# Maryland Department of Health and Mental Hygiene <br> 201 W. Preston Street • Baltimore, Maryland 21201 <br> Martin O'Malley, Governor - Anthony G. Brown, Lt. Governor - John M. Colmers, Secretary 

# MARYLAND MEDICAL ASSISTANCE PROGRAM 

General Provider Transmittal No. 63
August 31, 2007

# TO: Physicians, Pharmacies, Hospitals, Clinics, Nursing Homes, Intermediate Care Facilities for people with Mental Retardation, Residential Treatment Centers for children under 21 , Nurse Practitioners, Nurse Midwives, Dentists, Podiatrists 

 Charles E. Lelman, Exec. Director, Office of Operations, Eligibility \& Pharmacy Susan J. Tucker, Executive Director, Office of Health ServicesNOTE: Please ensure that appropriate staff members in your organization are informed of the contents of this transmittal.

RE: $\quad$ Important Message: Tamper-resistant Prescriptions Required Effective October

## New Pharmacy Requirements

Recently enacted federal law requires State Medicaid Program providers to use tamper-resistant prescription pads. The law requires that all written, non-electronic prescriptions for Medicaid outpatient drugs must be executed on tamper-resistant pads in order for them to be reimbursed by the Medicaid Program. In order to be considered tamper-resistant by October 1, 2007, a prescription pad must contain at least one of the following three characteristics:

- one or more industry-recognized features designed to prevent unauthorized copying of a completed or blank prescription form; or
o one or more industry-recognized features designed to prevent the erasure or modification of information written on the prescription by the prescriber; or
- one or more industry-recognized features designed to prevent the use of counterfeit prescription forms.

Beginning October 1, 2008, a prescription pad must contain all three characteristics to be considered tamper-resistant.

## The Tamper-Resistant Pad Requirement DOES NOT APPLY:

- when a prescription is communicated by the prescriber to the pharmacy electronically, verbally, or by fax (please note that controlled substances require a written prescription);
- when a managed care organization pays for the prescription;
- to refills of written prescriptions presented at a pharmacy before October 1, 2007; or
o when drugs are provided in institutional settings where such drugs are not separately reimbursed; in Maryland this includes inpatient hospitals and intermediate care facilities for people with mental retardation.


## Prescription Blank Ordering Information

A uniform layout, format, or style is not required. Prescribers may customize the layout and use the prescription pads for non-Medicaid patients. Examples of security features include:

- a blue or green background color that resists reproduction,
- resistance to erasure and alterations, and
- the word "void" or "illegal" appearing on a photocopy of the prescription form.

The security features should be listed on the prescription form.
All medical providers who prescribe drugs to Medicaid recipients are responsible for obtaining blanks from a vendor. A list of vendors is attached to this transmittal and can also be found on our website at http://dhmh.state.md.us/mma/mpap/ and on the Maryland Pharmaceutical Society's page at http://mdpharmsociety.org/inthenews.htm. These vendors have been approved by other state Medicaid programs that have tamper-resistant prescription pad requirements which meet or exceed the minimum standards set forth by the Centers for Medicare and Medicaid Services. This is not an exhaustive list of vendors. It is the responsibility of the prescriber to confirm with the vendor that the prescription pads meet the standards listed above.

## Information for Pharmacists

Pharmacists filling prescriptions for Medicaid participants are required to ensure compliance with the tamper-resistant prescription pad standards. All prescriptions dated October 1, 2007, or later must have at least one of the security features listed above. By October 1, 2008, all prescriptions must have all three of these features. These requirements apply whether Medicaid is the primary or secondary payer of the prescription.

After the respective dates, any pharmacist receiving a hard copy of a prescription for a Medicaid recipient not in compliance with tamper-resistant standards must verify the prescription order with the prescriber and record on the original prescription. This should include the person contacted and the date verified. If a prescriber continues to use non-compliant prescription forms, the pharmacist should report the prescriber to the local Medicaid Office. These requirements do not apply if the prescription is paid for by a managed care organization. Because the federal guidelines apply to all states, prescriptions presented in Maryland from another state must be compliant with the guidelines and are subject to the same requirements.

Maryland Medicaid will pay for a 72-hour emergency supply on a non-compliant written prescription to allow the prescriber time to provide a verbal, faxed, electronic, or compliant written prescription.

Questions concerning this transmittal should be directed to the manager for Pharmacy Services at 410-767-1455.

## Vendors for Tamper-Resistant Prescription Pads

|  | Names | Address | City | St. | Zip | Telephone | Fax | E-mail Address | Website |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | American Security Rx | 10755-F Scripps Poway Parkway, \#422 | San Diego | CA | 92131 | $\begin{aligned} & (877) 290- \\ & 4262 \\ & \hline \end{aligned}$ |  |  | www.americansecurityrx.com |
| 2 | Buckeye Printing | 4204 Hammond Drive | Winter Haven | FL | 33881 | $\begin{gathered} 863-324- \\ 2269 \end{gathered}$ | $\begin{gathered} 863-325- \\ 8799 \end{gathered}$ | buckeyeprt@aol.com | http://www. buckeyeprinting.n et |
| 3 | Data Business Systems | 230 Rt. 206 S. Bldg. 3, Unit 1 | Flanders | NJ | 07836 | $\begin{gathered} 973-252- \\ 1236 \\ \hline \end{gathered}$ | $\begin{gathered} 800-778- \\ 6247 \end{gathered}$ | info@databusinesssystem s.com | http://www.databusinesssyste ms.com/ |
| 4 | Feld Printing | 6806 Main Street | Cincinnati | OH | 45244 | $\begin{aligned} & 800-543- \\ & 4642 \end{aligned}$ | $\begin{gathered} \hline 513-271- \\ 6828 \end{gathered}$ |  | http://www.feldprinting.com/ |
| 5 | Histacount | 301 Grove Road | Thorofare | NJ | 08086 | $\begin{gathered} 800-645- \\ 5220 \end{gathered}$ | $\begin{gathered} 800-332- \\ 5502 \end{gathered}$ | bgrzib@rapidforms.com | https://www. histacount.com/ |
| 6 | International Security Products | PO Box 1258 | Templeton | CA | 93465 | $\begin{gathered} (805) 238- \\ 2503 \\ \hline \end{gathered}$ | $\begin{gathered} \hline(805) \\ 238-7213 \\ \hline \end{gathered}$ | info@isp-vft.com | www.isp-vft.com |
| 7 | Medical Forms \& Graphics, Inc. | 107 River Drive | Darien | GA | 31305 | $\begin{gathered} 800-997- \\ 3575 \end{gathered}$ | $\begin{gathered} 800-982- \\ 9834 \end{gathered}$ | medforms@iglide.net | http://medicalforms.com/ |
| 8 | Medi-Promotions (Medi-Scripts) | 500 Rt. 17 South \#308 | Hasbrouck Heights | NJ | 07604 | $\begin{gathered} 800-387- \\ 3636 \end{gathered}$ | $\begin{gathered} 201-727- \\ 9807 \\ \hline \end{gathered}$ | steve.klein@medipromotio ns.com | http://www.medipromotions.c om/ |
| 9 | Meditec | P.O. Box 3663 | Kingston | NY | 12402 | $\begin{aligned} & 800-242- \\ & 4797 \end{aligned}$ | $\begin{array}{\|c\|} \hline 845-338- \\ 8728 \\ \hline \end{array}$ | Ed94742@aol.com | http://meditecproducts.com/ |
| 10 | Micro Format, Inc. | 830-3 Seton Court | Wheeling | IL | 60090 | $\begin{gathered} 800-333- \\ 0549 \end{gathered}$ | $\begin{aligned} & 847-520- \\ & 0197 \end{aligned}$ | mformat@wwa.com | http://www.rxpaper.com/ |
| 11 | Minute Man Printers | 3111 N. 29th Avenue | Phoenix | AZ | 85017 | $\begin{gathered} 888-881- \\ 8318 \\ \hline \end{gathered}$ | $\begin{gathered} \hline 888-881- \\ 8319 \\ \hline \end{gathered}$ | fivestar@minutemanprinter s.com | www.minutemanprinters.com |
| 12 | National Rx Security | 535 2nd Street SW | Vero Beach | FL | 32962 | $\begin{gathered} 800-510- \\ 1050 \\ \hline \end{gathered}$ | $\begin{gathered} 800-500- \\ 3060 \\ \hline \end{gathered}$ | dmmcaffery@nationalix.ne 1 | http://www.nationalrxsecurity. com $/$ |
| 13 | Printco | 1434 Progress Lane | Omro | WI | 54963 | $\begin{gathered} 920-685- \\ 5662 \end{gathered}$ | $\begin{gathered} 800-541- \\ 5967 \end{gathered}$ | sales@printco.com | http://www.printco.com/ |
| 14 | Pyramid Checks Printing, Inc. | 208 Riverside Industrial Parkway | Portland | ME | 04103 | $\begin{gathered} 800-782- \\ 8215 \\ \hline \end{gathered}$ | $\begin{gathered} 800-891- \\ 5707 \\ \hline \end{gathered}$ | dale@pyramidchecksprinting.com | http://www.pyramidchecksprinting.com/home/login. asp? |
| 15 | RapidForms | 301 Grove Road | Thorofare | NJ | 08086 | $\begin{gathered} (800) 645- \\ 5220 \end{gathered}$ | $\begin{gathered} (800) \\ 332-5502 \end{gathered}$ | csrequests@rapidforms.co m service@sycom.com | www. histacount.com www.sycom.com |
| 16 | Rx Security | 99 Rocky Lake Drive, Unit \#5 | Bedford, CANADA | NS | $\begin{aligned} & \text { B4A- } \\ & \text { T23 } \\ & \hline \end{aligned}$ | $\begin{gathered} 800-667- \\ 9723 \\ \hline \end{gathered}$ | $\begin{array}{c\|} \hline 866-667- \\ 9723 \\ \hline \end{array}$ | rebecca@rxsecurity.com | http://www.rxsecurity.com/ |
| 17 | Strategic Business Forms | 2715 NE 36th Avenue | Ocala | FL | 34478 | $\begin{gathered} 800-321- \\ 3676 \end{gathered}$ | $\begin{gathered} 352-369- \\ 0200 \\ \hline \end{gathered}$ | sbf@mpinet.net | http://www.printsolutions.com ! |
| 18 | Superior Press | 11930 Hamden Place | Santa Fe Springs | CA | 90670 | $\begin{gathered} \hline(562) 948-186 \\ \hline \end{gathered}$ | $\begin{gathered} (562) \\ 949-1909 \\ \hline \end{gathered}$ |  | wuw.superior-press.com |
| 19 | VerifyFirst Technologies | 1760 Commerce Way | Paso Robles | CA | 93446 | $\begin{gathered} 607-266- \\ 9839 \\ \hline \end{gathered}$ | $\begin{gathered} \hline 607-266- \\ 8018 \\ \hline \end{gathered}$ | dghuckle@aol.com | http://www.verifyfirst.com/ |

