



# ADVISORY

**No. 255**

**December 13, 2023**

## **Maryland Medicaid Prescriber Enrollment & Pharmacy Claim Processing Requirement**

According to Federal Regulations, prescribing providers must be actively enrolled with the Maryland Medicaid Program for the program to reimburse for services, including prescription claims.

Section 6401 of the Affordable Care Act and Code of Federal Regulations section 42 CFR § 455.410(b) require that ordering, referring, and prescribing (ORP) providers be enrolled with the state Medicaid Program. To comply, Medicaid must deny any pharmacy claim where a prescriber is not actively enrolled.

On November 16, 2023, Pharmacies began receiving the following message: “NCPDP Edit 25 M/I Prescriber Identification” in the response transaction when there is a claim submitted with a prescriber ID that is not enrolled in Medicaid. For those claims, pharmacies that are able to view the long message in the response transaction will notice the following message:

**“UNENROLLED PRESCRIBER. MEDICAID RX WILL DENY STARTING 1/3/24 UNLESS PRESCRIBER ENROLLS WITH MEDICAID VIA EPREP. FOR MORE INFO DIRECT PRESCRIBER TO [BIT.LY/3TKORP](https://bit.ly/3TKORP)”**

When you receive this message, please contact the prescriber to let them know that they need to enroll with Maryland Medicaid, otherwise, pharmacy claims for their Medicaid participants will be denied beginning January 3rd, 2024.

In an effort to give timely notice to the pharmacy community concerning important pharmacy topics, the Maryland Department of Health (**MDH**) **Office of Pharmacy Services (OPS)** has developed the **Maryland Medicaid Pharmacy Program Advisory**.

To expedite information timely to the pharmacy and prescriber communities, an email network has been established which incorporates the email lists of the Maryland Pharmacists Association, EPIC, CARE, Long Term Care Consultants, headquarters of all chain drugstores and prescriber associations and organizations.

It is our hope that the information is disseminated to all interested parties. If you have not received this email through any of the previously noted parties or via MDH, please contact the OPS representative at 410-767-1455.

**Effective January 3rd, 2024**, the Office of Pharmacy Services (OPS) will begin to deny pharmacy claims for non-behavioral health medications where the prescriber submitted on the claim is not enrolled in Maryland Medicaid. Behavioral Health medications ([Mental Health formulary](#) and [Substance Use Disorder \(SUD\) formulary](#)) will continue to pay.

**Starting July 1st, 2024**, all medications will be denied, including behavioral health medications.

If a claim receives the above NCPDP edit response message, refer the unenrolled prescriber to the following phone number and websites:

For assistance with Medicaid enrollment, call 1-844-463-7768.

For prescribing practitioner policies and information, visit <https://health.maryland.gov/mmcp/provider/Pages/opr.aspx>.

For enrollment training and educational resources, visit <https://health.maryland.gov/mmcp/provider/Pages/eepresources.aspx>.

Please email any questions about the ORP enrollment policy to [mdh.rxenroll@maryland.gov](mailto:mdh.rxenroll@maryland.gov).

For participants, please direct them to the [Frequently Asked Questions \(FAQs\)](#) available on the Provider Services website: at: <https://health.maryland.gov/mmcp/provider/Pages/default.aspx>