Developmental Disabilities Administration (DDA) Updates

Bernard Simons, DDA Deputy Secretary

July 24, 2020

Deputy Secretary's Agenda

- Opening Remarks
- Deputy Secretary Update
- COVID-19 Regional Update
- Provider Survey Update
- Shawn Kros, Chief Executive Officer, The Arc Northern Chesapeake Region
- Framework consideration on reopening
- Questions

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Deputy Secretary's Opening Remarks

- The DDA's highest priority is the health, safety, and wellbeing of people with intellectual and developmental disabilities, their families, staff, and providers

- Thank you for your continued support in joining me during these webcast so that we can stay in-touch and be able to provide you with the most current information

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Deputy Secretary's Update

Provider Relief Fund: Medicaid and CHIP Provider Distribution

- Application due August 3, 2020

- On June 9, 2020, the U.S. Department of Health and Human Services (HHS) announced the distribution of approximately $15 billion from the Provider Relief Fund to eligible providers that participate in state Medicaid and Children's Health Insurance Program (CHIP) and have not received a payment from the Provider Relief Fund General Distribution

- There's a presentation "Getting started with the Provider Relief Fund for Medicaid, CHIP, and dental providers" on July 27 from 3-4 p.m. ET

- To register see the below link
  https://webex.webcasts.com/starthere.jsp?ei=1348276&tp_key=fa54a9fb41

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Deputy Secretary's Update

Provider Relief Fund: Medicaid and CHIP Provider Distribution Continued

How to Apply For Funding

- Visit http://www.hhs.gov/providerrelief and choose "For Providers"

- Click on the Enhanced Provider Relief Fund Payment Portal within the Medicaid/CHIP Provider Relief Fund Payment Forms and Guidance section to get started at https://cares.linkhealth.com/#/

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Deputy Secretary's Update

Maryland Nonprofit Recovery Initiative (NORI)

- The Maryland Department of Housing and Community Development (DHCD) is administering up to $40 million of the Governor's $50 million Nonprofit Recovery Initiative (NORI). The remaining nonprofit funding will be administered by the Maryland Department of Commerce

- Of the $40 million being administered by Department of Housing and Community Development (DHCD), $10 million is earmarked for nonprofits providing services to people with disabilities, that are licensed by the Maryland Behavioral Health Administration (BHA) and the DDA to help defray an increase in costs directly related to the ongoing need to purchase personal protective equipment (PPE) and related cleaning supplies in response to the COVID-19 pandemic

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Deputy Secretary's Update

Provider Survey

- During the months of June and July, the DDA surveyed providers to identify how COVID-19 has impacted our Direct Support Professional workforce, and how providers have shifted their operations to support service participants.

- While the DDA has gathered very valuable data to consider how the service system may shift post-COVID-19, we wanted to highlight some key findings from the survey

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Deputy Secretary's Update

Respondent Demographics by Program Type

- 84 agencies responded to the survey

Program Type	% of Total Agencies Providing DDA Services Represented in Survey	% of Total DDA Participants Receiving Services Represented in Survey
Residential Services	32%	33%
Facility-based Meaningful Day	37%	42%
Community-based Meaningful Day	37%	46%
Support Services	32%	47%

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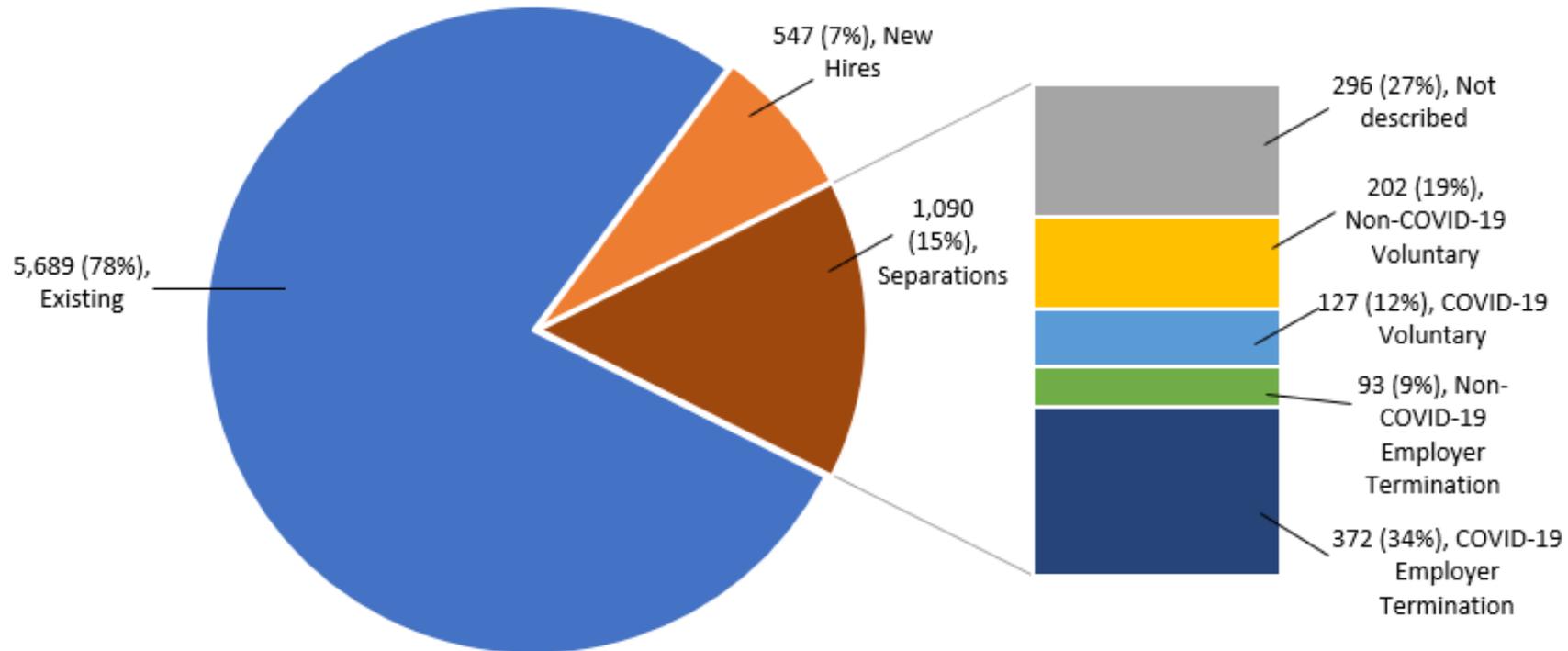
Deputy Secretary's Update

Provider Survey continued:

- COVID-19 has had a significant impact on the DSP workforce from data provided by providers

- We identified that roughly 63% of DSP separations (when a reason for separation was identified) between March and May were related to COVID-19

- While the biggest impact in workforce happened when COVID-19 first caused programs to shift or close, workforce separations outweighed new hires in all three months

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Deputy Secretary's Update

Provider Survey Continued
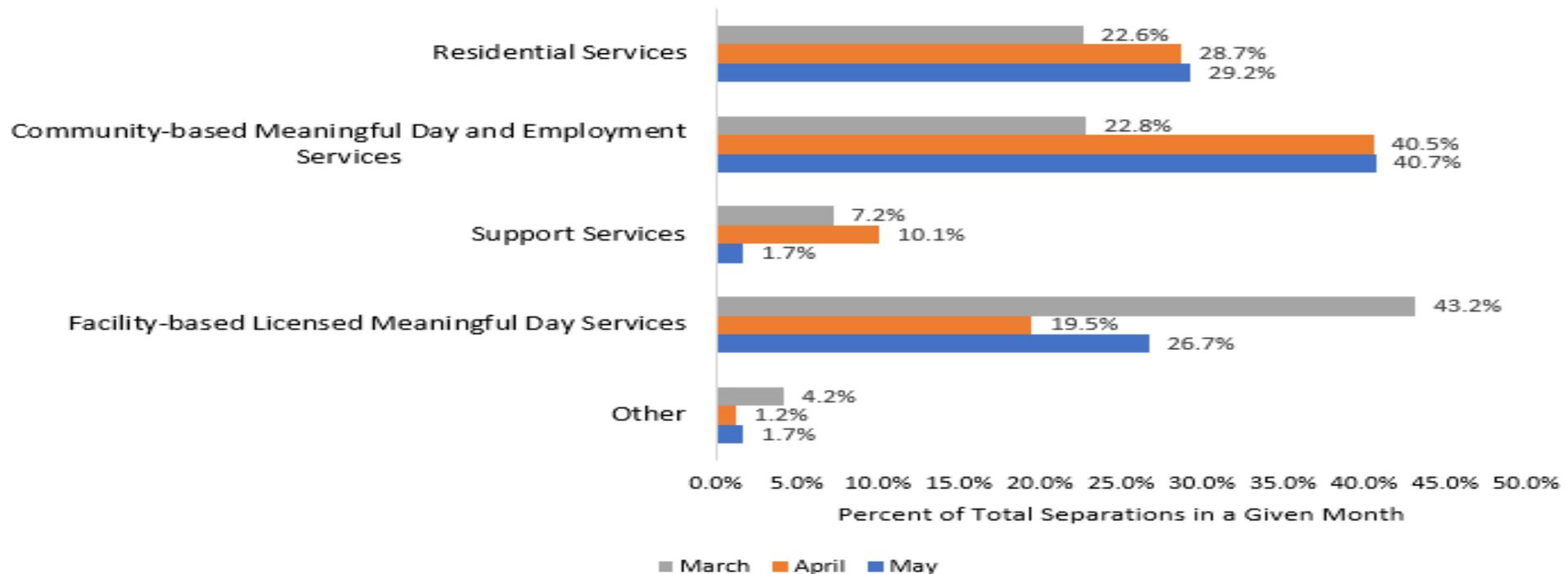### Direct Support Professionals March 1- May 31

- Total DSPs Represented: **7,326**
- **499** Separated due to COVID-19

Deputy Secretary's Update

Provider Survey continued

Separations During COVID-19 by Program Type

Program Type	March	April	May
Residential Services	22.6%	28.7%	29.2%
Community-based Meaningful Day and Employment Services	22.8%	40.5%	40.7%
Support Services	7.2%	10.1%	1.7%
Facility-based Licensed Meaningful Day Services	43.2%	19.5%	26.7%
Other	4.2%	1.2%	1.7%

Percent of Total Separations in a Given Month

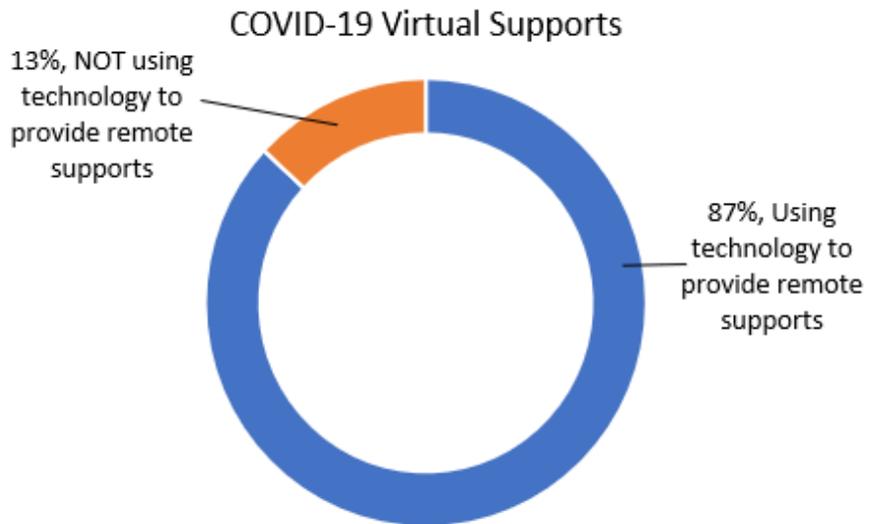■ March ■ April ■ May

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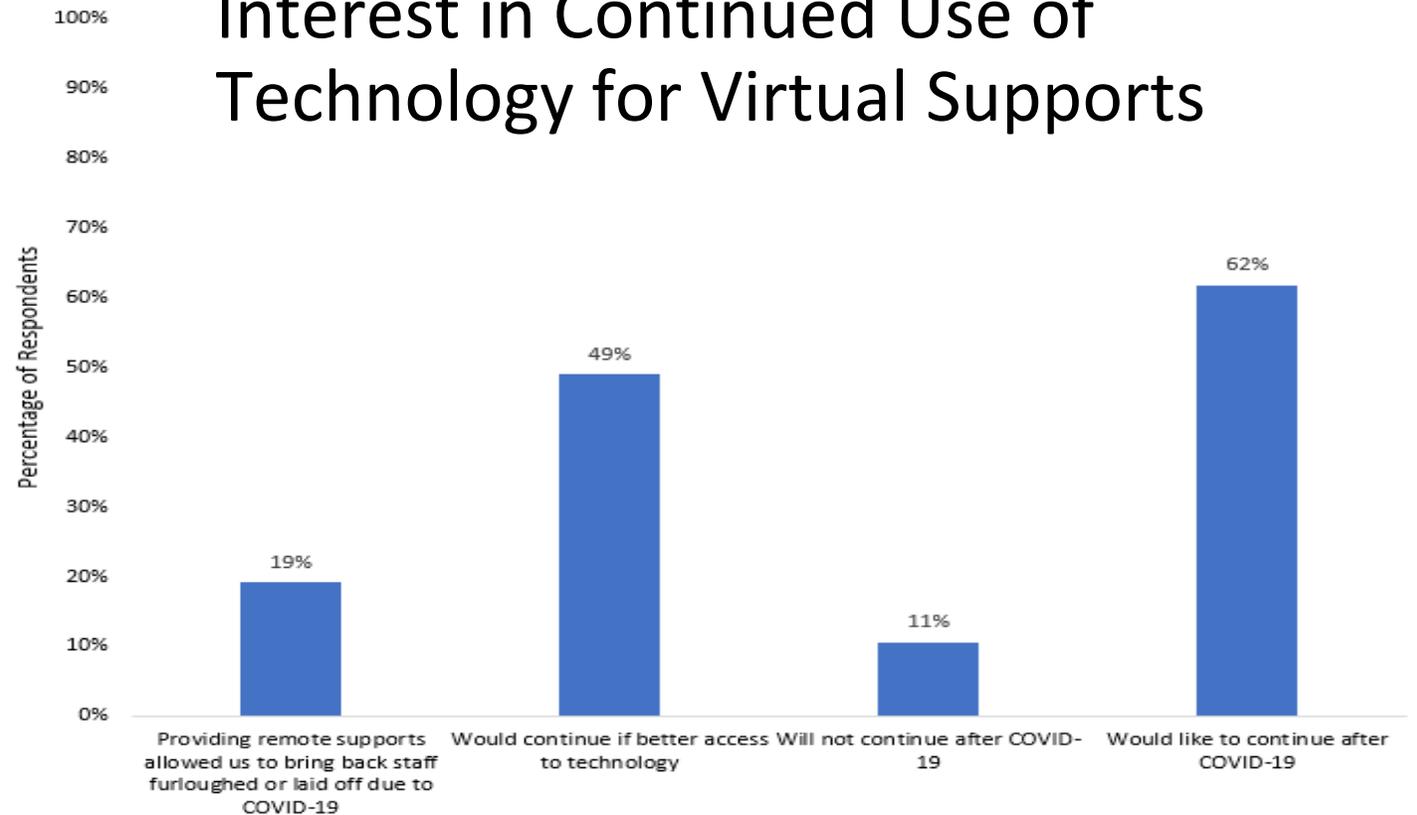
Provider Survey continued

- Of providers that responded to the survey, 83% identified that they had implemented some form of virtual/remote support in lieu of in-person supports

- This included remote day services, remote social gathering events and remote residential services, primarily.

- Of those using virtual/remote supports, over 60% said they would like to continue using remote supports post-Covid-19 where appropriate for the person supported and the agency

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Deputy Secretary's Update

Provider Survey continued

Interest in Continued Use of Technology for Virtual Supports

COVID-19 Virtual Supports

13%, NOT using technology to provide remote supports

87%, Using technology to provide remote supports

Percentage of Respondents

100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%

19%
Providing remote supports allowed us to bring back staff furloughed or laid off due to COVID-19

49%
Would continue if better access to technology

11%
Will not continue after COVID-19

62%
Would like to continue after COVID-19

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Provider Survey continued

- Given these findings, the DDA is looking at how to continue the practice of remote supports to assist in building efficacies in service due to heightened staffing impacts from COVID-19.

- Our goal is to work with stakeholders to identify:

  - How remote supports fit into the current service system,

  - Policy changes that may be needed to support remote supports in services, and

  - Work to better understand how individuals receiving supports and families feel about using remote supports in their lives

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Deputy Secretary's Update

Framework Consideration On Reopening

- The Regional Directors have facilitated regional Reopening Committee meetings with providers, in order to collaborate, share information and resources, and hear directly from them on what additional support was needed in order to effectively create their individual provider reopening plans. Reopening Committee meeting notes will be posted on the DDA's website for viewing in the next week

- The DDA has created a "Reopening Consideration Framework" from the discussion of the Reopening Regional Stakeholder Committee meetings and other State, local and national partners for a gradual and safe reopening. This document will be shared and also posted on the website in the next week
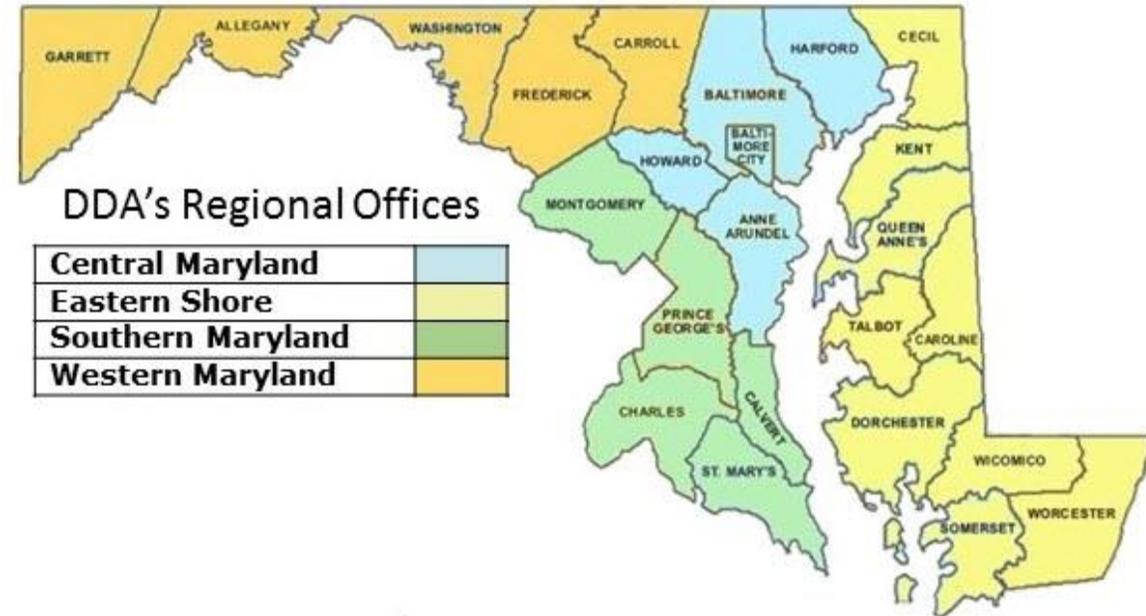
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Deputy Secretary's Update

Framework Consideration On Reopening continued

- DDA continues to partner with the National Association of State Directors of Developmental Disabilities Services (NASDDS) on national reopening strategies. Reference: [Day Program and Employment Services](#)

- DDA continues to engage in discussions and collaboration with local Centers for Disease Control (CDC) subject matter experts, Public Health experts, and the DD Coalition during this pandemic
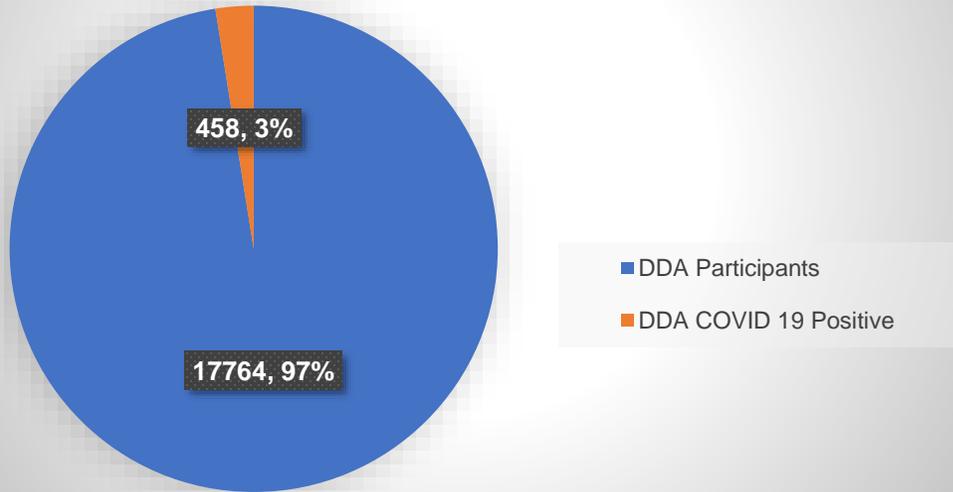
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COVID-19 Regional Updates

- **SMRO**- Onesta Duke
onesta.duke@maryland.gov

- **ESRO**- Kim Gscheidle
kimberly.gscheidle@maryland.gov

- **CMRO**- Nicholas Burton
nicholas.burton@maryland.gov

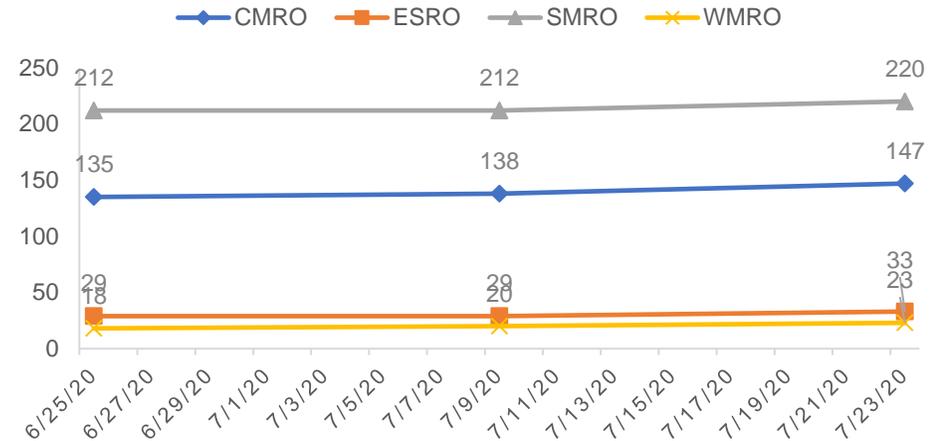- **WMRO**- Cathy Marshall
cathy.marshall@maryland.gov

DDA's Regional Offices

Central Maryland	
Eastern Shore	
Southern Maryland	
Western Maryland	

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DDA Tracking

DDA Participants in Services
Week ending 7/23/2020

458, 3%

17764, 97%

■ DDA Participants
■ DDA COVID 19 Positive

There are 17,764 people supported in services by the DDA of which 3% (458) have tested positive for COVID-19.

POSITIVE PARTICIPANTS BY REGION
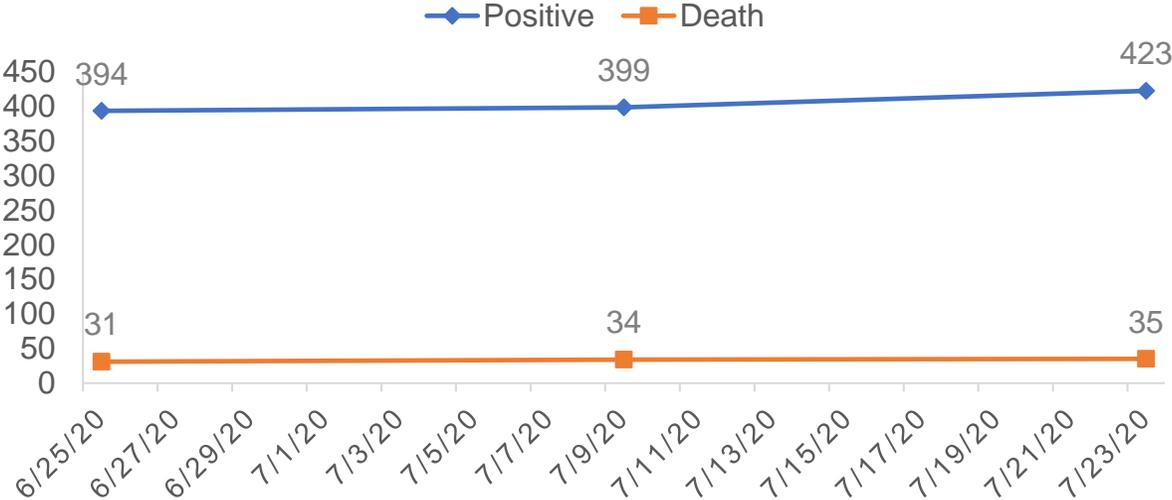### WEEK ENDING 7/23/2020

◆ CMRO   ■ ESRO   ▲ SMRO   ✕ WMRO

	6/25/20	7/9/20	7/23/20
SMRO	212	212	220
CMRO	135	138	147
ESRO	29	29	33
WMRO	18	20	23

CMRO   147   Positive; Increase of   9
ESRO   33   Positive; Increase of   4
SMRO   220   Positive; Increase of   8
WMRO   23   Positive; Increase of   3

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DDA Tracking

POSITIVE PARTICIPANTS STATEWIDE
WEEK ENDING 07/23/2020

Positive — Death

394 399 423

31 34 35

6/25/20 6/27/20 6/29/20 7/1/20 7/3/20 7/5/20 7/7/20 7/9/20 7/11/20 7/13/20 7/15/20 7/17/20 7/19/20 7/21/20 7/23/20

There have been 423 participants reported as having tested positive for COVID-19 of which there have been 35 deaths.

DDA COVID-19
Positives and Deaths
Week ending 7/23/2020

35, 7%

458, 93%

■ total positives
■ total deaths
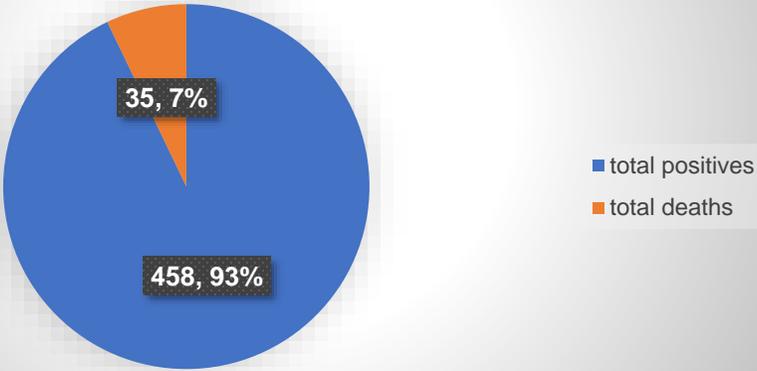
The 35 deaths represents approximately 7% of all (458) participants that tested positive.

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Shawn Kros, Chief Executive Officer

The Arc Northern Chesapeake Region

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Reset. Reimagine.

Preparing for a Post — COVID-19 Landscape

The Impact of COVID-19
The Arc — Northern Chesapeake Region
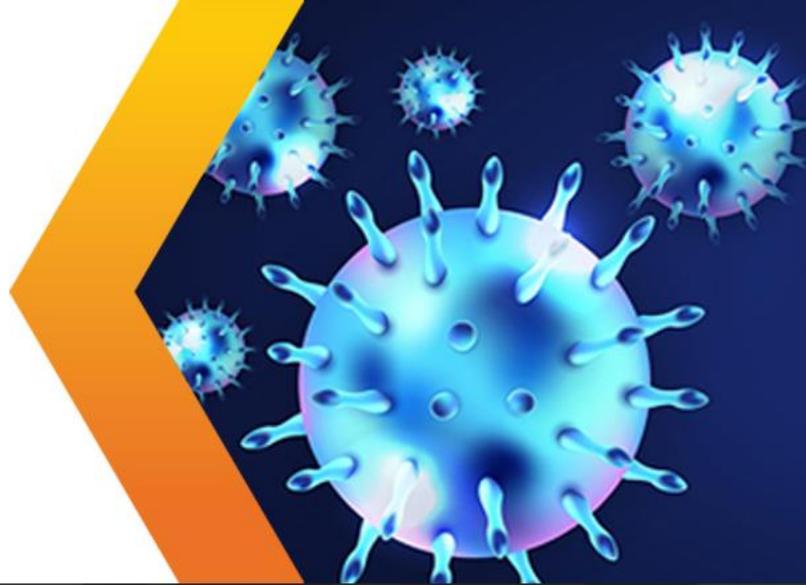
Numbers of Supports Before and During COVID-19

Category	Before COVID-19	During COVID-19	Current
Community Integrated Employment (CIE)	92	33	58
Transportation CIE	37	7	7
Other Meaningful Day	145	1	71
Community Living	95	90	93
Personal Supports	70	3	5

■ Before COVID-19 ■ During COVID-19 ■ Current
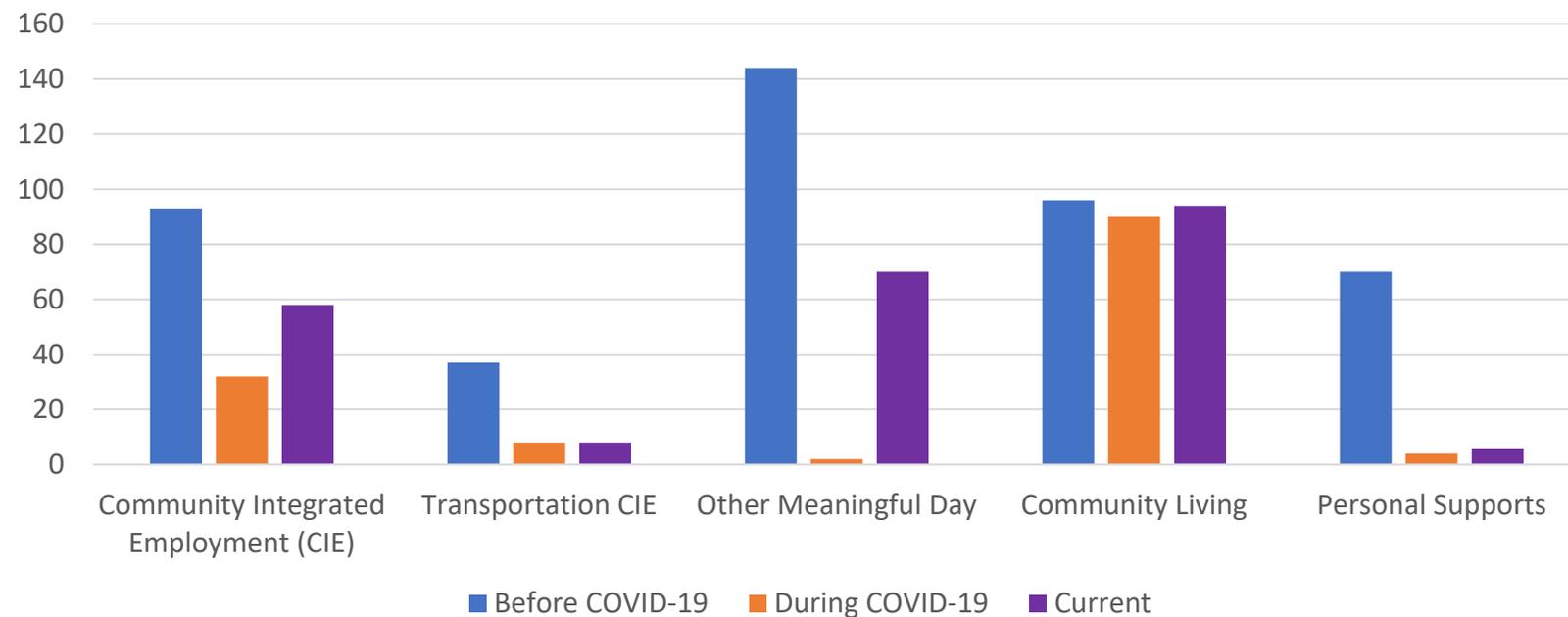
Family Supports Services and Team Member Numbers

Category	Before COVID-19	During COVID-19	Current
Family Support Services	300	300	300
Team Members	410	310	310

■ Before COVID-19 ■ During COVID-19 ■ Current
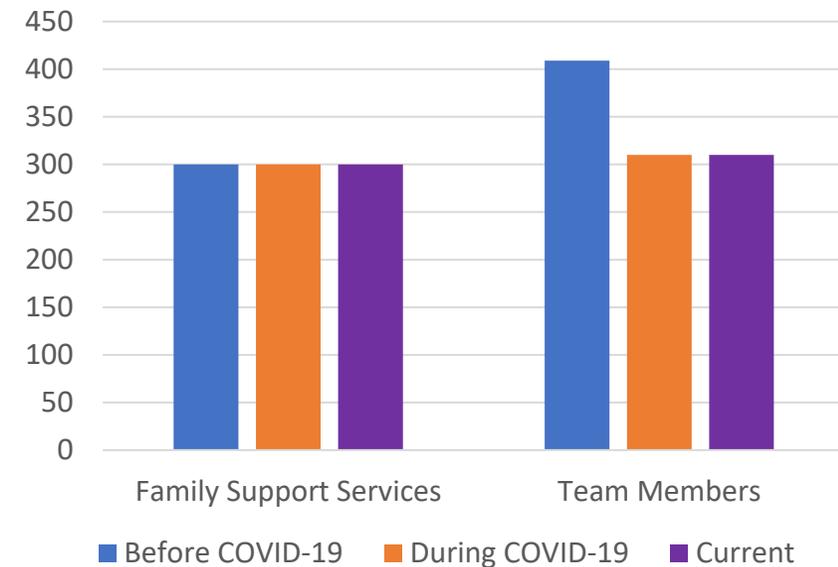
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Adjustments & Resources

Internal Collaborations	Decision Tree Matrix	External Resources
• Case management	• Distanced but socially connected	• YOU
• Spirit Week themes	• Mask and hygiene	• Harford County Group, MACS, etc
• Virtual Support program	• Underlying health conditions	• Virtual Support Program
• COVID-19 response toolkit	• Person/family needs	• People we support
• Phase plan for programs	• Informed decision making	• Family members
• Phase plan for office building	• Team discussions	• Webinars
• Transportation for employment	• Transportation options	• Scale of 1-10/community specific

OUTCOMES

Wins	Struggles
• Day staffed deployed to Community Living	• Now day staff are needed
• Building is not a hub	• Building is not a hub
• Independent transportation	• Transportation
• Current ideas have potential beyond this time	• Black and white is easier than gray
• Residential and Day programs are partners	• Too many unknowns
• Harford County provider partnerships	• Financial/physical/mental health
• Community partnerships/natural supports	• Few things are open
	• Weather

Reset. Reimagine.

Even though we are facing challenging times there is an opportunity to reset how we implement our organizational mission in ways that make it multiple times more impactful – free of the burden of historical norms and expectations.

The DDA Commitment

- We will continue to share information and resources
- We will continue to collaborate and advocate on behalf of the people you support, their families, and staff
- We will help Marylanders with intellectual and developmental disabilities thrive
- We will continue to keep you updated

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Questions