![Maryland Department of Health logo]

Maryland
DEPARTMENT OF HEALTH

COVID-19 Information

INFORMATION FOR FAMILIES

Traditional DDA Services, Flexibility in the Appendix K

Even in the thick of an emergency, everyone has to figure out what they are going to do during the day; how to stay healthy and safe; and more. Here is information on how DDA is making changes to services to help you and your loved one during the COVID-19 crisis.

COMMUNITY LIVING

- Family members may be hired as Direct Support Professionals.
- Staff may support a person in the hospital.
- Higher rate for all residential services and Personal Supports for people who must be isolated due to COVID-19. This is so that staff are available to provide critical services.
- Services may occur in a provider home, the person's home, a family home, or even another setting like a hotel. For example, there may be a need to set up a house for a person to isolate.

DAILY LIVING & EMPLOYMENT

- Increased hours for personal supports and day time supports for residential services, so people have support when they cannot take part in meaningful day programs.
- Meaningful day services can be done remotely, by phone or the internet.
- Meaningful day services can occur in different places. For example, in a person's home.
- Increased Respite services to provide relief for caregivers and for when a person's parents are not available.

HEALTHY LIVING

- Behavior supports and Nursing services can be used without prior authorization.
- Family members may be hired to provide Nursing services.
- Staff may support a person in the hospital.
- Higher rate for Nursing services for people who must be isolated due to COVID-19. This is so that staff are available to provide critical services.

SUPPORTS FOR FAMILIES

- Quick access to Nursing Services, Behavioral Support Services, Respite Services and Personal Supports.
- Payment for family members and legally responsible individuals above current limits.
- Health check-in call by Coordinator of Community Services.
- Service flexibility in hours per day, service location, and staffing.

▶ Issue date: