



LTSSMaryland Monthly Spotlight

October 14, 2023

Welcome to the LTSSMaryland newsletter! Your guide to new functionalities, upcoming upgrades, and bug fixes.

System Wide Updates

Increased Frequency of Monthly Maintenance

Programs: All

Over the past several months, the number of monthly maintenance periods for LTSSMaryland have increased to 2-3 per month. This increase is due to ongoing security patching and backend maintenance. We apologize for the inconvenience. These outages are timed to ensure they occur with minimal disruption to your business needs and we will continue to provide notice as these maintenance periods occur.

In addition to the functionality updates reviewed in this newsletter, planned for October 14th, we expect additional maintenance this month. Announcements for these maintenance periods will go out prior to their implementation.

Updates to LTSSMaryland

Add Tracking for Auto-Approved PCPs to the CCS All PCP Report and Annual PCP Report

Programs: Developmental Disabilities Administration (DDA)

MDH is enhancing the CCS All PCP Report and Annual PCP status report to ensure Person Centered Plan (PCP) submission dates appear for all PCPs that are approved.

Enhance DDA Eligibility Application to Transfers Between Regional Offices

Programs: Developmental Disabilities Administration (DDA)

MDH is enhancing Responsible Region assignment to make it easier for a participant to transfer from one Responsible Region to another.

Updates to Provider Portal

Create a Resubmit Pathway for Rejected and Paid Services in Provider Portal

Programs: All

October Maintenance Window

Friday, October 13th 8:00 PM
to
Saturday, October 14th 10:00 AM

LTSSMaryland updates will be available after this maintenance window.

Future Release News!

Next major release: November 2023!

Look out for the next newsletter for more information on this release!

Any questions?

Please contact your MDH program liaison.

MDH is updating Provider Portal to allow non-EVV services to be resubmitted to MMIS if previously rejected from MMIS. It will also allow LTSSMaryland Provider Billing Support Office (PBSO) staff to resubmit paid services on the provider's behalf to update the rate on a paid claim.

Private Duty Nursing (PDN) and Home Health Billing Update

Programs: Department of Nursing Services (DONS)

MDH is implementing the institutional claim type that will allow for the billing of Home Health services through LTSSMaryland.

Capture Referring Provider and NPI for PDN and Home Health billing

Programs: Department of Nursing Services (DONS)

MDH is enhancing the Provider Portal to allow Home Health and Private Duty Nursing providers to document the referring physician information for the participants they are delivering services to, which is a prerequisite for them to be able to bill.

Other Updates

Minor enhancements and bug fixes System Wide

- Corrected an issue where providers were unable to view PCPs pending DSA acceptance that had 'Respite Care Services – 15 Minute' service lines listed.
- Corrected an issue where pending PCPs had \$0.00 displayed for the monthly and annual service cost for 'Respite Care Services – 15 Minute' service type.

Minor enhancements and bug fixes in LTSSMaryland

- Corrected an issue where some participant accounts were generating auto extend PCPs daily.
- Corrected an issue where AAA Options Counseling were not receiving alerts for any new referrals.
- Corrected an issue where an incorrect date was being sent in the MMIS client eligibility file, preventing the entire file from being processed and leading to client eligibility records not getting updated.
- Corrected an issue where the CCS Staff Subreport was not present in the CCS data extract.
- Corrected a performance issue where the CCS Geographic Differential Tracking Report was not generating for users.
- Corrected an issue where CCS users viewing the Activity Claims Report had duplicate lines for some activities.
- Corrected an issue where the Demographic section of the Client Profile could not be saved when entering a date of death because the system was referencing inaccurate information for the client from the Waiver Registry.

Minor enhancements and bug fixes in Provider Portal

- Corrected an issue where some Home Delivered Meal providers could not upload meal plans for their participants.
- Corrected an issue where multiple comment lines were appearing on the Services Rendered Report.
- Corrected a performance issue where the EVV Services Rendered Report was unable to generate for users.
- Corrected a performance issue where the DDA Authorized Services Report was unable to generate for users.
- Corrected an issue preventing some DDA provider users from selecting a service type when clocking in and out with the EVV app.

LTSSMaryland's Mission

"To provide an online solution to coordinating Medicaid Home and Community-Based Services across programs."