

**Non-emergency Ambulance Transportation Services
Deer's Head Hospital Center
DHMH/OPASS 17-17531/M00R7400570
eMM # MDM0031031610**

Vendor Questions Received During Pre-Bid Conference

Question: Would DHMH be open to awarding this contract to a single provider?

Answer: As noted in the IFB, Section 1 - General Information, "The Department intends to make multiple awards as a result of this IFB." It is not the Department's expectation to re-solicit if multiple bids are not received.

Question: Can you please define long distance transport as in mileage?

Answer: Please refer to Section 1.2 Abbreviations and Definitions in the IFB. Long distance transport is defined as one hundred miles or more, one-way from DHHC to location.

Question: Well what if there are two different facilities across the Bridge and one is 99 miles and one is 101 miles?

Answer: If it's 99 miles then that's less than 100 miles.

Vendor Comment: In my book, they are three (3) miles apart.

Response: There has to be a cut off somewhere.

Vendor Questions Received Post Pre-Bid Conference (3/17/17)

Question: Would DHMH be open to revisiting the qualification of the Long-Distance Transport range? Long Distance Transports would include anything over 50 miles and local to under 50 miles?

Answer: The definition of Local Transport is, hereby, revised as **Less than seventy-five (75) miles**, one-way from DHHC to location. The definition of Long Distance Transport is, hereby, revised as **Seventy-five (75) miles or more**, one-way from DHHC to location.

Refer to Addendum #1

Question: Would DHMH be open to revisiting the response times for the non-emergency service?

Answer: The response times are, hereby, revised as follows:

Critical Requests - 30 minutes or less

Urgent Requests - Within 60 minutes

Non-Urgent Requests - Within 2 hours

Refer to Addendum #1

Question: Would DHMH supply the current rate schedule inclusive of all items contained on the rate schedule to accompany proposals in accordance with this RFP?

Answer: The current rate schedule is not available. The budgeted amount for the current contract is \$488,850 as noted at the Pre-Bid Conference.