



Larry Hogan, Governor · Boyd K. Rutherford, Lt. Governor · Dennis R. Schrader, Secretary

REQUEST FOR PROPOSALS
Developmental Disabilities Administration Solicits
(Re-Solicit) Quality Improvement Organization Services (QIO)
MDH-OPASS #21-19004
eMMA# BPM024313 - Issue Date: May 24, 2021

Vendor Questions and Answers #2
Received: June 10, 2021

- 1. Question:** Do the claims come from the “ALL” payer claims database, SDHIE or directly from DDA?
Response: Paid claims data comes from the Medicaid Management Information System (MMIS).
- 2. Question: (1.1.1)** If the Offeror is a certified QIO, but not a Medicaid-eligible provider or does not possess an NPI, can the Medicaid-eligible provider requirement be met through subcontractors?
Response: No, the Medicaid-eligible provider requirement cannot be met through subcontractors.
- 3. Question: (2.3.7.2)** It is stated that the selected contractor will conduct Basic Assurances® reviews in 25% of DDA providers annually. It is noted on page 11 that DDA has approximately 215 licensed providers, 250 certified providers, and approximately 4,300 providers/staff under the self-directed service delivery model. Please specify the provider group(s) that would be included in the Basic Assurances® sampling. For example, if only licensed providers, would this result in a need to conduct 54 Basic Assurances.
Response: The DDA has approximately 250 providers, some of which are both licensed and certified for various services. The sample size is 250 providers.
- 4. Question: (3.10)** This section requests bidders to propose exactly three (3) key resources. However, in Section 3.10 – it lists four Key Personnel (Program Manager, Project Manager, Quality Management Manager, and at least one (1) audit personnel). Please clarify whether the Department expects the bidders to include candidates for three (3) of the four (4) key personnel listed in Section 3.10, or – if the Department expects the bidders to include exactly four candidates.
Response: As per Section 3.10, there are (4) four identified key personnel including Program Manager, Project Manager, Quality Management Manager, and at least one (1) audit personnel. Amendment 1 added to reflect four (4) key personnel. (See **Addendum #1**).