A process for identifying gaps in services or problem areas and addressing them is in place

The coordination of services among stakeholder agencies is improving

Direct service staff have increased their knowledge levels about older adults' behavioral health

Community Capacity is the ability of community partners to make a difference over time and across different issues

The needs, preferences and opinions of consumers, family members and advocacy groups are included in the planning and delivery of services

Direct service staff are using "best practices" to screen, assess and treat older adults with behavioral health needs

Evidence-based programs are being implemented