TidalHealth

TidalHealth Peninsula Regional – Population Health Management

REACH Program Data Collection and Reporting Process

Presented by Project Director Kat Rodgers, MPH and Project Manager Rochelle Tyler, MA

July 13, 2022

Agenda

1. Coalition Organization – Definitions and Services
2. TidalHealth – Internal Data Collection Process
3. CBOs (Rebirth and Mosaic) Process
4. AGH, LHDs Process
5. Centralized Processing and Upload to CRISP

Coalition Definitions and Services

Project Designated Areas & Zip Codes	
Salisbury	21801
Salisbury	21804
Eden	21822
Pocomoke	21851
Princess Anne	21853
Snow Hill	21863

Project Participants Being Served
Unduplicated Participants
• Black Adult (18+)
• Reside within Designated Zip Code
Health Conditions
• Diagnosed with Pre-Diabetes
• Diagnosed with Diabetes
• Diagnosed with Hypertension

Project Clinical Health Services and/or SDOH Services *(Not all Inclusive)*
Addressing
• Chronic Disease
• Food Insecurity
• Economic / Income Needs
Accessing
• Affordable, Stable Housing
• Health Care / PCP
• Health Education
• Health Insurance
• Transportation

Key Project Notes:

1. Establish an ongoing relationship with program participants.
2. Ensure participants receive services to be "counted".
3. If the participant receives health education and/or screenings, the individual must be referred to clinical health services or Social Determinants of Health (SDOH) service partners for ongoing case management / ongoing services to be "counted" as participant served.

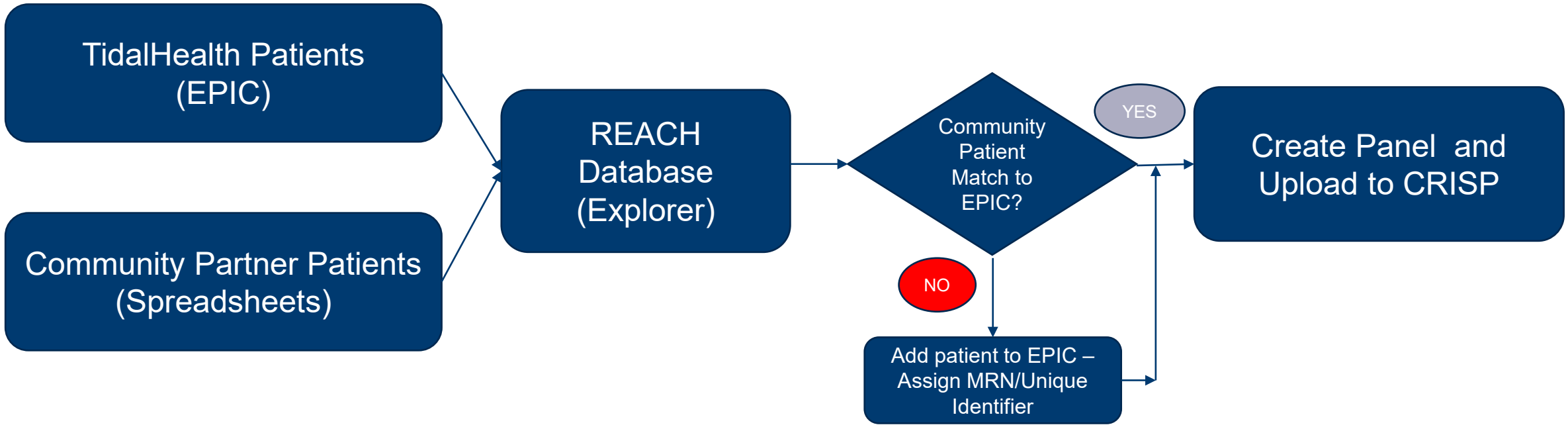
4. Providing health education and/or screenings, but not establishing an ongoing relationship with the participant which results in care coordination and the receipt of actual services, will not be considered as receiving services based on CHRC requirements.

5. If a participant is "counted" as receiving services, the grantee must be able to collect the demographic information in the standard patient intake form and ensure that the individual is not "double counted" in the total number of unique participants served.

REACH Project Services
(Outreach, Interventions, Activities)

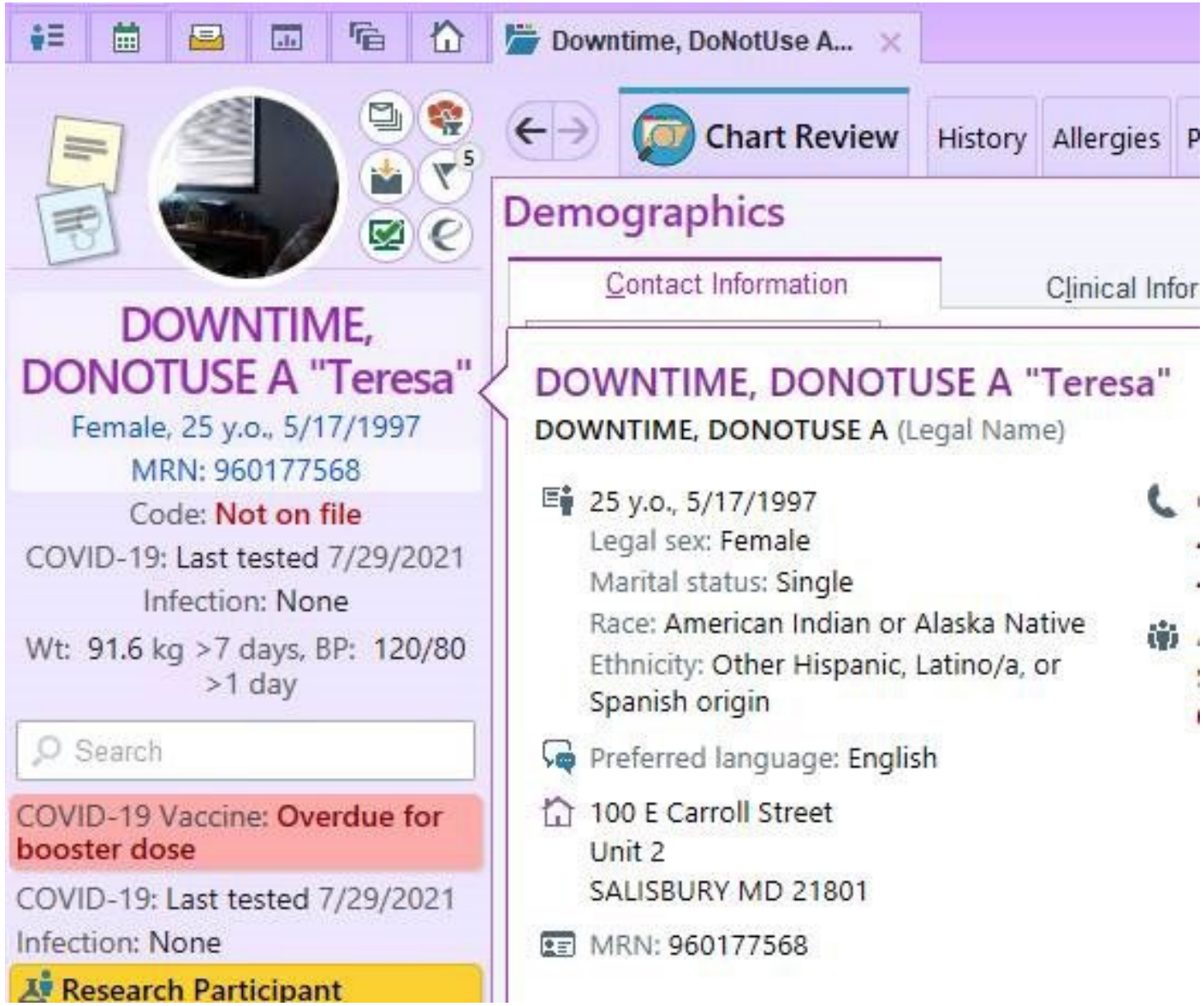
Coalition / Partner	Grant Funded Services	Designated Area / Zip Code
TidalHealth	• Community Wellness / Care Coordination • Mobile Integrated Health Screenings (Diabetes Risk Assessments, Blood Pressure Checks, Healthcare Access) • Grant Administration and Management • Grant Reporting	21801 – Salisbury 21804 – Salisbury 21822 – Eden 21853 – Princess Anne
{Partner Name}	• Diabetes Self-Management Education (DSME) • Diabetes Support Groups • Pre-Diabetes Risk Screenings • HbA1c Screenings • Bone Density Screenings • BMI Screenings • COVID/Flu Testing and Vaccinations • Mobile Van Outreach (Telemedicine Linked to Urgent Care and Behavioral Health Providers)	21851 - Pocomoke 21863 - Snow Hill
{Partner Name}	• CHW Case Management • Healthy Lifestyle Programming • Health Screenings • Diabetes Self-Management Education	21851 – Pocomoke 21863 – Snow Hill
{Partner Name}	• **Referral Source** (Transportation, Case and Care Management, Insurance Eligibility, Enrollment)	All Areas

Workflow for CRISP REACH Participant Panel



TidalHealth Assessment and Enrollment Process

- RN review report of discharged patients who meet preliminary eligibility for grant services (zip code, condition, readmission risk score, ED visits)
- RN outreach and triage
- RN/CHW home visit – consent and enrollment into REACH services
- Flagged in Epic as REACH patient with an enrollment date
- CHW Assessment for SDOH factors (view CHW assessment)
- All data captured in Epic


Downtime, DoNotUse A...
Chart Review
History
Allergies
Demographics
Contact Information
Clinical Infor
DOWNTIME, DONOTUSE A "Teresa"
Female, 25 y.o., 5/17/1997
MRN: 960177568
Code: Not on file
COVID-19: Last tested 7/29/2021
Infection: None
Wt: 91.6 kg >7 days, BP: 120/80 >1 day
Search
COVID-19 Vaccine: Overdue for booster dose
COVID-19: Last tested 7/29/2021
Infection: None
Research Participant
DOWNTIME, DONOTUSE A "Teresa"
DOWNTIME, DONOTUSE A (Legal Name)
25 y.o., 5/17/1997
Legal sex: Female
Marital status: Single
Race: American Indian or Alaska Native
Ethnicity: Other Hispanic, Latino/a, or Spanish origin
Preferred language: English
100 E Carroll Street
Unit 2
SALISBURY MD 21801
MRN: 960177568

Data Collected at Intake:

Participant First Name

Participant Last Name

DOB

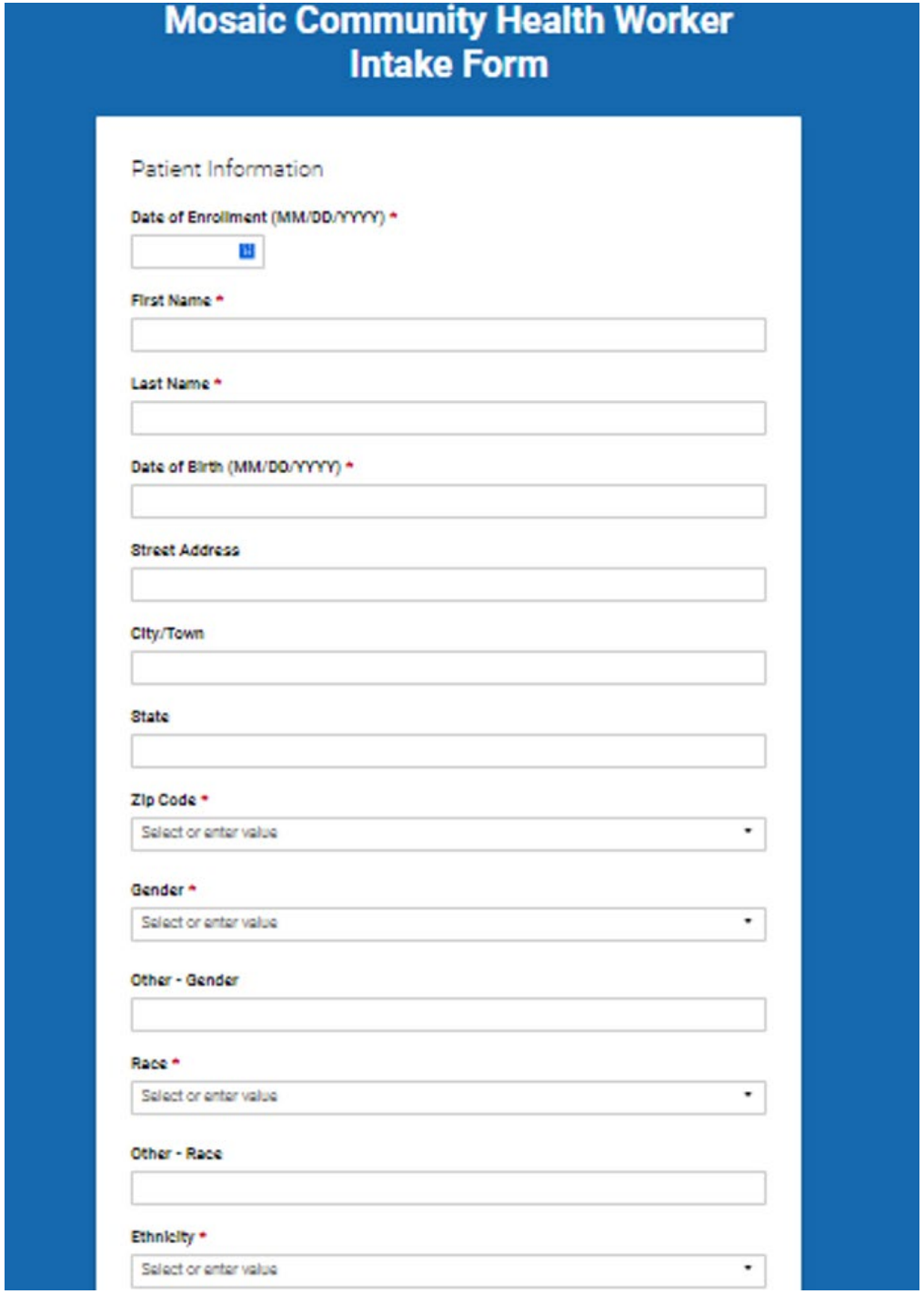
Address

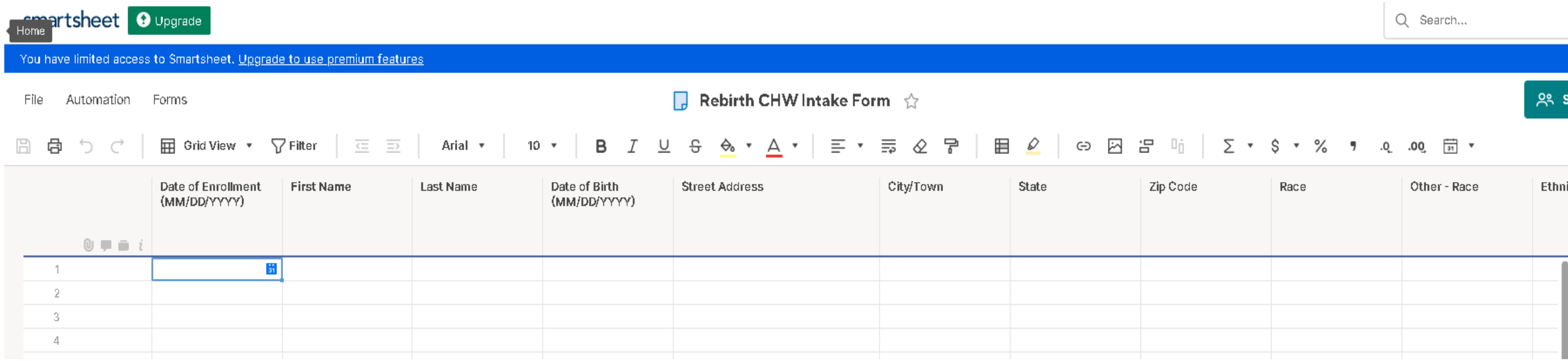
Gender

Race

Ethnicity

Enrollment Date




smartsheet
Upgrade
Home
Search...
You have limited access to Smartsheet. Upgrade to use premium features
File
Automation
Forms
Rebirth CHW Intake Form
Grid View
Filter
Arial
10
Date of Enrollment (MM/DD/YYYY)
First Name
Last Name
Date of Birth (MM/DD/YYYY)
Street Address
City/Town
State
Zip Code
Race
Other - Race
Ethni
1
2
3
4

AGH, LHDs, YMCA Process

Manual Processes

- Intake forms with all required demographic and enrollment date information.
- Converted to Excel spreadsheets
- Submitted securely (SDI process for LHDs; FTP site for AGH) to TidalHealth

Explorer Analysis in Epic with Tableau Dashboard Reporting

- Files ingested by Epic through Explorer Analysis.
- Participants without EMR record – Epic generates a shell record with the demographic information.
- Exported as an Excel spreadsheet.
- Validated by data analyst; duplicate records removed.
- Spreadsheet prepared and upload to CRISP panel monthly.

Thank you.

Questions?

TidalHealth