

STATE OF MARYLAND Community Health Resources Commission

45 Calvert Street, Room 336 • Annapolis, Maryland 21401 Larry Hogan, Governor - Boyd Rutherford, Lt. Governor

Edward J. Kasemeyer, Chair – Mark Luckner, Executive Director

UPDATE June 15, 2022 Unique Patient Identifier and Demographic Information to be Collected & Definition of Patients Served

Unique Participant/Patient Identifier and Demographic Information to be Collected

The CHRC requires that all nine Pathways grantees use a clearly defined intake process that ensures that all standardized data required for grant reporting (e.g., race, ethnicity, gender) and are collected consistently to create a unique participant/patient identifier, and grantees routinize this data collection. An intake process that meets these requirements will facilitate the reporting of the number of unique individuals served by the grantees to the CHRC. If Pathways grantees have already developed a standard participant enrollment and/or patient intake/assessment form, please forward a copy of the form to CHRC and CRISP for review.

As a requirement to receive CHRC funding, Pathways grantees will be required to: (1) Submit a participant/patient enrollment, intake/assessment form or similar documentation method for review by the CHRC and CRISP; (2) Collect and report race/ethnicity and other required demographic data; and (3) Develop a robust system for collecting and reporting the number of <u>unduplicated</u> individuals who receive grant services. It is understood that participants may receive a number of services from multiple partners under the program, but it is critical and required that grantees develop and implement a system to report the total number of unduplicated individuals served by the program as a whole.

Definition of Individuals (Participants/Patients) Served

In addition to requiring Pathways grantees to follow a clearly defined intake process that facilitates collection of required standardized data measures, the CHRC will also require Pathways grantees to use a standard/universal definition of individuals being "served." This definition (below) is designed to reflect the variety of community outreach, interventions, and activities in the 9 Pathways projects.

Definition. An individual (a participant/patient, as identified through use of a standardized intake assessment form or other reliable data collection and documentation method) that receives services, such as clinical health services and/or Social Determinants of Health (SDOH) services that include, but are not limited to:

- Transportation
- Addressing food insecurity
- Legal services
- Stable housing

The key is that the program 1) establishes an ongoing relationship and 2) ensures that the participant/patient receives the services in order to be "counted."

If an individual receives health education and/or screenings, the individual <u>must</u> be referred to clinical health services or SDOH service partners for ongoing case management/ongoing services in order to be "counted" as an individual (participant/patient) served.

Providing health education and/or screenings, but not establishing an ongoing relationship with the individual that results in care coordination and the receipt of actual services, will <u>not</u> be considered as receiving services based on CHRC requirements. If an individual (participant/patient) is "counted" as receiving services, the grantee must be able to



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collect the demographic information necessary to ensure that the individual is not "double counted" in the total number of unique participants/patients served.

(NOTE: for SDOH services provided to "unduplicated individuals served" the grantee and/or the community based partner organization will report the outcome(s) related to provision of these services. For example, a participant/patient in need of housing placement services is able to secure stable housing).