

# WEST BALTIMORE RICH COLLABORATIVE Reducing Isolation and Inequities in Cardiovascular Health [RICH])

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#### <u>Reducing Isolation</u> and <u>Inequities in</u> <u>Cardiovascular Health [RICH] in West Baltimore</u>

#### **KEY INTERVENTIONS**

HEALTH EQUITY
LEARNING
COLLABORATIVE
ALL ORGS

SDOH AND SOCIAL SUPPORT CBOS AND HCOS

MOBILE HEALTH
THC, CHASE,
UMMC, UMSON,
COPPIN

COMMUNITY
OUTREACH
PROGRAM
UMSON- DEPLOY
TO SITES

NURSE LED CLINICS UMSON, UMMC, UMB CEC, COPPIN PRIMARY AND SECONDARY PREVENTION EVENTS
ALL ORGS

#### **West Baltimore RICH Collaborative Partners**

Reducing Isolation and Inequities in Cardiovascular Health [RICH])



- Lead Institution: University of Maryland Baltimore-SON with internal partners UMSOM and UMB CEC
- Learning Collaborative includes: 2
   academic institutions Coppin & UMB,
   community organizations, hospitals
   (UMMC and Midtown), 2 FQHCS (THC
   and Chase), new partner- American
   Heart Association
- Experience and commitment to working in West Baltimore
- 4 zip codes, aiming to reach 5,000 people (2000 unduplicated and 3000 touches/encounters)



#### **Implementation Planning and Activation**





#### Community Based Organizations (CBO) Implementation Strategies

| Approach   | Partner organization  |
|--|---|
| Health Fairs at<br>Signature Events                                    | Druid Heights CC, BTST cares, LIGHT Health and Wellness, Ministers' Empowerment CDC, UB Community Engagement Center (CEC) |
| Lifestyle Classes and Support Groups                                   | Lori's Hands, UMB CEC, BTST cares, LIGHT, Roberta's House, Ministers Empowerment CDC                                      |
| Referrals to CHW program and PCP within RICH network                   | All CBOs and HCOs can refer clients with needs to CHW program   |
| Integration of RICH initiatives into existing programs                 | Mental health/special programs with integration of RICH (Ministers' Empowerment, BTST cares, LIGHT)                       |
| Mobile health (health fairs and self measured blood pressure programs) | Ministers' Empowerment and Druid Heights CDC, UMB CEC, American Heart Association   |



#### Healthcare Organizations(HCO) Implementation Strategies

| Approach   | Partner organization  |
|--|---|
| All patients with HTN within selected zip codes with additional focus on high utilizers of care or those loss to follow-up in the last 12 months | UMMC (includes Midtown), ASA, THC, Chase, UMB CEC, nurse led clinics, Coppin  |
| Lifestyle Classes and Support<br>Groups  | UMMC (includes Midtown), ASA, THC, Chase, UMB CEC, nurse led clinics  |
| Community outreach worker program and screening for SDoH and social isolation  | UMMC (includes Midtown), ASA, THC, Chase, UMB CEC, nurse led clinics *Each site will have one Community outreach worker from the program. |
| Mobile health (mobile clinics, health fairs, self measuring blood pressure programs, other mobile programs)                                      | THC, Chase, UMMC, UMSON, UMB CEC, Coppin  |



#### Patient Screening, Intake, and Enrollment Process

#### Healthcare

- Auto enrollment
- Tagging patients in the EMR

## Community Based

- Manual Enroll
- Qualtrics survey with consent
- Option to opt out of CRISP



#### **RICH: Data Flow Diagram** DATA FLOW AND DE-DUPLICATING PROCESS **Total Healthcare Chase Brexton RICH Database** Panel 1 for CRISP **Health Services Received referral** Ascension St. Agnes (health/social need) Referred for **University of Maryland Medical** additional service (PCP, SDOH) Center Documented to have **Nurse led Clinics &** Panel 2 for CRISP UNDUPLICATED received follow-up care **UMB CEC** No or UNK receipt **Mobile Clinics** TOUCH/ENCOUNTER of follow-up care Not referred for **Community Partners** TOUCH/ENCOUNTER additional service BTST Cares - Belong to Baltimore - Druid Heights CDC -**LIGHT Health & Wellness** Ministers' Conference Empowerment CDC - Bon Secours - Community Works - Roberta's House - Lori's Hands Did not receive University of Maryland Baltimore referral TOUCH/ENCOUNTER (health/social need)



### Thank you!



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