



# MARYLAND ACCESS POINT

YOUR LINK TO HEALTH & SUPPORT SERVICES

A Maryland Department of Aging presentation for the  
Maryland Medicaid Advisory Committee

July 25, 2019

Presented by:


Liz Woodward, Long Term Services Division Manager

Maryland Department of Aging

# Aging and Disability Resource Centers

- Aging and Disability Resource Centers (ADRCs) across the country seek to:
  - Address the frustrations many older adults, people with disabilities, and family members experience when trying to learn about and access long-term services and supports.
  - Raise visibility about the full range of available options;
  - Provide objective information, advice, counseling and assistance;
  - Empower people to make informed decisions about their long-term services and supports;
  - Help people access public and private programs;
  - Provide unbiased, reliable information and counseling to people with all levels of income.
- ADRCs are an important part of the No Wrong Door (NWD) system model.
- A collaboration between:
  - ACL
  - Centers for Medicare & Medicaid Services
  - Veterans Health Administration

(Administration for Community Living, 2017, <https://acl.gov/programs/aging-and-disability-networks/aging-and-disability-resource-centers>)



Maryland Access Point (MAP)  
is Maryland's  
Aging and Disability Resource Center

# MAP Background

- Began in 2004
- Statutory partners-MD Human Svs Code § 10-1002 (2013)
  - Maryland Department of Aging (Lead)
  - Maryland Department of Health
  - Maryland Department of Disabilities
  - Maryland Department of Human Services
  - Governor’s Office of the Deaf and Hard of Hearing
- “No Wrong Door” to provide consumers seamless and timely access to information and services
- Funding sources:
  - Federal grants
  - Balancing Incentive Program, Money Follows the Person Demonstration
  - State MAP Information & Assistance Grant
  - Medicaid Administrative Federal Financial Participation (FFP)

# MAP Local Offices

- 20 local offices
- Partnership between:
  - Area Agencies on Aging (Lead)
  - Centers for Independent Living
  - Local Health Departments

**ALLEGANY COUNTY**  
Human Resources Development  
Commission, Inc.  
125 Virginia Avenue  
Cumberland, MD 21502  
**301-783-1752**

**ANNE ARUNDEL COUNTY**  
Department of Aging and Disabilities  
2666 Riva Road, Suite 400  
Annapolis, MD 21401  
**410-222-4257**

**BALTIMORE CITY**  
Division of Aging & CARE Services  
417 E. Fayette Street, Suite 600  
Baltimore, MD 21202  
**410-396-2273**

**BALTIMORE COUNTY**  
Department of Aging  
611 Central Avenue  
Towson, MD 21204  
**410-887-2594**

**CALVERT COUNTY**  
Office on Aging  
450 West Dares Beach Road  
Prince Frederick, MD 20678  
**410-535-4606**

**CAROLINE, KENT AND  
TALBOT COUNTIES**  
Upper Shore Aging, Inc.  
100 Schaubert Road  
Chestertown, MD 21620  
**410-778-6000**

**CARROLL COUNTY**  
Bureau of Aging & Disabilities  
125 Stoner Avenue  
Westminster, MD 21157  
**410-386-3800**

**Cecil County**  
Senior Services & Community Transit  
200 Chesapeake Blvd., Suite 1700  
Elkton, MD 21921  
**410-996-5295**

**CHARLES COUNTY**  
Aging and Senior Programs  
8190 Port Tobacco Road  
Port Tobacco, MD 20677  
**1-855-843-9725**

**DORCHESTER, SOMERSET,  
AND WICOMICO COUNTIES**  
MAC, Inc.  
909 Progress Circle, Suite 100  
Salisbury, MD 21804  
**410-742-0505**

**FREDERICK COUNTY**  
Department of Aging  
1440 Taney Avenue  
Frederick, MD 21702  
**301-600-1605**

**GARRETT COUNTY**  
Community Action Committee, Inc.  
104 E. Center Street  
Oakland, MD 21550  
**301-334-9431**

**HARFORD COUNTY**  
Office on Aging  
145 N. Hickory Avenue  
Bel Air, MD 21014  
**410-638-3025**

**HOWARD COUNTY**  
Office on Aging & Independence  
6751 Columbia Gateway Drive,  
Suite 200, Columbia, MD 21046  
**410-313-1234**

**MONTGOMERY COUNTY**  
Division of Aging and  
Disability Resource Unit  
401 Hungerford Drive, 3rd Floor  
Rockville, Maryland 20850  
**240-777-3000**

**PRINCE GEORGE'S COUNTY**  
Aging Services Division  
6420 Allentown Road  
Camp Springs, MD 20748  
**301-265-8450**

**QUEEN ANNE'S COUNTY**  
Department of Community Services  
104 Powell Street  
Centreville, MD 21617  
**410-758-1040**

**ST. MARY'S COUNTY**  
Department of Aging &  
Human Services  
41780 Baldrige Street,  
Leonardtown, MD 20650  
**301-475-4200 ext. 1057**

**WASHINGTON COUNTY**  
Commission on Aging  
535 East Franklin Street  
Hagerstown, MD 21740  
**301-790-0275**

**WORCESTER COUNTY**  
Worcester County Health Department  
4767 Snow Hill Rd.  
Snow Hill, MD 21863  
**410-632-9915**

**1-844-MAP-LINK**  
**6 2 7 - 5 4 6 5**  
Your Link to Health and Support Services  
for Older Marylanders and  
Persons with Disabilities  
[www.MarylandAccessPoint.info](http://www.MarylandAccessPoint.info)

# MAP Services

- Serve older adults and all individuals with disabilities 18+
- Core Services:
  - Information and assistance
    - Outreach and education
    - Referrals
    - Application Assistance
  - Level One Screen
    - Preliminary evaluation of risk of institutionalization
    - Entered into LTSSMaryland (MAP staff are authorized users)
    - Part of the uniform assessment, along with the InterRAi assessment delivered by AERS staff at the local health department
  - Options Counseling
    - Person-centered planning for home- and community-based living for those in the community
    - Offered by phone or in-person
    - Certified staff
  - MFP Options Counseling/ Nursing Facility Program Education
    - Education for those wishing to transition out of nursing facilities

# 1-844-MAP-LINK

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## To Connect to MAP:

1. Call the statewide toll free number: 1-844-627-5465
2. Visit the website: [www.MarylandAccessPoint.info](http://www.MarylandAccessPoint.info)
3. Visit the local MAP office in-person.

Local office locations and phone numbers can be found on the website by clicking on *Connect with your local MAP*

# Maryland Department of Aging Contact:

Liz Woodward  
Long Term Services Division Manager  
Maryland Department of Aging  
301 W. Preston Street, Suite 1007  
Baltimore, MD 21201  
(410) 767-1071

[Liz.woodward@maryland.gov](mailto:Liz.woodward@maryland.gov)