



LTSSMaryland Monthly Spotlight

September 9, 2023

Welcome to the LTSSMaryland newsletter! Your guide to new functionalities, upcoming upgrades, and bug fixes.

Updates to LTSSMaryland

Brain Injury Waiver Provider Enhancements

Programs: Brain Injury (BI) Waiver

MDH is enhancing multiple Brain Injury Waiver Related processes including:

- Implementing the ability to allow a client to have a primary and secondary BI provider assigned to them.
- The BI Plan of Service (POS) process is being expanded to account for a BI Provider review and acceptance process within LTSSMaryland prior to the POS being finalized and going into effect.

Model Waiver Cost Effectiveness Rate Updates

Programs: Department of Nursing Services (DONS)

MDH is updating the current cost figures that are in effect for the Model Waiver cost effectiveness categories for the next five years.

Create a CCS Staff Report and Extract

Programs: Developmental Disabilities Administration (DDA)

MDH is creating a new report and extract that provides CCS agencies their associated staff and essential information concerning them. The Summary Report will provide all the CCS agency's staff, staff assignment information, number of participants assigned by region, last login information, and supervisor information. Clicking on the 'number of Staff Assigned' output value will provide a supervisor sub report which will show which staff is assigned to each supervisor.

Create a CCS Assigned Clients Report and Extract

Programs: Developmental Disabilities Administration (DDA)

MDH is creating a new report and extract that provides CCS agencies their assigned clients and essential information concerning their status. The report will display the latest information concerning the following:

- Authorization to Participant
- Program Enrollment
- Special Program Code
- Waiting List
- Eligibility Determination
- Medicaid Information
- Activities

September Maintenance Window

Friday, September 8th 8:00 PM
to
Saturday, September 9th 2:00 PM

LTSSMaryland updates will be available after this maintenance window.

Future Release News!

Next major release: October 2023!

Look out for the next newsletter for more information on this release!

Any questions?

Please contact your MDH program liaison.

- Personal Care Plan Information
- Monitoring
- Level of Care
- Financial Redetermination
- Eligibility Letters

The report will contain several hyperlinks that will redirect the user to the applicable forms if action or review is needed.

Updates to Provider Portal

Convert DDA's Respite 15 Minute Service from Non-EVV to EVV

Programs: Developmental Disabilities Administration (DDA)

MDH is converting the existing DDA service of 'Respite 15 Minute' from a Non-EVV billed service to an EVV service. Providers of this service will need to begin utilizing the LTSS*Maryland* EVV Mobile Application or ISAS Telephone EVV to log their activities for this service beginning October 1st, 2023.

Services Rendered Report Advanced-Enhancements for DDA Providers

Programs: Developmental Disabilities Administration (DDA)

MDH is implementing an initiative that will expand the usability of the Services Rendered Report Advanced to incorporate DDA EVV and Non-EVV services. Providers will have access to reports that include the following:

- Service Authorization
- Services
- Claim Information

Update EVV Cross-Program Overlap Exception Validation

Programs: Developmental Disabilities Administration (DDA) and Office of Long-Term Services and Supports (OLTSS)

MDH is updating the overlap validation check for DDA Personal Supports and CO/CFC Personal Assistance EVV services to look for overlaps with Autism Waiver, Private Duty Nursing, and Home Health services.

Other Updates

Minor enhancements and bug fixes in LTSS*Maryland*

- Corrected an issue where certain providers were not appearing on the HRST file extract.
- Corrected an issue where users were getting an incorrect error message when trying to view the signatures section of an MDC Adult Day Care Assessment and Planning System (ADCAPS).
- Corrected an issue where deleted CCS activities appeared in a New status on the CCS Agency Activities Report and Extract.
- Corrected an issue where MDH was unable to deactivate a client from an Active CO Wave because they were receiving an error message when trying to do so.
- Corrected an issue where some Priority Category Assessment Forms were unable to be submitted due to the system incorrectly triggering a "foreign key properties" error.
- Corrected an issue preventing some users from viewing Flagged Services in the MyLTSS my list.
- Corrected an issue where the REM Physician Advisor was unable to submit their form in the REM Intake form because the system was trying to force the entering of information in another section that was not editable to them.

Minor enhancements and bug fixes in Provider Portal

- Corrected an issue where the service authorization details were not displayed for some DDA participants in Provider Portal.
- Corrected an issue where duplicate lines were displayed within the DDA Authorized Clients Report.

- Corrected an issue where an activity was pending exception due to the system referencing an incorrect PCP in error.
- Corrected an issue where the DDA Authorized Services Report was unable to pull multiple PCPs within a single timespan.
- Corrected an issue where the DDA Authorized Services Report was unable to pull all service activities within an authorization period when there were multiple revised PCPs in the plan year.

LTSSMaryland's Mission

“To provide an online solution to coordinating Medicaid Home and Community-Based Services across programs.”