

TO: State of Maryland
Maryland Department of Health (MDH)
Dana Dembrow, Director
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FROM: CoreVisory, Inc. (“CoreVisory”)
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DATE: November 7, 2018

RE: **Solicitation Number #: MDH/OPASS 19-18247**
Title: MDH/OPASS 19-18247 – Independent Review Organization for Medical Necessity Reviews

1. Who is the incumbent currently providing the services being requested in this RFP?
The incumbent is Maximus Federal Services.
2. What are the current fees for the services being provided in this RFP?
The current per case review charge is \$425.
3. Please confirm the turnaround times for medical necessity reviews by an IRO are 45 days for standard reviews and 72 hours for expedited reviews.
 - **Sec. 10.09.71.03-1. Independent Review Organization (IRO)**
For provider disputes involving medical necessity, an MCO shall participate in the IRO process as specified in COMAR 10.09.86.
 - **Chapter 10.09.86. Maryland Medicaid Managed Care Program: Independent Review Organization (IRO)**
F. Final decisions shall be rendered within 45 days of submission of the case record, unless the time period is extended by the Department.

The provider has 30 days from the MCO’s final appeal determination to submit a case for review. The IRO has 30 days from receiving the records from the MCO to issue its determination. Please disregard the timeframe in 10.09.86.06F. There are no expedited reviews in this Contract; all reviews are post-service.