

RFP Questions and Answers Set # II
RAC OPASS 14-13365

1. Was it purposeful that Out of State Rate Audits were not included and if so, are DC providers considered in-state?
It is not required to audit out of state providers, however contractors will be permitted to audit out of state providers. DC is considered out of state.
2. Are state mental facilities in-state? Are MHA claims for services not provided in a state facility auditable?
The psychiatric facilities operated by the Mental Hygiene Administration are not within the purview of providers that may be audited. Psychiatric facilities operated by private (non-State) entities are to be audited.
3. What does the term "budget" refer to in 1.2e?
Definition of Contract Monitor is boiler-plate procurement language. As this is a contingency contract, "budget" is not applicable other than contractor will be held responsible for making every effort to identify the overpayments and underpayments proposed by the contractor in their proposal.
4. Is the "go live date" the date the contractor receives the paid claims data in a readable format or when the Department approves the work plan? **Go-live date is January 1, 2014, however Contractor will not be held liable for delays due to any actions by the State. The State recognizes the short-term around time for this contract and may grant extensions if Contractor acting in good faith in meeting deadlines for all components of contract.** Please estimate the time the Department requires to provide: 1) the paid claims data (assuming the Contractor has the appropriate software) and 2) MMIS access to and orientation for at least 4 of the Contractor's auditors? **Department anticipates it will take 2-3 weeks.**
5. If the Department does not provide paid claims data in a readable format in a yet to be defined reasonable period, does that re-set the Contract Commencement date and the initial contract duration dates?
No, but Contractor is not penalized for delays caused solely by the State.
6. Please clarify 1.2.5 - does the Department anticipate paying the contractor's fees when the provider billed correctly but the Department inadvertently overpaid the claim?
Uncertain of citation cited by questioner. Contractor will be paid if Contractor identifies overpayment even if provider billed correctly.

7. If the provider requires the audit to be on-site, is the Contractor then to declare the provider unresponsive to its medical record request and paid a fee for the missing medical record?

Contractor shall consult with Contract Monitor. Absent good reason why the audit needs to be on-site, the Contract Monitor may permit the contractor to declare the provider unresponsive to its medical record request.