EVV Stakeholder Toolkits and ISAS DSP Practice Phone Line

As the Developmental Disabilities Administration (DDA) is getting ready to implement Electronic Visit Verification (EVV) for Personal Supports, in order to meet the requirements of the federal 21st Century Cures Act, we want to make sure that our stakeholder have information and tools available to provide guidance and resources. In addition to a variety of trainings and webinars, we are pleased to present our new **EVV Toolkit**, aimed at sharing information for participants, families, direct support professionals and providers. It includes tactical tips and learning from our LTSSMaryland Billing Pilot experience across the provider network.

The DDA is partnering with Medicaid to present the **ISAS Practice Clock-In & Clock-Out system**, available today until 1/15/2021. Your DSP staff may use this line to practice their clock-in and clock-out system ahead of time. Please note that this DDA Practice Line has a different phone # from the live ISAS #. Please make sure your staff is aware of the live ISAS # once your provider region is live (for either 10/1, 11/1 or 12/1) as calls made on the practice line will not be recorded. In the toolkit is a guide that can be provided to your staff to assist with using the practice line.

Toolkit
Participants and Families
· DDA ISAS Participant Handout
Coordinators of Community Services
· CCS OTP Presentation
· CCS Reference Guide to ISAS
Direct Support Professionals
· Tips for DSP
· EVV: DDA Practice Phone Memo August 16, 2020
· DDAEVV Wallet Cards
Provider Leadership
· Tips for Provider Executives

- Implementation Timeline
- Provider LTSSMaryland Go-Live Dates for Personal Supports
- EVV Billing Webinars

Our intent is to continue to build out this toolkit to support all stakeholders with the EVV system. If you have ideas about items that would be useful to include -- whether they are a promising practice that is working in your agencies that you would like to share, or an area in which you need more guidance -- please share those at the regular EVV Go-Live check in meetings at your Region. All of these items are available on the DDA **Electronic Visit Verification (EVV)** webpage.

Thank you for all you do everyday on behalf of the people with intellectual and developmental disabilities that the DDA supports.