DEPARTMENT OF HEALTH AND MENTAL HYGIEN

MARYLAND

# REQUEST FOR PROPOSALS (RFP)

# SOLICITATION NO. DHMH OPASS - 14-13990

Issue Date: April 7, 2014

# Health Communications Campaign Development – Impact of Tobacco Litter

# NOTICE TO BIDDERS/OFFERORS SMALL BUSINESS RESERVE PROCUREMENT

This is a Small Business Reserve Procurement for which award will be limited to certified small business vendors. Only businesses that meet the statutory requirements set forth in State Finance and Procurement Article, §§14-501 —14-505, Annotated Code of Maryland, and that are certified by the Department of General Services Small Business Reserve Program are eligible for award of a contract.

# NOTICE

A Prospective Offeror that has received this document from the Department of Health and Mental Hygiene's website or <u>https://emaryland.buyspeed.com/bso/</u>, or that has received this document from a source other than the Procurement Officer, and that wishes to assure receipt of any changes or additional materials related to this RFP, should immediately contact the Procurement Officer and provide the Prospective Offeror's name and mailing address so that addenda to the RFP or other communications can be sent to the Prospective Offeror.

# Minority Business Enterprises Are Encouraged to Respond to this Solicitation

### STATE OF MARYLAND NOTICE TO VENDORS

In order to help us improve the quality of State solicitations, and to make our procurement process more responsive and business friendly, we ask that you take a few minutes and provide comments and suggestions regarding this solicitation. Please return your comments with your response. If you have chosen not to respond to this Contract, please email or fax this completed form to the attention of the Procurement Officer (see Key Information Sheet below for contact information).

### Title: Health Communications Campaign Development – Impact of Tobacco Litter

### Solicitation No: DHMH OPASS – 14-13990

1. If you have chosen not to respond to this solicitation, please indicate the reason(s) below:

- () Other commitments preclude our participation at this time.
- () The subject of the solicitation is not something we ordinarily provide.
- () We are inexperienced in the work/commodities required.
- () Specifications are unclear, too restrictive, etc. (Explain in REMARKS section.)
- () The scope of work is beyond our present capacity.
- () Doing business with the State of Maryland is simply too complicated. (Explain in REMARKS section.)
- () We cannot be competitive. (Explain in REMARKS section.)
- () Time allotted for completion of the Bid/Proposal is insufficient.
- () Start-up time is insufficient.
- () Bonding/Insurance requirements are restrictive. (Explain in REMARKS section.)
- () Bid/Proposal requirements (other than specifications) are unreasonable or too risky. (Explain in REMARKS section.)
- () MBE or VSBE requirements. (Explain in REMARKS section.)
- () Prior State of Maryland contract experience was unprofitable or otherwise unsatisfactory. (Explain in REMARKS section.)
- () Payment schedule too slow.
- () Other:\_\_\_\_\_

2. If you have submitted a response to this solicitation, but wish to offer suggestions or express concerns, please use the REMARKS section below. (Attach additional pages as needed.).

#### **REMARKS**:

 Vendor Name:
 \_\_\_\_\_\_ Date:

 Contact Person:
 \_\_\_\_\_\_ Phone (\_\_\_\_)

 Address:
 \_\_\_\_\_\_\_

 E-mail Address:
 \_\_\_\_\_\_\_\_

# STATE OF MARYLAND DEPARTMENT OF HEALTH AND MENTAL HYGIENE **RFP KEY INFORMATION SUMMARY SHEET**

Request for Proposals:	Health Communications Campaign Development – Impact of Tobacco Litter
Solicitation Number:	DHMH OPASS – 14-13990
RFP Issue Date:	April 7, 2014
RFP Issuing Office:	Maryland Department of Health and Mental Hygiene Prevention and Health Promotion Administration Cancer and Chronic Disease Bureau Center for Tobacco Prevention and Control
Procurement Officer:	Michael Howard Maryland Department of Health and Mental Hygiene 201 West Preston Street, Room 416B Baltimore, MD 21201 Phone: (410)767-0974 Fax: (410)333-5958 E-mail: <u>michael.howard@maryland.gov</u>
Contract Officer:	Allegra Daye Phone: (410)767-5741 Fax: (410)333-5958 E-mail: <u>allegra.daye@maryland.gov</u>
Contract Monitor:	Dana Moncrief Center for Tobacco Prevention and Control 201 West Preston Street, Baltimore, MD 21201 Phone: (410)767-5316 Fax: (410)333-7903 E-mail: <u>dana.moncrief@maryland.gov</u>
Proposals are to be sent to:	Maryland Department of Health and Mental Hygiene Office of Procurement and Support Services 201 West Preston Street, Room 416B Baltimore, MD 21201 Attention: Michael Howard
Pre-Proposal Conference:	April 15, 2014 at 10:00 a.m. Local Time Maryland Department of Health and Mental Hygiene 201 W. Preston Street, 5 <sup>th</sup> Floor, Room 545 Baltimore, MD 21201
Closing Date and Time:	April 28, 2014 by 2:00 PM Local Time
MBE Subcontracting Goal:	10%
VSBE Subcontracting Goal:	0%

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# **SECTION 1 - GENERAL INFORMATION**

### 1.1 Summary Statement

- 1.1.1 The Maryland Department of Health and Mental Hygiene (DHMH or the Department), Center for Tobacco Prevention and Control (CTPC) is issuing this Request for Proposals (RFP) to develop a health communications and community engagement campaign to increase awareness about tobacco litter and its detrimental effects on the environment, and to promote healthy and safe communities.
- 1.1.2 It is the State's intention to obtain services, as specified in this RFP, from a Contract between the selected Offeror and the State. The anticipated duration of services to be provided under this Contract is on or about May 15, 2014 through January 31, 2015, or approximately 8.5 months. See Section 1.4 for more information.
- 1.1.3 The Department intends to make a single award as a result of this RFP. Only proposals of \$98,000 or less will be considered.
- 1.1.4 Offerors, either directly or through their subcontractor(s), must be able to provide all services and meet all of the requirements requested in this solicitation and the successful Offeror (the Contractor) shall remain responsible for Contract performance regardless of subcontractor participation in the work.

### **1.2** Abbreviations and Definitions

For purposes of this RFP, the following abbreviations or terms have the meanings indicated below:

- a. **Business Day(s)** The official Working Days of the week to include Monday through Friday. Official Working Days exclude State Holidays (see definition of "Normal State Business Hours" below).
- b. **CTPC** Center for Tobacco Prevention and Control, the issuing office for this RFP.
- c. **COMAR** Code of Maryland Regulations available on-line at <u>www.dsd.state.md.us</u>.
- d. **Contract** The Contract awarded to the successful Offeror pursuant to this RFP. The Contract will be in the form of **Attachment A**.
- e. **Contract Commencement** The date the Contract is signed by the Department following any required approvals of the Contract, including approval by the Board of Public Works, if such approval is required. See Section 1.4.
- f. **Contract Monitor (CM)** The State representative for this Contract who is primarily responsible for Contract administration functions, including issuing written direction, invoice approval, monitoring this Contract to ensure compliance with the terms and conditions of the Contract, monitoring MBE and VSBE compliance, and achieving completion of the Contract on budget, on time, and within scope.
- g. **Contract Officer** (**CO**) The Office of Procurement and Support Services (OPASS) designated individual assigned to facilitate the procurement process. The Procurement Officer may designate the Contract Officer to conduct components of the procurement on behalf of the Procurement Officer.
- h. **Contractor** The selected Offeror that is awarded a Contract by the State.
- i. **Department or DHMH** Maryland Department of Health and Mental Hygiene.

- j. **eMM** eMaryland Marketplace (see RFP Section 1.8).
- k. **Go-Live Date** The date when the Contractor must begin providing all services required by this solicitation. See Section 1.4.
- 1. **Local Time** Time in the Eastern Time Zone as observed by the State of Maryland. Unless otherwise specified, all stated times shall be Local Time, even if not expressly designated as such.
- m. **Minority Business Enterprise (MBE)** Any legal entity certified as defined at COMAR 21.01.02.01B(54) which is certified by the Maryland Department of Transportation under COMAR 21.11.03.
- n. **Normal State Business Hours** Normal State business hours are 8:00 a.m. 5:00 p.m. Monday through Friday except State Holidays, which can be found at: <u>www.dbm.maryland.gov</u> keyword: State Holidays.
- o. Notice to Proceed (NTP) A written notice from the Procurement Officer that, subject to the conditions of the Contract, work under the Contract is to begin as of a specified date. The start date listed in the NTP is the Go Live Date, and is the official start date of the Contract for the actual delivery of services as described in this solicitation. After Contract Commencement, additional NTPs may be issued by either the Procurement Officer or the Department Contract Manager regarding the start date for any service included within this solicitation with a delayed or non-specified implementation date.
- p. **Offeror** An entity that submits a Proposal in response to this RFP.
- q. **Procurement Coordinator** The State representative designated by the Procurement Officer to perform certain duties related to this solicitation which are expressly set forth herein.
- r. **Procurement Officer** The State representative for the resulting Contract. The Procurement Officer is responsible for the Contract and is the only State representative who can authorize changes to the Contract. DHMH may change the Procurement Officer at any time by written notice to the Contractor.
- s. **Proposal** As appropriate, either or both of an Offeror's Technical or Financial Proposal.
- t. **Request for Proposals (RFP)** This Request for Proposals issued by the Maryland Department of Health and Mental Hygiene, Center for Tobacco Prevention and Control, Solicitation Number OPASS-14-13990 dated April 7, 2014, including any addenda.
- u. **State** The State of Maryland.
- v. **Total Proposal Price** The Offeror's total proposed price for services in response to this solicitation, included in the Financial Proposal with Attachment F Price Form, and used in the financial evaluation of Proposals (see RFP Section 5.3).
- w. Veteran-owned Small Business Enterprise (VSBE) a business that is verified by the Center for Veterans Enterprise of the United States Department of Veterans Affairs as a veteran-owned small business. See Code of Maryland Regulations (COMAR) 21.11.13.
- x. Working Day(s) Same as "Business Day(s)."

# **1.3** Contract Type

The Contract resulting from this solicitation shall be a firm fixed price as defined in COMAR 21.06.03.02.

### **1.4** Contract Duration

- 1.4.1 The Contract that results from this solicitation shall commence as of the date the Contract is signed by the Department following any required approvals of the Contract, including approval by the Board of Public Works, if such approval is required ("Contract Commencement").
- 1.4.2 The period of time from the date of Contract Commencement through the Go-Live Date (see Section 1.2 definition and Section 1.4.3) will be the Contract "Start-up Period." During the Start-up Period the Contractor shall perform start-up activities such as are necessary to enable the Contractor to begin the successful performance of Contract activities as of the Go Live Date. No compensation will be paid to the Contractor for any activities it performs during the Start-up Period.
- 1.4.3 As of the Go-Live Date contained in a Notice to Proceed (see Section 1.2 definition), the Contractor shall perform all activities required by the Contract, including the requirements of this solicitation, and the offerings in its Technical Proposal, for the compensation described in its Financial Proposal.
- 1.4.4 The duration of the Contract will be for the period of time from Contract Commencement to the Go-Live Date (the Start-Up Period as described in Section 1.4.2) plus approximately nine and a half months from the Go-Live Date for the provision of all services required by the Contract and the requirements of this solicitation. The contract term is slated for *on or about* April 15, 2014 through January 31, 2015.
- 1.4.5 The Contractor's obligations to pay invoices to subcontractors that provided services during the Contract term, as well as the audit, confidentiality, document retention, and indemnification obligations of the Contract (see Attachment A) shall survive expiration or termination of the Contract and continue in effect until all such obligations are satisfied.

### **1.5 Procurement Officer**

1.5.1 The sole point of contact in the State for purposes of this solicitation prior to the award of any Contract is the Procurement Officer at the address listed below:

Michael Howard Maryland Department of Health and Mental Hygiene Office of Procurement and Support Services 201 West Preston Street, Room 416B Baltimore, MD 21201 Phone Number: (410)767-0974 Fax Number: (410)333-5958 E-mail: michael.howard@maryland.gov

The Department may change the Procurement Officer at any time by written notice.

1.5.2 The Procurement Officer designates the following individual as the Contract Officer, who is authorized to act on behalf of the Procurement Officer:

Allegra Daye Maryland Department of Health and Mental Hygiene Office of Procurement and Support Services 201 West Preston Street Baltimore, MD 21201 Phone Number: (410)767-5741 Fax Number: (410)333-5958 E-mail: allegra.daye@maryland.gov The Department may change the Contract Officer at any time by written notice.

1.5.3 The Procurement Officer designates the following individual as the Procurement Coordinator:

Vern L. Shird, CPPB Deputy Chief Operations Officer, Office of Administrative Services Prevention and Health Promotion Administration Department of Health and Mental Hygiene 201 W. Preston St. Room 306 Baltimore, MD 21201 Phone Number: (410) 767-5555 Fax Number: (410) 333-7106 E-Mail: <u>vern.shird@maryland.gov</u>

The Department may change the Procurement Coordinator at any time by written notice.

# 1.6 Contract Monitor

The Contract Monitor is:

Dana Moncrief Chief, Statewide Public Health Initiatives Maryland Department of Health and Mental Hygiene Center for Tobacco Prevention and Control 201 West Preston Street, 3<sup>rd</sup> Floor Baltimore, MD 21201 Phone Number: (410) 767-5316 Fax Number: (410) 333-7903 E-mail: <u>dana.moncrief@maryland.gov</u>

The Department may change the Contract Monitor at any time by written notice.

# **1.7 Pre-Proposal Conference**

A Pre-Proposal Conference (the Conference) will be held on April 15, 2014, beginning at 10:00 a.m. Local Time, at Maryland Department of Health and Mental Hygiene, 201 W. Preston Street, 5<sup>th</sup> Floor, Room 545, Baltimore, MD 21201. All prospective Offerors are encouraged to attend in order to facilitate better preparation of their Proposals.

The Conference will be summarized. As promptly as is feasible subsequent to the Conference, a summary of the Conference and all questions and answers known at that time will be distributed to all prospective Offerors known to have received a copy of this RFP. This summary, as well as the questions and answers, will also be posted on eMaryland Marketplace. See RFP Section 1.8.

In order to assure adequate seating and other accommodations at the Conference, please e-mail, mail, or fax to 410-333-7106 the Pre-Proposal Conference Response Form to the attention of the Procurement Coordinator no later than 4:00 p.m. Local Time on April 10, 2014. The Pre-Proposal Conference Response Form is included as **Attachment E** to this RFP. In addition, if there is a need for sign language interpretation and/or other special accommodations due to a disability, please notify the Procurement Coordinator no later than 4:00 p.m. Local Time on April 9, 2014. The Department will make a reasonable effort to provide such special accommodation.

# **1.8 eMarylandMarketplace**

Each Offeror is requested to indicate its eMaryland Marketplace (eMM) vendor number in the Transmittal Letter (cover letter) submitted at the time of its Proposal submission to this RFP.

eMM is an electronic commerce system administered by the Maryland Department of General Services. In addition to using the DHMH website (<u>http://www.dhmh.maryland.gov/procumnt/SitePages/procopps.aspx</u>) and possibly other means for transmitting the RFP and associated materials, the solicitation and summary of the Pre-Proposal Conference, Offeror questions and the Procurement Officer's responses, addenda, and other solicitation-related information will be provided via eMM.

In order to receive a contract award, a vendor must be registered on eMM. Registration is free. Go to <u>https://emaryland.buyspeed.com/bso/login.jsp</u>, click on "Register" to begin the process, and then follow the prompts.

# 1.9 Questions

Written questions from prospective Offerors will be accepted by the Procurement Officer prior to the Conference. If possible and appropriate, such questions will be answered at the Conference. (No substantive question will be answered prior to the Conference.) Questions to the Procurement Officer shall be submitted via e-mail to the following **e-mail address: dhmh.solicitationquestions@maryland.gov**. Please identify in the subject line the Solicitation Number and Title. Questions, both oral and written, will also be accepted from prospective Offerors attending the Conference. If possible and appropriate, these questions will be answered at the Conference.

Questions will also be accepted subsequent to the Conference and should be submitted to the Procurement Officer (see above email address) in a timely manner prior to the Proposal due date. Questions are requested to be submitted at least five (5) days prior to the Proposal due date. The Procurement Officer, based on the availability of time to research and communicate an answer, shall decide whether an answer can be given before the Proposal due date. Time permitting, answers to all substantive questions that have not previously been answered, and are not clearly specific only to the requestor, will be distributed to all vendors that are known to have received a copy of the RFP in sufficient time for the answer to be taken into consideration in the Proposal.

# 1.10 Procurement Method

This Contract will be awarded in accordance with the Competitive Sealed Proposals method under COMAR 21.05.03.

# **1.11 Proposals Due (Closing) Date and Time**

Proposals, in the number and form set forth in Section 4.2 "Proposals" must be received by the Procurement Officer at the address listed on the Key Information Summary Sheet, no later than 2:00 p.m. Local Time on March 28, 2014 in order to be considered.

Requests for extension of this time or date will not be granted. Offerors mailing Proposals should allow sufficient mail delivery time to ensure timely receipt by the Procurement Officer. Except as provided in COMAR 21.05.02.10, Proposals received after the due date and time listed in this section will not be considered.

Proposals may be modified or withdrawn by written notice received by the Procurement Officer before the time and date set forth in this section for receipt of Proposals.

# Proposals may not be submitted by e-mail or facsimile. Proposals will not be opened publicly.

Vendors not responding to this solicitation are requested to submit the "Notice to Vendors" form, which includes company information and the reason for not responding (e.g., too busy, cannot meet mandatory requirements, etc.). This form is located in the RFP immediately following the Title Page (page ii).

# 1.12 Multiple or Alternate Proposals

Multiple and/or alternate Proposals will not be accepted.

# **1.13 Economy of Preparation**

Proposals should be prepared simply and economically and provide a straightforward and concise description of the Offeror's Proposal to meet the requirements of this RFP.

# **1.14 Public Information Act Notice**

An Offeror should give specific attention to the clear identification of those portions of its Proposal that it considers confidential and/or proprietary commercial information or trade secrets, and provide justification why such materials, upon request, should not be disclosed by the State under the Public Information Act, Md. Code Ann., State Government Article, Title 10, Subtitle 6. (Also, see RFP Section 4.4.3.2 "Claim of Confidentiality"). This confidential and/or proprietary information should be identified by page and section number and placed after the Title Page and before the Table of Contents in the Technical Proposal and if applicable, separately in the Financial Proposal.

Offerors are advised that, upon request for this information from a third party, the Procurement Officer is required to make an independent determination whether the information must be disclosed.

# 1.15 Award Basis

The Contract shall be awarded to the responsible Offeror submitting the Proposal that has been determined to be the most advantageous to the State, considering price and evaluation factors set forth in this RFP (see COMAR 21.05.03.03F), for providing the goods and services as specified in this RFP. See RFP Section 5 for further award information.

# **1.16** Oral Presentation

Offerors may be required to make oral presentations to State representatives. Offerors must confirm in writing any substantive oral clarification of, or change in, their Proposals made in the course of discussions. Any such written clarifications or changes then become part of the Offeror's Proposal and are binding if the Contract is awarded. The Procurement Officer will notify Offerors of the time and place of oral presentations.

# **1.17 Duration of Proposal**

Proposals submitted in response to this RFP are irrevocable for 120 days following the closing date for submission of Proposals or best and final offers if requested. This period may be extended at the Procurement Officer's request only with the Offeror's written agreement.

# **1.18** Revisions to the RFP

If it becomes necessary to revise this RFP before the due date for Proposals, the Department shall endeavor to provide addenda to all prospective Offerors that were sent this RFP or which are otherwise known by the Procurement Officer to have obtained this RFP. In addition, addenda to the RFP will be posted on the DHMH Current Procurements web page and through eMM. It remains the responsibility of all prospective Offerors to check all applicable websites for any addenda issued prior to the submission of Proposals. Addenda made after the due date for Proposals will be sent only to those Offerors that submitted a timely Proposal and that remain under award consideration as of the issuance date of the addenda.

Acknowledgment of the receipt of all addenda to this RFP issued before the Proposal due date shall be included in the Transmittal Letter accompanying the Offeror's Technical Proposal. Acknowledgement of the receipt of addenda to the RFP issued after the Proposal due date shall be in the manner specified in the addendum notice. Failure to acknowledge receipt of an addendum does not relieve the Offeror from complying with the terms, additions, deletions, or corrections set forth in the addendum.

# 1.19 Cancellations

The State reserves the right to cancel this RFP, accept or reject any and all Proposals, in whole or in part, received in response to this RFP, to waive or permit the cure of minor irregularities, and to conduct discussions with all qualified or potentially qualified Offerors in any manner necessary to serve the best interests of the State. The State also reserves the right, in its sole discretion, to award a Contract based upon the written Proposals received without discussions or negotiations.

# 1.20 Incurred Expenses

The State will not be responsible for any costs incurred by any Offeror in preparing and submitting a Proposal, in making an oral presentation, in providing a demonstration, or in performing any other activities related to submitting a Proposal in response to this solicitation.

# 1.21 Protest/Disputes

Any protest or dispute related, respectively, to this solicitation or the resulting Contract shall be subject to the provisions of COMAR 21.10 (Administrative and Civil Remedies).

# 1.22 Offeror Responsibilities

The selected Offeror shall be responsible for all products and services required by this RFP. All subcontractors must be identified and a complete description of their role relative to the Proposal must be included in the Offeror's Proposal. If applicable, subcontractors utilized in meeting the established MBE or VSBE participation goal(s) for this solicitation shall be identified as provided in the appropriate Attachment(s) of this RFP (see Section 1.33 "Minority Business Enterprise Goals" and Section 1.41 "Veteran-Owned Small Business Enterprise Goals.").

If an Offeror that seeks to perform or provide the services required by this RFP is the subsidiary of another entity, all information submitted by the Offeror, including but not limited to references, financial reports, or experience and documentation (e.g. insurance policies, bonds, letters of credit) used to meet minimum qualifications, if any, shall pertain exclusively to the Offeror, unless the parent organization will guarantee the performance of the subsidiary. If applicable, the Offeror's Proposal shall contain an explicit statement that the parent organization will guarantee the performance of the subsidiary.

A parental guarantee of the performance of the Offeror under this Section will not automatically result in crediting the Offeror with the experience and/or qualifications of the parent under any evaluation criteria pertaining to the Offeror's experience and qualifications. Instead, the Offeror will be evaluated on the extent to which the State determines that

the experience and qualification of the parent are transferred to and shared with the Offeror, the parent is directly involved in the performance of the Contract, and the value of the parent's participation as determined by the State.

# 1.23 Substitution of Personnel

# A. Continuous Performance of Key Personnel

Unless substitution is approved per paragraphs B-D of this section, key personnel shall be the same personnel proposed in the Contractor's Technical Proposal, which will be incorporated into the Contract by reference. Such identified key personnel shall perform continuously for the duration of the Contract, or such lesser duration as specified in the Technical Proposal. Key personnel may not be removed by the Contractor from working under this Contract, as described in the RFP or the Contractor's Technical Proposal, without the prior written approval of the Contract Monitor.

If the Contract is task order based, the provisions of this section apply to key personnel identified in each task order proposal and agreement.

### B. Definitions

For the purposes of this section, the following definitions apply:

**Extraordinary Personal Circumstance** – means any circumstance in an individual's personal life that reasonably requires immediate and continuous attention for more than fifteen (15) days and that precludes the individual from performing his/her job duties under this Contract. Examples of such circumstances may include, but are not limited to: a sudden leave of absence to care for a family member who is injured, sick, or incapacitated; the death of a family member, including the need to attend to the estate or other affairs of the deceased or his/her dependents; substantial damage to, or destruction of, the individual's home that causes a major disruption in the individual's normal living circumstances; criminal or civil proceedings against the individual or a family member; jury duty; and military service call-up.

**Incapacitating** – means any health circumstance that substantially impairs the ability of an individual to perform the job duties described for that individual's position in the RFP or the Contractor's Technical Proposal.

**Sudden** – means when the Contractor has less than thirty (30) days' prior notice of a circumstance beyond its control that will require the replacement of any key personnel working under the Contract.

C. Key Personnel General Substitution Provisions

The following provisions apply to all of the circumstances of staff substitution described in paragraph D of this section.

- 1. The Contractor shall demonstrate to the Contract Monitor's satisfaction that the proposed substitute key personnel have qualifications at least equal to those of the key personnel for whom the replacement is requested.
- 2. The Contractor shall provide the Contract Monitor with a substitution request that shall include:
  - A detailed explanation of the reason(s) for the substitution request;
  - The resume of the proposed substitute personnel, signed by the substituting individual and his/her formal supervisor;
  - The official resume of the current personnel for comparison purposes; and
  - Any evidence of any required credentials.

- 3. The Contract Monitor may request additional information concerning the proposed substitution. In addition, the Contract Monitor and/or other appropriate State personnel involved with the Contract may interview the proposed substitute personnel prior to deciding whether to approve the substitution request.
- 4. The Contract Monitor will notify the Contractor in writing of: (i) the acceptance or denial, or (ii) contingent or temporary approval for a specified time limit, of the requested substitution. The Contract Monitor will not unreasonably withhold approval of a requested key personnel replacement.
- D. Replacement Circumstances
  - 1. Voluntary Key Personnel Replacement

To voluntarily replace any key personnel, the Contractor shall submit a substitution request as described in paragraph C of this section to the Contract Monitor at least fifteen (15) days prior to the intended date of change. Except in a circumstance described in paragraph D.2 of this clause, a substitution may not occur unless and until the Contract Monitor approves the substitution in writing.

2. Key Personnel Replacement Due to Vacancy

The Contractor shall replace key personnel whenever a vacancy occurs due to the sudden termination, resignation, leave of absence due to an Extraordinary Personal Circumstance, Incapacitating injury, illness or physical condition, or death of such personnel. (A termination or resignation with thirty (30) days or more advance notice shall be treated as a Voluntary Key Personnel Replacement as per Section D.1 of this section.).

Under any of the circumstances set forth in this paragraph D.2, the Contractor shall identify a suitable replacement and provide the same information or items required under paragraph C of this section within fifteen (15) days of the actual vacancy occurrence or from when the Contractor first knew or should have known that the vacancy would be occurring, whichever is earlier.

3. Key Personnel Replacement Due to an Indeterminate Absence

If any key personnel has been absent from his/her job for a period of ten (10) days due to injury, illness, or other physical condition, leave of absence under a family medical leave, or an Extraordinary Personal Circumstance and it is not known or reasonably anticipated that the individual will be returning to work within the next twenty (20) days to fully resume all job duties, before the 25th day of continuous absence, the Contractor shall identify a suitable replacement and provide the same information or items to the Contract Monitor as required under paragraph C of this section.

However, if this person is available to return to work and fully perform all job duties before a replacement has been authorized by the Contract Monitor, at the option and sole discretion of the Contract Monitor, the original personnel may continue to work under the Contract, or the replacement personnel will be authorized to replace the original personnel, notwithstanding the original personnel's ability to return.

- 4. Directed Personnel Replacement
  - a. The Contract Monitor may direct the Contractor to replace any personnel who are perceived as being unqualified, non-productive, unable to fully perform the job duties due to full or partial Incapacity or Extraordinary Personal Circumstance, disruptive, or known, or reasonably believed, to have committed a major infraction(s) of law, agency, or Contract requirements. Normally, a directed personnel replacement will occur only after prior notification of problems with requested remediation, as described in paragraph 4.b. If after such remediation the Contract Monitor determines that the personnel performance has not improved to the level necessary to continue under the Contract, if at all possible at least fifteen (15) days notification of a directed replacement will be provided. However, if the Contract Monitor deems it necessary and in the

State's best interests to remove the personnel with less than fifteen (15) days' notice, the Contract Monitor can direct the removal in a timeframe of less than fifteen (15) days, including immediate removal.

In circumstances of directed removal, the Contractor shall, in accordance with paragraph C of this section, provide a suitable replacement for approval within fifteen (15) days of the notification of the need for removal, or the actual removal, whichever occurs first.

b. If deemed appropriate in the discretion of the Contract Monitor, the Contract Monitor shall give written notice of any personnel performance issues to the Contractor, describing the problem and delineating the remediation requirement(s). The Contractor shall provide a written Remediation Plan within ten (10) days of the date of the notice and shall implement the Remediation Plan immediately upon written acceptance by the Contract Monitor. If the Contract Monitor rejects the Remediation Plan, the Contractor shall revise and resubmit the plan to the Contract Monitor within five (5) days, or in the timeframe set forth by the Contract Monitor in writing.

Should performance issues persist despite the approved Remediation Plan, the Contract Monitor will give written notice of the continuing performance issues and either request a new Remediation Plan within a specified time limit or direct the substitution of personnel whose performance is at issue with a qualified substitute, including requiring the immediate removal of the key personnel at issue.

Replacement or substitution of personnel under this section shall be in addition to, and not in lieu of, the State's remedies under the Contract or which otherwise may be available at law or in equity.

# 1.24 Mandatory Contractual Terms

By submitting a Proposal in response to this RFP, an Offeror, if selected for award, shall be deemed to have accepted the terms and conditions of this RFP and the Contract, attached herein as **Attachment A**. Any exceptions to this RFP or the Contract shall be clearly identified in the Executive Summary of the Technical Proposal. **A Proposal that takes exception to these terms may be rejected (see RFP Section 4.4.3.4).** 

# **1.25 Bid/Proposal Affidavit**

A Proposal submitted by an Offeror must be accompanied by a completed Bid/Proposal Affidavit. A copy of this Affidavit is included as **Attachment B** of this RFP.

# **1.26** Contract Affidavit

All Offerors are advised that if a Contract is awarded as a result of this solicitation, the successful Offeror will be required to complete a Contract Affidavit. A copy of this Affidavit is included as **Attachment C** of this RFP. This Affidavit must be provided within five (5) Business Days of notification of proposed Contract award. This Contract Affidavit will also be required to be completed by the Contractor prior to any Contract renewals, including the exercise of any options or modifications that may extend the Contract term.

# 1.27 Compliance with Laws/Arrearages

By submitting a Proposal in response to this RFP, the Offeror, if selected for award, agrees that it will comply with all Federal, State, and local laws applicable to its activities and obligations under the Contract.

By submitting a response to this solicitation, each Offeror represents that it is not in arrears in the payment of any obligations due and owing the State, including the payment of taxes and employee benefits, and that it shall not become so in arrears during the term of the Contract if selected for Contract award.

# 1.28 Verification of Registration and Tax Payment

Before a business entity can do business in the State it must be registered with the State Department of Assessments and Taxation (SDAT). SDAT is located at State Office Building, Room 803, 301 West Preston Street, Baltimore, Maryland 21201. The SDAT website is <u>http://www.dat.state.md.us/sdatweb/services.html</u>.

It is strongly recommended that any potential Offeror complete registration prior to the due date for receipt of Proposals. An Offeror's failure to complete registration with SDAT may disqualify an otherwise successful Offeror from final consideration and recommendation for Contract award.

# **1.29** False Statements

Offerors are advised that Md. Code Ann., State Finance and Procurement Article, § 11-205.1 provides as follows:

1.29.1 In connection with a procurement contract a person may not willfully:

- (a) Falsify, conceal, or suppress a material fact by any scheme or device;
- (b) Make a false or fraudulent statement or representation of a material fact; or
- (c) Use a false writing or document that contains a false or fraudulent statement or entry of a material fact.
- 1.29.2 A person may not aid or conspire with another person to commit an act under subsection (1) of this section.
- 1.29.3 A person who violates any provision of this section is guilty of a felony and on conviction is subject to a fine not exceeding \$20,000 or imprisonment not exceeding five years or both.

# **1.30** Payments by Electronic Funds Transfer

By submitting a response to this solicitation, the Bidder/Offeror agrees to accept payments by electronic funds transfer (EFT) unless the State Comptroller's Office grants an exemption. Payment by EFT is mandatory for contracts exceeding \$100,000. The selected Bidder/Offeror shall register using the COT/GAD X-10 Vendor Electronic Funds (EFT) Registration Request Form. Any request for exemption must be submitted to the State Comptroller's Office for approval at the address specified on the COT/GAD X-10 form, must include the business identification information as stated on the form, and must include the reason for the exemption. The COT/GAD X-10 form may be downloaded from the Comptroller's website at:

http://comptroller.marylandtaxes.com/Government\_Services/State\_Accounting\_Information/Static\_Files/APM/gadx-10.pdf

# **1.31 Prompt Payment Policy**

This procurement and the Contract(s) to be awarded pursuant to this solicitation are subject to the Prompt Payment Policy Directive issued by the Governor's Office of Minority Affairs (GOMA) and dated August 1, 2008. Promulgated pursuant to Md. Code Ann., State Finance and Procurement Article, §§ 11-201, 13-205(a), and Title 14, Subtitle 3, and COMAR 21.01.01.03 and 21.11.03.01, the Directive seeks to ensure the prompt payment of all subcontractors on non-construction procurement contracts. The Contractor must comply with the prompt payment requirements outlined in the Contract, Section 31 "Prompt Payment" (see Attachment A). Additional information is available on GOMA's website at:

http://www.mdminoritybusiness.com/documents/PROMPTPAYMENTFAQs\_000.pdf.

# **1.32** Electronic Procurements Authorized

- A. Under COMAR 21.03.05, unless otherwise prohibited by law, DHMH may conduct procurement transactions by electronic means, including the solicitation, bidding, award, execution, and administration of a contract, as provided in Md. Code Ann., Maryland Uniform Electronic Transactions Act, Commercial Law Article, Title 21.
- B. Participation in the solicitation process on a procurement contract for which electronic means has been authorized shall constitute consent by the Bidder/Offeror to conduct by electronic means all elements of the procurement of that Contract which are specifically authorized under the solicitation or the Contract.
- C. "Electronic means" refers to exchanges or communications using electronic, digital, magnetic, wireless, optical, electromagnetic, or other means of electronically conducting transactions. Electronic means includes facsimile, e-mail, internet-based communications, electronic funds transfer, specific electronic bidding platforms (e.g., <u>https://emaryland.buyspeed.com/bso/</u>), and electronic data interchange.
- D. In addition to specific electronic transactions specifically authorized in other sections of this solicitation (e.g., § 1.30 "Payments by Electronic Funds Transfer") and subject to the exclusions noted in section E of this subsection, the following transactions are authorized to be conducted by electronic means on the terms described:
  - 1. The Procurement Officer may conduct the procurement using eMM, e-mail, or facsimile to issue:
    - (a) the solicitation (e.g., the IFB/RFP);
    - (b) any amendments;
    - (c) pre-Bid/Proposal conference documents;
    - (d) questions and responses;
    - (e) communications regarding the solicitation or Bid/Proposal to any Bidder/Offeror or potential Bidder/Offeror;
    - (f) notices of award selection or non-selection; and
    - (g) the Procurement Officer's decision on any Bid protest or Contract claim.
  - 2. A Bidder/Offeror or potential Bidder/Offeror may use e-mail or facsimile to:
    - (a) ask questions regarding the solicitation;
    - (b) reply to any material received from the Procurement Officer by electronic means that includes a Procurement Officer's request or direction to reply by e-mail or facsimile, but only on the terms specifically approved and directed by the Procurement Officer;
    - (c) submit a "No Bid/Proposal Response" to the solicitation.

- 3. The Procurement Officer, the Contract Monitor, and the Contractor may conduct day-to-day Contract administration, except as outlined in Section E of this subsection utilizing e-mail, facsimile, or other electronic means if authorized by the Procurement Officer or Contract Monitor.
- E. The following transactions related to this procurement and any Contract awarded pursuant to it are *not authorized* to be conducted by electronic means:
  - 1. submission of initial Bids or Proposals;
  - 2. filing of Bid Protests;
  - 3. filing of Contract Claims;
  - 4. submission of documents determined by DHMH to require original signatures (e.g., Contract execution, Contract modifications, etc.); or
  - 5. any transaction, submission, or communication where the Procurement Officer has specifically directed that a response from the Contractor or Bidder/Offeror be provided in writing or hard copy.
- F. Any facsimile or e-mail transmission is only authorized to the facsimile numbers or e-mail addresses for the identified person as provided in the solicitation, the Contract, or in the direction from the Procurement Officer or Contract Monitor.

# **1.33** Minority Business Enterprise Goals

# 1.33.1 Establishment of Goal and Subgoals.

An overall MBE subcontractor participation goal of 10% of the total contract dollar amount has been established for this procurement.

There are no MBE subcontractor participation subgoals for this procurement.

- 1.33.2 Attachment D Minority Business Enterprise participation, instructions, and forms are provided to assist Bidders/Offerors. A Bidder/Offeror must include with its Bid/Proposal a completed MDOT Certified MBE Utilization and Fair Solicitation Affidavit (Attachment D-1) whereby:
  - (a) The Bidder/Offeror acknowledges the certified MBE participation goal and commits to make a good faith effort to achieve the goal and any applicable subgoals, or requests a waiver, and affirms that MBE subcontractors were treated fairly in the solicitation process; and
  - (b) The Bidder/Offeror responds to the expected degree of MBE participation, as stated in the solicitation, by identifying the specific commitment of certified MBEs at the time of Bid/Proposal submission. The Bidder/Offeror shall specify the percentage of contract value associated with each MBE subcontractor identified on the MBE participation schedule.

# If a Bidder/Offeror fails to submit a completed Attachment D-1 with the Bid/Proposal as required, the Procurement Officer shall determine that the Bid is non-responsive or the Proposal is not reasonably susceptible of being selected for award.

- 1.33.3 Bidders/Offerors are responsible for verifying that each of the MBE(s) selected to meet the goal and any subgoals and subsequently identified in **Attachment D-1** is appropriately certified and has the correct NAICS codes allowing it to perform the intended work.
- 1.33.4 Within ten (10) Working Days from notification that it is the recommended awardee or from the date of the actual award, whichever is earlier, the Bidder/Offeror must provide the following documentation to the Procurement Officer.

- (a) Outreach Efforts Compliance Statement (Attachment D-2).
- (b) Subcontractor Project Participation Certification (Attachment D-3).
- (c) If the recommended awardee believes a waiver (in whole or in part) of the overall MBE goal or of any applicable subgoal is necessary, the recommended awardee must submit a fully-documented waiver request that complies with COMAR 21.11.03.11.
- (d) Any other documentation required by the Procurement Officer to ascertain Bidder/Offeror responsibility in connection with the certified MBE subcontractor participation goal or any applicable subgoals.

# If the recommended awardee fails to return each completed document within the required time, the Procurement Officer may determine that the recommended awardee is not responsible and, therefore, not eligible for Contract award. If the Contract has already been awarded, the award is voidable.

- 1.33.5 A current directory of certified MBEs is available through the Maryland State Department of Transportation (MDOT), Office of Minority Business Enterprise, 7201 Corporate Center Drive, Hanover, Maryland 21076. The phone numbers are (410) 865-1269, 1-800-544-6056, or TTY (410) 865-1342. The directory is also available on the MDOT website at <u>http://www.mdot.state.md.us</u>. The most current and up-to-date information on MBEs is available via this website. **Only MDOT-certified MBEs may be used to meet the MBE subcontracting goals.**
- 1.33.6 The Contractor, once awarded a Contract, will be responsible for submitting or requiring its subcontractor(s) to submit the following forms to provide the State with ongoing monitoring of MBE Participation:
  - (a) Attachment D-4 (MBE Participation Prime Contract Paid/Unpaid MBE Invoice Report).
  - (b) Attachment D-5 (MBE Participation Subcontractor/Contractor Unpaid MBE Invoice Report).
- 1.33.7 A Bidder/Offeror requesting a waiver of the goal or any of the applicable subgoals will be responsible for submitting the following form if applicable within ten (10) Working Days of recommendation for award and all documentation as required in **COMAR 21.11.03.11 Waiver**:
  - (a) Attachment D-6 (MBE Minority Contractor Unavailability Certificate).
- 1.33.8 All documents, including **Attachment D**, completed and submitted by the Bidder/Offeror in connection with its certified MBE participation commitment shall be considered to be a part of the resulting Contract and are hereby expressly incorporated into reference thereto. All of the referenced documents will be considered a part of the Bid/Proposal for order of precedence purposes (see **Attachment A**, § 2.1).
- 1.33.9 The Bidder/Offeror is advised that liquidated damages will apply in the event the Contractor fails to comply in good faith with the provisions of the MBE program and pertinent Contract provisions. (See Attachment A, §39).

# **1.34** Living Wage Requirements

A solicitation for services under a State contract valued at \$100,000 or more may be subject to Md. Code Ann., State Finance and Procurement Article, Title18. Additional information regarding the State's living wage requirement is contained in **Attachment G**. Bidders/Offerors must complete and submit the Maryland Living Wage Requirements Affidavit of Agreement (**Attachment G-1**) with their Bid/Proposal. If a Bidder/Offeror fails to complete and submit the required documentation, the State may determine a Bidder/Offeror to be not responsible under State law.

Contractors and subcontractors subject to the Living Wage Law shall pay each covered employee at least the minimum amount set by law for the applicable Tier area. The specific living wage rate is determined by whether a majority of services take place in a Tier 1 Area or Tier 2 Area of the State. The Tier 1 Area includes Montgomery, Prince George's, Howard, Anne Arundel and Baltimore Counties, and Baltimore City. The Tier 2 Area includes any county in the State not included in the Tier 1 Area. In the event that the employees who perform the services are not

located in the State, the head of the unit responsible for a State Contract pursuant to §18-102(d) of the State Finance and Procurement Article shall assign the tier based upon where the recipients of the services are located.

The Contract resulting from this solicitation will be determined to be a Tier 1 Contract or a Tier 2 Contract depending on the location(s) from which the Contractor provides 50% or more of the services. The Bidder/Offeror must identify in its Bid/Proposal the location(s) from which services will be provided, including the location(s) from which 50% or more of the Contract services will be provided.

- If the Contractor provides 50% or more of the services from a location(s) in a Tier 1 jurisdiction(s) the Contract will be a Tier 1 Contract.
- If the Contractor provides 50% or more of the services from a location(s) in a Tier 2 jurisdiction(s), the Contract will be a Tier 2 Contract.
- If the Contractor provides more than 50% of the services from an out-of-State location, the State agency determines the wage tier based on where the majority of the service recipients are located. In this circumstance, this Contract will be determined to be a Tier 1 Contract.

Information pertaining to reporting obligations may be found by going to the Maryland Department of Labor, Licensing and Regulation (DLLR) website <u>http://www.dllr.state.md.us/labor/prev/livingwage.shtml</u>.

# **NOTE:** Whereas the Living Wage may change annually, the Contract price may not be changed because of a Living Wage change.

# **1.35** Federal Funding Acknowledgement

This Contract does not contain Federal funds.

# **1.36** Conflict of Interest Affidavit and Disclosure

Bidders/Offerors shall complete and sign the Conflict of Interest Affidavit and Disclosure (**Attachment I**) and submit it with their Bid/Proposal. All Bidders/Offerors are advised that if a Contract is awarded as a result of this solicitation, the successful Contractor's personnel who perform or control work under this Contract and each of the participating subcontractor personnel who perform or control work under this Contract shall be required to complete agreements substantially similar to **Attachment I** Conflict of Interest Affidavit and Disclosure. For policies and procedures applying specifically to Conflict of Interests, the Contract is governed by COMAR 21.05.08.08.

# **1.37** Non-Disclosure Agreement

All Bidders/Offerors are advised that this solicitation and any resultant Contract(s) are subject to the terms of the Non-Disclosure Agreement (NDA) contained in this solicitation as **Attachment J**. This Agreement must be provided within five (5) Business Days of notification of proposed Contract award; however, to expedite processing, it is suggested that this document be completed and submitted with the Bid/Proposal.

# **1.38** HIPAA - Business Associate Agreement

A HIPAA Business Associate Agreement is not required for this procurement.

# **1.39** Nonvisual Access

This solicitation does not contain Information Technology (IT) provisions requiring Nonvisual Access.

# 1.40 Mercury and Products That Contain Mercury

This solicitation does not include the procurement of products known to likely include mercury as a component.

### **1.41** Veteran-Owned Small Business Enterprise Goals

There is no Veteran-Owned Small Business Enterprise (VSBE) subcontractor participation goal for this procurement.

# **1.42** Location of the Performance of Services Disclosure

This solicitation does not require a Location of the Performance of Services Disclosure.

### **1.43** Department of Human Resources (DHR) Hiring Agreement

This solicitation does not require a DHR Hiring Agreement.

# **1.44** Conflict of Interest Relative to the Tobacco Industry

The Department has determined that a history of working for the tobacco industry may also present a conflict-ofinterest with respect to the delivery of services as outlined in this RFP and contract. The Offeror shall also submit a Conflict of Interest Affidavit – Services Performed for Tobacco Industry as part of its technical proposal. The successful Offeror and its subcontractors are prohibited from performing services for the tobacco industry or related entity throughout the entire term of the contract resulting from this RFP. The successful Offeror may not have provided services to the tobacco industry or related entity from November 1998 through the present. See <u>Attachment Q.</u>

# **SECTION 2 – MINIMUM QUALIFICATIONS**

# 2.1 Offeror Minimum Qualifications

Offerors must complete the Offeror Qualifications Form (<u>Attachment R</u>) to certify the following qualifications are met.

2.1.1 **Not** currently providing services to an entity that is a part of the tobacco industry, as either a manufacturer of tobacco products or a distributor thereof, and not having provided such services to such an entity since November 1998. The Department has determined that a history of working for the tobacco industry may also present a conflict-of-interest with respect to the delivery of services. The successful Offeror is prohibited from performing services for the tobacco industry or related entity throughout the entire term of the contract resulting from this RFP. Offerors shall note that they have completed <u>Attachment Q</u> Conflict of Interest Affidavit for Services Performed for the Tobacco Industry as part of its technical proposal to satisfy this requirement.

2.1.2 Qualified personnel shall possess degrees or equivalent experience in the field of communications, marketing, public health, environmental health, and/or health education or related field of study. Personnel working on this contract shall have at least three years prior experience in message/campaign development, creative advertisement design, social media marketing, have a public health or environmental health background, and have knowledge of tobacco control issues. Offerors shall provide sufficient evidence with their technical proposals, including, but not limited to, resumes and examples of past experience, to satisfy this requirement.

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# 3.1 Background and Purpose

Tobacco use continues to be the most preventable cause of death and disease. Due to comprehensive statewide tobacco control programming, strong policies, and cessation support services on both the state and local levels, tobacco use in Maryland has decreased dramatically. As great strides have been made nationally and statewide, many believe that the tobacco epidemic has been 'solved;' yet 6,800 adults in Maryland still die each year due to tobacco-related causes,<sup>1</sup> and hundreds of thousands more suffer from tobacco-related diseases such as COPD, emphysema or cancers. Non-smokers – especially young children – and even pets are also affected by tobacco through exposure to the toxins found in secondhand and even thirdhand smoke. Tobacco use also incurs large economic tolls, costing nearly \$2 billion in annual health care costs in Maryland.<sup>1</sup>

Not only are the health effects from tobacco use and secondhand smoke exposure severe, tobacco takes a significant toll on our environment as well. Therefore, focusing on the larger picture of the effects of tobacco use and expanding messaging to include the detrimental effects of tobacco products and tobacco litter to the environment may reach individuals and organizations who have previously not been involved with tobacco control. Demonstrating that dangerous toxins are leached into the ecosystem endangering wildlife, waterways, and residents where they live, work and play is an issue that deserves increased awareness in order to promote healthy and safe communities.

The Maryland geography is extremely diverse, from mountainous regions to beaches and the Chesapeake Bay, and provides a unique opportunity to address how tobacco waste could significantly damage the delicate ecosystems. The negative impact that tobacco continues to have on the health of Maryland residents, its economy and environment proves it is critical to continue to vigorously address tobacco use, utilizing multiple and nuanced approaches to demonstrate how harmful tobacco can be – even beyond health concerns.

### 3.1.1 Secondhand Smoke

Secondhand smoke from lit tobacco products contains cancer-causing chemicals, putting those around the smoker at risk. In 2006 and 2010, the U.S. Surgeon General's office issued two reports providing evidence of the links between increased health risks and exposure to secondhand tobacco smoke (SHS). The reports stated that there is "no risk-free level of exposure to secondhand smoke,"<sup>2,3</sup> and that "Tobacco smoke contains more than 7,000 chemicals and compounds, including hundreds that are toxic and at least 69 that cause cancer."<sup>2</sup> Not only are there cases of cancers related to exposure to SHS, but SHS also increases the risk of cardiovascular and pulmonary diseases among adults exposed.<sup>2</sup> Among children, exposure to SHS can exacerbate and even cause certain health conditions, such as asthma, ear infections, respiratory problems, Sudden Infant Death Syndrome, and can slow lung development.<sup>2,3</sup> The U.S. Environmental Protection Agency (EPA) has classified secondhand smoke as a "Class A" carcinogen, as tobacco is known to cause cancer in humans.<sup>4</sup> A study conducted in 2007 showed that even outdoors, a person can be exposed to high levels of SHS and toxins, especially the closer they are proximity to a smoker or if there are multiple smokers

<sup>1</sup> Campaign for Tobacco Free Kids. *The Toll of Tobacco in Maryland*. Retrieved December 1, 2013 from <a href="http://www.tobaccofreekids.org/facts\_issues/toll\_us/maryland">http://www.tobaccofreekids.org/facts\_issues/toll\_us/maryland</a>.

<sup>2</sup> U.S. Department of Health and Human Services. *The Health Consequences of Involuntary Exposure to Tobacco Smoke: A Report of the Surgeon General.* U.S. Department of Health and Human Services, Centers for Disease Control and Prevention, Coordinating Center for Health Promotion, National Center for Chronic Disease Prevention and Health Promotion, Office on Smoking and Health, 2006.

<sup>3</sup> U.S. Department of Health and Human Services. *How Tobacco Smoke Causes Disease: The Biology and Behavioral Basis for Smoking-Attributable Disease: A Report of the Surgeon General.* Atlanta, GA: U.S. Department of Health and Human Services, Centers for Disease Control and Prevention, National Center for Chronic Disease Prevention and Health Promotion, Office on Smoking and Health, 2010.

<sup>4</sup> Environmental Protection Agency. Setting the Record Straight: Secondhand Smoke is a Preventable Health Risk. Retrieved December 13, 2013 from <a href="http://www.epa.gov/smokefree/pubs/strsfs.html#classification">http://www.epa.gov/smokefree/pubs/strsfs.html#classification</a>.

present in the near vicinity.<sup>5,6</sup> Family pets can also develop cancers and respiratory problems when exposed to secondhand smoke.<sup>7</sup>

The State of Maryland has been successful with protecting residents from SHS exposure through various state- and local-level policies. In 2008, the Maryland Clean Indoor Air law was implemented, which bans smoking any tobacco products indoors in public places, including bars and restaurants. The Maryland Stadium Authority now prohibits smoking within the Camden Yard Sports Complex. Additionally, many businesses, colleges and universities, and county government-owned properties have established smoke-free grounds policies (including some parks, near playgrounds, and beaches) further protecting residents from SHS exposure in areas frequented and attended on a daily basis. While a movement towards tobacco-free outdoor areas is gaining momentum, exposure to SHS – including outdoors – is still prevalent. Continued efforts to promote the health benefits of quitting tobacco use or not starting at all, and to increase awareness about the dangers of SHS are needed.

# 3.1.2 Environmental Impact and Attitudes/Behaviors

Besides harmful health effects, tobacco products and tobacco litter (or more aptly named – waste) are toxic to the environment, and are often discarded on beaches, streets, parks, and other public places. Filters found in tobacco products are made from a plastic material (cellulose acetate) that is slow to biodegrade or does not biodegrade at all.<sup>10</sup> In addition, the filters are designed to attempt to collect some of the toxins found in tobacco smoke; these toxins may still be present in the discarded waste. Dangerous chemicals from the filters can seep into the soil and waterways, causing toxic conditions in our ecosystems, endangering animal and marine life. Moreover, young children, wildlife and pets may accidently ingest tobacco waste, increasing the risk of poisoning from nicotine or other toxins. Studies have demonstrated that cigarette butts can be a source of chemical and heavy metal contamination in soil and waterways,<sup>8</sup> and toxins released from a single cigarette butt soaked in a liter of water for 24 hours were found to be lethal to half of the fish exposed in a contained environment over several days.<sup>9</sup>

As reported by the Ocean Conservancy, over **1.1 million** cigarettes or cigarette filters were removed from American beaches and inland waterways as part of the 2010 annual International Coastal Cleanup.<sup>10</sup> Additionally, thousands of cigarette lighters, cigar tips, and tobacco packages or wrappers were also collected. Tobacco industries themselves funded surveys utilized for the Keep America Beautiful Project that reports that cigarette butts are the most frequently littered item, and represented over a third of all collected litter picked up from roadways and streets in 2009.<sup>10</sup> Tobacco waste is costly to clean up, putting an extra financial burden on taxpayers, cities, and businesses. For example, in 2007, it was determined that in San Francisco, CA, the city spent over \$7 million to clean up discarded cigarettes and butts.<sup>11</sup> Greater awareness is also needed for litter generated by newer tobacco products, such as electronic smoking devices and their cartridges.

A recent study<sup>12</sup> examined the attitudes and behaviors of both smokers and non-smokers towards tobacco litter. While non-smokers were more likely to view cigarette butts as litter and harmful to the environment, "86% of smokers considered cigarette butts as litter, yet three-quarters reported disposing of them on the ground or out of a car window at one time or another." Despite believing that cigarette butts are considered litter and may have damaging effects, smokers' beliefs did not always match behaviors. The authors of the study postulated that there is a need for greater education about the harms of tobacco litter, and demonstrating that the litter is waste with toxic effects.

10 Legacy for Health. Tobacco Fact Sheet: The Impact of Tobacco on the Environment. 2012. Retrieved October 22, 2013 from http://www.legacyforhealth.org/content/download/583/6932/file/Fact Sheet-The Impact of Tobacco on the Environment.pdf

<sup>5</sup> Klepeis, N.E., Ott, W.R., and Switzer, P. Real-Time Measurement of Outdoor Tobacco Smoke Particles. *Air & Waste Management Association*. 2007; 57: 522-534. Retrieved December 13, 2013 from <u>http://tobaccosmoke.exposurescience.org/system/files/Klepeis\_OTS\_Preprint.pdf</u>.

<sup>6</sup> Klepeis, N.E. Memo, Clarification of Outdoor Tobacco Smoke Findings for Outdoor Dining Patios. May 24, 2007. Retrieved December 13, 2013 from http://tobaccosmoke.exposurescience.org/system/files/Outdoor\_Tobacco\_Statement\_24May07.pdf

<sup>7</sup> Americans for Non-Smokers' Rights. Smokefree Pets: Tobacco, Secondhand Smoke and Pets. Retrieved December 13, 2013 from <u>http://www.no-smoke.org/learnmore.php?id=623</u>.

<sup>8</sup> Moriwaki, H., Kitajima, S., and Katahira, K. Waste on the roadside, 'poi-sute' waste: its distribution and elution potential of pollutants into environment. *Waste Manag* 2009; 29:1192-1197.

<sup>9</sup> Slaughter, E., Gersberg, R.M., Watanabe, K., et al. Toxicity of cigarette butts, and their chemical components, to marine and freshwater fish. *Tobacco Control* 2011; 20(Suppl 1): i25-i29.

<sup>11</sup> Novotny T. Tobacco Product Waste Reduction Toolkit. California Department of Public Health, California Tobacco Control Program. Sacramento, 2013. Retrieved October 22, 2013 from <a href="http://www.cigwaste.org/tobacco-waste-reduction-toolkit/">http://www.cigwaste.org/tobacco-waste-reduction-toolkit/</a>.

<sup>12</sup> Rath, J.M., Rubenstein, R.A., Curry, L.E., Shank, S.E., and Cartwright, J.C. Cigarette Litter: Smokers' Attitudes and Behaviors. Int J. Environ. Res. Public Health 2012, 9, 2189-2203

Previous studies and surveys on tobacco litter have been funded by the tobacco industry and analysis regarding the underlying addiction to tobacco was not addressed; litter campaigns funded by the tobacco industry do not address the dependence of smokers on addictive nicotine or the detrimental health impact of smoking. Future messaging resulting from this solicitation should stress that the toxic effects of tobacco products on the environment and ecosystems only adds to the list of good reasons to quit smoking or not start at all – not blaming tobacco users, but taking a more positive approach encouraging a healthier lifestyle and maintaining a safe community environment. Reducing the presence of tobacco smoke and waste will increase the safety and quality of outdoor areas and assist with establishing a tobacco-free norm.

# 3.1.3 Multi-Faceted Health Communications Campaign

As part of a Comprehensive Tobacco Control Program, the Centers for Disease Control and Prevention recommends that a statewide program include mass-reach health communication interventions, as these are "powerful tools for preventing the initiation of tobacco use, promoting and facilitating cessation, and shaping social norms related to tobacco use."<sup>13</sup> The Community Guide for Preventive Services recommends mass-reach health communication campaigns as an evidence-based strategy.<sup>14</sup> Community-based education in conjunction with health communications campaigns reinforces messaging, reaching audiences at both a global and community level to increase awareness of an issue and promote behavior change. Traditional mass-reach media avenues (TV, radio, print, out-of-home) continue to be an effective way to reach residents, and providing supporting messages via social media serves to "expand reach, foster engagement, and increase access to science-based health messages."<sup>15</sup> Multi-faceted health communications campaigns play a major role in discouraging tobacco use, increasing awareness of available cessation services, shaping social norms related to tobacco use, and encouraging healthy lifestyles. Engaging *all* members of a community – including both smokers and non-smokers – in building awareness of the dangers of litter and encouraging a healthy and safe environment is important to changing the social norm around litter and tobacco use itself.

Currently, existing health communication campaigns increasing awareness of the dangers of tobacco litter that include cessation and prevention messaging are limited. The California Tobacco Control Program recently developed a comprehensive "Tobacco Product Waste Reduction Toolkit"<sup>11</sup> to engage community members in increasing awareness about the dangers of tobacco waste, while also providing tobacco use cessation and prevention messaging. Projects such as community events, waste clean-ups, litter audits, working with businesses, and Photo Voice projects, among others, are options for building awareness of those affected by tobacco waste.

The Center for Tobacco Prevention and Control is issuing this solicitation to develop a multi-faceted mass-reach health communications campaign utilizing traditional media, other communication tools and ancillary materials to increase awareness about the dangers of tobacco litter, as well as encourage tobacco use cessation and prevention. The campaign shall address the behavioral beliefs that littering is not safe, aid in shifting the normative beliefs among communities that litter is not acceptable, and provide resources for both smokers and non-smokers to build capacity and self-efficacy to educate about tobacco litter and provide tobacco use prevention and cessation messaging.

# **3.2** Scope of Work - Requirements

The Contractor shall:

**3.2.1** The Contractor shall provide all necessary services and deliverables as outlined in this section and perform them in accordance with the approved work plan. The Department will have final approval on all deliverables listed below. The Contractor shall submit the deliverables to the Department; the Department will review and return the

<sup>13</sup> Centers for Disease Control and Prevention. Best Practices for Comprehensive Tobacco Control Programs — 2014. Atlanta: U.S. Department of Health and Human Services, Centers for Disease Control and Prevention, National Center for Chronic Disease Prevention and Health Promotion, Office on Smoking and Health, 2014. <u>http://www.cdc.gov/tobacco/stateandcommunity/best\_practices/</u>

<sup>14</sup> Guide to Community Preventive Services. Reducing tobacco use and secondhand smoke exposure: mass-reach health communication interventions. www.thecommunityguide.org/tobacco/massreach.html. Last updated: 12/09/2013.

<sup>15</sup> U.S. Department of Health and Human Services. *The Health Communicator's Social Media Toolkit*. Centers for Disease Control and Prevention, Office of the Associate Director for Communication, 2011. Retrieved December 10, 2013 from http://www.cdc.gov/socialmedia/tools/guidelines/pdf/socialmediatoolkit\_bm.pdf

deliverables to the Contractor with requested revisions (if any) after submission. The Contractor shall have no more than two weeks from the return date to make suggested revisions and re-submit to the Department for written approval.

**3.2.2 Work Plan.** The work plan shall provide a detailed description of how the Contractor plans to develop a health communications campaign that increases awareness about the toxicity of tobacco litter to the environment, the threat tobacco and tobacco waste causes to the safety and health of communities, and empowers community members, including those using tobacco, to develop and maintain a healthy environment where they live, work, and play. The Contractor shall integrate a community engagement aspect to encourage members to take ownership of protecting the environment, with the secondary impact of promoting cessation or preventing initiation (especially among youth and young adults) of tobacco use. The Contractor shall outline a work plan for the development and production of media, and execution of related community activities. *\*Note: placement of traditional media is not a part of this contract and will be procured separately. In the event that the Department is able to place media during the contract term, the Contractor shall coordinate with the vendors selected to place the ads by providing all necessary files and information to these vendors. The Contractor must confirm with all parties that they can accept the files and formats, and make necessary changes (if any) to the files in order to complete ad placement. The Department may request final completed files prior to the completion of the contract.* 

The work plan shall include campaign strategies and goals (including rationale) that primarily promote healthy environments; increase awareness of the dangers and toxicity of tobacco litter; incorporate changing norms around littering; potentially encourage smoke-free outdoor policies; and engage the community to address the health and safety of their environments. Secondary strategies and goals shall include tobacco use prevention and cessation messaging. The work plan shall include plans for the following: 1) Development of a core message that stresses tobacco waste is dangerous to the environment and is more than just an "eye-sore." 2) Development of a call to action to address tobacco waste and establish and maintain healthy communities. 3) Development of creative and ancillary materials, and field testing of concepts with community members. 4) Development of an interactive website to contain activities and tools for community outreach to further the reach of core messaging and call to action. The Offeror shall discuss methods and themes proposed to accomplish these goals. The plan shall be creative and cost effective. The work plan shall be submitted as part of the technical proposal. *\*Note: Contractors must be cautious when developing campaign strategies. The tobacco industry does fund certain tobacco litter campaigns. Working with entities funded by the tobacco industry is not permitted as part of the contract resulting from this solicitation.* 

Within one week after the contract is awarded, the Contractor shall schedule a meeting with the Department to finalize the work plan. The initial development schedule for all components of the contract resulting from this solicitation shall be submitted to the Department within 15 calendar days of contract award, however, planning and implementation activities shall begin as soon as the contract is awarded and occur concurrently with the work plan. The development schedule shall outline the activities with clear deliverables.

**3.2.2.1 The development schedule.** The development schedule shall include the Contractor's research and evaluation of suitable branding ideas/themes and existing creative ads. Please refer to Attachment P for a list of sample materials and research that currently exists (this resource list is not all encompassing, but serves as a starting point). The development schedule shall describe the development process and media strategy; include a timeline of creating the brand and any proposed media and tags; and discuss methodologies and rationale utilized, along with the provision of any supporting research for each proposed media and communication selected to reach CTPC's target audience. The timeline shall run through January 15, 2015 for completing activities (not including the final report submission). The Contractor shall provide a detailed explanation for selecting specific ads as well as the rationale for *type* of media/communication strategy(ies) (i.e. electronic, television, radio, transit, social media, print, infographics, etc.) selected to best reach the target populations. The work plan shall include a combination of both traditional and new media. The Offeror shall provide a detailed overview of types of media proposed, as well as the number and length, size, etc. of each ad, and rationale for selection. The Contractor shall tag all ads with Department logos and/or other mandatory tags or disclaimers requested by the Department. CTPC will provide the Department's logo and other mandatory tags or disclaimers as needed. One component of the developed media shall drive individuals and organizations to a website as a call to action \*Note: an established website is available -

<u>www.healthiestmaryland.org</u>. The Contractor shall work with the existing website company to design an interactive campaign-specific site as part of the already established website and provide necessary content (See Section 3.2.5).

**3.2.2.2 Message testing plan.** The message testing plan shall describe how the brand and communications pieces shall be tested to determine perceptions, opinions, beliefs and attitudes towards proposed campaign messaging, media creative, usefulness, best modes of conveying information, and any supporting materials. The plan shall also describe how any resulting changes will be made, if any, based on the outcome of the testing sessions—prior to finalizing the campaign materials. The Contractor shall be responsible for organizing and conducting testing, including IRB and any other required approval processes.

*Performance Measures (3.2.2)*: Submission of a cohesive, comprehensive, and researched work plan, along with associated messaging and proposed ads for tagging, for Department review and approval. The work plan shall clearly describe logical, achievable strategies for organizing, implementing, and accomplishing all deliverables, with a clear rationale, timelines, and explanation of how the proposed materials will meet the goal and objectives of the work plan.

**3.2.3 Production of Campaign Brand/Ads, Spots, and other Media.** The Contractor shall brand, develop, test, and produce creative for ads, spots, tags, and other media that may include electronic, print, radio, television, outdoor, online/social media venues, and/or other types of media for the campaign as proposed by the work plan. Proposed media creative shall be consistent with the goals of this RFP. The Contractor shall coordinate all efforts of developing, obtaining, purchasing, and tagging ads. The Contractor shall tag ads with the Department logos, and/or other mandatory tags or disclaimers requested by the Department. The Contractor must provide creative briefs and strategies, along with three distinct proposed creative ads/spots for the Department to choose from for each ad/spot requested. For example, if TV ads are proposed, three storyboards and scripts with different creative themes shall be submitted to the Department for the selection process, along with accompanying creative briefs. The Contractor shall be responsible for negotiating and paying all talent fees for media produced or provided by other entities. The Contractor shall be responsible for all creative services necessary for production, including but not limited to typesetting, filming, dubbing, recording, editing and photographic services.

Work produced as a result of this solicitation is and shall remain the sole property of the Department. The Contractor agrees that, at all times during the term of this contract and thereafter, the works created and services performed shall be "works made for hire" as that term is interpreted under the federal copyright law. All materials developed will remain the property of the State of Maryland. All design and production related fees must be included in the final bid price.

Final products must be available for the perpetual use at the discretion of the Department and its designees for future campaigns at no additional cost. If talent is used, all talent fees and other related costs must be bought out for the indefinite use by the Department and its designees. Signed contracts and proof of talent buy-out must be provided to the Department to keep on file. If stock photo and/or artwork are purchased, proof of buy-out, extended license agreement, and other relevant documentation and details must be provided to the Department to keep on file.

The Contractor shall complete all elements of the campaign, and shall be responsible for all production services and costs as well as talent fees. The Contractor shall complete all elements of the campaign and provide final products in broadcast quality tapes and/or files for commercials and camera ready art for print. Additionally, all ads shall be packaged and sent in both high resolution PDF format (300 dpi at full size or better) and their original file formats (i.e., InDesign, Photoshop, Illustrator, etc). Any jpeg or photo-based artwork shall be at 220 dpi or better at full size. Any vector based graphics shall be submitted in their original, editable file formats (Adobe Illustrator or EPS files). The Contractor shall provide a summary document outlining all specs (i.e., colors, fonts, etc.) used in the designs, so the Department may use the ads in the future. The Contractor shall duplicate and distribute all campaign and other media in a variety of electronic formats (i.e., JPEG, PDF, gif, tif, video streams, DVD copies, etc.) as deemed

necessary by CTPC. All materials developed for this campaign remain the property of the State of Maryland. In order to approve all necessary media, the Contractor shall establish a secure media delivery/file sharing system in a format to be determined upon award.

The Contractor shall finalize the campaign ads/spots to be utilized during the media campaign as specified in the media campaign plan. Proposed creative will be reviewed and approved by the Department. Approval may also be required by higher governmental authorities; potential final edits required by this review process will be the responsibility of the Contractor.

*Performance Measures (3.2.3):* Developed and/or tagged ads to effectively accomplish the goals of the Department: (1) Primary – promote healthy environments; increase awareness of the dangers and toxicity of tobacco litter; incorporate changing norms around littering; potentially encourage smoke-free outdoor policies; and engage the community to address the health and safety of their environments. (2) Secondary – tobacco use prevention and cessation messaging.

3.2.4 Ancillary Community Engagement Materials. The Contractor shall develop ancillary campaign materials to support outreach and engage community members through activities to educate about tobacco litter and the threat tobacco and tobacco waste causes to the safety and health of communities. The Contractor shall design, produce, and package 100 toolkits that provide information and materials needed to implement and support various activities (E.g., environmental scans, litter clean-ups, mini-campaigns, Photo voice, photos, testimonials, contests, etc.). The Contractor shall take into account that the completed toolkit should be able to be readily packaged and mailed to consumers at reasonable costs. The Contractor shall provide all camera-ready art, as well as a summary document outlining all specs, products, and costs associated with the toolkits so the Department may replicate the toolkits in the future. These kits and any ancillary materials will be made available by request and/or download via a complementary campaign website (See Section 3.2.5). The Contractor shall provide the content to be included in the kits, in consultation with the Department, and shall provide a justification and rationale as to why the selected activities/outreach/toolkit components are the best to meet the goals of the Department outlined in this RFP. The Department will review and approve all content and materials. Approval may also be required by higher governmental authorities; potential final edits required by this review process will be the responsibility of the Contractor.

Performance Measure (3.2.4):

Design, production and packaging of ancillary materials and toolkits completed that will complement and expand the overall campaign messaging.

**3.2.5 Website Design.** The Contractor shall work with an existing website company to design an interactive campaign site, as part of the Institute for a Healthiest Maryland (Institute) website: <a href="http://www.healthiestmaryland.org/">http://www.healthiestmaryland.org/</a>. The website shall link to the overall campaign, and provide examples of specific activities and projects, downloadable ancillary materials, and availability of toolkits (See Section 3.2.4) that will engage community members. The website shall be interactive allowing for the Department and Institute staff to upload videos, photos, testimonials, and other information to the site. For planning purposes, the Contractor shall expect to develop and purchase a 'redirect url' reflective of the campaign, and design webpages specific to the campaign that will be housed on the Institute's website. The Contractor shall be responsible for providing all content for the site. The Institute's web designer shall place all features and content designed by the Contractor onto the pages. Once the Department approves all website design, content and functions, the Institute will provide maintenance and upkeep of the site for the indefinite future.

Performance Measure (3.2.5):

Website designed and developed with interactive features included. Content uploaded to campaign website.

**3.2.6 Reports and Meetings.** The Contractor shall provide reports in a format acceptable to the Department that summarize the development, execution, and effectiveness of the media campaign on a monthly, quarterly, and final basis. The Department may also request that the Contractor provide additional information for use to prepare other

reports and requests as needed. The Department will review all reports for acceptability and may request further information, as needed.

**3.2.6.1 Monthly Progress Reports.** The monthly progress report shall include a detailed summary of tasks completed and/or progress of updated projected and actual expenditures, key staff involvement, pre-test reports, community events, cost containment efforts, and any other accomplishments and/or challenges to date. If any tasks/deliverables are not on schedule, an explanation as to why, as well as a remedial plan, must be provided by the Contractor. The report format will be determined by the Department upon contract award. **The monthly progress reports shall be due to the Department on the 15<sup>th</sup> of every month for the prior month's activity.** 

**3.2.6.2 Quarterly Reports.** The Contractor shall submit quarterly reports with invoices. The invoice schedule is outlined in Section 3.6.

**3.2.6.3 Final Report.** The final report shall summarize the monthly and quarterly reports as a whole and also include detailed expenditures, copies of all media files and summaries, resources, and ancillary materials developed. Meeting summaries shall also be included, when applicable. The final report shall also include an overview of contract content and accomplishments, "lessons learned", and specific recommendations to enhance the media campaign. The Contractor shall submit a *draft* final report to the Department by January 15, 2015; the Department will review the report for acceptability and will request revisions (if any). The final report shall be due no later than January 31, 2015.

Performance Measures (3.2.6):

Approved monthly, quarterly, and final reports (as well as provision of information for other Department reports, as required) received by the due date that summarize the requirements listed in Section 3.2.

# **3.3** Security Requirements

# 3.3.1 **Employee Identification**

- (a) Each person who is an employee or agent of the Contractor or subcontractor shall display his or her company ID badge at all times while on State premises. Upon request of authorized State personnel, each such employee or agent shall provide additional photo identification.
- (b) At all times at any facility, the Contractor's personnel shall cooperate with State site requirements that include but are not limited to being prepared to be escorted at all times, providing information for badge issuance, and wearing the badge in a visual location at all times.

# 3.3.2 **Information Technology**

- (a) Contractors shall comply with and adhere to the State IT Security Policy and Standards. These policies may be revised from time to time and the Contractor shall comply with all such revisions. Updated and revised versions of the State IT Policy and Standards are available online at: <u>www.doit.maryland.gov</u> keyword: Security Policy.
- (b) The Contractor shall not connect any of its own equipment to a State LAN/WAN without prior written approval by the State. The Contractor shall complete any necessary paperwork as directed and coordinated with the Contract Monitor to obtain approval by the State to connect Contractor-owned equipment to a State LAN/WAN.

# 3.3.3 Criminal Background Check

The Contractor shall obtain from each prospective employee a signed statement permitting a criminal background check. The Contractor shall secure at its own expense a Maryland State Police and/or FBI background check and shall provide the Contract Monitor with completed checks on all new employees prior to assignment. The Contractor may not assign an employee with a criminal record unless prior written approval is obtained from the Contract Monitor.

# **3.4** Insurance Requirements

- 3.4.1 The Contractor shall maintain Commercial General Liability Insurance with limits sufficient to cover losses resulting from, or arising out of, Contractor action or inaction in the performance of the Contract by the Contractor, its agents, servants, employees, or subcontractors, but no less than a Combined Single Limit for Bodily Injury, Property Damage, and Personal and Advertising Injury Liability of \$1,000,000 per occurrence and \$3,000,000 aggregate.
- 3.4.2 The Contractor shall maintain Errors and Omissions/Professional Liability insurance with minimum limits of \$1,000,000 per occurrence.
- 3.4.3 The Contractor shall maintain Automobile and/or Commercial Truck Insurance as appropriate with Liability, Collision, and PIP limits no less than those required by the State where the vehicle(s) is registered, but in no case less than those required by the State of Maryland.
- 3.4.4 The Contractor shall maintain Employee Theft Insurance with minimum limits of \$1,000,000 per occurrence.
- 3.4.5 Within five (5) Business Days of recommendation for Contract award, the Contractor shall provide the Contract Monitor with current certificates of insurance, and shall update such certificates from time to time but no less than annually in multi-year contracts, as directed by the Contract Monitor. Such copy of the Contractor's current certificate of insurance shall contain at minimum the following:
  - a. Workers' Compensation The Contractor shall maintain such insurance as necessary and/or as required under Workers' Compensation Acts, the Longshore and Harbor Workers' Compensation Act, and the Federal Employers' Liability Act.
  - b. Commercial General Liability as required in Section 3.4.1.
  - c. Errors and Omissions/Professional Liability as required in Section 3.4.2.
  - d. Automobile and/or Commercial Truck Insurance as required in Section 3.4.3.
  - e. Employee Theft Insurance as required in Section 3.4.4.
- 3.4.6 The State shall be listed as an additional insured on the policies with the exception of Worker's Compensation Insurance and Professional Liability Insurance. All insurance policies shall be endorsed to include a clause that requires that the insurance carrier provide the Contract Monitor, by certified mail, not less than 45 days' advance notice of any non-renewal, cancellation, or expiration. In the event the Contract Monitor receives a notice of non-renewal, the Contractor shall provide the Contract Monitor with an insurance policy from another carrier at least 30 days prior to the expiration of the insurance policy then in effect. All insurance policies shall be with a company licensed by the State to do business and to provide such policies.
- 3.4.7 The Contractor shall require that any subcontractors providing services under this Contract obtain and maintain similar levels of insurance and shall provide the Contract Monitor with the same documentation as is required of the Contractor.

# **3.5 Problem Escalation Procedure**

3.5.1 The Contractor must provide and maintain a Problem Escalation Procedure (PEP) for both routine and emergency situations. The PEP must state how the Contractor will address problem situations as they occur during the performance of the Contract, especially problems that are not resolved to the satisfaction of the State within appropriate timeframes.

The Contractor shall provide contact information to the Contract Monitor, as well as to other State personnel, as directed should the Contract Monitor not be available.

- 3.5.2 The Contractor must provide the PEP no later than ten (10) Business Days after notice of Contract award or after the date of the Notice to Proceed, whichever is earlier. The PEP, including any revisions thereto, must also be provided within ten (10) Business Days after the start of each Contract year and within ten (10) Business Days after any change in circumstance which changes the PEP. The PEP shall detail how problems with work under the Contract will be escalated in order to resolve any issues in a timely manner. The PEP shall include:
  - The process for establishing the existence of a problem;
  - The maximum duration that a problem may remain unresolved at each level in the Contractor's organization before automatically escalating the problem to a higher level for resolution;
  - Circumstances in which the escalation will occur in less than the normal timeframe;
  - The nature of feedback on resolution progress, including the frequency of feedback to be provided to the State;
  - Identification of, and contact information for, progressively higher levels of personnel in the Contractor's organization who would become involved in resolving a problem;
  - Contact information for persons responsible for resolving issues after normal business hours (e.g., evenings, weekends, holidays, etc.) and on an emergency basis; and
  - A process for updating and notifying the Contract Monitor of any changes to the PEP.

Nothing in this section shall be construed to limit any rights of the Contract Monitor or the State which may be allowed by the Contract or applicable law.

3.6	Invoicing

### 3.6.1 General

(a) All invoices for services shall be signed by the Contractor and submitted to the Contract Monitor.

Invoices will be sent to:

Dana Moncrief, MHS, CHES Chief, Statewide Public Health Initiatives DHMH, PHPA Center for Tobacco Prevention and Control 201 West Preston Street, 3<sup>rd</sup> Floor Baltimore, MD 21201

All invoices shall include the following information:

- Contractor name;
- Remittance address;

- Federal taxpayer identification number (or if sole proprietorship, the individual's social security number);
- Invoice period;
- Invoice date;
- Invoice number;
- State assigned Contract number;
- State assigned (Blanket) Purchase Order number(s);
- Goods or services provided; and
- Amount due.

Invoices submitted without the required information cannot be processed for payment until the Contractor provides the required information.

- (b) The Department reserves the right to reduce or withhold Contract payment in the event the Contractor does not provide the Department with all required deliverables within the time frame specified in the Contract or in the event that the Contractor otherwise materially breaches the terms and conditions of the Contract until such time as the Contractor brings itself into full compliance with the Contract. Any action on the part of the Department, or dispute of action by the Contractor, shall be in accordance with the provisions of Md. Code Ann., State Finance and Procurement Article §§ 15-215 through 15-223 and with COMAR 21.10.02.
- (c) Funds for any contract(s) resulting from this RFP are dependent upon appropriations from the Maryland General Assembly, and federal funds received.

# 3.6.2 Invoice Submission Schedule

As outlined in Section 3.2.6.2, quarterly expenditure reports are due with invoices for the quarter prior, as outlined below.

The Contractor shall submit four (4) invoices in accordance with the following schedule:

- 1. To assist with necessary start up expenditures, the Contractor shall submit an invoice for an initial start-up payment for 25 percent (25%) of the contract award upon acceptable completion of the Finalized Work Plan.
- 2. A second invoice for 25 percent (25%) of the contract award shall be submitted no later than June 30, 2014, along with a detailed progress report.
- 3. A third invoice for 25 percent (25%) of the contract award shall be submitted no later than September 30, 2014, along with a detailed progress report.
- 4. A fourth and final invoice for the final 25 percent (25%) of the contract award shall be submitted no later than January 31, 2015 with a final report and overview of all expenditures.

Invoices must match up with expenditures outlined in the monthly reports.

# **3.7** MBE Reports

If this solicitation includes a MBE Goal (see Section 1.33), the Contractor and its MBE subcontractors shall provide the following MBE Monthly Reports based upon the commitment to the goal:

- (a) **Attachment D-4**, the MBE Participation Prime Contractor Paid/Unpaid MBE Invoice Report by the 10th of the month following the reporting period to the Contract Monitor and the MBE Liaison Officer.
- (b) Attachment D-5, the MBE Participation Subcontractor Paid/Unpaid MBE Invoice Report by the 10th of the month following the reporting period to the Contract Monitor and the MBE Liaison Officer.

# 3.8 VSBE Reports

If this solicitation includes a VSBE Goal (see Section 1.41), the Contractor and its VSBE subcontractors shall provide the following VSBE Monthly Reports based upon the commitment to the goal:

- (a) **Attachment M-3**, the VSBE Participation Prime Contractor Paid/Unpaid VSBE Invoice Report by the 10th of the month following the reporting period to the Contract Monitor and the VSBE Liaison Officer.
- (b) Attachment M-4, the VSBE Participation Subcontractor Paid/Unpaid VSBE Invoice Report by the 10th of the month following the reporting period to the Contract Monitor and the VSBE Liaison Officer.

# 3.9 SOC 2 Type II Audit Report

A SOC 2 Type II Report is not a Contractor requirement for this Contract.

# 4.1 Two Part Submission

Offerors shall submit Proposals in separate volumes:

- Volume I TECHNICAL PROPOSAL
- Volume II FINANCIAL PROPOSAL

# 4.2 Proposals

- 4.2.1 Volume I Technical Proposal, and Volume II Financial Proposal shall be sealed separately from one another. It is preferred, but not required, that the name, email address, and telephone number of the Offeror be included on the outside of the packaging for each volume. Each Volume shall contain an unbound original, so identified, and five (5) copies. Unless the resulting package will be too unwieldy, the State's preference is for the two (2) sealed Volumes to be submitted together in a single package including a label bearing:
  - The RFP title and number,
  - Name and address of the Offeror, and
  - Closing date and time for receipt of Proposals

To the Procurement Officer (see Section 1.5) prior to the date and time for receipt of Proposals (see Section 1.11 "Proposals Due (Closing) Date and Time").

- 4.2.2 An electronic version (CD or DVD) of the Technical Proposal in Microsoft Word format must be enclosed with the original Technical Proposal. An electronic version (CD or DVD) of the Financial Proposal in Microsoft Word or Microsoft Excel format must be enclosed with the original Financial Proposal. CD/DVDs must be labeled on the outside with the RFP title and number, name of the Offeror, and volume number. CD/DVDs must be packaged with the original copy of the appropriate Proposal (Technical or Financial).
- 4.2.3 A second electronic version of Volume I and Volume II in searchable Adobe .pdf format shall be submitted on CD or DVD for Public Information Act (PIA) requests. This copy shall be redacted so that confidential and/or proprietary information has been removed (see Section 1.14 "Public Information Act Notice").
- 4.2.4 All pages of both proposal volumes shall be consecutively numbered from beginning (Page 1) to end (Page "x").
- 4.2.5 Proposals and any modifications to Proposals will be shown only to State employees, members of the Evaluation Committee, or other persons deemed by the Department to have a legitimate interest in them.

# 4.3 Delivery

Offerors may either mail or hand-deliver Proposals.

4.3.1 For U.S. Postal Service deliveries, any Proposal that has been received at the appropriate mailroom, or typical place of mail receipt, for the respective procuring unit by the time and date listed in the RFP will be deemed to be timely. If an Offeror chooses to use the U.S. Postal Service for delivery, the Department recommends that it use Express Mail, Priority Mail, or Certified Mail only as these are the only forms for which both the date and time of receipt can be verified by the Department. An Offeror using first class mail will not be able

to prove a timely delivery at the mailroom, and it could take several days for an item sent by first class mail to make its way by normal internal mail to the procuring unit.

- 4.3.2 Hand-delivery includes delivery by commercial carrier acting as agent for the Offeror. For any type of direct (non-mail) delivery, Offerors are advised to secure a dated, signed, and time-stamped (or otherwise indicated) receipt of delivery.
- 4.3.3 After receipt, a Register of Proposals will be prepared that identifies each Offeror. The Register of Proposals will be open to inspection only after the Procurement Officer makes a determination recommending the award of the Contract.

# 4.4 Volume I – Technical Proposal

# Note: No pricing information is to be included in the Technical Proposal (Volume I). Pricing information is to be included only in the Financial Proposal (Volume II).

# 4.4.1 Format of Technical Proposal

Inside a sealed package described in Section 4.2 "Proposals," the unbound original, five (5) copies, and the electronic version shall be provided. The RFP sections are numbered for ease of reference. Section 4.4.2 sets forth the order of information to be provided in the Technical Proposal, e.g., Section 4.4.2.1 "Title and Table of Contents," Section 4.4.2.2 "Claim of Confidentiality," Section 4.4.2.3 "Transmittal Letter," Section 4.4.2.4 "Executive Summary," etc. In addition to the instructions below, responses in the Offeror's Technical Proposal should reference the organization and numbering of Sections in the RFP (ex. "Section 3.2.1 Response . . .;" "Section 3.2.2 Response . . .," etc.). This Proposal organization will allow State officials and the Evaluation Committee (see RFP Section 5.1) to "map" Offeror responses directly to RFP requirements by Section number and will aid in the evaluation process. The Technical Proposal shall be submitted on standard 8  $\frac{1}{2}$ " x 11", with all margins at least 1". The main-text body shall be at least a 12-point Times Roman font, double-spaced. Pages must be numbered. The Technical Proposal submitted in response to this RFP does not contain any size limitations with respect to individual elements. However, the overall proposal should not exceed a **maximum of 25 pages** (exclusive of transmittal letter, title pages, table of contents, definitions/glossary, and other required information needed for submission with the proposal).

**4.4.2** The Technical Proposal shall include the following documents and information in the order specified as follows. Each section of the Technical Proposal shall be separated by a TAB as detailed below:

# **4.4.2.1** Title Page and Table of Contents (Submit under TAB A)

The Technical Proposal should begin with a Title Page bearing the name and address of the Offeror and the name and number of this RFP. A Table of Contents shall follow the Title Page for the Technical Proposal, organized by section, subsection, and page number.

# 4.4.2.2 Claim of Confidentiality (If applicable, submit under TAB A-1)

Any information which is claimed to be confidential is to be noted by reference and included after the Title Page and before the Table of Contents, and if applicable, also in the Offeror's Financial Proposal. An explanation for each claim of confidentiality shall be included (see Section 1.14 "Public Information Act Notice"). The entire Proposal cannot be given a blanket confidentiality designation. Any confidentiality designation must apply to specific sections, pages, or portions of pages of the Proposal.

# 4.4.2.3 Transmittal Letter (Submit under TAB B)

A Transmittal Letter shall accompany the Technical Proposal. The purpose of this letter is to transmit the Proposal and acknowledge the receipt of any addenda. The Transmittal Letter should be brief and signed by an individual who is authorized to commit the Offeror to the services and requirements as stated in this RFP. The Transmittal Letter should include the following:

- Name and address of the Offeror;
- Name, title, e-mail address, and telephone number of primary contact for the Offeror;
- Solicitation Title and Solicitation Number that the Proposal is in response to;
- Signature, typed name, and title of an individual authorized to commit the Offeror to its Proposal;
- Federal Employer Identification Number (FEIN) of the Offeror, or if a single individual, that individual's Social Security Number (SSN);
- Offeror's eMM number;
- Offeror's SBR number (required);
- Offeror's MBE certification number (if applicable);
- Acceptance of all State RFP and Contract terms and conditions (see Section 1.24); if any exceptions are taken, they are to be noted in the Executive Summary (see Section 4.4.2.4); and
- Acknowledgement of all addenda to this RFP.

#### 4.4.2.4 Executive Summary (Submit under TAB C)

The Offeror shall condense and highlight the contents of the Technical Proposal in a separate section titled "Executive Summary." The Summary should identify the Service Category(ies) and Region(s) for which the Offeror is proposing to provide services (if applicable). The Summary shall also identify any exceptions the Offeror has taken to the requirements of this RFP, the Contract (Attachment A), or any other attachments. Exceptions to terms and conditions may result in having the Proposal deemed unacceptable or classified as not reasonably susceptible of being selected for award.

If the Offeror has taken no exceptions to the requirements of this RFP, the Executive Summary shall so state.

#### 4.4.2.5 Minimum Qualifications Documentation (If applicable, Submit under TAB D)

The Offeror shall submit any Minimum Qualifications documentation that may be required, as set forth in Section 2 "Offeror Minimum Qualifications."

# 4.4.2.6 Offeror Technical Response to RFP Requirements and Proposed Work Plan (Submit under TAB E)

- a. The Offeror shall address each Scope of Work requirement (Section 3.2) in its Technical Proposal and describe how its proposed services, including the services of any proposed subcontractor(s), will meet or exceed the requirement(s). If the State is seeking Offeror agreement to any requirement(s), the Offeror shall state its agreement or disagreement. Any paragraph in the Technical Proposal that responds to a Scope of Work (Section 3.2) requirement shall include an explanation of how the work will be done. Any exception to a requirement, term, or condition may result in having the Proposal classified as not reasonably susceptible of being selected for award or the Offeror deemed not responsible.
- b. The Offeror shall give a definitive description of the proposed plan to meet the requirements of the RFP, i.e., a Work Plan. The Work Plan shall include the specific methodology and techniques to be used by the Offeror in providing the required services as outlined in RFP Section 3, Scope of Work. The description shall include an outline of the overall management concepts employed by the Offeror and a project management plan, including

project control mechanisms and overall timelines. Project deadlines considered contract deliverables must be recognized in the Work Plan.

- c. The Offeror shall identify the location(s) from which it proposes to provide the services, including, if applicable, any current facilities that it operates, and any required construction to satisfy the State's requirements as outlined in this RFP.
- d. The Offeror must provide a draft Problem Escalation Procedure (PEP) that includes, at a minimum, titles of individuals to be contacted by the Department's Contract Monitor should problems arise under the Contract and explain how problems with work under the Contract will be escalated in order to resolve any issues in a timely manner. Final procedures must be submitted as indicated in RFP Section 3.5.

# 4.4.2.7 Experience and Qualifications of Proposed Staff (Submit under TAB F)

The Offeror shall identify the number and types of staff proposed to be utilized under the Contract.

The Offeror shall describe in detail how the proposed staff's experience and qualifications relate to their specific responsibilities, including any staff of proposed subcontractor(s), as detailed in the Work Plan. The Offeror shall include individual resumes for the key personnel, including key personnel for any proposed subcontractor(s), who are to be assigned to the project if the Offeror is awarded the Contract. Each resume should include the amount of experience the individual has had relative to the Scope of Work set forth in this solicitation. Letters of intended commitment to work on the project (if applicable), including letters from any proposed subcontractor(s), shall be included in this section.

The Offeror shall provide an Organizational Chart outlining personnel and their related duties. The Offeror shall include job titles and the percentage of time each individual will spend on his/her assigned tasks. Offerors using job titles other than those commonly used by industry standards must provide a crosswalk reference document.

#### 4.4.2.8 Offeror Qualifications and Capabilities (Submit under TAB G)

The Offeror shall include information on past experience with similar projects and/or services. The Offeror shall describe how its organization can meet the requirements of this RFP and shall also include the following information:

- a. The number of years the Offeror has provided the similar services;
- b. The number of clients/customers and geographic locations that the Offeror currently serves;
- c. The names and titles of headquarters or regional management personnel who may be involved with supervising the services to be performed under this Contract;
- d. The Offeror's process for resolving billing errors; and
- e. An organizational chart that identifies the complete structure of the Offeror including any parent company, headquarters, regional offices, and subsidiaries of the Offeror.

#### 4.4.2.9 References (Submit under TAB H)

At least three (3) references are requested from customers who are capable of documenting the Offeror's ability to provide the services specified in this RFP. References used to meet any Offeror Minimum Qualifications (see Section 2) may be used to meet this request. Each reference shall be

from a client for whom the Offeror has provided services within the past five (5) years and shall include the following information:

- a. Name of client organization;
- b. Name, title, telephone number, and e-mail address, if available, of point of contact for client organization; and
- c. Value, type, duration, and description of services provided.

The Department reserves the right to request additional references or utilize references not provided by an Offeror.

# 4.4.2.10 List of Current or Prior State Contracts (Submit under TAB I)

Provide a list of all contracts with any entity of the State of Maryland for which the Offeror is currently performing services or for which services have been completed within the last five (5) years. For each identified contract, the Offeror is to provide:

- a. The State contracting entity;
- b. A brief description of the services/goods provided;
- c. The dollar value of the contract;
- d. The term of the contract;
- e. The State employee contact person (name, title, telephone number, and, if possible, e-mail address); and
- f. Whether the contract was terminated before the end of the term specified in the original contract, including whether any available renewal option was not exercised.

Information obtained regarding the Offeror's level of performance on State contracts will be used by the Procurement Officer to determine the responsibility of the Offeror and considered as part of the experience and past performance evaluation criteria of the RFP.

# 4.4.2.11 Financial Capability (Submit under TAB J)

An Offeror must include in its Proposal a commonly-accepted method to prove its fiscal integrity. If available, the Offeror shall include Financial Statements, preferably a Profit and Loss (P&L) statement and a Balance Sheet, for the last two (2) years (independently audited preferred).

In addition, the Offeror may supplement its response to this Section by including one or more of the following with its response:

- a. Dunn and Bradstreet Rating;
- b. Standard and Poor's Rating;
- c. Lines of credit;
- d. Evidence of a successful financial track record; and
- e. Evidence of adequate working capital.

#### 4.4.2.12 Certificate of Insurance (Submit under TAB K)

The Offeror shall provide a copy of its current certificate of insurance showing the types and limits of insurance in effect as of the Proposal submission date. The current insurance types and limits do not have to be the same as described in Section 3.4. See Section 5.6 for the required insurance certificate submission for the recommended Offeror.

# 4.4.2.13 Subcontractors (Submit under TAB L)

The Offeror shall provide a complete list of all subcontractors that will work on the Contract if the Offeror receives an award, including those utilized in meeting the MBE and/or VSBE subcontracting goal, if applicable. This list shall include a full description of the duties each subcontractor will perform and why/how each subcontractor was deemed the most qualified for this project. See Section 4.4.2.6 and 4.4.2.7 for additional Offeror requirements related to Subcontractors.

# 4.4.2.14 Legal Action Summary (Submit under TAB M)

This summary shall include:

- a. A statement as to whether there are any outstanding legal actions or potential claims against the Offeror and a brief description of any action;
- b. A brief description of any settled or closed legal actions or claims against the Offeror over the past five (5) years;
- c. A description of any judgments against the Offeror within the past five (5) years, including the case name, court case docket number, and what the final ruling or determination was from the court; and
- d. In instances where litigation is on-going and the Offeror has been directed not to disclose information by the court, provide the name of the judge and location of the court.

#### 4.4.2.15 Economic Benefit Factors (Submit under TAB N)

The Offeror shall submit with its Proposal a narrative describing benefits that will accrue to the Maryland economy as a direct or indirect result of its performance of this contract. Proposals will be evaluated to assess the benefit to Maryland's economy specifically offered. See COMAR 21.05.03.03A(3).

Proposals that identify specific benefits as being contractually enforceable commitments will be rated more favorably than Proposals that do not identify specific benefits as contractual commitments, all other factors being equal.

Offerors shall identify any performance guarantees that will be enforceable by the State if the full level of promised benefit is not achieved during the Contract term.

As applicable, for the full duration of the Contract, including any renewal period, or until the commitment is satisfied, the Contractor shall provide to the Procurement Officer or other designated agency personnel reports of the actual attainment of each benefit listed in response to this section. These benefit attainment reports shall be provided quarterly, unless elsewhere in these specifications a different reporting frequency is stated.

Please note that in responding to this section, the following do not generally constitute economic benefits to be derived from this Contract:

- a. generic statements that the State will benefit from the Offeror's superior performance under the Contract;
- b. descriptions of the number of Offeror employees located in Maryland other than those that will be performing work under this Contract; or
- c. tax revenues from Maryland based employees or locations, other than those that will be performing, or used to perform, work under this Contract.

Discussion of Maryland-based employees or locations may be appropriate if the Offeror makes some projection or guarantee of increased or retained presence based upon being awarded this Contract.

Examples of economic benefits to be derived from a contract may include any of the following. For each factor identified below, identify the specific benefit and contractual commitments and provide a breakdown of expenditures in that category:

• The Contract dollars to be recycled into Maryland's economy in support of the Contract, through the use of Maryland subcontractors, suppliers and joint venture partners. Do not include actual fees or rates paid to subcontractors or information from your Financial Proposal;

• The number and types of jobs for Maryland residents resulting from the Contract. Indicate job classifications, number of employees in each classification and the aggregate payroll to which the Offeror has committed, including contractual commitments at both prime and, if applicable, subcontract levels. If no new positions or subcontracts are anticipated as a result of this Contract, so state explicitly;

• Tax revenues to be generated for Maryland and its political subdivisions as a result of the Contract. Indicate tax category (sales taxes, payroll taxes, inventory taxes and estimated personal income taxes for new employees). Provide a forecast of the total tax revenues resulting from the Contract;

• Subcontract dollars committed to Maryland small businesses and MBEs; and

• Other benefits to the Maryland economy which the Offeror promises will result from awarding the Contract to the Offeror, including contractual commitments. Describe the benefit, its value to the Maryland economy, and how it will result from, or because of the Contract award. Offerors may commit to benefits that are not directly attributable to the Contract, but for which the Contract award may serve as a catalyst or impetus.

# 4.4.3 Additional Required Technical Submissions (Submit under TAB O)

- **4.4.3.1** The following documents shall be completed, signed, and included in the Technical Proposal, under TAB O that follows the material submitted in response to Section 4.4.2.
  - a. Completed Bid/Proposal Affidavit (Attachment B).
  - b. Completed Maryland Living Wage Requirements Affidavit of Agreement (Attachment G-1).
- **4.4.3.2** \*<u>If Required</u>, the following documents shall be completed, signed, and included in the Technical Proposal, under TAB O that follows the material submitted in response to Section 4.4.2. \*See appropriate RFP Section to determine whether the Attachment is required for this procurement:
  - a. Completed MDOT Certified MBE Utilization and Fair Solicitation Affidavit (Attachment D1) \*see Section 1.33. This attachment must be provided in a separately sealed envelope within the main Technical Proposal package/envelope.
  - b. Completed Federal Funds Attachment (Attachment H) \*see Section 1.35.
  - c. Completed Conflict of Interest Affidavit and Disclosure (Attachment I) \*see Section 1.36.
  - d. Completed Mercury Affidavit (Attachment L) \*see Section 1.40.
  - e. Completed Veteran-Owned Small Business Enterprise (VSBE) Utilization Affidavit and Subcontractor Participation Schedule. (Attachment M-1) \*see Section 1.41.
  - f. Completed Location of the Performance of Services Disclosure (Attachment N) \*see Section 1.42.

#### 4.5 Volume II – Financial Proposal

Under separate sealed cover from the Technical Proposal and clearly identified in the format identified in Section 4.2 "Proposals," the Offeror shall submit an original unbound copy, five (5) copies, and an electronic version in Microsoft Word or Microsoft Excel of the Financial Proposal. The Financial Proposal shall contain all price information in the format specified in **Attachment F**. The Offeror shall complete the Financial Proposal Form only as provided in the Financial Proposal Instructions and the Financial Proposal Form itself.

# <u>SECTION 5 – EVALUATION COMMITTEE, EVALUATION CRITERIA, AND</u> <u>SELECTION PROCEDURE</u>

#### 5.1 Evaluation Committee

Evaluation of Proposals will be performed in accordance with COMAR 21.05.03 by a committee established for that purpose and based on the evaluation criteria set forth below. The Evaluation Committee will review Proposals, participate in Offeror oral presentations and discussions, and provide input to the Procurement Officer. The Department reserves the right to utilize the services of individuals outside of the established Evaluation Committee for advice and assistance, as deemed appropriate.

#### 5.2 Technical Proposal Evaluation Criteria

The criteria to be used to evaluate each Technical Proposal are listed below in descending order of importance. Unless stated otherwise, any subcriteria within each criterion have equal weight.

5.2.1 Offeror's Technical Response to RFP Requirements and Work Plan (See RFP § 4.4.2.6)

The State prefers an Offeror's response to work requirements in the RFP that illustrates a comprehensive understanding of work requirements and mastery of the subject matter, including an explanation of how the work will be done. Proposals which include limited responses to work requirements such as "concur" or "will comply" will receive a lower ranking than those Proposals that demonstrate an understanding of the work requirements and include plans to meet or exceed them.

- a. To what extent does the proposed work plan and strategy succeed in meeting the requirements and time frames of the RFP? Are the time frames and plans realistic?
- b. To what extent does the Offeror's proposed contract work plan provide strategies that meet the Department's goals, objectives, and performance measures?
- c. To what extent are the proposed plans likely to provide the desired outcomes of expanding communication efforts through media campaigns?
- d. To what extent do the proposed plans and materials provide insight to the Offeror's creative abilities?
- e. How sound is the methodology used to carry out the work plan?
- f. Is there a process to monitor the delivery of contract deliverables? How sound is this process?
- 5.2.2 Experience and Qualifications of Proposed Staff (See RFP § 4.4.2.7)
  - a. How well are the named individuals properly matched to this project with respect to their past work experience and credentials?
  - b. How much actual experience does each staff person have that is applicable to this project?
- 5.2.3 Offeror Qualifications and Capabilities, including proposed Subcontractors (See RFP § 4.4.2.8 4.4.2.14)
  - a. To what extent has the organization demonstrated a commitment to providing quality services?

- b. Based on the description given in their proposal, what are the overall capabilities of the Offeror as related to the requirements in the RFP, i.e., size and type of staff, finances, experience, etc.?
- c. Are there any conflicts of interest?
- d. Does the Offeror's proposal demonstrate performance in the specific content area for at least three (3) years?
- 5.2.4 Economic Benefit to State of Maryland (See RFP § 4.4.2.15)

# 5.3 Financial Proposal Evaluation Criteria

All Qualified Offerors (see Section 5.5.2.4) will be ranked from the lowest (most advantageous) to the highest (least advantageous) price based on the Total Proposal Price within the stated guidelines set forth in this RFP and as submitted on **Attachment F** - Financial Proposal Form.

#### 5.4 **Reciprocal Preference**

Although Maryland law does not authorize procuring agencies to favor resident Offerors in awarding procurement contracts, many other states do grant their resident businesses preferences over Maryland contractors. Therefore, COMAR 21.05.01.04 requires that procuring units apply a reciprocal preference under the following conditions:

- The most advantageous offer is from a responsible Offeror whose headquarters, principal base of operations, or principal site that will primarily provide the services required under this RFP is in another state.
- The other state gives a preference to its resident businesses through law, policy, or practice; and
- The preference does not conflict with a Federal law or grant affecting the procurement Contract.

The preference given shall be identical to the preference that the other state, through law, policy, or practice gives to its resident businesses.

#### 5.5 Selection Procedures

#### 5.5.1 General

The Contract will be awarded in accordance with the Competitive Sealed Proposals (CSP) method found at COMAR 21.05.03. The Competitive Sealed Proposals method allows for the conducting of discussions and the revision of Proposals during these discussions. Therefore, the State may conduct discussions with all Offerors that have submitted Proposals that are determined to be reasonably susceptible of being selected for contract award or potentially so. However, the State reserves the right to make an award without holding discussions.

In either case (i.e., with or without discussions), the State may determine an Offeror to be not responsible and/or an Offeror's Proposal to be not reasonably susceptible of being selected for award at any time after the initial closing date for receipt of Proposals and prior to Contract award. If the State finds an Offeror to be not responsible and/or an Offeror's Technical Proposal to be not reasonably susceptible of being selected for award at the time of the determination.

#### 5.5.2 Selection Process Sequence

- 5.5.2.1 A determination is made that the MDOT Certified MBE Utilization and Fair Solicitation Affidavit (Attachment D-1) is included and is properly completed, if there is a MBE goal. In addition, a determination is made that the Veteran-Owned Small Business Enterprise (VSBE) Utilization Affidavit and Subcontractor Participation Schedule (Attachment M-1) is included and is properly completed, if there is a VSBE goal.
- 5.5.2.2 Technical Proposals are evaluated for technical merit and ranked. During this review, oral presentations and discussions may be held. The purpose of such discussions will be to assure a full understanding of the State's requirements and the Offeror's ability to perform the services, as well as to facilitate arrival at a Contract that is most advantageous to the State. Offerors will be contacted by the State as soon as any discussions are scheduled.
- 5.5.2.3 Offerors must confirm in writing any substantive oral clarifications of, or changes in, their Technical Proposals made in the course of discussions. Any such written clarifications or changes then become part of the Offeror's Technical Proposal. Technical Proposals are given a final review and ranked.
- 5.5.2.4 The Financial Proposal of each Qualified Offeror (a responsible Offeror determined to have submitted an acceptable Proposal) will be evaluated and ranked separately from the Technical evaluation. After a review of the Financial Proposals of Qualified Offerors, the Evaluation Committee or Procurement Officer may again conduct discussions to further evaluate the Offeror's entire Proposal.
- 5.5.2.5 When in the best interest of the State, the Procurement Officer may permit Qualified Offerors to revise their initial Proposals and submit, in writing, Best and Final Offers (BAFOs). The State may make an award without issuing a request for a BAFO.

# 5.5.3 Award Determination

Upon completion of the Technical Proposal and Financial Proposal evaluations and rankings, each Offeror will receive an overall ranking. The Procurement Officer will recommend award of the Contract to the responsible Offeror that submitted the Proposal determined to be the most advantageous to the State. In making this most advantageous Proposal determination, technical factors will receive equal weight with financial factors.

# 5.6 Documents Required upon Notice of Recommendation for Contract Award

Upon receipt of a Notification of Recommendation for Contract Award, the following documents shall be completed, signed if applicable with original signatures, and submitted by the recommended awardee within five (5) Business Days, unless noted otherwise. Submit three (3) copies of each of the following documents:

- a. Contract (**Attachment A**),
- b. Contract Affidavit (Attachment C),
- c. MBE Attachments D-2 and D-3, within ten (10) Working Days, if applicable; \*see Section 1.33,
- d. MBE Waiver Justification within ten (10) Working Days, usually including Attachment D-6, if a waiver has been requested (if applicable; \*see Section 1.33),
- e. Non-Disclosure Agreement (Attachment J), if applicable; \*see Section 1.37,
- f. HIPAA Business Associate Agreement (Attachment K), if applicable; \*see Section 1.38,
- g. VSBE Attachments M-2 and M-3, if applicable \*see Section 1.41,
- h. DHR Hiring Agreement, Attachment O, if applicable \*see Section 1.43, and
- i. copy of a current Certificate of Insurance with the prescribed limits set forth in Section 3.4 "Insurance Requirements," listing the State as an additional insured, if applicable; **\*see Section 3.4.**

# **RFP ATTACHMENTS**

# **ATTACHMENT A – Contract**

This is the sample contract used by the Department. It is provided with the RFP for informational purposes and is not required to be submitted at Proposal submission time. Upon notification of recommendation for award, a completed contract will be sent to the recommended awardee for signature. The recommended awardee must return to the Procurement Officer three (3) executed copies of the Contract within five (5) Business Days after receipt. Upon Contract award, a fully-executed copy will be sent to the Contractor.

# ATTACHMENT B – Bid/Proposal Affidavit

This Attachment must be completed and submitted with the Technical Proposal.

#### ATTACHMENT C – Contract Affidavit

This Attachment must be completed and submitted by the recommended awardee to the Procurement Officer within five (5) Business Days of receiving notification of recommendation for award.

#### ATTACHMENT D – Minority Business Enterprise Forms

If required (see Section 1.33), these Attachments include the MBE subcontracting goal statement, instructions, and MBE Attachments D-1 through D-6. Attachment D-1 must be properly completed and submitted with the Offeror's Technical Proposal or the Proposal will be deemed not reasonably susceptible of being selected for award and rejected. Within 10 Working Days of receiving notification of recommendation for Contract award, the Offeror must submit Attachments D-2 and D-3 and, if the Offeror has requested a waiver of the MBE goal, usually Attachment D-6.

# ATTACHMENT E – Pre-Proposal Conference Response Form

It is requested that this form be completed and submitted as described in Section 1.7 by those potential Offerors that plan on attending the Pre-Proposal Conference.

#### ATTACHMENT F – Financial Proposal Instructions and Form

The Financial Proposal Form must be completed and submitted in the Financial Proposal package.

# ATTACHMENT G – Maryland Living Wage Requirements for Service Contracts and Affidavit of Agreement

Attachment G-1 Living Wage Affidavit of Agreement must be completed and submitted with the Technical Proposal for contracts of \$100,000 or greater.

#### ATTACHMENT H – Federal Funds Attachment

If required (see Section 1.35), these Attachments must be completed and submitted with the Technical Proposal as instructed in the Attachments.

#### ATTACHMENT I – Conflict of Interest Affidavit and Disclosure

If required (see Section 1.36), this Attachment must be completed and submitted with the Technical Proposal.

#### ATTACHMENT J – Non-Disclosure Agreement

If required (see Section 1.37), this Attachment must be completed and submitted within five (5) Business Days of receiving notification of recommendation for award. However, to expedite processing, it is suggested that this document be completed and submitted with the Technical Proposal.

# ATTACHMENT K – HIPAA Business Associate Agreement

If required (see Section 1.38), this Attachment is to be completed and submitted within five (5) Business Days of receiving notification of recommendation for award. However, to expedite processing, it is suggested that this document be completed and submitted with the Technical Proposal.

# ATTACHMENT L – Mercury Affidavit

If required (see Section 1.40), this Attachment must be completed and submitted with the Technical Proposal.

# ATTACHMENT M – Veteran-Owned Small Business Enterprise Forms

If required (see Section 1.41), these Attachments include the VSBE Attachments M-1 through M-4. Attachment M-1 must be completed and submitted with the Technical Proposal. Attachment M-2 is required to be submitted within ten (10) Business Days of receiving notification of recommendation for award.

# ATTACHMENT N – Location of the Performance of Services Disclosure

If required (see Section 1.42), this Attachment must be completed and submitted with the Technical Proposal.

#### ATTACHMENT O – Department of Human Resources (DHR) Hiring Agreement

If required (see Section 1.43), this Attachment is to be completed and submitted within five (5) Business Days of receiving notification of recommendation for award.

# ATTACHMENT P – Tobacco Litter Resources

For information purposes only, this resource list provides information on tobacco litter. This is not an allencompassing list, and should be used as a starting point.

# ATTACHMENT Q - Conflict of Interest Affidavit Services Performed for the Tobacco Industry

This Attachment must be completed and submitted with the Technical Proposal.

#### ATTACHMENT R – Offeror Minimum Qualifications

This Attachment must be completed and submitted with the Technical Proposal.

# ATTACHMENT A – CONTRACT

(Do not change any of the standard contract terms.) Health Communications Campaign Development – Impact of Tobacco Litter

THIS CONTRACT (the "Contract") is made this ("X<sup>th</sup>") day of (month), (year) by and between (Contractor's name) and the STATE OF MARYLAND, acting through the DEPARTMENT OF HEALTH AND MENTAL HYGIENE, OFFICE OF PROCUREMENT AND SUPPORT SERVICES.

In consideration of the promises and the covenants herein contained, the parties agree as follows:

#### 1. Definitions

In this Contract, the following words have the meanings indicated:

- 1.1 "COMAR" means Code of Maryland Regulations.
- 1.2 "Contract Monitor" means the Department employee identified in Section 1.6 of the RFP as the Contract Monitor.
- 1.3 "Contractor" means (Contractor's name) whose principal business address is (Contractor's primary address) and whose principal office in Maryland is (Contractor's local address).
- 1.4 "Department" means the Maryland Department of Health and Mental Hygiene and any of its Agencies, Offices, Administrations, Facilities, or Commissions.
- 1.5 "Financial Proposal" means the Contractor's Financial Proposal dated (Financial Proposal date).
- 1.6 "Procurement Officer" means the Department employee identified in Section 1.5 of the RFP as the Procurement Officer.
- 1.7 "RFP" means the Request for Proposals for (solicitation title) Solicitation # DHMH OPASS (solicitation number), and any addenda thereto issued in writing by the State.
- 1.8 "State" means the State of Maryland.
- 1.9 "Technical Proposal" means the Contractor's Technical Proposal dated (Technical Proposal date).

#### 2. Scope of Contract

2.1 The Contractor shall provide deliverables, programs, goods, and services specific to the Contract awarded in accordance with Exhibits A-C listed in this section and incorporated as part of this Contract. If there is any conflict between this Contract and the Exhibits, the terms of the Contract shall govern. If there is any conflict among the Exhibits, the following order of precedence shall determine the prevailing provision:

Exhibit A – The RFP Exhibit B – State Contract Affidavit, executed by the Contractor and dated (date of Attachment C) Exhibit C – The Proposal (Technical and Financial)

2.2 The Procurement Officer may, at any time, by written order, make changes in the work within the general scope of the Contract or the RFP. No other order, statement, or conduct of the Procurement Officer or any other person shall be treated as a change or entitle the Contractor to an equitable adjustment under this section. Except as otherwise provided in this Contract, if any change under this section causes an increase or decrease in the Contractor's cost of, or the time required for, the performance of any part of the work, whether or not changed by the order, an equitable adjustment in the Contract price shall be made and the Contract modified in writing accordingly. The Contractor must assert in writing its right to an adjustment under this

section within thirty (30) days of receipt of written change order and shall include a written statement setting forth the nature and cost of such claim. No claim by the Contractor shall be allowed if asserted after final payment under this Contract. Failure to agree to an adjustment under this section shall be a dispute under the Disputes clause. Nothing in this section shall excuse the Contractor from proceeding with the Contract as changed.

2.3 While the Procurement Officer may, at any time, by written change order, make unilateral changes in the work within the general scope of the Contract as provided in Section 2.2 above, the Contract may be modified by mutual agreement of the parties, provided: (a) the modification is made in writing; (b) all parties sign the modification; and (c) all approvals by the required agencies as described in COMAR Title 21, are obtained.

# 3. Period of Performance.

- 3.1 The term of this Contract begins on the date the Contract is signed by the Department following any required approvals of the Contract, including approval by the Board of Public Works, if such approval is required. The Contractor shall provide services under this Contract as of the Go-Live date contained in the written Notice to Proceed. From this Go-Live date, the Contract shall be for a period of approximately \_\_\_\_\_ months beginning \_\_\_\_\_\_, 2014 and ending on January 31, 2015.
- 3.2 Audit, confidentiality, document retention, and indemnification obligations under this Contract shall survive expiration or termination of the Contract.

# 4. Consideration and Payment

- 4.1 In consideration of the satisfactory performance of the work set forth in this Contract, the Department shall pay the Contractor in accordance with the terms of this Contract and at the prices quoted on the Financial Proposal Form (Attachment F). Unless properly modified (see above Section 2.3), payment to the Contractor pursuant to this Contract shall not exceed (enter amount upon award).
- 4.2 Payments to the Contractor shall be made no later than thirty (30) days after the Department's receipt of a proper invoice for services provided by the Contractor, acceptance by the Department of services provided by the Contractor, and pursuant to the conditions outlined in Section 4 of this Contract. Each invoice for services rendered must include the Contractor's Federal Tax Identification or Social Security Number for a Contractor who is an individual which is (Contractor's FEIN or SSN). Charges for late payment of invoices other than as prescribed at Md. Code Ann., State Finance and Procurement Article, §15-104 as from time-to-time amended, are prohibited. Invoices shall be submitted to the Contract Monitor. Electronic funds transfer shall be used by the State to pay Contractor pursuant to this Contract and any other State payments due Contractor unless the State Comptroller's Office grants Contractor an exemption.
- 4.3 In addition to any other available remedies, if, in the opinion of the Procurement Officer, the Contractor fails to perform in a satisfactory and timely manner, the Procurement Officer may refuse or limit approval of any invoice for payment, and may cause payments to the Contractor to be reduced or withheld until such time as the Contractor meets performance standards as established by the Procurement Officer.
- 4.4 Payment of an invoice by the Department is not evidence that services were rendered as required under this Contract.
- 4.5 Contractor's eMarylandMarketplace vendor ID number is (Contractor's eMM number).

# 5. Rights to Records

5.1 The Contractor agrees that all documents and materials including, but not limited to, software, reports, drawings, studies, specifications, estimates, tests, maps, photographs, designs, graphics, mechanical, artwork, computations, and data prepared by the Contractor for purposes of this Contract shall be the sole property of

the State and shall be available to the State at any time. The State shall have the right to use the same without restriction and without compensation to the Contractor other than that specifically provided by this Contract.

- 5.2 The Contractor agrees that at all times during the term of this Contract and thereafter, works created as a deliverable under this Contract, and services performed under this Contract shall be "works made for hire" as that term is interpreted under U.S. copyright law. To the extent that any products created as a deliverable under this Contract are not works made for hire for the State, the Contractor hereby relinquishes, transfers, and assigns to the State all of its rights, title, and interest (including all intellectual property rights) to all such products created under this Contract, and will cooperate reasonably with the State in effectuating and registering any necessary assignments.
- 5.3 The Contractor shall report to the Contract Monitor, promptly and in written detail, each notice or claim of copyright infringement received by the Contractor with respect to all data delivered under this Contract.
- 5.4 The Contractor shall not affix any restrictive markings upon any data, documentation, or other materials provided to the State hereunder and if such markings are affixed, the State shall have the right at any time to modify, remove, obliterate, or ignore such warnings.

#### 6. Exclusive Use

The State shall have the exclusive right to use, duplicate, and disclose any data, information, documents, records, or results, in whole or in part, in any manner for any purpose whatsoever, that may be created or generated by the Contractor in connection with this Contract. If any material, including software, is capable of being copyrighted, the State shall be the copyright owner and Contractor may copyright material connected with this project only with the express written approval of the State.

# 7. Patents, Copyrights, and Intellectual Property

- 7.1 If the Contractor furnishes any design, device, material, process, or other item, which is covered by a patent, trademark or service mark, or copyright or which is proprietary to, or a trade secret of, another, the Contractor shall obtain the necessary permission or license to permit the State to use such item or items.
- 7.2 The Contractor will defend or settle, at its own expense, any claim or suit against the State alleging that any such item furnished by the Contractor infringes any patent, trademark, service mark, copyright, or trade secret. If a third party claims that a product infringes that party's patent, trademark, service mark, trade secret, or copyright, the Contractor will defend the State against that claim at Contractor's expense and will pay all damages, costs, and attorneys' fees that a court finally awards, provided the State: (a) promptly notifies the Contractor in writing of the claim; and (b) allows Contractor to control and cooperates with Contractor in, the defense and any related settlement negotiations. The obligations of this paragraph are in addition to those stated in Section 7.3 below.
- 7.3 If any products furnished by the Contractor become, or in the Contractor's opinion are likely to become, the subject of a claim of infringement, the Contractor will, at its option and expense: (a) procure for the State the right to continue using the applicable item; (b) replace the product with a non-infringing product substantially complying with the item's specifications; or (c) modify the item so that it becomes non-infringing and performs in a substantially similar manner to the original item.

# 8. Confidentiality

8.1 Subject to the Maryland Public Information Act and any other applicable laws including, without limitation, HIPAA, the HI-TECH ACT, and the Maryland Medical Records Act, all confidential or proprietary information and documentation relating to either party (including without limitation, any information or data stored within the Contractor's computer systems) shall be held in absolute confidence by the other party. Each party shall, however, be permitted to disclose relevant confidential information to its officers, agents, and employees to the extent that such disclosure is necessary for the performance of their duties under this

Contract, provided that the data may be collected, used, disclosed, stored, and disseminated only as provided by and consistent with the law. The provisions of this section shall not apply to information that: (a) is lawfully in the public domain; (b) has been independently developed by the other party without violation of this Contract; (c) was already in the possession of such party; (d) was supplied to such party by a third party lawfully in possession thereof and legally permitted to further disclose the information; or (e) which such party is required to disclose by law.

8.2 This Section 8 shall survive expiration or termination of this Contract.

# 9. Loss of Data

In the event of loss of any State data or records where such loss is due to the intentional act or omission or negligence of the Contractor or any of its subcontractors or agents, the Contractor shall be responsible for recreating such lost data in the manner and on the schedule set by the Contract Monitor. The Contractor shall ensure that all data is backed up and recoverable by the Contractor. Contractor shall use its best efforts to assure that at no time shall any actions undertaken by the Contractor under this Contract (or any failures to act when Contractor has a duty to act) damage or create any vulnerabilities in data bases, systems, platforms, and/or applications with which the Contractor is working hereunder.

# 10. Indemnification

- 10.1 The Contractor shall hold harmless and indemnify the State from and against any and all losses, damages, claims, suits, actions, liabilities, and/or expenses, including, without limitation, attorneys' fees and disbursements of any character that arise from, are in connection with or are attributable to the performance or nonperformance of the Contractor or its subcontractors under this Contract.
- 10.2 This indemnification clause shall not be construed to mean that the Contractor shall indemnify the State against liability for any losses, damages, claims, suits, actions, liabilities, and/or expenses that are attributable to the sole negligence of the State or the State's employees.
- 10.3 The State of Maryland has no obligation to provide legal counsel or defense to the Contractor or its subcontractors in the event that a suit, claim, or action of any character is brought by any person not party to this Contract against the Contractor or its subcontractors as a result of or relating to the Contractor's performance under this Contract.
- 10.4 The State has no obligation for the payment of any judgments or the settlement of any claims against the Contractor or its subcontractors as a result of or relating to the Contractor's performance under this Contract.
- 10.5 The Contractor shall immediately notify the Procurement Officer of any claim or suit made or filed against the Contractor or its subcontractors regarding any matter resulting from, or relating to, the Contractor's obligations under the Contract, and will cooperate, assist, and consult with the State in the defense or investigation of any claim, suit, or action made or filed against the State as a result of, or relating to, the Contractor's performance under this Contract.
- 10.6 This Section 10 shall survive termination of this Contract.

# 11. Non-Hiring of Employees

No official or employee of the State, as defined under Md. Code Ann., State Government Article, § 15-102, whose duties as such official or employee include matters relating to or affecting the subject matter of this Contract, shall, during the pendency and term of this Contract and while serving as an official or employee of the State, become or be an employee of the Contractor or any entity that is a subcontractor on this Contract.

# 12. Disputes

This Contract shall be subject to the provisions of Md. Code Ann., State Finance and Procurement Article, Title 15, Subtitle 2, and COMAR 21.10 (Administrative and Civil Remedies). Pending resolution of a claim, the Contractor shall proceed diligently with the performance of the Contract in accordance with the Procurement Officer's decision. Unless a lesser period is provided by applicable statute, regulation, or the Contract, the Contractor must file a written notice of claim with the Procurement Officer within thirty (30) days after the basis for the claim is known or should have been known, whichever is earlier. Contemporaneously with or within thirty (30) days of the filing of a notice of claim, but no later than the date of final payment under the Contract, the Contractor must submit to the Procurement Officer its written claim containing the information specified in COMAR 21.10.04.02.

# 13. Maryland Law

- 13.1 This Contract shall be construed, interpreted, and enforced according to the laws of the State of Maryland.
- 13.2 The Md. Code Ann., Commercial Law Article, Title 22, Maryland Uniform Computer Information Transactions Act, does not apply to this Contract or to any purchase order or Notice to Proceed issued under this Contract.
- 13.3 Any and all references to the Maryland Code, Annotated contained in this Contract shall be construed to refer to such Code sections as are from time to time amended.

#### 14. Nondiscrimination in Employment

The Contractor agrees: (a) not to discriminate in any manner against an employee or applicant for employment because of race, color, religion, creed, age, sex, marital status, national origin, ancestry, or disability of a qualified individual with a disability; (b) to include a provision similar to that contained in subsection (a), above, in any underlying subcontract except a subcontract for standard commercial supplies or raw materials; and (c) to post and to cause subcontractors to post in conspicuous places available to employees and applicants for employment, notices setting forth the substance of this clause.

#### 15. Contingent Fee Prohibition

The Contractor warrants that it has not employed or retained any person, partnership, corporation, or other entity, other than a bona fide employee, bona fide agent, bona fide salesperson, or commercial selling agency working for the business, to solicit or secure the Contract, and that the business has not paid or agreed to pay any person, partnership, corporation, or other entity, other than a bona fide employee, bona fide agent, bona fide agent, bona fide salesperson, or commercial selling agency, any fee or any other consideration contingent on the making of this Contract.

#### 16. Non-availability of Funding

If the General Assembly fails to appropriate funds or if funds are not otherwise made available for continued performance for any fiscal period of this Contract succeeding the first fiscal period, this Contract shall be canceled automatically as of the beginning of the fiscal year for which funds were not appropriated or otherwise made available; provided, however, that this will not affect either the State's rights or the Contractor's rights under any termination clause in this Contract. The effect of termination of the Contract hereunder will be to discharge both the Contractor and the State from future performance of the Contract, but not from their rights and obligations existing at the time of termination. The Contractor shall be reimbursed for the reasonable value of any nonrecurring costs incurred but not amortized in the price of the Contract. The State shall notify the Contractor as soon as it has knowledge that funds may not be available for the continuation of this Contract for each succeeding fiscal period beyond the first.

#### **17.** Termination for Cause

If the Contractor fails to fulfill its obligations under this Contract properly and on time, or otherwise violates any provision of the Contract, the State may terminate the Contract by written notice to the Contractor. The notice shall specify the acts or omissions relied upon as cause for termination. All finished or unfinished work provided by the

Contractor shall, at the State's option, become the State's property. The State shall pay the Contractor fair and equitable compensation for satisfactory performance prior to receipt of notice of termination, less the amount of damages caused by the Contractor's breach. If the damages are more than the compensation payable to the Contractor, the Contractor will remain liable after termination and the State can affirmatively collect damages. Termination hereunder, including the termination of the rights and obligations of the parties, shall be governed by the provisions of COMAR 21.07.01.11B.

# **18.** Termination for Convenience

The performance of work under this Contract may be terminated by the State in accordance with this clause in whole, or from time to time in part, whenever the State shall determine that such termination is in the best interest of the State. The State will pay all reasonable costs associated with this Contract that the Contractor has incurred up to the date of termination, and all reasonable costs associated with termination of the Contract; provided, however, the Contractor shall not be reimbursed for any anticipatory profits that have not been earned up to the date of termination. Termination hereunder, including the determination of the rights and obligations of the parties, shall be governed by the provisions of COMAR 21.07.01.12A(2).

# **19.** Delays and Extensions of Time

The Contractor agrees to prosecute the work continuously and diligently and no charges or claims for damages shall be made by it for any delays, interruptions, interferences, or hindrances from any cause whatsoever during the progress of any portion of the work specified in this Contract.

Time extensions will be granted only for excusable delays that arise from unforeseeable causes beyond the control and without the fault or negligence of the Contractor, including but not restricted to, acts of God, acts of the public enemy, acts of the State in either its sovereign or contractual capacity, acts of another Contractor in the performance of a contract with the State, fires, floods, epidemics, quarantine restrictions, strikes, freight embargoes, or delays of subcontractors or suppliers arising from unforeseeable causes beyond the control and without the fault or negligence of either the Contractor or the subcontractors or suppliers.

# 20. Suspension of Work

The State unilaterally may order the Contractor in writing to suspend, delay, or interrupt all or any part of its performance for such period of time as the Procurement Officer may determine to be appropriate for the convenience of the State.

# 21. Pre-Existing Regulations

In accordance with the provisions of Md. Code Ann., State Finance and Procurement Article, § 11-206, the regulations set forth in Title 21 of the Code of Maryland Regulations (COMAR 21) in effect on the date of execution of this Contract are applicable to this Contract.

# 22. Financial Disclosure

The Contractor shall comply with the provisions of Md. Code Ann., State Finance and Procurement Article, § 13-221, which requires that every person that enters into contracts, leases, or other agreements with the State or its agencies during a calendar year under which the business is to receive in the aggregate, \$100,000 or more, shall within thirty (30) days of the time when the aggregate value of these contracts, leases or other agreements reaches \$100,000, file with the Secretary of the State certain specified information to include disclosure of beneficial ownership of the business.

# 23. Political Contribution Disclosure

The Contractor shall comply with Md. Code Ann., Election Law Article, §§ 14-101 through 14-108, which requires that every person that enters into contracts, leases, or other agreements with the State, a county, or an incorporated

municipality, or their agencies, during a calendar year in which the person receives in the aggregate \$100,000 or more, shall, file with the State Board of Elections a statement disclosing contributions in excess of \$500 made during the reporting period to a candidate for elective office in any primary or general election. The statement shall be filed with the State Board of Elections: (a) before a purchase or execution of a lease or contract by the State, a county, an incorporated municipality, or their agencies, and shall cover the preceding two calendar years; and (b) if the contribution is made after the execution of a lease or contract, then twice a year, throughout the contract term, on: (i) February 5, to cover the six (6) month period ending January 31; and (ii) August 5, to cover the six (6) month period ending July 31.

# 24. Documents Retention and Inspection Clause

The Contractor and subcontractors shall retain and maintain all records and documents relating to this contract for a period of five (5) years after final payment by the State hereunder or any applicable statute of limitations, whichever is longer, and shall make them available for inspection and audit by authorized representatives of the State, including the Procurement Officer or designee, at all reasonable times. All records related in any way to the Contract are to be retained for the entire time provided under this section. This Section 24 shall survive expiration or termination of the Contract.

If the Contractor supplies services to a State residential health care facility under the Mental Hygiene Administration, the Family Health Administration, the Alcohol and Drug Abuse Administration, or the Developmental Disabilities Administration, the Contractor agrees, in addition to the requirements above,:

- 24.1 That pursuant to 42 Code of Federal Regulations (C.F.R.) Part 420, the Secretary of Health and Human Services, and the Comptroller General of the United States, or their duly-authorized representatives, shall be granted access to the Contractor's contract, books, documents, and records necessary to verify the cost of the services provided under this contract, until the expiration of four (4) years after the services are furnished under this contract; and
- 24.2 That similar access will be allowed to the books, documents, and records of any organization related to the Contractor or controlled by the Contractor (as those terms are defined in 42 C.F.R. 420.301) if that organization is subcontracting to provide services with a value of \$10,000 or more in a twelve (12) month period to be reimbursed through funds provided by this contract.

# 25. Compliance with Laws

The Contractor hereby represents and warrants that:

- 25.1 It is qualified to do business in the State and that it will take such action as, from time to time hereafter, may be necessary to remain so qualified;
- 25.2 It is not in arrears with respect to the payment of any monies due and owing the State, or any department or unit thereof, including but not limited to the payment of taxes and employee benefits, and that it shall not become so in arrears during the term of this Contract;
- 25.3 It shall comply with all federal, State and local laws, regulations, and ordinances applicable to its activities and obligations under this Contract; and
- 25.4 It shall obtain, at its expense, all licenses, permits, insurance, and governmental approvals, if any, necessary to the performance of its obligations under this Contract.

# 26. Cost and Price Certification

By submitting cost or price information, the Contractor certifies to the best of its knowledge that the information submitted is accurate, complete, and current as of the date of its Bid/Proposal.

The price under this Contract and any change order or modification hereunder, including profit or fee, shall be adjusted to exclude any significant price increases occurring because the Contractor furnished cost or price information which, as of the date of its Bid/Proposal, was inaccurate, incomplete, or not current.

# 27. Subcontracting; Assignment

The Contractor may not subcontract any portion of the services provided under this Contract without obtaining the prior written approval of the Procurement Officer, nor may the Contractor assign this Contract or any of its rights or obligations hereunder, without the prior written approval of the Procurement Officer provided, however, that a contractor may assign monies receivable under a contract after due notice to the State. Any subcontracts shall include such language as may be required in various clauses contained within this Contract, exhibits, and attachments. The Contract shall not be assigned until all approvals, documents, and affidavits are completed and properly registered. The State shall not be responsible for fulfillment of the Contractor's obligations to its subcontractors.

# 28. Liability

- 28.1 For breach of this Contract, negligence, misrepresentation, or any other contract or tort claim, Contractor shall be liable as follows:
  - a. For infringement of patents, copyrights, trademarks, service marks, and/or trade secrets, as provided in Section 7 of this Contract;
  - b. Without limitation for damages for bodily injury (including death) and damage to real property and tangible personal property; and
  - c. For all other claims, damages, losses, costs, expenses, suits, or actions in any way related to this Contract, regardless of the form. Contractor's liability for third party claims arising under Section 10 of this Contract shall be unlimited if the State is not immune from liability for claims arising under Section 10.

#### 29. Parent Company Guarantee (If Applicable)

(Corporate name of Contractor's Parent Company) hereby guarantees absolutely the full, prompt, and complete performance by (Contractor) of all the terms, conditions and obligations contained in this Contract, as it may be amended from time to time, including any and all exhibits that are now or may become incorporated hereunto, and other obligations of every nature and kind that now or may in the future arise out of or in connection with this Contract, including any and all financial commitments, obligations, and liabilities. (Corporate name of Contractor's Parent Company) may not transfer this absolute guaranty to any other person or entity without the prior express written approval of the State, which approval the State may grant, withhold, or qualify in its sole and absolute subjective discretion. (Corporate name of Contractor's Parent Company) further agrees that if the State brings any claim, action, suit or proceeding against (Contractor), (Corporate name of Contractor's Parent Company) may be named as a party, in its capacity as Absolute Guarantor.

#### 30. Commercial Nondiscrimination

30.1 As a condition of entering into this Contract, Contractor represents and warrants that it will comply with the State's Commercial Nondiscrimination Policy, as described at Md. Code Ann., State Finance and Procurement Article, Title 19. As part of such compliance, Contractor may not discriminate on the basis of race, color, religion, ancestry or national origin, sex, age, marital status, sexual orientation, or on the basis of disability or other unlawful forms of discrimination in the solicitation, selection, hiring, or commercial treatment of subcontractors, vendors, suppliers, or commercial customers, nor shall Contractor retaliate against any person for reporting instances of such discrimination. Contractor shall provide equal opportunity for subcontractors, vendors, and suppliers to participate in all of its public sector and private sector subcontracting and supply opportunities, provided that this clause does not prohibit or limit lawful efforts to remedy the effects of marketplace discrimination that have occurred or are occurring in the marketplace.

Contractor understands that a material violation of this clause shall be considered a material breach of this Contract and may result in termination of this Contract, disqualification of Contractor from participating in State contracts, or other sanctions. This clause is not enforceable by or for the benefit of, and creates no obligation to, any third party.

- 30.2 The Contractor shall include the above Commercial Nondiscrimination clause, or similar clause approved by the Department, in all subcontracts.
- 30.3 As a condition of entering into this Contract, upon the request of the Commission on Civil Rights, and only after the filing of a complaint against Contractor under Md. Code Ann., State Finance and Procurement Article, Title 19, as amended from time to time, Contractor agrees to provide within sixty (60) days after the request a complete list of the names of all subcontractors, vendors, and suppliers that Contractor has used in the past four (4) years on any of its contracts that were undertaken within the State of Maryland, including the total dollar amount paid by Contractor on each subcontract or supply contract. Contractor further agrees to cooperate in any investigation conducted by the State pursuant to the State's Commercial Nondiscrimination Policy as set forth at Md. Code Ann., State Finance and Procurement Article, Title 19, and to provide any documents relevant to any investigation that are requested by the State. Contractor understands that violation of this clause is a material breach of this Contract and may result in contract termination, disqualification by the State from participating in State contracts, and other sanctions.

# 31. Prompt Pay Requirements

- 31.1 If the Contractor withholds payment of an undisputed amount to its subcontractor, the Department, at its option and in its sole discretion, may take one or more of the following actions:
  - a. Not process further payments to the contractor until payment to the subcontractor is verified;
  - b. Suspend all or some of the contract work without affecting the completion date(s) for the contract work;
  - c. Pay or cause payment of the undisputed amount to the subcontractor from monies otherwise due or that may become due;
  - d. Place a payment for an undisputed amount in an interest-bearing escrow account; or
  - e. Take other or further actions as appropriate to resolve the withheld payment.
- 31.2 An "undisputed amount" means an amount owed by the Contractor to a subcontractor for which there is no good faith dispute. Such "undisputed amounts" include, without limitation,:
  - a. Retainage which had been withheld and is, by the terms of the agreement between the Contractor and subcontractor, due to be distributed to the subcontractor; and
  - b. An amount withheld because of issues arising out of an agreement or occurrence unrelated to the agreement under which the amount is withheld.
- 31.3 An act, failure to act, or decision of a Procurement Officer or a representative of the Department, concerning a withheld payment between the Contractor and a subcontractor under this provision, may not:
  - a. Affect the rights of the contracting parties under any other provision of law;
  - b. Be used as evidence on the merits of a dispute between the Department and the contractor in any other proceeding; or
  - c. Result in liability against or prejudice the rights of the Department.
- 31.4 The remedies enumerated above are in addition to those provided under COMAR 21.11.03.13 with respect to subcontractors that have contracted pursuant to the Minority Business Enterprise (MBE) program.
- 31.5 To ensure compliance with certified MBE subcontract participation goals, the Department may, consistent with COMAR 21.11.03.13, take the following measures:

- a. Verify that the certified MBEs listed in the MBE participation schedule actually are performing work and receiving compensation as set forth in the MBE participation schedule.
- b. This verification may include, as appropriate:
  - i. Inspecting any relevant records of the Contractor;
  - ii. Inspecting the jobsite; and
  - iii. Interviewing subcontractors and workers.
  - iv. Verification shall include a review of:
    - (a) The Contractor's monthly report listing unpaid invoices over thirty (30) days old from certified MBE subcontractors and the reason for nonpayment; and
    - (b) The monthly report of each certified MBE subcontractor, which lists payments received from the Contractor in the preceding thirty (30) days and invoices for which the subcontractor has not been paid.
- c. If the Department determines that the Contractor is not in compliance with certified MBE participation goals, then the Department will notify the Contractor in writing of its findings, and will require the Contractor to take appropriate corrective action. Corrective action may include, but is not limited to, requiring the Contractor to compensate the MBE for work performed as set forth in the MBE participation schedule.
- d. If the Department determines that the Contractor is in material noncompliance with MBE contract provisions and refuses or fails to take the corrective action that the Department requires, then the Department may:
  - i. Terminate the contract;
  - ii. Refer the matter to the Office of the Attorney General for appropriate action; or
  - iii. Initiate any other specific remedy identified by the contract, including the contractual remedies required by any applicable laws, regulations, and directives regarding the payment of undisputed amounts.
- e. Upon completion of the Contract, but before final payment or release of retainage or both, the Contractor shall submit a final report, in affidavit form under the penalty of perjury, of all payments made to, or withheld from, MBE subcontractors.

#### 32. Contract Monitor and Procurement Officer

The work to be accomplished under this Contract shall be performed under the direction of the Contract Monitor. All matters relating to the interpretation of this Contract shall be referred to the Procurement Officer for determination.

#### 33. Notices

All notices hereunder shall be in writing and either delivered personally or sent by certified or registered mail, postage prepaid, as follows:

If to the State: Michael Howard

Procurement Officer Maryland Department of Health and Mental Hygiene Office of Procurement and Support Services 201 West Preston Street, Room 416 Baltimore, Maryland 21201

\_\_\_\_\_

If to the Contractor:

#### 34. Confidentiality

The Contractor agrees to keep information obtained in the course of this contract confidential in compliance with any applicable law or regulation. The Contractor agrees further to comply with any applicable State and federal confidentially requirements regarding collection, maintenance, and use of health and financial information. This includes, where appropriate, the federal Health Insurance Portability and Accountability Act (HIPAA), 42 U.S.C. §§ 1320d et seq., and implementing regulations at 45 C.F.R. Parts 160 and 164, and the Maryland Confidentiality of Medical Records Act (MCMRA), Md. Code Ann. Health-General §§ 4-301 et seq. This obligation includes providing training and information to employees regarding confidentiality obligations as to health and financial information and securing acknowledgement of these obligations from employees to be involved in the contract. This obligation further includes restricting use and disclosure of the records, generally providing safeguards against misuse of information, keeping a record of any disclosures of information, providing all necessary procedural and legal protection for any disclosures of information, promptly responding to any requests by the Department for information about its privacy practices in general or with respect to a particular individual, modifying information as may be required by good professional practice as authorized by law, and otherwise providing good information management practices regarding all health and financial information.

# 35. Limited English Proficiency

The contractor shall provide equal access to public services to individuals with limited English proficiency in compliance with Md. Code Ann., State Government Article, §§ 10-1101 et seq., and Policy Guidance issued by the Office of Civil Rights, Department of Health and Human Services, and DHMH Policy 02.06.07.

# 36. Miscellaneous

- 36.1 Any provision of this contract which contemplates performance or observance subsequent to any termination or expiration of this contract shall survive termination or expiration of this contract and continue in full force and effect.
- 36.2 If any term contained in this contract is held or finally determined to be invalid, illegal, or unenforceable in any respect, in whole or in part, such term shall be severed from this contract, and the remaining terms contained herein shall continue in full force and effect, and shall in no way be affected, prejudiced, or disturbed thereby.

# 38. Liquidated Damages

38.1 The Contract requires the Contractor to make good faith efforts to comply with the Minority Business Enterprise ("MBE") Program and Contract provisions. The State and the Contractor acknowledge and agree that the State will incur economic damages and losses, including, but not limited to, loss of goodwill, detrimental impact on economic development, and diversion of internal staff resources, if the Contractor does not make good faith efforts to comply with the requirements of the MBE Program and pertinent MBE Contract provisions. The parties further acknowledge and agree that the damages the State might reasonably be anticipated to accrue as a result of such lack of compliance are difficult or impossible to ascertain with precision and that liquidated damages represent a fair, reasonable, and appropriate estimation of damages.

Upon a determination by the State that the Contractor failed to make good faith efforts to comply with one or more of the specified MBE Program requirements or pertinent MBE Contract provisions and without the State being required to present any evidence of the amount or character of actual damages sustained, the Contractor agrees to pay liquidated damages to the State at the rates set forth below. Such liquidated damages are intended to represent estimated actual damages and are not intended as a penalty. The Contractor expressly agrees that the State may withhold payment on any invoices as an offset against liquidated damages owed. The Contractor further agrees that for each specified violation, the agreed-upon liquidated damages are reasonably proximate to the loss the State is anticipated to incur as a result of each violation.

- 38.1.1 Failure to submit each monthly payment report in full compliance with COMAR 21.11.03.13B(3): <u>\$36.00</u> per day until the monthly report is submitted as required.
- 38.1.2 Failure to include in its agreements with MBE subcontractors a provision requiring submission of payment reports in full compliance with COMAR 21.11.03.13B(4): <u>\$92.00</u> per MBE subcontractor.
- 38.1.3 Failure to comply with COMAR 21.11.03.12 in terminating, canceling, or changing the scope of work/value of a contract with an MBE subcontractor and/or amendment of the MBE participation schedule: the difference between the dollar value of the MBE participation commitment on the MBE participation schedule for that specific MBE firm and the dollar value of the work performed by that MBE firm for the Contract.
- 38.1.4 Failure to meet the Contractor's total MBE participation goal and subgoal commitments: the difference between the dollar value of the total MBE participation commitment on the MBE participation schedule and the MBE participation actually achieved.
- 38.1.5 Failure to promptly pay all undisputed amounts to a subcontractor in full compliance with the prompt payment provisions of the Contract: <u>\$100.00</u> per day until the undisputed amount due to the MBE subcontractor is paid.
- 38.2 Notwithstanding the assessment or availability of liquidated damages, the State reserves the right to terminate the Contract and to exercise any and all other rights or remedies which may be available under the Contract or which otherwise may be available at law or in equity.

**IN WITNESS THEREOF**, the parties have executed this Contract as of the date hereinabove set forth.

CONTRACTOR	STATE OF MARYLAND DEPARTMENT OF HEALTH AND MENTAL HYGIENE
By:	By: Joshua M. Sharfstein, M.D., Secretary Or designee:
Date	
	Date
	OPASS#/
Approved for form and legal sufficiency this day of, 20	
Assistant Attorney General	_
APPROVED BY BPW:(Date)	(BPW Item #)

# ATTACHMENT B – BID/PROPOSAL AFFIDAVIT

# A. AUTHORITY

I hereby affirm that I, \_\_\_\_\_\_ (name of affiant) am the \_\_\_\_\_\_(title) and duly authorized representative of \_\_\_\_\_\_(name of business entity) and that I possess the legal authority to make this affidavit on behalf of the business for which I am acting.

# B. CERTIFICATION REGARDING COMMERCIAL NONDISCRIMINATION

The undersigned Bidder/Offeror hereby certifies and agrees that the following information is correct: In preparing its Bid/Proposal on this project, the Bidder/Offeror has considered all Proposals submitted from qualified, potential subcontractors and suppliers, and has not engaged in "discrimination" as defined in § 19-103 of the State Finance and Procurement Article of the Annotated Code of Maryland. "Discrimination" means any disadvantage, difference, distinction, or preference in the solicitation, selection, hiring, or commercial treatment of a vendor, subcontractor, or commercial customer on the basis of race, color, religion, ancestry, or national origin, sex, age, marital status, sexual orientation, or on the basis of disability or any otherwise unlawful use of characteristics regarding the vendor's, supplier's, or commercial customer's employees or owners. "Discrimination" also includes retaliating against any person or other entity for reporting any incident of "discrimination". Without limiting any other provision of the solicitation on this project, it is understood that, if the certification is false, such false certification constitutes grounds for the State to reject the Bid/Proposal submitted by the Bidder/Offeror on this project, and terminate any contract awarded based on the Bid/Proposal. As part of its Bid/Proposal, the Bidder/Offeror herewith submits a list of all instances within the past 4 years where there has been a final adjudicated determination in a legal or administrative proceeding in the State of Maryland that the Bidder/Offeror discriminated against subcontractors, vendors, suppliers, or commercial customers, and a description of the status or resolution of that determination, including any remedial action taken. Bidder/Offeror agrees to comply in all respects with the State's Commercial Nondiscrimination Policy as described under Title 19 of the State Finance and Procurement Article of the Annotated Code of Maryland.

# B-1. CERTIFICATION REGARDING MINORITY BUSINESS ENTERPRISES.

The undersigned Bidder/Offeror hereby certifies and agrees that it has fully complied with the State Minority Business Enterprise Law, State Finance and Procurement Article, § 14-308(a)(2), Annotated Code of Maryland, which provides that, except as otherwise provided by law, a contractor may not identify a certified minority business enterprise in a Bid/Proposal and:

(1) Fail to request, receive, or otherwise obtain authorization from the certified minority business enterprise to identify the certified minority Proposal;

(2) Fail to notify the certified minority business enterprise before execution of the contract of its inclusion in the Bid/Proposal;

(3) Fail to use the certified minority business enterprise in the performance of the contract; or

(4) Pay the certified minority business enterprise solely for the use of its name in the Bid/Proposal.

Without limiting any other provision of the solicitation on this project, it is understood that if the certification is false, such false certification constitutes grounds for the State to reject the Bid/Proposal submitted by the Bidder/Offeror on this project, and terminate any contract awarded based on the Bid/Proposal.

# B-2. CERTIFICATION REGARDING VETERAN-OWNED SMALL BUSINESS ENTERPRISES.

The undersigned Bidder/Offeror hereby certifies and agrees that it has fully complied with the State veteran-owned small business enterprise law, State Finance and Procurement Article, § 14-605, Annotated Code of Maryland, which provides that a person may not:

(1) Knowingly and with intent to defraud, fraudulently obtain, attempt to obtain, or aid another person in fraudulently obtaining or attempting to obtain public money, procurement contracts, or funds expended under a procurement contract to which the person is not entitled under this title;

(2) Knowingly and with intent to defraud, fraudulently represent participation of a veteran–owned small business enterprise in order to obtain or retain a Bid/Proposal preference or a procurement contract;

(3) Willfully and knowingly make or subscribe to any statement, declaration, or other document that is fraudulent or false as to any material matter, whether or not that falsity or fraud is committed with the knowledge or consent of the person authorized or required to present the declaration, statement, or document;

(4) Willfully and knowingly aid, assist in, procure, counsel, or advise the preparation or presentation of a declaration, statement, or other document that is fraudulent or false as to any material matter, regardless of whether that falsity or fraud is committed with the knowledge or consent of the person authorized or required to present the declaration, statement, or document;

(5) Willfully and knowingly fail to file any declaration or notice with the unit that is required by COMAR 21.11.12; or

(6) Establish, knowingly aid in the establishment of, or exercise control over a business found to have violated a provision of B-2(1)-(5) of this regulation.

# C. AFFIRMATION REGARDING BRIBERY CONVICTIONS

# I FURTHER AFFIRM THAT:

Neither I, nor to the best of my knowledge, information, and belief, the above business (as is defined in Section 16-101(b) of the State Finance and Procurement Article of the Annotated Code of Maryland), or any of its officers, directors, partners, controlling stockholders, or any of its employees directly involved in the business's contracting activities including obtaining or performing contracts with public bodies has been convicted of, or has had probation before judgment imposed pursuant to Criminal Procedure Article, § 6-220, Annotated Code of Maryland, or has pleaded nolo contendere to a charge of, bribery, attempted bribery, or conspiracy to bribe in violation of Maryland law, or of the law of any other state or federal law, except as follows (indicate the reasons why the affirmation cannot

be given and list any conviction, plea, or imposition of probation before judgment with the date, court, official or administrative body, the sentence or disposition, the name(s) of person(s) involved, and their current positions and responsibilities with the business):

# D. AFFIRMATION REGARDING OTHER CONVICTIONS

# I FURTHER AFFIRM THAT:

Neither I, nor to the best of my knowledge, information, and belief, the above business, or any of its officers, directors, partners, controlling stockholders, or any of its employees directly involved in the business's contracting activities including obtaining or performing contracts with public bodies, has:

(1) Been convicted under state or federal statute of:

(a) A criminal offense incident to obtaining, attempting to obtain, or performing a public or private contract; or

(b) Fraud, embezzlement, theft, forgery, falsification or destruction of records or receiving stolen property;

(2) Been convicted of any criminal violation of a state or federal antitrust statute;

(3) Been convicted under the provisions of Title 18 of the United States Code for violation of the Racketeer Influenced and Corrupt Organization Act, 18 U.S.C. § 1961 et seq., or the Mail Fraud Act, 18 U.S.C. § 1341 et seq., for acts in connection with the submission of Bids/Proposals for a public or private contract;

(4) Been convicted of a violation of the State Minority Business Enterprise Law, § 14-308 of the State Finance and Procurement Article of the Annotated Code of Maryland;

(5) Been convicted of a violation of § 11-205.1 of the State Finance and Procurement Article of the Annotated Code of Maryland;

(6) Been convicted of conspiracy to commit any act or omission that would constitute grounds for conviction or liability under any law or statute described in subsections (1)—(5) above;

(7) Been found civilly liable under a state or federal antitrust statute for acts or omissions in connection with the submission of Bids/Proposals for a public or private contract;

(8) Been found in a final adjudicated decision to have violated the Commercial Nondiscrimination Policy under Title 19 of the State Finance and Procurement Article of the Annotated Code of Maryland with regard to a public or private contract; or

(9) Admitted in writing or under oath, during the course of an official investigation or other proceedings, acts or omissions that would constitute grounds for conviction or liability under any law or statute described in §§ B and C and subsections D(1)—(8) above, except as follows (indicate reasons why the affirmations cannot be given, and list any conviction, plea, or imposition of probation before judgment with the date, court, official or administrative body, the sentence or disposition, the name(s) of the person(s) involved and their current positions and responsibilities with the business, and the status of any debarment):

# E. AFFIRMATION REGARDING DEBARMENT

#### I FURTHER AFFIRM THAT:

Neither I, nor to the best of my knowledge, information, and belief, the above business, or any of its officers, directors, partners, controlling stockholders, or any of its employees directly involved in the business's contracting activities, including obtaining or performing contracts with public bodies, has ever been suspended or debarred (including being issued a limited denial of participation) by any public entity, except as follows (list each debarment or suspension providing the dates of the suspension or debarment, the name of the public entity and the status of the proceedings, the name(s) of the person(s) involved and their current positions and responsibilities with the business, the grounds of the debarment or suspension, and the details of each person's involvement in any activity that formed the grounds of the debarment or suspension).

# F. AFFIRMATION REGARDING DEBARMENT OF RELATED ENTITIES

#### I FURTHER AFFIRM THAT:

(1) The business was not established and it does not operate in a manner designed to evade the application of or defeat the purpose of debarment pursuant to Sections 16-101, et seq., of the State Finance and Procurement Article of the Annotated Code of Maryland; and

(2) The business is not a successor, assignee, subsidiary, or affiliate of a suspended or debarred business, except as follows (you must indicate the reasons why the affirmations cannot be given without qualification):

G. SUBCONTRACT AFFIRMATION

# I FURTHER AFFIRM THAT:

Neither I, nor to the best of my knowledge, information, and belief, the above business, has knowingly entered into a contract with a public body under which a person debarred or suspended under Title 16 of the State Finance and Procurement Article of the Annotated Code of Maryland will provide, directly or indirectly, supplies, services, architectural services, construction related services, leases of real property, or construction.

#### H. AFFIRMATION REGARDING COLLUSION

# I FURTHER AFFIRM THAT:

Neither I, nor to the best of my knowledge, information, and belief, the above business has:

(1) Agreed, conspired, connived, or colluded to produce a deceptive show of competition in the compilation of the accompanying Bid/Proposal that is being submitted;

(2) In any manner, directly or indirectly, entered into any agreement of any kind to fix the Bid/Proposal price of the Bidder/Offeror or of any competitor, or otherwise taken any action in restraint of free competitive bidding in connection with the contract for which the accompanying Bid/Proposal is submitted.

# I. CERTIFICATION OF TAX PAYMENT

#### I FURTHER AFFIRM THAT:

Except as validly contested, the business has paid, or has arranged for payment of, all taxes due the State of Maryland and has filed all required returns and reports with the Comptroller of the Treasury, the State Department of Assessments and Taxation, and the Department of Labor, Licensing, and Regulation, as applicable, and will have paid all withholding taxes due the State of Maryland prior to final settlement.

# J. CONTINGENT FEES

#### I FURTHER AFFIRM THAT:

The business has not employed or retained any person, partnership, corporation, or other entity, other than a bona fide employee, bona fide agent, bona fide salesperson, or commercial selling agency working for the business, to solicit or secure the Contract, and that the business has not paid or agreed to pay any person, partnership, corporation, or other entity, other than a bona fide employee, bona fide agent, bona fide salesperson, or commercial selling agency, any fee or any other consideration contingent on the making of the Contract.

#### K. CERTIFICATION REGARDING INVESTMENTS IN IRAN

(1) The undersigned certifies that, in accordance with State Finance and Procurement Article, §17-705, Annotated Code of Maryland:

(a) It is not identified on the list created by the Board of Public Works as a person engaging in investment activities in Iran as described in State Finance and Procurement Article, \$17-702, Annotated Code of Maryland; and

(b) It is not engaging in investment activities in Iran as described in State Finance and Procurement Article, §17-702, Annotated Code of Maryland.

2. The undersigned is unable to make the above certification regarding its investment activities in Iran due to the following activities: \_\_\_\_\_\_

# L. CONFLICT MINERALS ORIGINATED IN THE DEMOCRATIC REPUBLIC OF CONGO (FOR SUPPLIES AND SERVICES CONTRACTS)

#### I FURTHER AFFIRM THAT:

The business has complied with the provisions of State Finance and Procurement Article, §14-413, Annotated Code of Maryland governing proper disclosure of certain information regarding conflict minerals originating in the Democratic Republic of Congo or its neighboring countries as required by federal law.

# M. ACKNOWLEDGEMENT

I ACKNOWLEDGE THAT this Affidavit is to be furnished to the Procurement Officer and may be distributed to units of: (1) the State of Maryland; (2) counties or other subdivisions of the State of Maryland; (3) other states; and (4) the federal government. I further acknowledge that this Affidavit is subject to applicable laws of the United States and the State of Maryland, both criminal and civil, and that nothing in this Affidavit or any contract resulting from the submission of this Bid/Proposal shall be construed to supersede, amend, modify or waive, on behalf of the State of Maryland, or any unit of the State of Maryland having jurisdiction, the exercise of any statutory right or remedy conferred by the Constitution and the laws of Maryland with respect to any misrepresentation made or any violation of the obligations, terms and covenants undertaken by the above business with respect to (1) this Affidavit, (2) the contract, and (3) other Affidavits comprising part of the contract.

I DO SOLEMNLY DECLARE AND AFFIRM UNDER THE PENALTIES OF PERJURY THAT THE CONTENTS OF THIS AFFIDAVIT ARE TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE, INFORMATION, AND BELIEF.

Date: \_\_\_\_\_

By: \_\_\_\_\_ (print name of Authorized Representative and Affiant)

\_\_\_\_\_ (signature of Authorized Representative and Affiant)

# ATTACHMENT C – CONTRACT AFFIDAVIT

# A. AUTHORITY

I hereby affirm that I, \_\_\_\_\_\_ (name of affiant) am the \_\_\_\_\_\_(title) and duly authorized representative of \_\_\_\_\_\_(name of business entity) and that I possess the legal authority to make this affidavit on behalf of the business for which I am acting.

#### B. CERTIFICATION OF REGISTRATION OR QUALIFICATION WITH THE STATE DEPARTMENT OF ASSESSMENTS AND TAXATION

#### **I FURTHER AFFIRM THAT:**

The business named above is a (check applicable box):

(1) Corporation —  $\Box$  domestic or  $\Box$  foreign;

(2) Limited Liability Company —  $\Box$  domestic or  $\Box$  foreign;

(3) Partnership —  $\Box$  domestic or  $\Box$  foreign;

(4) Statutory Trust —  $\Box$  domestic or  $\Box$  foreign;

(5)  $\Box$  Sole Proprietorship.

and is registered or qualified as required under Maryland Law. I further affirm that the above business is in good standing both in Maryland and (IF APPLICABLE) in the jurisdiction where it is presently organized, and has filed all of its annual reports, together with filing fees, with the Maryland State Department of Assessments and Taxation. The name and address of its resident agent (IF APPLICABLE) filed with the State Department of Assessments and Taxation is:

Name and Department ID Number: Address:

and that if it does business under a trade name, it has filed a certificate with the State Department of Assessments and Taxation that correctly identifies that true name and address of the principal or owner as:

Name and Department ID Number:\_\_\_\_\_\_Address:\_\_\_\_\_

C. FINANCIAL DISCLOSURE AFFIRMATION

#### **I FURTHER AFFIRM THAT:**

I am aware of, and the above business will comply with, the provisions of State Finance and Procurement Article, \$13-221, Annotated Code of Maryland, which require that every business that enters into contracts, leases, or other agreements with the State of Maryland or its agencies during a calendar year under which the business is to receive in the aggregate \$100,000 or more shall, within 30 days of the time when the aggregate value of the contracts, leases, or other agreements reaches \$100,000, file with the Secretary of State of Maryland certain specified information to include disclosure of beneficial ownership of the business.

# D. POLITICAL CONTRIBUTION DISCLOSURE AFFIRMATION

# **I FURTHER AFFIRM THAT:**

I am aware of, and the above business will comply with, Election Law Article, §§14-101 — 14-108, Annotated Code of Maryland, which requires that every person that enters into contracts, leases, or other agreements with the State of Maryland, including its agencies or a political subdivision of the State, during a calendar year in which the person receives in the aggregate \$100,000 or more shall file with the State Board of Elections a statement disclosing contributions in excess of \$500 made during the reporting period to a candidate for elective office in any primary or general election.

# E. DRUG AND ALCOHOL FREE WORKPLACE

(Applicable to all contracts unless the contract is for a law enforcement agency and the agency head or the agency head's designee has determined that application of COMAR 21.11.08 and this certification would be inappropriate in connection with the law enforcement agency's undercover operations.)

# I CERTIFY THAT:

(1) Terms defined in COMAR 21.11.08 shall have the same meanings when used in this certification.

(2) By submission of its Bid/Proposal, the business, if other than an individual, certifies and agrees that, with respect to its employees to be employed under a contract resulting from this solicitation, the business shall:

(a) Maintain a workplace free of drug and alcohol abuse during the term of the contract;

(b) Publish a statement notifying its employees that the unlawful manufacture, distribution, dispensing, possession, or use of drugs, and the abuse of drugs or alcohol is prohibited in the business' workplace and specifying the actions that will be taken against employees for violation of these prohibitions;

(c) Prohibit its employees from working under the influence of drugs or alcohol;

(d) Not hire or assign to work on the contract anyone who the business knows, or in the exercise of due diligence should know, currently abuses drugs or alcohol and is not actively engaged in a bona fide drug or alcohol abuse assistance or rehabilitation program;

(e) Promptly inform the appropriate law enforcement agency of every drug-related crime that occurs in its workplace if the business has observed the violation or otherwise has reliable information that a violation has occurred;

(f) Establish drug and alcohol abuse awareness programs to inform its employees about:

- (i) The dangers of drug and alcohol abuse in the workplace;
- (ii) The business's policy of maintaining a drug and alcohol free workplace;
- (iii) Any available drug and alcohol counseling, rehabilitation, and employee assistance programs; and
- (iv) The penalties that may be imposed upon employees who abuse drugs and alcohol in the workplace;

(g) Provide all employees engaged in the performance of the contract with a copy of the statement required by E(2)(b), above;

(h) Notify its employees in the statement required by E(2)(b), above, that as a condition of continued employment on the contract, the employee shall:

- (i) Abide by the terms of the statement; and
- (ii) Notify the employer of any criminal drug or alcohol abuse conviction for an offense occurring in the workplace not later than 5 days after a conviction;

(i) Notify the procurement officer within 10 days after receiving notice under §E(2)(h)(ii), above, or otherwise receiving actual notice of a conviction;

(j) Within 30 days after receiving notice under §E(2)(h)(ii), above, or otherwise receiving actual notice of a conviction, impose either of the following sanctions or remedial measures on any employee who is convicted of a drug or alcohol abuse offense occurring in the workplace:

- (i) Take appropriate personnel action against an employee, up to and including termination; or
- (ii) Require an employee to satisfactorily participate in a bona fide drug or alcohol abuse assistance or rehabilitation program; and

(k) Make a good faith effort to maintain a drug and alcohol free workplace through implementation of E(2)(a) bove.

(3) If the business is an individual, the individual shall certify and agree as set forth in §E(4), below, that the individual shall not engage in the unlawful manufacture, distribution, dispensing, possession, or use of drugs or the abuse of drugs or alcohol in the performance of the contract.

(4) I acknowledge and agree that:

(a) The award of the contract is conditional upon compliance with COMAR 21.11.08 and this certification;

(b) The violation of the provisions of COMAR 21.11.08 or this certification shall be cause to suspend payments under, or terminate the contract for default under COMAR 21.07.01.11 or 21.07.03.15, as applicable; and

(c) The violation of the provisions of COMAR 21.11.08 or this certification in connection with the contract may, in the exercise of the discretion of the Board of Public Works, result in suspension and debarment of the business under COMAR 21.08.03.

F. CERTAIN AFFIRMATIONS VALID

#### I FURTHER AFFIRM THAT:

To the best of my knowledge, information, and belief, each of the affirmations, certifications, or acknowledgements contained in that certain Bid/Proposal Affidavit dated \_\_\_\_\_\_, 201\_\_\_\_, and executed by me for the purpose of obtaining the contract to which this Exhibit is attached remains true and correct in all respects as if made as of the date of this Contract Affidavit and as if fully set forth herein.

# I DO SOLEMNLY DECLARE AND AFFIRM UNDER THE PENALTIES OF PERJURY THAT THE CONTENTS OF THIS AFFIDAVIT ARE TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE, INFORMATION, AND BELIEF.

Date: \_\_\_\_\_

By: \_\_\_\_\_\_ (printed name of Authorized Representative and Affiant)

(signature of Authorized Representative and Affiant)

# ATTACHMENT D – MINORITY BUSINESS ENTERPRISE FORMS

# **PURPOSE**

The Contractor shall structure its procedures for the performance of the work required in this Contract to attempt to achieve the Minority Business Enterprise (MBE) subcontractor participation goal stated in this solicitation. MBE performance shall be in accordance with this Attachment and as set forth in COMAR 21.11.03. The Contractor agrees to exercise all good faith efforts to carry out the requirements set forth in this Attachment.

In order to attempt to meet the MBE subcontractor participation goal using MBE subcontractors, all Bidders/Offerors shall comply with the requirements of COMAR 21.11.03.09 and shall:

- □ Identify specific work categories within the scope of the solicitation appropriate for subcontracting;
- □ Solicit certified MBEs in writing at least 10 days before Bids or Proposals are due, describing the identified work categories and providing instructions on how to provide a quote on the subcontracts;
- □ Attempt to make personal contact with the certified MBEs solicited and to document those attempts;
- Assist certified MBEs in fulfilling, or seeking a waiver of any bonding requirements; and
- □ Attend Pre-Bid/Proposal Conferences or other meetings that the Department schedules to publicize contracting opportunities for certified MBEs.

#### MBE GOAL AND SUB GOALS

An MBE subcontract participation goal of 10% of the total contract dollar amount has been established for this procurement, as set forth in RFP Section 1.33. The Contractor, including an MBE prime contractor, shall attempt to achieve the MBE subcontracting goal and any subgoals established for this Contract by subcontracting to one or more MDOT-certified MBEs a sufficient portion of the Bidder/Offeror's scope of work that results in total MBE payments that meet or exceed the MBE subcontractor participation goals and, if applicable, subgoals.

#### SOLICITATION AND CONTRACT FORMATION

- A Bidder/Offeror must include with its Bid/Proposal a completed MDOT Certified MBE Utilization and Fair Solicitation Affidavit (Attachment D-1) whereby:
  - (1) the Bidder/Offeror acknowledges the certified MBE subcontractor participation goal and any subgoals, and commits to make a good faith effort to achieve the goal and any subgoals or requests a full or partial waiver, and affirms that MBE subcontractors were treated fairly in the solicitation process; and
  - (2) the Bidder/Offeror responds to the expected degree of MBE subcontractor participation as stated in the solicitation, by identifying the specific commitment of certified MBEs at the time of Bid/Proposal submission. The Bidder/Offeror shall specify the percentage of contract value associated with each MBE subcontractor identified on the MBE Participation Schedule (Attachment D-1).

If the Bidder/Offeror specifies a range for a proposed MBE subcontractor, only the lowest amount in the range can be considered for MBE commitment purposes. Ex: If a range of "5-15%" is proposed for a MBE subcontractor, only "5%" can be considered for purposes of totaling the actual MBE commitment for that particular MBE subcontractor. It is suggested that the Bidder/Offeror provide a specific percentage, and not a percentage range, for each MBE subcontractor proposed.

- If a Bidder/Offeror fails to submit a completed <u>Attachment D-1</u> with the Bid/Proposal, the Procurement Officer shall deem the Bid non-responsive or shall determine that the Proposal is not reasonably susceptible of being selected for award.
- Within 10 Working Days from notification that it is the apparent awardee or from the date of the actual award, whichever is earlier, the apparent awardee shall provide the following documentation to the Procurement Officer:
  - a) <u>Outreach Efforts Compliance Statement</u> (Attachment D-2)
  - b) <u>Subcontractor Project Participation Certification (Attachment D-3)</u>
  - c) If the recommended awardee has requested a waiver (in whole or in part) of the overall MBE goal, it shall submit a fully documented waiver request that complies with COMAR 21.11.03.11, and usually the Minority Contractor Unavailability Certificate (**Attachment D-6**).
  - d) Any other documentation required by the Procurement Officer to ascertain Bidder/Offeror responsibility in connection with the certified MBE participation goal.

**NOTE:** If the apparent awardee fails to return each completed document within the required time, the Procurement Officer may determine that the apparent awardee is not responsible and therefore not eligible for Contract award. If the Contract has already been awarded, the award is voidable.

#### MBE REPORTING INSTRUCTIONS

# The Contractor shall:

- 1. Submit by the 10<sup>th</sup> of each month to the Department's Contract Monitor or designee a <u>Prime</u> <u>Contractor Paid/Unpaid MBE Invoice Report</u> (Attachment D-4) listing any unpaid invoices, over 30 days old, received from any certified MBE subcontractor, the amount of each invoice, and the reason payment has not been made.
- 2. Include in its agreements with its certified MBE subcontractors a requirement that those subcontractors shall submit by the 10<sup>th</sup> of each month to the Department's Contract Monitor or a designee a <u>Subcontractor Paid/Unpaid MBE Invoice Report</u> (Attachment D-5) that identifies the Contract and lists all payments received from the Contractor under this Contract in the preceding 30 days, as well as any outstanding invoices, and the amount of those invoices.
- 3. Maintain such records as are necessary to confirm compliance with its MBE participation obligations. These records must indicate the identity of certified minority and non-minority subcontractors employed on the Contract, the type of work performed by each subcontractor, and the actual dollar value of work performed. Subcontract agreements must be retained by the Contractor and furnished to the Procurement Officer upon request.
- 4. Consent to provide such documentation as reasonably requested and to provide right-of-entry at reasonable times for purposes of the State's representatives verifying compliance with the MBE participation obligations. The Contractor must retain all records concerning MBE participation and make them available for State inspection for three years after final completion of the Contract.
- 5. At the sole option of the Department, upon completion of the Contract and before final payment and/or release of any retainage, submit a final report in affidavit form and under penalty of perjury, of all payments made to, or withheld from MBE subcontractors.

#### ATTACHMENTS

- A. <u>MDOT Certified MBE Utilization and Fair Solicitation Affidavit Attachment D-1</u> (must be submitted with the Bid/Proposal)
- B. <u>Outreach Efforts Compliance Statement Attachment D-2</u> (must be submitted within 10 Working Days of notification of apparent award or actual award, whichever is earlier)
- C. <u>Subcontractor Project Participation Certification Attachment D-3</u> (must be submitted within 10 Working Days of notification of apparent award or actual award, whichever is earlier)
- D. <u>Prime Contractor Paid/Unpaid MBE Invoice Report Attachment D-4</u> (must be submitted by the 10<sup>th</sup> of each month by the Prime Contractor)
- E. <u>Subcontractor Paid/Unpaid MBE Invoice Report Attachment D-5</u> (must be submitted by the 10<sup>th</sup> of each month by the Subcontractor)
- F. <u>Minority Contractor Unavailability Certificate Attachment D-6</u> (if a waiver has been requested, Attachment D-6 usually must be submitted within 10 Working Days of notification of apparent award or actual award whichever is earlier)

# **MDOT Certified MBE Utilization and Fair Solicitation Affidavit**

# (submit with Bid/Proposal)

This document **MUST BE** included with the Bid/Proposal. If the Bidder/Offeror fails to complete and submit this form with the Bid/Proposal, the Procurement Officer shall deem the Bid non-responsive or shall determine that the Proposal is not reasonably susceptible of being selected for award.

In conjunction with the Bid/Proposal submitted in response to Solicitation No. 14-13990 I affirm the following:

1. □ I acknowledge and intend to meet the overall certified Minority Business Enterprise (MBE) participation goal of \_\_\_\_\_ percent and, if specified in the solicitation, the following subgoals (complete for only those subgoals that apply):

percent African-American	percent Asian-American
percent Hispanic-American	percent Woman-Owned

Therefore, I will not be seeking a waiver pursuant to COMAR 21.11.03.11.

# <u>OR</u>

- □ I conclude that I am unable to achieve the MBE participation goal and/or subgoals. I hereby request a waiver in whole or in part of the overall goal and/or subgoals. Within 10 Working Days of receiving notice that our firm is the apparent awardee, I will submit all required waiver documentation in accordance with COMAR 21.11.03.11. If this request is for a partial waiver, I have identified the portion of the MBE goal that I intend to meet in this Attachment D-1.
- 2. I understand that if I am notified that I am the apparent awardee, I must submit the following additional documentation within 10 Working Days of receiving notice of the potential award or from the date of conditional award (per COMAR 21.11.03.10), whichever is earlier.
  - (a) Outreach Efforts Compliance Statement (Attachment D2);
  - (b) Subcontractor Project Participation Certification (Attachment D3); and
  - (c) Any other documentation, including waiver documentation, if applicable, required by the Procurement Officer to ascertain Bidder/Offeror responsibility in connection with the certified MBE participation goal.

I understand that if I fail to return each completed document within the required time, the Procurement Officer may determine that I am not responsible and therefore not eligible for Contract award. If the Contract has already been awarded, the award is voidable.

- 3. In the solicitation of subcontract quotes, MBE subcontractors were provided not less than the same information and amount of time to respond as were non-MBE subcontractors.
- 4. Set forth below are the (i) certified MBEs I intend to use and (ii) the percentage of the total Contract amount allocated to each MBE for this project and the work activity(ies) each MBE will provide under the Contract. I hereby affirm that the MBE firms are only providing those work activities for which they are MDOT certified.

MBE Subcontractor Participation Schee	lule
Prime Contractor: (Firm Name, Address, Phone)	Project Description:
Solicitation Number: 14-13990	n
List Information For Each Certified	MBE Subcontractor On This Project
Minority Firm Name	MBE Certification Number
FEIN Identify the Applicable Certification Category (For Du	ally Certified Firms, Check Only One Category)
☐ African American ☐ Asian American ☐ Hispa Percentage of Total Contract Value to be provided Description of Work to Be Performed:	nic American ☐ Woman-Owned ☐ Other 1 by this MBE%
Minority Firm Name	MBE Certification Number
FEIN Identify the Applicable Certification Category (For Du African American Asian American Hispa Percentage of Total Contract Value to be provided Description of Work to Be Performed:	nic American 🛛 Woman-Owned 🗖 Other
Minority Firm Name	MBE Certification Number
FEIN Identify the Applicable Certification Category (For Du	ally Certified Firms, Check Only One Category)
□ African American □ Asian American □ Hispa Percentage of Total Contract Value to be provided Description of Work to Be Performed:	nic American
Minority Firm Name	MBE Certification Number
FEIN Identify the Applicable Certification Category (For Du	ally Certified Firms, Check Only One Category) nic American □ Woman-Owned □ Other
Percentage of Total Contract Value to be provided Description of Work to Be Performed:	

Continue on a separate page, if needed.

# **SUMMARY**

Total African-American MBE Participation:% of total Contract valueTotal Asian American MBE Participation:% of total Contract valueTotal Hispanic American MBE Participation:% of total Contract valueTotal Woman-Owned MBE Participation:% of total Contract valueTotal Other Participation:% of total Contract valueModel Other Participation:% of total Contract value

# Total All MBE Participation:

<u>% of total Contract value</u>

**Note:** The percentages entered above must reflect the actual percentage of total Contract value committed to be paid to MBE subcontractor(s). (i.e., if the total MBE commitment is 25% of the total Contract value, the subgroup percentages listed above should total 25%).

Notwithstanding any subgoals established above, the Contractor is encouraged to use a diverse group of subcontractors and suppliers from any/all of the various MBE classifications to meet the remainder of the overall MBE participation goal.

I solemnly affirm under the penalties of perjury that the contents of this Affidavit are true to the best of my knowledge, information, and belief.

Bidder/Offeror Name (PLEASE PRINT OR TYPE) Signature of Affiant

Name:	
Title:	
Date:	

# SUBMIT THIS AFFIDAVIT WITH BID/PROPOSAL

# Complete and submit this form within 10 working days of notification of apparent award or actual award, whichever is earlier.

In conjunction with the Bid/Proposal submitted in response to Solicitation No. \_\_\_\_\_, the Bidder/Offeror states the following:

- 1. Bidder/Offeror identified opportunities to subcontract in these specific work categories.
- 2. Attached to this form are copies of written solicitations (with instructions) used to solicit MDOT certified MBEs for these subcontract opportunities.
- 3. Bidder/Offeror made the following attempts to contact personally the solicited MDOT certified MBEs.
- 4. Select ONE of the following:
  - a. This project does not involve bonding requirements.
    - OR
  - b. D Bidder/Offeror assisted MDOT certified MBEs to fulfill or seek waiver of bonding requirements (*describe efforts*).

- 5. Select ONE of the following:
  - a. D Bidder/Offeror did/did not attend the Pre-Bid/Proposal Conference.
    - OR
  - b. D No Pre-Bid/Proposal Conference was held.

Bidder/Offeror Printed Name	By:Signature
Address:	

# **Subcontractor Project Participation Certification**

Please complete and submit one form for each MDOT certified MBE listed on Attachment D-1 within 10 Working Days of notification of apparent award.

\_\_\_\_ (prime contractor) has entered into a Contract with \_\_\_\_\_

(subcontractor) to provide services in connection with the Solicitation described below.

Prime Contractor Address and Phone	Project Description
Time Contractor Address and Thone	riojeet Desemption
Project Number	Total Contract Amount \$
i iojeet i tuilloei	
Minority Firm Name	MBE Certification Number
2	
Address	FEIN
Work To Do Dorformed	
Work To Be Performed	
Percentage of Total Contract	
Total Subcontract Amount \$	

The undersigned Prime Contractor and Subcontractor hereby certify and agree that they have fully complied with the State Minority Business Enterprise law, State Finance and Procurement Article §14-308(a)(2), Annotated Code of Maryland which provides that, except as otherwise provided by law, a contractor may not identify a certified minority business enterprise in a Bid/Proposal and:

- (1) fail to request, receive, or otherwise obtain authorization from the certified minority business enterprise to identify the certified Minority Business Enterprise in its Bid/Proposal;
- (2) fail to notify the certified Minority Business Enterprise before execution of the Contract of its inclusion of the Bid/Proposal;
- (3) fail to use the certified Minority Business Enterprise in the performance of the Contract; or
- (4) pay the certified Minority Business Enterprise solely for the use of its name in the Bid/Proposal.

#### PRIME CONTRACTOR SIGNATURE

SUBCONTRACTOR SIGNATURE

By:

Name, Title Date By:

Name, Title Date

#### **Attachment D-4**

#### Maryland Department of Health and Mental Hygiene Minority Business Enterprise Participation Prime Contractor Paid/Unpaid MBE Invoice Report

Report #:		Contr	ract #:	
-		Contr	acting Unit:	
Reporting Period (Month/Year):		Contr	act Amount:	
			Subcontract Amt:	
Report is due to the MBE Liaison by the 10 <sup>th</sup>		Proje	ct Begin Date:	
following the month the services were provide	ed.	Proje	ct End Date:	
		Servi	ces Provided:	
Note: Please number reports in sequence				
				1
Prime Contractor:			Contact Person:	
Address:				
			<u>C</u> (1)	710
City:			State:	ZIP:
Phone:	Fax:		E-mail:	
r none.	Tax.		E-man.	
Subcontractor Name:			Contact Person:	
Subcontractor rune.			Contact I crison.	
Phone:	Fax:			
Subcontractor Services Provided:				
List all payments made to MBE subcontracto	r named above	List o	lates and amounts of any ou	tstanding invoices:
during this reporting period:			-	
during this reporting period: <u>Invoice#</u> <u>Amoi</u>	<u>ınt</u>		Invoice #	Amount
<b>0 1 01</b>	<u>ınt</u>	1.	Invoice #	-
Invoice# <u>Amou</u> 1.	<u>int</u>	1.	Invoice #	-
Invoice# <u>Amou</u>	<u>int</u>		Invoice #	-
Invoice#Amou1.2.	<u>int</u>	1. 2.	Invoice #	-
Invoice# <u>Amou</u> 1.	<u>int</u>	1.	Invoice #	-
Invoice#         Amou           1.         2.           3.         3.	<u>int</u>	1. 2. 3.	Invoice #	-
Invoice#Amou1.2.	<u>int</u>	1. 2.	Invoice #	-
Invoice#         Amou           1.         2.           3.         3.		1. 2. 3. 4.	<u>Invoice #</u> Dollars Unpaid: \$	Amount

\*\*If more than one MBE subcontractor is used for this contract, you must use separate D-4 forms for each subcontractor. \*\*Return one copy (hard or electronic) of this form to the following addresses (electronic copy with signature and date is preferred):

Contract Monitor Contracting Unit		
Department of Health and Mental Hygiene		
Signature:	Date:	
(Required)	Date	

#### Minority Business Enterprise Participation Subcontractor Paid/Unpaid MBE Invoice Report

Report#:	Contract #			
Reporting Period (Month/Year):	Contracting Unit: MBE Subcontract Amount:	Contracting Unit: MBE Subcontract Amount:		
	Project Begin Date:			
Report is due by the 10 <sup>th</sup> of the month following the month	Project End Date: Services Provided:			
the services were performed.	Services Flovided.			
MBE Subcontractor Name:				
MDOT Certification #:				
Contact Person:	E-mail:			
Address:				
City:	State:	ZIP:		
Phone:	Fax:			
Subcontractor Services Provided:				
List all payments received from Prime Contractor during reporting period indicated above.	List dates and amounts of ar days old.	ny unpaid invoices over 30		
<u>Invoice Amt</u> <u>Date</u>	Invoice Amt	Date		
1.	1.			
2.	2.			
3.	3.			
Total Dollars Paid: \$	Total Dollars Unpaid: \$			
Prime Contractor:	Contact Pe	erson:		

\*\*Return one copy of this form to the following address (electronic copy with signature & date is preferred):

Contract Monitor Contracting Unit Department of Health and Mental Hygiene		
Signature:	Date:	

(Required)

#### MARYLAND DEPARTMENT OF HEALTH & MENTAL HYGIENE Code of Maryland Regulations (COMAR) Title 21, State Procurement Regulations

(regarding a waiver to a Minority Business Enterprise subcontracting goal)

# NOTE: Below is an excerpt only. Full text of COMAR Title 21 may be found at the website of the Secretary of State, Division of State Documents, at: http://www.dsd.state.md.us/comar/.

#### COMAR 21.11.03.11 - Waiver.

A. If, for any reason, the apparent successful Bidder/Offeror is unable to achieve the contract goal for each certified MBE classification specified as having a subcontract goal or the overall MBE contract goal, the Bidder/Offeror may request, in writing, a waiver to include the following:

(1) A detailed statement of the efforts made to select portions of the work proposed to be performed by certified MBEs, including the work to be performed by each MBE classification if an MBE subgoal has been specified, in order to increase the likelihood of achieving the stated goal;

(2) A detailed statement of the efforts made to contact and negotiate with certified MBEs, and if appropriate, by certified MBE classification, including:

(a) The names, addresses, dates, telephone numbers, and classification of certified MBEs contacted, and

(b) A description of the information provided to certified MBEs regarding the plans, specifications, and anticipated time schedule for portions of the work to be performed;

(3) As to each certified MBE that placed a subcontract quotation or offer that the apparent successful Bidder/Offeror considers not to be acceptable, a detailed statement of the reasons for this conclusion;

(4) A list of certified MBEs including, if applicable, certified MBEs in each MBE classification, found to be unavailable, which shall be accompanied by the Minority Contractor Unavailablity Certificate (Attachment D-6) signed by the certified MBE, or a statement from the apparent successful Bidder/Offeror that the certified MBE refused to give the written verification;

(5) The record of the apparent successful Bidder/Offeror's compliance with the outreach efforts required under Regulation .09C(2)(a)—(e) of this chapter; and

(6) If the request for a waiver is for a certain MBE classification within an overall MBE goal, the Bidder/Offeror shall demonstrate reasonable efforts to meet the overall MBE goal with other MBE classification or classifications.

B. A waiver of a certified MBE contract goal may be granted only upon a reasonable demonstration by the Bidder/Offeror that certified MBE subcontract participation was unable to be obtained, or was unable to be obtained at a reasonable price or in the appropriate MBE classifications, and if the agency head or designee determines that the public interest is served by a waiver. In making a determination under this section, the agency head or designee may consider engineering estimates, catalogue prices, general market availability, and availability of certified MBEs in the area in which the work is to be performed, other Bids/Proposals and subcontract Bids/Proposal substantiating significant variances between certified MBE and non-MBE cost of participation, and their impact on the overall cost of the contract to the State and any other relevant factor.

C. An agency head may waive any of the provisions of Regulations .09—.10 of this chapter for a sole source, expedited, or emergency procurement in which the public interest cannot reasonably accommodate use of those procedures.

D. When a waiver is granted, except waivers under §C of this regulation, one copy of the waiver determination and the reasons for the determination shall be kept by the MBE liaison officer with another copy forwarded to the Office of Minority Affairs.

# **ATTACHMENT D-6**

# MINORITY CONTRACTOR UNAVAILABILITY CERTIFICATE

Section I (to be comple	ted by PRIME (	CONTRACTOR)				
I hereby certify that the	firm of					
		Name of 1	Prime Contracto	r)		
located at						,
(Number)	(Street)		(City)		(State) (Zip)	
on	contacted	certified minority b	ousiness enterpri	se,	ne of Minority Busines	
(Date)				(Nan	ne of Minority Busines	ss)
	located	at				,
		(Number)	(Street)	(City)	(State)	(Zip)
seeking to obtain a bid fo	or work/service fo	or project number_		, project r	name	
Indicate the type of bid s is either unavailable for quote for the following r	the work /service	in relation to proje	ect number	The minority	business enterprise ide	entified above prepare a
The statements contained		e best of my know	ledge and belief,			
	(Name)			(Title)	)	
(Number)	(Street)	(City)	(Stat	te)	(Zip)	
	(Sign	nature)			(Date)	

Note: Certified minority business enterprise must complete Section II below.

## ATTACHMENT D-6 (cont.)

Section II (to be completed by CERT	TIFIED MINORITY BU	SINESS ENTERPRISE	£)	
I hereby certify that the firm of			MBE Cert.	¥
	(Name of MBE Firm)			
ocated at (Number)	(Street)	(City)	(State) (	 77in)
(ivalliber)	(Succi)	(City)	(State) (	<u>ст</u> р)
vas offered the opportunity to bid on p	roject number	, ON		
			(Date	e)
(Prime Contractor's Name)	(Prime Contractor Off	icial's Name) (Title)		
The statements contained in Section I a accurate.	and Section II of this docur	nent are, to the best of m	iy knowledge and	d belief, true and
(Name)	(T	'itle)	(Phon	e)

#### ATTACHMENT E – PRE-PROPOSAL CONFERENCE RESPONSE FORM

#### Solicitation Number OPASS 14-13990

Health Communications Campaign Development - Impact of Tobacco Litter

A Pre-Proposal Conference will be held at 10:00 a.m., on April 15, 2014, at Maryland Department of Health and Mental Hygiene, 201 W. Preston Street, 5<sup>th</sup> Floor, Room 545, Baltimore, MD 21201. Please return this form by April 10, 2014, advising whether or not you plan to attend.

Return via e-mail or fax this form to the Procurement Coordinator:

Vern Shird Prevention and Health Promotion Administration Department of Health and Mental Hygiene 201 West Preston St, Room 306, Baltimore, MD 21201 Email: vern.shird@maryland.gov Fax #: (410)333-7106

Please indicate:

Yes, the following representatives will be in attendance:

1. 2.

3.

\_\_\_\_\_No, we will not be in attendance.

Please specify whether any reasonable accommodations are requested (see RFP § 1.7 "Pre-Proposal Conference"):

Signature

Title

Name of Firm (please print)

Phone Number

Email Address

### ATTACHMENT F – FINANCIAL PROPOSAL INSTRUCTIONS

In order to assist Offerors in the preparation of their Financial Proposal and to comply with the requirements of this solicitation, Financial Proposal Instructions and a Financial Proposal Form have been prepared. Offerors shall submit their Financial Proposal on the Financial Proposal Form in accordance with the instructions on the Financial Proposal Form and as specified herein. Do not alter the Financial Proposal Form or the Proposal may be determined to be not reasonably susceptible of being selected for award. The Financial Proposal Form is to be signed and dated, where requested, by an individual who is authorized to bind the Offeror to the prices entered on the Financial Proposal Form.

The Financial Proposal Form is used to calculate the Offeror's TOTAL PROPOSAL PRICE. Follow these instructions carefully when completing your Financial Proposal Form:

- A) All Unit and Extended Prices must be clearly entered in dollars and cents, e.g., \$24.15. Make your decimal points clear and distinct.
- B) All Unit Prices must be the actual price per unit the State will pay for the specific item or service identified in this RFP and may not be contingent on any other factor or condition in any manner.
- C) All calculations shall be rounded to the nearest cent, i.e., .344 shall be .34 and .345 shall be .35.
- D) Any goods or services required through this RFP and proposed by the vendor at **No Cost to the State** must be clearly entered in the Unit Price, if appropriate, and Extended Price with **\$0.00**.
- E) Every blank in every Financial Proposal Form shall be filled in. Any changes or corrections made to the Financial Proposal Form by the Offeror prior to submission shall be initialed and dated.
- F) Except as instructed on the Financial Proposal Form, nothing shall be entered on or attached to the Financial Proposal Form that alters or proposes conditions or contingencies on the prices. Alterations and/or conditions may render the Proposal not reasonably susceptible of being selected for award.
- G) It is imperative that the prices included on the Financial Proposal Form have been entered correctly and calculated accurately by the Offeror and that the respective total prices agree with the entries on the Financial Proposal Form. Any incorrect entries or inaccurate calculations by the Offeror will be treated as provided in COMAR 21.05.03.03E and 21.05.02.12, and may cause the Proposal to be rejected.
- H) If option years are included, Offerors must submit pricing for each option year. Any option to renew will be exercised at the sole discretion of the State and will comply with all terms and conditions in force at the time the option is exercised. If exercised, the option period shall be for a period identified in the RFP at the prices entered in the Financial Proposal Form.
- I) All Financial Proposal prices entered below are to be fully loaded prices that include all costs/expenses associated with the provision of services as required by the RFP. The Financial Proposal price shall include, but is not limited to, all: labor, profit/overhead, general operating, administrative, and all other expenses and costs necessary to perform the work set forth in the solicitation. No other amounts will be paid to the Contractor. If labor rates are requested, those amounts shall be fully-loaded rates; no overtime amounts will be paid.
- J) Unless indicated elsewhere in the RFP, sample amounts used for calculations on the Financial Proposal Form are typically estimates for evaluation purposes only. Unless stated otherwise in the RFP, the Department does not guarantee a minimum or maximum number of units or usage in the performance of this Contract.
- K) Failure to adhere to any of these instructions may result in the Proposal being determined not reasonably susceptible of being selected for award.

#### ATTACHMENT F – FINANCIAL PROPOSAL FORM

## FINANCIAL PROPOSAL FORM

The Financial Proposal Form shall contain all price information in the format specified on these pages. Complete the Financial Proposal Form only as provided in the Financial Proposal Instructions. Do not amend, alter or leave blank any items on the Financial Proposal Form. Failure to adhere to any of these instructions may result in the Proposal being determined not reasonably susceptible of being selected for award.

Contract Term—May 15, 2014 through January 31, 2015 Solicitation # 14-13990 Contract Title – Health Communications Campaign Development – Impact of Tobacco Litter

Major Project Tasks	Total Price
1. Production of all media proposed (Please	\$
provide the number and type of productions	
based on submitted Work Plan.) *includes all	
labor cost for services rendered* (Refer to	
sections 3.2.2, 3.2.3, 3.2.4, & 3.2.5 in the Scope of	
Work)	
2. Ancillary Community Engagement materials	\$
(Refer to section 3.2.4 in the Scope of Work)	
3. Development of Website	
(Refer to section 3.2.5 of the Scope of Work)	
4. Monthly, quarterly, and final reports and	\$
meetings (Refer to section 3.2.6 in the Scope of	
Work)	
5. Administrative Costs – Not to exceed 7% of	\$
the total of prices 1-4	
Total Proposed Price and Basis for Award-Add	\$
line 1-5. (1+2+3+4+5 = Total Proposed Price.)	
*Proposals of \$98,000 or less will be considered.	

Submitted By:	
Authorized Signature:	Date:
Printed Name and Title:	
Company Name:	
Company Address:	
Location(s) from which services will be performed (City/State):	
FEIN:	
eMM #:	
Telephone: ()	
Fax: ()	
E-mail:	

## ATTACHMENT G – LIVING WAGE REQUIREMENTS FOR SERVICE CONTRACTS

### Living Wage Requirements for Service Contracts

- A. This contract is subject to the Living Wage requirements under Md. Code Ann., State Finance and Procurement Article, Title 18, and the regulations proposed by the Commissioner of Labor and Industry (Commissioner). The Living Wage generally applies to a Contractor or Subcontractor who performs work on a State contract for services that is valued at \$100,000 or more. An employee is subject to the Living Wage if he/she is at least 18 years old or will turn 18 during the duration of the contract; works at least 13 consecutive weeks on the State Contract and spends at least one-half of the employee's time during any work week on the State Contract.
- B. The Living Wage Law does not apply to:
  - (1) A Contractor who:
    - (a) Has a State contract for services valued at less than \$100,000, or
    - (b) Employs 10 or fewer employees and has a State contract for services valued at less than \$500,000.
  - (2) A Subcontractor who:
    - (a) Performs work on a State contract for services valued at less than \$100,000,
    - (b) Employs 10 or fewer employees and performs work on a State contract for services valued at less than \$500,000, or
    - (c) Performs work for a Contractor not covered by the Living Wage Law as defined in B(1)(b) above, or B(3) or C below.
  - (3) Service contracts for the following:
    - (a) Services with a Public Service Company;
    - (b) Services with a nonprofit organization;
    - (c) Services with an officer or other entity that is in the Executive Branch of the State government and is authorized by law to enter into a procurement ("Unit"); or
    - (d) Services between a Unit and a County or Baltimore City.
- C. If the Unit responsible for the State contract for services determines that application of the Living Wage would conflict with any applicable Federal program, the Living Wage does not apply to the contract or program.

- D. A Contractor must not split or subdivide a State contract for services, pay an employee through a third party, or treat an employee as an independent Contractor or assign work to employees to avoid the imposition of any of the requirements of Md. Code Ann., State Finance and Procurement Article, Title 18.
- E. Each Contractor/Subcontractor, subject to the Living Wage Law, shall post in a prominent and easily accessible place at the work site(s) of covered employees a notice of the Living Wage Rates, employee rights under the law, and the name, address, and telephone number of the Commissioner.
- F. The Commissioner shall adjust the wage rates by the annual average increase or decrease, if any, in the Consumer Price Index for all urban consumers for the Washington/Baltimore metropolitan area, or any successor index, for the previous calendar year, not later than 90 days after the start of each fiscal year. The Commissioner shall publish any adjustments to the wage rates on the Division of Labor and Industry's website. An employer subject to the Living Wage Law must comply with the rate requirements during the initial term of the contract and all subsequent renewal periods, including any increases in the wage rate, required by the Commissioner, automatically upon the effective date of the revised wage rate.
- G. A Contractor/Subcontractor who reduces the wages paid to an employee based on the employer's share of the health insurance premium, as provided in Md. Code Ann., State Finance and Procurement Article, §18-103(c), shall not lower an employee's wage rate below the minimum wage as set in Md. Code Ann., Labor and Employment Article, §3-413. A Contractor/Subcontractor who reduces the wages paid to an employee based on the employer's share of health insurance premium shall comply with any record reporting requirements established by the Commissioner.
- H. A Contractor/Subcontractor may reduce the wage rates paid under Md. Code Ann., State Finance and Procurement Article, §18-103(a), by no more than 50 cents of the hourly cost of the employer's contribution to an employee's deferred compensation plan. A Contractor/Subcontractor who reduces the wages paid to an employee based on the employer's contribution to an employee's deferred compensation plan shall not lower the employee's wage rate below the minimum wage as set in Md. Code Ann., Labor and Employment Article, §3-413.
- I. Under Md. Code Ann., State Finance and Procurement Article, Title 18, if the Commissioner determines that the Contractor/Subcontractor violated a provision of this title or regulations of the Commissioner, the Contractor/Subcontractor shall pay restitution to each affected employee, and the State may assess liquidated damages of \$20 per day for each employee paid less than the Living Wage.
- J. Information pertaining to reporting obligations may be found by going to the Division of Labor and Industry website <u>http://www.dllr.state.md.us/labor/</u> and clicking on Living Wage for State Service Contracts.

# Maryland Living Wage Requirements Affidavit of Agreement

#### (submit with Bid/Proposal)

Contract No		
Name of Contractor		
Address		
City	State	Zip Code

### If the Contract Is Exempt from the Living Wage Law

The Undersigned, being an authorized representative of the above named Contractor, hereby affirms that the Contract is exempt from Maryland's Living Wage Law for the following reasons (check all that apply):

Bidder/Offeror is a nonprofit organization
 Bidder/Offeror is a public service company
 Bidder/Offeror employs 10 or fewer employees and the proposed contract value is less than \$500,000
 Bidder/Offeror employs more than 10 employees and the proposed contract value is less than \$100,000

### If the Contract Is a Living Wage Contract

- A. The Undersigned, being an authorized representative of the above-named Contractor, hereby affirms its commitment to comply with Title 18, State Finance and Procurement Article, Annotated Code of Maryland and, if required, to submit all payroll reports to the Commissioner of Labor and Industry with regard to the above stated contract. The Bidder/Offeror agrees to pay covered employees who are subject to living wage at least the living wage rate in effect at the time service is provided for hours spent on State contract activities, and to ensure that its Subcontractors who are not exempt also pay the required living wage rate to their covered employees who are subject to the living wage for hours spent on a State contract for services. The Contractor agrees to comply with, and ensure its Subcontractors comply with, the rate requirements during the initial term of the contract and all subsequent renewal periods, including any increases in the wage rate established by the Commissioner of Labor and Industry, automatically upon the effective date of the revised wage rate.
- B. \_\_\_\_\_(initial here if applicable) The Bidder/Offeror affirms it has no covered employees for the following reasons: (check all that apply):

The employee(s) proposed to work on the contract will spend less than one-half of the employee's time during any work week on the contract

The employee(s) proposed to work on the contract is 17 years of age or younger during the duration of the contract; or

The employee(s) proposed to work on the contract will work less than 13 consecutive weeks on the State contract.

The Commissioner of Labor and Industry reserves the right to request payroll records and other data that the Commissioner deems sufficient to confirm these affirmations at any time.

Name of Authorized Representative:

Signature of Authorized Representative

Title

Witness Name (Typed or Printed)

Witness Signature
-------------------

Date

Date

(submit with Bid/Proposal)

# ATTACHMENT H - FEDERAL FUNDS ATTACHMENT

This solicitation does not include a Federal Funds Attachment.

## ATTACHMENT I – CONFLICT OF INTEREST AFFIDAVIT AND DISCLOSURE

#### Reference COMAR 21.05.08.08

#### (submit with Bid/Proposal)

A. "Conflict of interest" means that because of other activities or relationships with other persons, a person is unable or potentially unable to render impartial assistance or advice to the State, or the person's objectivity in performing the contract work is or might be otherwise impaired, or a person has an unfair competitive advantage.

B. "Person" has the meaning stated in COMAR 21.01.02.01B(64) and includes a Bidder/Offeror, Contractor, consultant, or subcontractor or sub-consultant at any tier, and also includes an employee or agent of any of them if the employee or agent has or will have the authority to control or supervise all or a portion of the work for which a Bid/Proposal is made.

C. The Bidder/Offeror warrants that, except as disclosed in §D, below, there are no relevant facts or circumstances now giving rise or which could, in the future, give rise to a conflict of interest.

D. The following facts or circumstances give rise or could in the future give rise to a conflict of interest (explain in detail—attach additional sheets if necessary):

E. The Bidder/Offeror agrees that if an actual or potential conflict of interest arises after the date of this affidavit, the Bidder/Offeror shall immediately make a full disclosure in writing to the procurement officer of all relevant facts and circumstances. This disclosure shall include a description of actions which the Bidder/Offeror has taken and proposes to take to avoid, mitigate, or neutralize the actual or potential conflict of interest. If the contract has been awarded and performance of the contract has begun, the Contractor shall continue performance until notified by the procurement officer of any contrary action to be taken.

I DO SOLEMNLY DECLARE AND AFFIRM UNDER THE PENALTIES OF PERJURY THAT THE CONTENTS OF THIS AFFIDAVIT ARE TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE, INFORMATION, AND BELIEF.

Date:\_\_\_\_\_ By:\_

(Authorized Representative and Affiant)

# ATTACHMENT J – NON-DISCLOSURE AGREEMENT

This solicitation does not require a Non-Disclosure Agreement.

# ATTACHMENT K – HIPAA BUSINESS ASSOCIATE AGREEMENT

This solicitation does not require a HIPAA Business Associate Agreement.

# ATTACHMENT L – MERCURY AFFIDAVIT

This solicitation does not include the procurement of products known to likely include mercury as a component.

#### ATTACHMENT M – VETERAN-OWNED SMALL BUSINESS ENTERPRISE

This solicitation does not include a Veteran-Owned Small Business Enterprise goal.

#### ATTACHMENT N – LOCATION OF THE PERFORMANCE OF SERVICES DISCLOSURE

This solicitation does not require a Location of the Performance of Services Disclosure.

### ATTACHMENT O – DHR HIRING AGREEMENT

This solicitation does not require a DHR Hiring Agreement.

#### ATTACHMENT P – TOBACCO LITTER RESOURCES

Below is a non-exclusive list of tobacco litter and tobacco use resources:

- Rethink Butts Campaign, Legacy for Health: <u>www.rethinkbutts.org</u>
- California Tobacco Control Program, Tobacco Product Waste Reduction Toolkit: <u>http://www.cigwaste.org/tobacco-waste-reduction-toolkit/</u>
- The Cigarette Butt Pollution Project, <u>http://www.cigwaste.org/</u>
- Tobaccofree CA, Environmental Impact: <u>http://www.tobaccofreeca.com/smoking-problem/impact/environment/</u>
- Americans for Non-smokers' Rights, Cigarette Butt Waste, <u>http://www.no-smoke.org/learnmore.php?id=731</u>
- Centers for Disease Control and Prevention, Smoking and Tobacco Use: <u>http://www.cdc.gov/tobacco/</u>

#### ATTACHMENT Q – CONFLICT OF INTEREST AFFIDAVIT SERVICES PERFORMED FOR TOBACCO INDUSTRY

### A. AUTHORIZED REPRESENTATIVE

I HEREBY AFFIRM THAT:

I am the [title]

and the duly authorized representative of [name of business]

\_ and that I possess the legal

authority to make this Affidavit on behalf of myself and the business for which I am acting.

# B. AFFIRMATION THAT <u>NO</u> PRIOR SERVICES HAVE BEEN PERFORMED FOR OR ON BEHALF OF THE TOBACCO INDUSTRY OR RELATED ENTITIES

#### BY CHECKING THIS BOX 🗆 I FURTHER AFFIRM THAT:

Neither I, nor to the best of my knowledge, information, and belief, the above business (as is defined in Section 16-101 (b) of the State Finance and Procurement Article of the Annotated Code of Maryland), or any of its officers, directors, partners, or any of its employees has ever performed services directly or indirectly, for or on behalf of a tobacco product manufacturer, distributor, wholesaler, marketer, or any other entity which is part of the tobacco industry or related thereto.

# C. AFFIRMATION THAT <u>SOME</u> PRIOR SERVICES MAY HAVE BEEN PERFORMED FOR OR ON BEHALF OF THE TOBACCO INDUSTRY OR RELATED ENTITIES

BY CHECKING THIS BOX 
I ACKNOWLEDGE THAT I AM UNABLE TO MAKE THE AFFIRMATION SET FORTH IN "B" ABOVE, AND IN ITS' PLACE, I FURTHER AFFIRM THAT:

To the best of my knowledge, information, and belief, the above business (as is defined in Section 16-101 (b) of the State Finance and Procurement Article of the Annotated Code of Maryland), or any of its officers, directors, partners, or any of its employees <u>may have</u> performed services in the past, either directly or indirectly, for or on behalf of a tobacco product manufacturer, distributor, wholesaler, marketer, or any other entity which is part of the tobacco industry or related thereto.

To the best of my knowledge, information, and belief, and after due diligence in attempting to ascertain such knowledge and information, the listing of services performed for past and current tobacco industry or related entities which I have attached to this affidavit and make a part hereof by reference, constitutes the complete record of such services. I understand that this listing shall include for each instance of service, the following information: (1) dates services performed; (2) name of entity or person for which services were performed; (3) descriptive name of project or service provided; (4) brief description of services provided; (5) names of key personnel involved in delivering services; and (6) total remuneration received for providing such services. If ongoing services were provided as opposed to discrete projects, each calendar year during which such services were provided shall be treated as distinct projects. When any item of information is lacking, I understand that I shall so state in the listing and describe what attempts were made to find the missing information.

# D. AFFIRMATION THAT NO SERVICES WILL BE PERFORMED FOR THE TOBACCO INDUSTRY OR RELATED ENTITIES DURING THE TERM OF CONTRACT AWARD

# I FURTHER AFFIRM THAT:

Absent the express written consent of the Maryland Department of Health and Mental Hygiene, neither I, the above business (as is defined in Section 16-101 (b) of the State Finance and Procurement Article of the Annotated Code of Maryland), or any of its officers, directors, partners, or any of its employees will perform services either directly or indirectly for or on behalf of the tobacco industry or related entities during the term of any

contract awarded as a result of this RFP or any extensions or renewals thereof.

# E. ACKNOWLEDGMENT

I ACKNOWLEDGE THAT this Affidavit is to be furnished to the Procurement Officer and may be distributed to units of (1) the State of Maryland; (2) counties or other subdivisions of the State of Maryland; (3) other states; and (4) the federal government. I further acknowledge that this Affidavit is subject to applicable laws of the United States and the State of Maryland, both criminal and civil, and that nothing in this Affidavit or any contract resulting from the submission of this bid or proposal shall be construed to supersede, amend, modify, or waive, on behalf of the State of Maryland or any unit of the State of Maryland having jurisdiction, the exercise of any statutory right or remedy conferred by the Constitution and the laws of Maryland with respect to any misrepresentation made or any violation of the obligations, terms, and covenants undertaken by the above business with respect to (1) this Affidavit, (2) the contract, and (3) other Affidavits comprising part of the contract.

I DO SOLEMNLY DECLARE AND AFFIRM UNDER THE PENALTIES OF PERJURY THAT THE CONTENTS OF THIS AFFIDAVIT ARE TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE, INFORMATION, AND BELIEF.

Date:\_\_\_\_\_ By:\_\_

(Authorized Representative and Affiant)

## ATTACHMENT R – OFFEROR QUALIFICATIONS

(Attachments May Be Included) IMPORTANT NOTE: ALL ITEMS MUST BE ANSWERED Contractor (Include Name, Address, and Telephone Number)

Offerors must demonstrate their ability to meet the following requirements:

1. Not currently providing services to an entity that is a part of the tobacco industry, as either a manufacturer of tobacco products or a distributor thereof, and not having provided such services to such an entity since November 1998. The Department has determined that a history of working for the tobacco industry may also present a conflict-of-interest with respect to the delivery of services. The successful Offeror is prohibited from performing services for the tobacco industry or related entity throughout the entire term of the contract resulting from this RFP. Offerors should note that they have completed Attachment Q- Conflict of Interest Affidavit for Services Performed for the Tobacco Industry as part of its technical proposal to satisfy this requirement.



Attachment Q has been completed and there is no conflict of interest regarding services performed by the Tobacco Industry.

2. Qualified personnel shall possess degrees or equivalent experience in the field of communications, marketing, public health, environmental health, and/or health education or related field of study. Personnel working on this contract shall have at least three years prior experience in message/campaign development, creative advertisement design, social media marketing, have a public health or environmental health background, and have knowledge of tobacco control issues. Offerors shall provide sufficient evidence with their technical proposals, including, but not limited to, resumes and examples of past experience, to satisfy this requirement.

Resumes and additional documents have been provided with the technical proposal to demonstrate qualifications of personnel to complete the project outlined in this RFP.

By signing below, the Offeror is certifying that sufficient evidence has been submitted with the technical proposal to document that they have met the minimum qualifications of this RFP

Contractor Name \_\_\_\_\_

Address

Telephone Number/Email Address: \_\_\_\_\_

Date:\_\_\_\_\_ By:\_\_\_\_\_