

Office of Health Services Medical Care Programs

Maryland Department of Health and Mental Hygiene 201 W. Preston Street • Baltimore, Maryland 21201 Parris N. Glendening, Governor - Georges C. Benjamin, M.D., Secretary

Maryland Medical Assistance Program Transportation Grants Transmittal No. 1

December 18, 2000

All Maryland Medicaid Transportation Grants Coordinators

FROM: Joseph M. Millstone, Executive Director

Office of Health Services

NOTE: Please ensure that appropriate staff members in your organization and

appropriate contractors are informed of the contents of this transmittal.

Air Ambulance Protocol under the Transportation Grants Program

The Maryland Medical Assistance Program has instituted a new Air Ambulance protocol, effective December 1, 2000. This transmittal addresses <u>Maryland Medical Assistance</u> recipients <u>only.</u>

The purpose of this transmittal is to explain Maryland Medicaid's newly instituted Air Ambulance protocol.

When the need for an Air Ambulance transport occurs throughout the State of Maryland, all local jurisdictions will use the following protocol:

- 1. Local jurisdictions will forward all inquiries, questions, and requests for Air Ambulance services to the Baltimore City Health Department Medicaid Transportation Program, at (410) 396-7433 (8:30 a.m.-4:30 p.m.) and (410) 396-3100 after hours, weekends and holidays. This unit will screen all calls as to eligibility and medical necessity, and appropriate transportation when approved will be arranged.
- 2. If Air Ambulance is not medically necessary, the local jurisdiction will be notified so that screenings for ground transport may be completed.
- 3. All Air Ambulance transport costs for Maryland Medicaid Recipient will be paid by the Baltimore City Health Department.

If there are any questions or concerns regarding this transmittal, it should be directed to The Division of Community Support Services at (410) 767-1739 or 1-(877)-4MD-DHMH, Extension 1739.