



- NOTES:**
1. This flow-chart is **intentionally high level** to show core roles and relationships -- it does **not** reflect every possible detail and relationship.
 2. The Maryland behavioral health system sometimes pays for and/or manages services and treatment for: a) people who are residents of other states; and, b) Maryland residents who are receiving behavioral health care or treatment in other states.
 3. System Manager functions also involve coordination with other safety net systems such as housing, hospital emergency departments, schools, jails, etc.

ACRONYMS AND BASIC DEFINITIONS:

- ASO** = Administrative Services Organization under contract with Medicaid to serve all of Maryland
- BH** = behavioral health
- CSA** = Core Service Agency (local authority for mental health, authorized by the Maryland Behavioral Health Administration)
- LAA** = Local Addictions Authority (local authority for substance use and addiction, authorized by the Maryland Behavioral Health Administration)
- LBHA** = Local Behavioral Health Authority (local authority for behavioral health [merged CSA & LAA], authorized by the Maryland Behavioral Health Administration)
- MCO** = Managed Care Organization under contract with Medicaid; four serve all of Maryland and five only serve specific local jurisdictions
- Primary BH Services** = BH services provided in a primary care setting
- Specialty BH Services** = BH services that are not provided in a primary care setting
- Underinsured** = Includes anyone whose insurance does not cover the specific BH services they need (e.g., Medicare, some employer-based / private coverage)