

Peer Review Services Invitation for Bid (IFB) MDH/OPASS No. 20-18646
Maryland Department of Health
February 18, 2020

1. Is there an estimated budget for this project (cost per review)?

Response 1- Please review the Price Form for budget directions.

2. Is a URAC accredited Independent Review Organization an option for The State of Maryland or is this geared more towards individual physicians/recruiting firms?

Response 2. An accredited IRO is more desirable, but not a requirement.

3. Do physicians need to be active practice?

Response-3. -Yes, reviewers must be licensed and actively practice in Maryland.

4. Is work done on sight?

Response – 4. Work on site is not a requirement for this IFB, but it is imperative that the electronic methods (e.g. electronic portals) used by the vendor are secure.

5. In section 2.2.5 it states "75 cases per year, comprising approximately 150 individual reports" are there cases in which The State of Maryland will require more than one report for cases from the vendor?

Response-5. At the Board's discretion, this may occur for certain grounds the Board is requesting the reviewers to opine on.

Typically, for one (1) case involving a physician, the Board requires two (2) reviewers submit a report based on their review of the material. For allied health practitioners (e.g. Physician Assistants), the Board requires one (1) reviewer/report.

6. We have a portal that are customers use to upload health records, claimant info, report format, questions, etc to. Our team then assigns the case to one of our doctors with the appropriate specialty who reviews any records and other pertinent information and provides a written report which is then submitted back to us for our QA team to review and send back to the client. Does that sound like a similar workflow for the desired vendor?

Response -6. In general terms, yes. All potential reviewers must be approved by Board staff prior to them opining on the case material.