

Adult Dental Pilot Program

Maryland Medicaid Advisory Committee
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Agenda

- Background
- Program Description
- Program Information – Members
- Program Information – Providers
- Provider Responsibilities
- Maximum Benefit Allowance

Background

- In 2018, the Maryland State Legislature passed Senate Bill 284 requiring MDH to apply for a waiver amendment to CMS to implement an adult dental pilot program.
- MDH submitted an amendment to its §1115 waiver to CMS on July 2, 2018.
 - CMS approval received March 2019
- MDH submitted regulations to AELR on January 4, 2019.
 - Notice of Final Proposal scheduled to print in the Maryland Register May 10, 2019
- Maryland's Dental Benefit Administrator, SKYGEN USA (formerly called Scion dental), will administer the benefit.
 - SKYGEN USA also administers the dental benefit to REM adults, pregnant women, former foster care youth, and children
- **Effective Date:** June 1, 2019

Program Description

- The Program will serve individuals between the ages of 21 and 64 who are dually eligible for Medicare and Medicaid (approx. 33,245 members)
- Limited dental package includes coverage for diagnostic, preventive, and restorative services, as well as extractions
 - MDH received input from stakeholders
 - Reimbursement rates consistent with other dental benefit plans offered through the Maryland Healthy Smiles Dental Program (MHSDP)
- Benefits will be subject to an \$800 per person maximum benefit allowance per calendar year
 - The maximum benefit allowance may be subject to review for subsequent demonstration years

Program Information - Members

- Welcome packets will be mailed to eligible members week of May 13, 2019
 - Welcome letter and member identification card
 - Flyer about the Adult Dental Pilot Program
 - FAQs
 - Member handbook
- All eligible members will be assigned to a dental home
- SKYGEN USA has Member Outreach Representatives and a dedicated Call Center staff to assist members

Program Information - Providers

- SKYGEN USA conducted a Provider Network Survey
 - Sent to all general dentists and oral surgeons beginning January 21, 2019 (ongoing)
 - Allows MDH to have a more focused provider outreach effort for dental home assignments
- Provider transmittal - April 2019
 - Highlights the program parameters and how the benefit allowance will operate
- Provider training - SKYGEN USA will conduct in May and June 2019
- Working with stakeholders on additional provider training efforts
 - MDAC training – June 3, 2019

Provider Responsibilities

- Prior to each dental visit, providers must verify:
 1. Member's eligibility:
 - SKYGEN USA's IVR, Option 1 – (844)275-8753
 - Provider Web Portal
 2. Amount remaining in member's maximum benefit allowance
- At each dental visit, providers and members must sign a global treatment plan
 - Dentist must review recommended services and costs
 - Member will make informed decision about services they wish to receive within their maximum benefit allowance
 - Urgent dental needs should be prioritized
 - Copy to be given to member and filed in chart
- Providers should submit claims immediately after rendering services

Maximum Benefit Allowance - \$800 CY19

- Claims will be reimbursed in the order they are received
 - SKYGEN USA will pay amount remaining in benefit allowance, up to \$800 per member per calendar year
 - Requests for reimbursement after the maximum benefit allowance has been reached, will be denied
 - FQHCs – will be reimbursed cost-based rate for dental services rendered
 - When \$1 or more is remaining in member's benefit allowance
 - At least one CDT code on claim must be part of the Pilot's benefit package
- Providers can charge members with a signed Non-Covered Services Agreement
 - Must be signed PRIOR to services being rendered
 - Outlines the specific services to be provided and cost of these services
 - Member must sign if agreeing to pay for services out-of-pocket