SUPPORTED EMPLOYMENT
At-A-Glance

COVID-19 Information

COVID-19 DDA Services

Temporary changes, effective March 13, 2020, and Revised March 14, 2022

Service Delivery Flexibilities

- May be provided over the phone, or by Skype, Zoom, Facetime, etc. to allow services to continue to be provided remotely in the home and community settings (Ends on June 30, 2022, unless otherwise authorized in the federally approved waiver and PCP)

- May be provided in a variety of settings such as residential sites, family homes, and other community setting (Ends on June 30, 2022, unless otherwise authorized in the federally approved waiver and PCP)

- Suspend six hour minimum for services in a day under traditional service delivery model - **provider may bill for the entire day in PCIS2 only** if provide the person with, at minimum, **three hours** of cumulative supports (Ends on June 30, 2022)

- Personal care assistance may comprise the entirety of the service, as appropriate (Ends on June 30, 2022)

Service Authorization Flexibilities

- Services can be provided any day of the week and exceed eight hours a day and 40 hours per week within a person's authorized budget (Ends on June 30, 2022)

Staffing Flexibilities

- Hire relatives and legally responsible individuals* (Ends on June 30, 2022, unless otherwise authorized in the federally approved waiver)

- Hiring of spouses and parents of minor children* (Ends on June 30, 2022, unless otherwise authorized in the federally approved waiver)

- Expedited onboarding with only essential training required prior to supporting people (Ends on June 30, 2022)

Retainer Payments (Ends on June 30, 2022)

- Add COVID-19 Retainer Payment at up to 80% of the rate:
    - Traditional Service Delivery Model: Up to 30 days
    - Pilot Providers: Up to 180 hours
- DDA will share guidance on documentation and billing for retainer days

Visit our website for additional COVID-19 resources:
https://dda.health.maryland.gov/Pages/DDA_Appendix_K.aspx
Have questions? Email them to: dda.toolkitinfo@maryland.gov

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