

Pharmaceutical Services – Western Maryland Hospital Center (WMHC)
DHMH/OPASS 15-13448
eMM Bid # MDM0031014201

Questions Received During Pre-Bid Conference Meeting (4/23/14)

1. **Question:** Are there five (5) different locations for the Pyxis machines?
Answer: Yes, there will be five (5) locations. The smaller units will have a small one.
2. **Question:** Is there a space limitation or anything?
Answer: Ms. Galloway is not aware of any.
Additional Answer: When the facility put in comparable to these different pyxis or pyxis-like units, the nursing staff and clinical staff went over the pyxis size requirements. The machines will fit in the places reserved for its locations.
3. **Question:** Will there be internet access for those machines?
Answer: Yes.
4. **Question:** Is the contents of those machines that remain the pharmacies, we are not to bill WMHC for those contents?
Answer: That is correct. Those remain the responsibility of the pharmacy.
5. **Vendor Statement:** Page 23, Item h – Medicare is like Med A and doesn't bill to the facility.
Response: Item h will remain as written.
6. **Question:** For hospital patients are they billed to Medicare A?
Answer: Bill as in Item h above.
7. **Vendor Statement/Question:** Page 23, Item p – Inspections are completed monthly. Can the expiration be within one month of inspection?
Answer: Yes. Refer to Addendum #1.
8. **Vendor Statement:** Page 24, 3.2.5 Delivery of Medication, Item b. Cassette exchange of 8 to 14 days, right now WMHC has a twice a week exchange. With the turnover in the hospital, WMHC might want to consider that. Right now, WMHC has two deliveries a day. Should be clarified in IFB.
Response: Yes, delivery is Monday – Friday twice a day; Saturday and Sunday is one delivery. Refer to Addendum #1 for complete revision.
9. **Vendor Statement:** Page 27, Item d – Assigned pharmacist or pharmacist designee shall attend and participate in all WMHC's Pharmacy and Therapeutics Committee meetings. Need to be changed from quarterly to monthly.
Response: Agreed. Refer to Addendum #1.

10. **Vendor Statement:** Need to change *quarterly* on page 27, item f “to review each client’s meds *monthly*” and “will provide on the *monthly* med review form”.
Response: Will update. Refer to Addendum #1.
11. **Vendor Statement:** Page 35, 3.6.4 Reimbursement – the sentence “In the instances where there is no insurance, the Contractor is to bill, and accept...” was under the old contract.
Response: Will be revised to read – In the instance where there is no insurance, the contractor is to bill WMHC (including any applicable co-pay). Refer to Addendum #1.
12. **Question:** Any increase in the amount of IVs and TPNs?
Answer: Depends on types of patients we get. WMHC does not expect any changes.
13. **Vendor Statement:** Currently WMHC receives IVs and TPNs daily so that needs changed in 3.2.4, item u.
Response: “Daily” will be added to 3.2.4, item u. Refer to Addendum #1.
14. **Question:** Are controlled substances in your unit dose or separate?
Answer: These will be in the pyxis-like system so WMHC will have better control of who is dispensing and for whom and our counts will be correct.
15. **Vendor Statement:** Dispensing controlled substances from pyxis will be a legal issue. Most centers use pyxis for a start dose. Controlled substance dispensed from pyxis will need to have a physician order for each dose taken.
Response: WMHC will use Pyxis/or a like system for all controlled drugs in the hospital and for first dose in the nursing home.
16. **Question:** Clarifying the hospital bill, how does that billing suppose to occur?
Answer: Bill to the center monthly.
17. **Question:** Page 26, 3.2.6 C – Medical Examination of Employees. Is this just employees coming into WMHC?
Answer: No, all employees coming in contact with the medications. Contractor can make a general statement that all employees (including off-site employees) meet the applicable health requirement. Refer to Addendum #1.
18. **Question:** Do I have to supply for all 150 employees?
Answer: Send a general statement that all employees coming into contact with the medications/supplies meet all applicable health requirements.
19. **Question:** Do you want the pharmacy to replenish those supplies? You don’t want the nurses to do this?
Answer: The pharmacy should replenish. Nurses should not.
20. **Question:** Regarding Optimus as EHR. Do you have interface?
Answer: Yes, we have interface.

21. **Question:** Do you need pre-printed EMAR forms?

Answer: No.