Behavioral Health ASO Transition Maryland Medicaid Advisory Committee Update

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Behavioral Health Transition ASO Update

- Optum system (Incedo Provider Portal) went live 1/1/20.
- To date over 2,300 providers have registered with Optum.
- These providers are responsible for 98% of total claims.
- Over 200K claims have been paid totaling around \$69M.

Behavioral Health Transition ASO Update (cont.)

- In order to permit Optum more time to make additional changes to their platform, MDH has directed Optum to begin processing "estimated payments."
- These estimated payments will be based on a provider's CY2019 weekly average payment.
- Providers will continue to submit authorization requests and claims for services rendered.

