

MARYLAND MEDICAID PHARMACY PROGRAM

No. 126 December 17, 2012



In an effort to give timely notice to the pharmacy community concerning important pharmacy topics, the Department of Health and Mental Hygiene's (DHMH) Maryland Medicaid Pharmacy Program (MMPP) has developed the Maryland Medicaid Pharmacy Program Advisory. To expedite information timely to the pharmacy and prescriber communities, an email network has been established which incorporates the email lists of the Maryland Pharmacists Association, EPIC, CARE, Long Term Care Consultants, headquarters of all chain drugstores and prescriber associations and organizations. It is our hope that the information is disseminated to all interested parties. If you have not received this email through any of the previously noted parties or via DHMH, please contact the MMPP representative at 410-767-1455.

New Operating System for MMPP Claims (Update to Advisory #120)

Due to some issues identified during testing, the Medicaid Pharmacy Program and our Point of Sale (POS) claims processor, Xerox Services, LLC, have agreed to change the date of the POS system upgrade. The upgrade will not take place until sometime **after** January 2, 2013. We will provide you with a more specific date when the issues identified during testing are resolved. We do not expect our participating pharmacy providers to notice anything different, nor to have to do anything differently. The upgrade will provide us with a more technologically advanced and programmatically flexible claims processing solution. Again, the transformation is designed to have no impact on providers.

Please be reminded that Xerox is making a testing environment available, where all interested providers can submit test claims through the new operating system. If you would like to participate in testing, please e-mail Xerox at <u>Provider.Relations@Xerox.com</u> to request testing access.

We will continue to keep you informed of the progress towards our planned transition.