



MARYLAND Department of Health

Long Term Services and Supports Administration

Briefing on the *LTSSMaryland* Tracking System

Background

Home and community-based services intend to alleviate the stresses of living at home with medical issues through various supportive services. The intent of the *LTSSMaryland* tracking system is to provide the technical solution for that to happen. The *LTSSMaryland* system is Medicaid's case management, enrollment, clinical assessments, service authorization, critical event reporting, claims submission, and electronic visit verification (EVV) system for the majority of Medicaid's fee-for-service home and community-based services.

Today, the *LTSSMaryland* system submits approximately \$300 million in claims annually, supports 440 providers (approximately 3,000 users), and helps coordinate services to 21,000 Medicaid participants. It currently serves the following programs: Community Options Waiver, Community First Choice, Community Personal Assistance Services, Money-Follows-The-Person, Medical Day Care Waiver, Brain Injury Waiver and the first phase of the Developmental Disability waivers.

Upcoming Releases

In 2019, *LTSSMaryland* will introduce the final phases of the DDA waivers, Medical Day Care waiver, the waiver registry prioritization, and the entirety of the Rare and Expensive Case Management program. The DDA waivers will be piloted throughout the second half of 2019 and into 2020. The system, including the EVV solution for DDA, will be statewide during calendar year 2020.

Electronic Visit Verification (EVV)

The *LTSSMaryland* system houses Medicaid's current EVV solution, called In-home Supports Assurance System (ISAS). This is a clock-in, clock-out system for personal care services that has been in place since 2013. The 21st Century CURES Act requires states to implement an EVV solution with certain deadlines. Personal Care Services are required by January 1, 2020 and Home Health services is required by January 1, 2023.

For Personal Care Services, we have met the requirement for certain programs. Medicaid will be submitting a good-faith extension to CMS and expects DDA to be utilizing EVV during 2020. For Home Health services, Medicaid is currently outlining its plan to implement by January 2023.

Since 2013, technology has improved significantly. The State is working on options to improve its EVV solution to take advantage of new technology and meet the needs of the growing programs. The main goal of a new EVV solution is improving quality of care and reducing duplicative, and sometimes fraudulent, services.