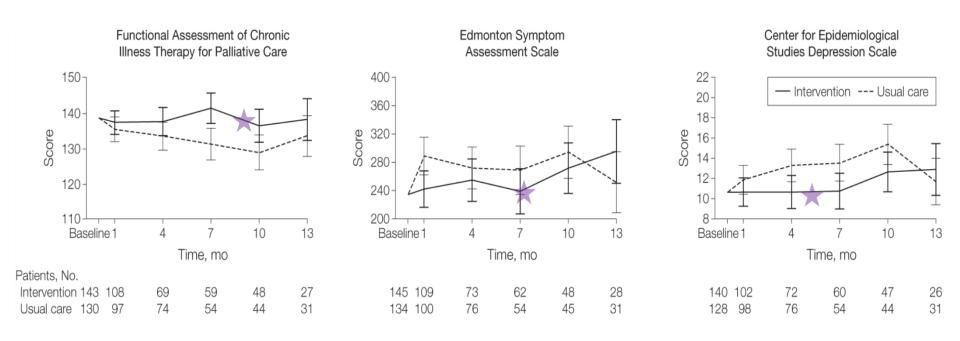


# Cancer patient symptoms are improved by PC consultation or transfer

Memorial Symptom Assessment Scale, Condensed; 30 pts with at least 2 consult days and symptoms > 0. Khatcheressian J, et al. Oncology September 2005 ESAS scale 0-10; Elsayem A, et al. JCO 2004

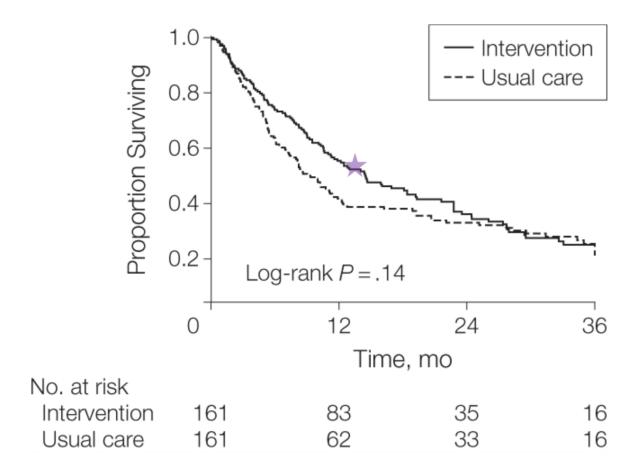


Palliative care nursing education in addition to usual oncology care – in RCT - allowed improved quality of life, fewer symptoms, and less depression. Bakitas M, et al. Project ENABLE. JAMA 2009





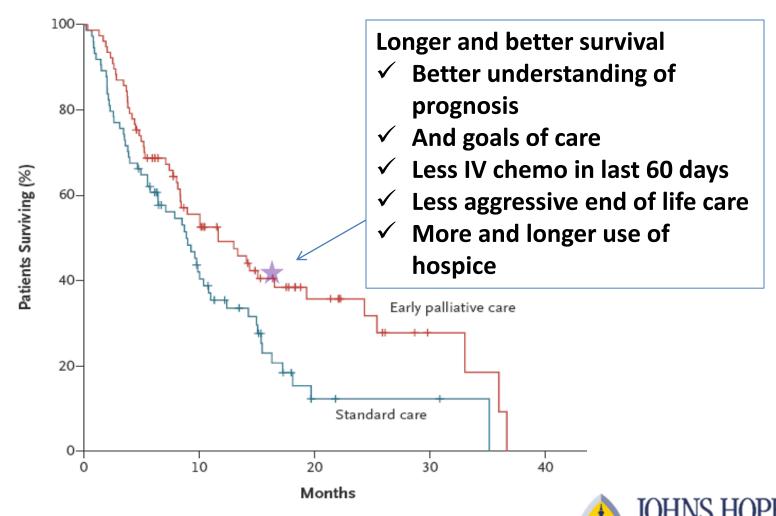
Palliative care in addition to usual oncology care allowed improved lifespan. Bakitas M, et al. Project ENABLE. JAMA 2009





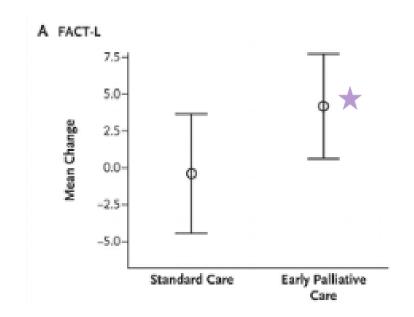
Palliative care in addition to usual oncology care allowed lung cancer patients to live almost 3 months longer than those who got usual oncology care.

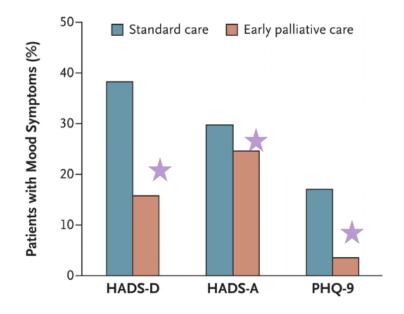
Temel J, et al. NEJM 2010; Temel J, et al, JCO 2011



Palliative care in addition to usual oncology care allowed lung cancer patients to have much better quality of life (FACT) and less anxiety and depression.

Temel J, et al. NEJM 2010; Temel J, et al, JCO 2011







### People who use hospice for even one day live longer.

Matched cohort study: hospice use or not. 4493 Medicare patients, 2095 (47%) received hospice care for at least one day, 1999				
Disease Added survival				
CHF	+ 81 days, P = 0.0540 + 39 days, P < 0.0001			
Lung cancer				
Pancreatic cancer	+ 21 days, P = 0.0102			
Colon cancer	+ 33 days, P = 0.0792			
Breast	+ 12 days, P = 0.6136			
Prostate	+ 4 days P = 0.8266			

Connor SR, et al. J Pain Symptom Manage. 2007 Mar;33(3):238-46.



# THE WALL STREET JOURNAL.

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### Final Days

Unlikely Way to Cut Hospital Costs: Comfort the Dying

\$7000 less in last 5 days of life if PC involved.

With equal survival.

And better symptom control.

#### Care, Not Cure

Average cost for terminally ill patients in palliative and nonpalliative programs during their final five days at one hospital

	NON-PCU	PCU
	NON-PCU	rcu
Drugs and chemotherapy	\$2,267	\$511
Lab	1,134	56
Diagnostic imaging	615	29
Medical supplies	1,821	731
Room & nursing	4,330	3,708
Other	2,152	278
Total	\$12,319	\$5,313

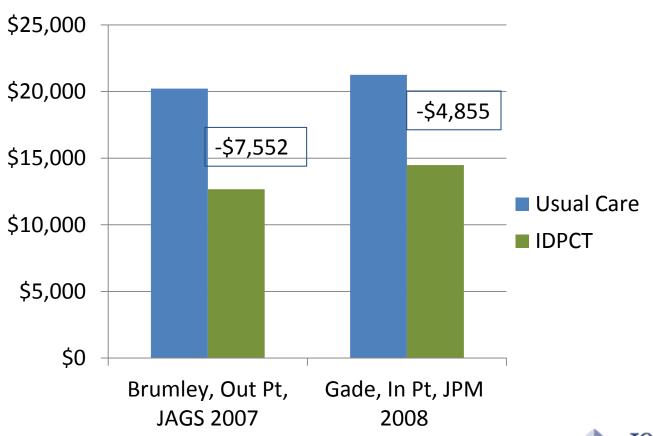
Note: PCU stands for palliative care unit. Each figure represents average cost of last five days for a cancer patient aged 65-plus, prior to in-hospital death. Figures are for 2001 and 2002.

Source: Virginia Commonwealth University medical center



### Kaiser Permanente System <u>randomized</u> clinical trials of IDPCTs

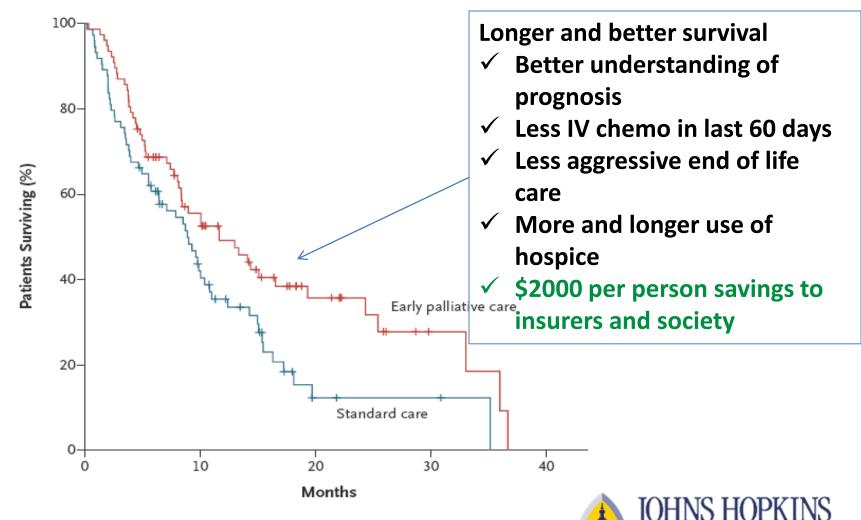
- equal survival
- better communication and quality of care
- Net savings of \$5-7000/person, now standard in all KP markets.



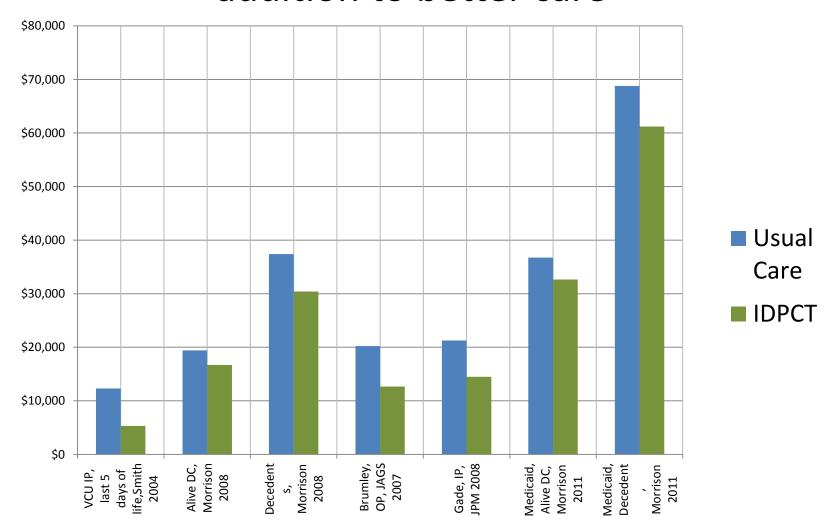


Palliative care in addition to usual oncology care allowed lung cancer patients to live almost 3 months longer than those who got usual oncology care.

Temel J, et al. NEJM 2010; Temel J, et al, JCO 2011



# <u>Every study to date</u> shows significant savings – in addition to better care





### What is the source of the cost savings?

- Avoided hospitalizations.
- Avoided ICU days.
- Less chemotherapy, imaging, and complications at the end of life.
- If palliative care consults, the chances of appropriate discharge to hospice rises from 1% to 30%.
- Hospice saves about \$2300 per person in the last month of life



# Palliative care is possible, practical, reimbursable, and should pay for itself, mostly.

Table 3. Median Time for Components of Initial Outpatient Palliative Care Clinic Visit (Temel et al, JPM 2011)

Reimbursement	DEPENDS
	- Who does the service (MD, NP, MSW)
	- How we bill – extended service codes, time,
	counseling
	- standardized forms
	- efficiency
	/ IOHNS HOPKIN

### So, how do we do this?

- 1. Recognize that we don't do this.
- 2. Learn key concepts about communication.
- 3. Make guidelines for care.



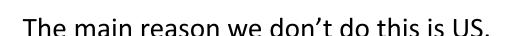
### 1. Recognize that we don't do this.

- 60% of <u>us</u> prefer not to have "hard conversations" (DNR, AMDs, hospice) until "there are no more treatment options left". Keating NL, et al. Cancer. 2010
- Half of all lung cancer <u>patients</u> have had NO discussion with any of their doctors about hospice 2 months before they die. Huskamp HA, et al. Arch Intern Med. 2009
- Oncologists document EOL discussions with 27% of NSCLC patients; 55% happen in the hospital, mean 33 days before death; 49% with oncologists. Mack J, et al. Ann Intern Med 2012

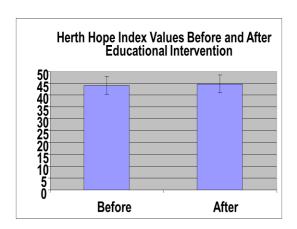


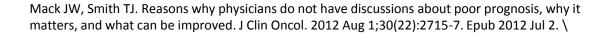
### 2. Some key concepts, and key misconceptions.

- 1. People DO want this information.
- 2. It won't make people depressed.
- 3. It won't take away their hope.
- It won't make them die sooner.
- 5. We CAN give realistic forecasts for survival.
- 6. It is always culturally appropriate to ask "How much do you want to know about your illness?"



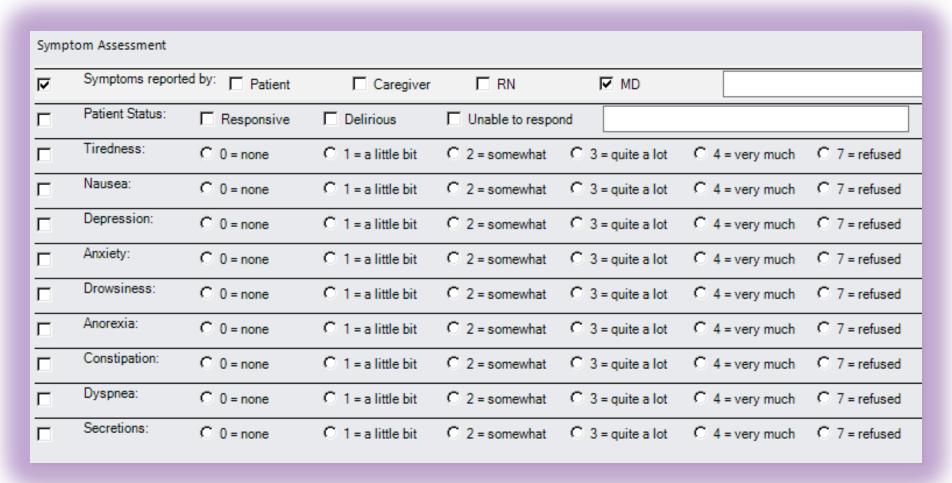
- There are good and simple ways for us to learn how to do this. (EPEC, EPEC-O, ELNEC, Oncotalk.)
- 2. There may be ways to learn how to integrate and survive this. Krasner et al, JAMA 2009 mindfulness.







# 2. Always do a symptom assessment – and have standard algorithms to treat the problems.



What can I do? Recommendations for responding to issues identified by patient-reported outcomes assessments used in clinical practice.

Hughes EF, Wu AW, Carducci MA, Snyder CF.

J Support Oncol. 2012 Jul-Aug;10(4):143-8. Epub 2012 May 18. Review



### 2. Always do a symptom assessment – and have standard algorithms to treat the problems.

MSAS-C: 0=none, 1=a little bit, 2=somewhat, 3=quite a lot, 4=very much, 7=refused Reported by: Patient Caregiver RN MD Unable to respond: Yes No Delirious: Yes No [NB. Use haloperidol or Seroquel (Quetiapine), NOT BENZODIAZEPINE.] Tired Depres-Anxiet Drowsi-Ano-Consti-Dysp-Secre-Pain Nausea ness sion pation tions У ness rexia nea 0 "Are 1 you depressed?" 2 Methyl-3 Anti-D's naltrexone Dexameth Methylphen Ginseng 4 Ketamine -Ginseng single dose 7



<sup>\*</sup>Dexamethasone 4 mg bid. Yennurajalingam S, et al. J Clin Oncol 30, 2012 (suppl; abstr 9002)

<sup>\*\*</sup> Ginseng. Barton D, et al. J Clin Oncol 30, 2012 (suppl; abstr 9001)

<sup>#</sup> Ginger 0.5-1.0 g/day. Ryan et al. Support Care Cancer. 2012

<sup>+</sup> Chochinov H, et al. 1997.

# 2. Always do a religious/spiritual assessment – and get some help.

Tal	Table 1. FICA© tool for clinicians					
Item		Question for health care practitioner to ask				
F	Faith	Do you consider yourself to be spiritual or religious?				
do y		Do you consider yourself to be a person of faith? Where do you find your strength? How important is this to you?				
		Are you a member of a faith community?				
A	Address	How would you like your health care team to address these issues?				

S	piritua	ality
7	_	
		Is religion or spirituality important to you? Would you like to see a chaplain?
7	-	Pt reqs chaplain/person from own spiritual bckgrd to visit

**FICA Spiritual History Tool** 

www.gwumc.edu/gwish/clinical/**fica**.cfm

Generates referral to Pastoral Care



### 2. Always do a prognosis assessment.

%	Ambulation	Activity Level Evidence of Disease	Self-Care	Intake	Level of Consciousness		d Media in Day ) (b)	
100	Full	Normal <i>No Disease</i>	Full	Normal	Full	N/A		
90	Full	Normal Some Disease	Full	Normal	Full			
80	Full	Normal with Effort Some Disease	Full	Normal or Reduced	Full		N/A	
70	Reduced	Can't do normal job or work Some Disease	Full	As above	Full	145		108
60	Reduced	Can't do hobbies or housework Significant Disease	Occasional Assistance Needed	As above	Full or Confusion	29	4	
50	Mainly sit/lie	Can't do any work Extensive Disease	Considerable Assistance Needed	As above	Full or Confusion	30	11	
40	Mainly in Bed	As above	Mainly Assistance	As above	Full or Drowsy or Confusion	18	8	41
30	Bed Bound	As above	Total Care	Reduced	As above	8	5	
20	Bed Bound	As above	As above	Minimal	As above	4	2	6
10	Bed Bound As above	As above	As above	Mouth Care Only	Drowsy or Coma	1	1	6
0	Death	<del>-</del>	_	=				



Have a referral script.

Write it down at diagnosis, revisit at each transition, have that hospice information visit 3-6

 Palliative care is about improving quality of life, providing an extra layer of support, and having a

months before death.

team focus on your care.

 Hospice is about improving quality of life, providing an extra layer of support, and having a team focus on your care. Hospice is not a place you go (usually) but specially trained nurses who can come to your house to fix pain and other symptoms, keep you up and going. We will still be involved in your care.





## 3. Guidelines for care.

- Establish best practices, just like for curative R-CHOP.
- Identify people with average survival less than 6 months.
- Not hard, and has not changed. Saltpeter et al. JPM 2012)
  - Performance status 2 and declining.
  - Anorexia, hypercalcemia, any effusion.
  - Metastatic cancer progressed on one line of treatment.



### ASCO "Choosing Wisely" gives us some practical helps:

- 1. ECOG PS 2 or higher "Did this person walk into the clinic?"
- 2<sup>nd</sup> or 3<sup>rd</sup> line chemo for MOST cancers: breast, colon, lung, prostate, pancreas, etc.

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The latest version is at http://jco.ascopubs.org/cgi/doi/10.1200/JCO.2012.42.8375

JOURNAL OF CLINICAL ONCOLOGY

ASCO SPECIAL ARTICLE

American Society of Clinical Oncology Identifies Five Key
Opportunities to Improve Care and Reduce Costs: The Top
Five List for Oncology

Lowell E. Schnipper, Thomas J. Smith, Derek Raghavan, Douglas W. Blayney, Patricia A. Ganz, Therese Marie Mulvey, and Dana S. Wollins

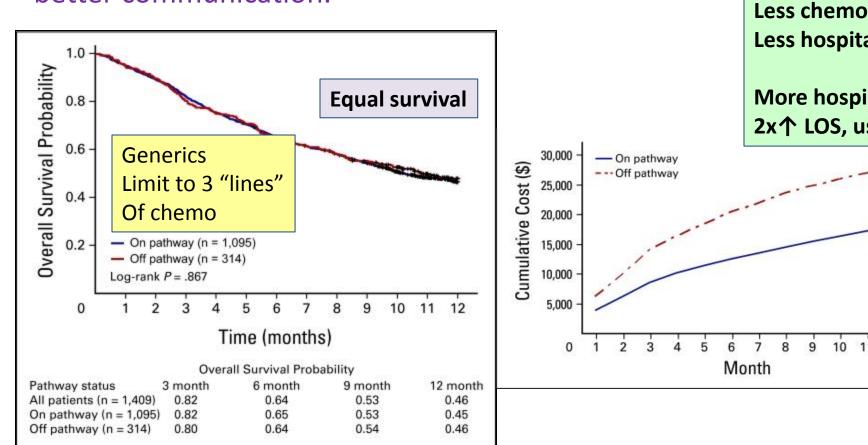
Lowell E. Schripper, Reth Israel Disconess Medical Center, Harvard Medical School, Boston, MA; Thomas J. Smith, Sichey Kimmel Comprehensie Cencer Center, Johns Hopton School of Medicine, Battimore, MD; Denik Rogtovan, Lewise Cencer Institute, Carolina HealthCare System, Charlotte, NC; Douglas W.

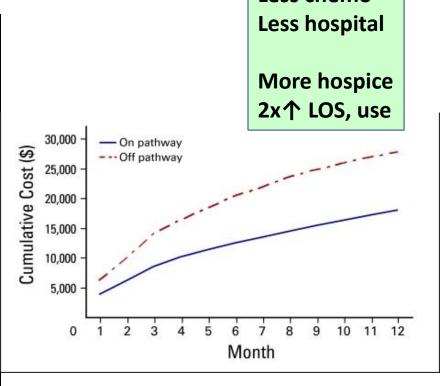
#### INTRODUCTION

Advancements in the prevention, diagnosis, and treatment of cancer have contributed to improved survival, better quality of life, and declining death rates in the United States. With these successes have come inand family members understandably want "everything done," despite not having sophisticated awareness of the evidence base that should be guiding the physician. Concerns about litigation regularly factor into physician's decision making, especially in situations in which the outcome might be limited sur-



3. Set guidelines like the U S Oncology pathways that preserve survival, reduce cost by 35% in lung cancer by evidence-based choices, better communication.



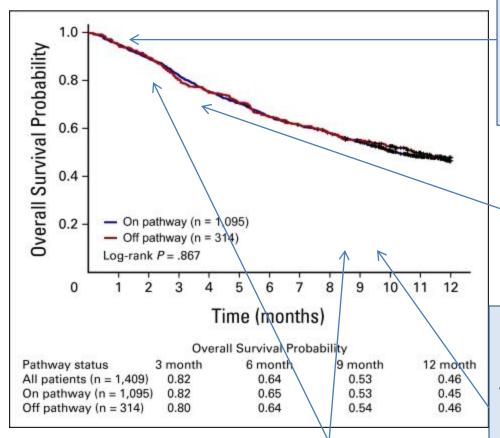


For NSCLC and colon cancer, equal results, less toxicity, less cost. Neubauer M, et al. J Oncol Pract. 2010 Jan;6(1):12-8. Hoverman JR, et al. J Oncol Pract. 2011 May;7(3 Suppl):52s-9s



3. Change our standards of care to incorporate national guidelines and

best practices about palliative care.



Every guideline should have a set point to add PC, and stop chemo based on evidence.

Communication: Appoint someone in the office to discuss ADs, DPMA, hospice in first 3 visits – and document.

Limit to 3 rounds

Of chemo and good PS – follow our own guidelines.

Give feedback by doctor.

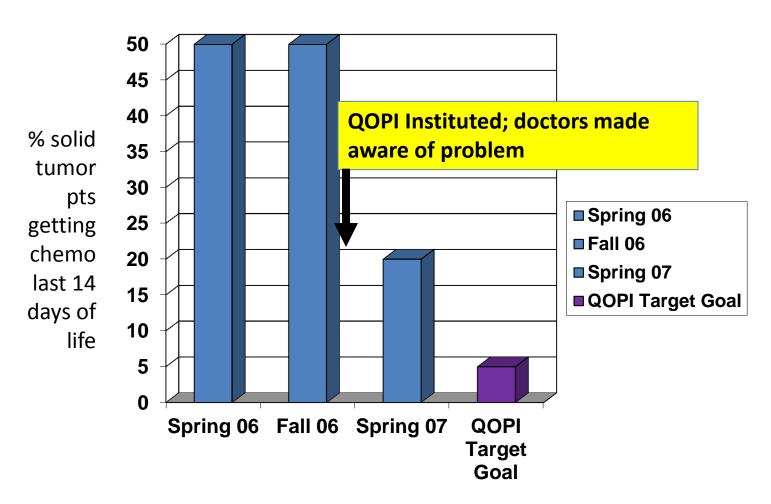
Insist on hospice referral with 3-6 months to live (not 2 weeks)

Audit referrals with < 14 days, give feedback to physician



# QOPI works to reduce overuse: Oncologists who receive feedback give less chemo at the end of life.

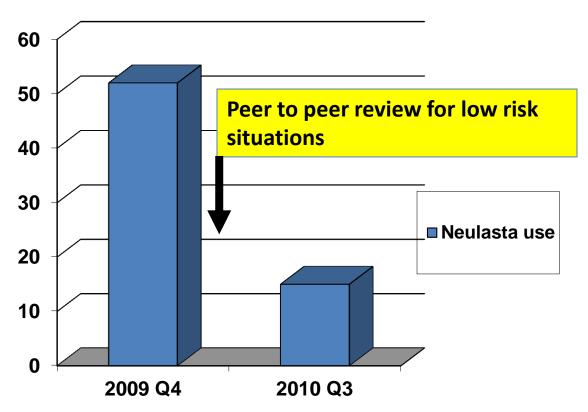
Blayney D, et al. JCO 2009





# Pegfilgrastim use can be cut by 75% in low risk situations with peer to peer review. Reduces PMPM by ~75¢

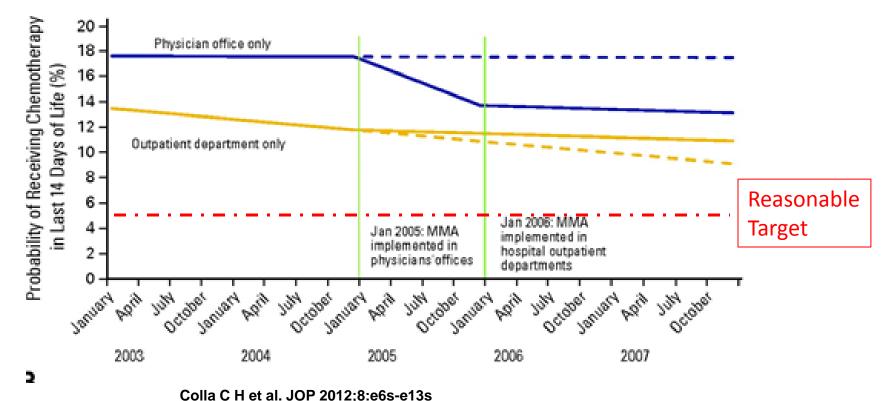
Fishman ML, Kumar A, Davis S, Shimp W, Hrushesky WJ. Guideline-based peer-to-peer consultation optimizes pegfilgrastim use with no adverse clinical consequences. Am J Manag Care. 2012 May 1;18(5):e168-72.





## The probability of receiving chemotherapy in last 14 days of life was reduced after Medicare Payment Reform.







4. Use Expanded Access Programs that allow hospice/palliative care alongside usual care.

Aetna's Compassionate Care Program maintained survival but doubled hospice use. (Spettell CM, et al. J Palliat Med. 2009 Sep;12(9):827-32.)

#### Hospice use increased

- Enrollees doubled from 31% to 72%, p<0.0001</li>
- Hospice days increased 15.9 to 28.6, p<.0001</li>



Aetna's Compassionate Care Program maintained survival, doubled hospice use, and reduced IP days. Use transition programs alongside usual oncology care. (Spettell CM, et al. J Palliat Med. 2009 Sep;12(9):827-32; Krakauer R, et al. Health Affairs, 2011)

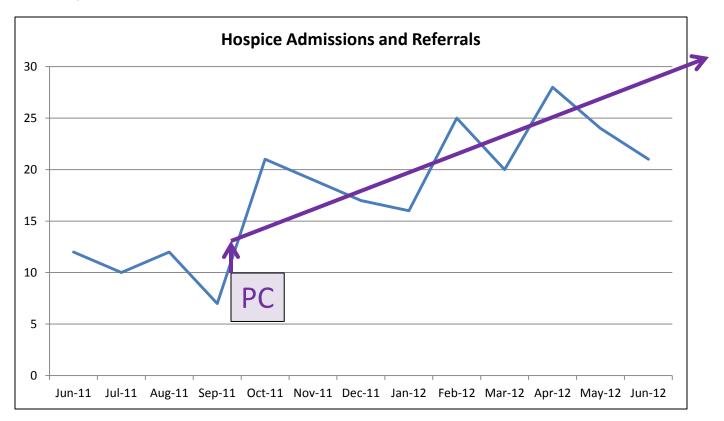
### IP days reduced

- -Medicare 15,217 down to 2309 per thousand members
- -...@ \$2500/day
- -ICU days reduced
- -Medicare CM Group; 9840 down to 1189 per thousand members
- -...@ \$3500/day
- -Overall, at least 22% savings in 40 days of life.



#### 5. Identify hospice eligible patients earlier

- better care with that extra layer of support
- fewer readmissions
- less cost per readmission





## We can recognize hospice-eligible patients, prevent readmissions, honor choices, and save money.

U of Iowa Hospitals. 688 in-hospital deaths. 209 decedents had preceding admission; NHPCO, National Hospice and Palliative Care Organization worksheets.

- 60% eligible for hospice on PENULTIMATE admission
- -Only 14% had any discussion of hospice, despite being eligible; 14 of 17 enrolled, all from ONE service

Table 1. Comparison of Cost and Length of Stay Between Patients Enrolled and Not Enrolled in Hospice During a Terminal Hospital Admission

Enrolled in hospice before last admission n = 7		Not enrolled in hospice, all diagnoses, n = 202
Cost		
Mean	\$4963	\$52 219
Median	\$3690	\$23 322
Standard deviation	\$3250	\$85 101
Standard deviation	4.47	25.05
Palliative Care Consultation		IF PC involved, LOS equal but $\$\$ \downarrow \downarrow$
		\$41,859
		P<0.04

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#### **Barriers**

- Finding good PC personnel. Shortage of 10,000 NPs and MDs. So, we have to learn to do this ourselves.
- 2. Shifting funds from current to projected uses, and current to projected incomes.
- 3. Helping people to be efficient.
- 4. Setting realistic but necessary goals for productivity.
- One EPR that all can use.
- 6. Coordinated care takes effort....



### **Conclusions**

- 1. Palliative care alongside oncology care is now the accepted best practice.
- All the evidence suggests equal or better quality of life, fewer symptoms, equal or better survival, and less cost, with no harms.
- 3. It is possible to create such programs and have them be expert, sustainable, and even break even.



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