STATE OF MARYLAND DEPARTMENT OF HEALTH PRE-PROPOSAL CONFERENCE SOLICITATION NUMBER MDH/OPASS 19-17775

WOMEN, INFANTS, AND CHILDREN (WIC) PROGRAM LOCAL AGENCY FOR TARGETED AREAS IN PRINCE GEORGE'S COUNTY

WEDNESDAY, JANUARY 31, 2018 1:00 P.M.

Maryland Department of Health 201 West Preston Street Conference Room L2 Baltimore, Maryland 21201

PRESENT FROM STATE OF MARYLAND:

JATAVIA RUFFIN, Contract Officer Agency Procurement Specialist II Office of Procurement and Support Services (OPASS)

VERN L. SHIRD, CPPB, Maryland WIC Program Procurement Officer Prevention and Health Promotion Administration

MARY ROYER, Maryland WIC Program Chief, Financial and Contract Management Prevention and Health Promotion Administration

JENNIFER WILSON, MEd, RD, LDN Director, Maryland WIC Program Prevention and Health Promotion Administration

ALSO PRESENT:

STEPHANIE HALL, Greater Baden Medical Services

REPORTED BY: DEBORAH B. GAUTHIER, Notary Public

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- 2 MS. RUFFIN: Okay. So first we'll start off
- 3 by going around, everyone introduce themselves. I'll
- 4 start. Jatavia Ruffin, OPASS.
- 5 MS. HALL: Stephanie Hall, Greater Baden
- 6 Medical Services.
- 7 MR. SHIRD: Vern Shird, Maryland WIC Program.
- 8 MS. ROYER: Mary Royer, Maryland WIC Program.
- 9 MS. WILSON: Jen Wilson, Maryland WIC
- 10 Program.
- MS. RUFFIN: And we're here for the Pre-
- 12 proposal Conference for Women, Infants, and Children
- 13 Program Local Agency for Targeted Areas in Prince
- George's County, Maryland Department of Health OPASS
- 15 Number 19-1775 (sic), eMaryland Number MDM0310336522
- 16 (sic).
- 17 Again, my name is Jatavia Ruffin from the
- Office of Procurement and Support Services, OPASS for
- 19 short. I am here to help you understand the process
- for this procurement. In case there is a need for
- 21 clarification after this meeting, I can be reached at

- 1 410-767-1883. My e-mail address is
- 2 mdh.solicitationquestions@maryland.gov. The Maryland
- 3 Department of Health PHPA WIC Program is seeking a
- 4 Contractor to administer the WIC Program in Prince
- 5 George's County. The Department intends to make a
- 6 single or multiple award as a result of this RFP. See
- 7 RFP Section 4.9 for more information.
- 8 There's a sign-sheet available for you. It
- 9 is very important that everyone sign in, so if there is
- 10 a need to contact you as a result of this meeting we
- will be able to do so more easily. Feel free to leave
- 12 your business cards with us as well.
- As you know, the Contract resulting from this
- solicitation will be in effect for five years,
- beginning on or about September 23rd, 2018 with no
- options. Carefully review Section 3, General
- 17 Information, beginning with page 19 of the RFP. Also,
- 18 please review Section 1, Offeror Minimum
- 19 Oualifications. The are as follows:
- 20 1.1, Minimum Qualifications. The Offeror
- 21 must provide proof with its Proposal that the following

- 1 Minimum Qualifications have been met. The Offeror
- 2 shall be a non-profit organization; have, within the
- 3 past five years, at least two years of experience
- 4 administering multiple health or human services
- 5 programs, such as social service programs, nutrition
- 6 programs, health care providers and facilities,
- 7 prevention and wellness programs, or public health and
- 8 safety programs. The Offeror shall have administered
- 9 the health service program concurrently at multiple
- 10 physical locations for at least two years within the
- 11 past five years.
- 12 Required Proof. To evidence that an Offeror
- 13 satisfies the Minimum Qualifications listed in Section
- 14 1.1, the Offeror shall provide the following with its
- Proposal: a copy of an IRS tax exemption letter
- 16 stating that the Offeror is a non-profit organization;
- a reference from each program that it has administered
- from the past five years able to attest to the
- 19 Offeror's experience in administering multiple health
- 20 service programs concurrently at multiple physical
- 21 locations at least two years within the past five

- 1 years.
- 2 Manner of Proof Submission. Evidence that
- 3 Minimum Qualifications have been satisfied should be
- 4 provided as Tab D, see Section 5.4.2.5, and references
- 5 should include the information required under Tab H,
- 6 Section 5.4.2.9.
- 7 The RFP and all subsequent documentation
- 8 regarding this solicitation will be posted on eMaryland
- 9 Marketplace, which is www.emaryland.buyspeed.com/bso
- 10 (sic), and Maryland Department of Health,
- 11 ww.mhmh.maryland.gov/opass/sitepage/home (sic). Please
- 12 remember that in order to receive a Contract award a
- vendor must register on eMaryland Marketplace.
- 14 Registration is free. Review Subsection 4.2 for
- details. I would like to stress to everyone today that
- when we get to the question and answer portion of this
- meeting, we ask that everyone who asked the question
- will also submit the same question to the Department in
- 19 writing for clarity purposes. The Q and A along with
- the minutes and other documents will be posted on
- 21 eMaryland and Maryland Department of Health websites as

- 1 quickly as possible. Carefully review Subsection 4.3,
- 2 Questions, on page 30, regarding how to submit
- 3 questions subsequent to this Pre-proposal Conference.
- 4 Questions to the Procurement Officer, Dana
- 5 Dembrow, with a copy to the Contract Monitor, Robert
- 6 Bruce, shall be submitted via Maryland Department of
- 7 Health-dot-solicitation questions at maryland.gov.
- 8 Questions should be submitted no later than five days
- 9 prior to the Proposal due date. The Procurement
- 10 Officer, based on availability of time to research and
- 11 communicate an answer, shall decide whether an answer
- can be given before the Proposal date, so try to get
- 13 any questions done as soon as possible. Subsection
- 4.23, page 35, is regarding payment by electronic funds
- 15 transfer. Carefully review the clause. By submitting
- a response to this solicitation, the Offeror agrees to
- accept payment by electronic transfer, EFT, unless the
- 18 State Comptroller's Office grants an exemption.
- 19 Payment by EFT is mandatory for Contracts exceeding
- 20 200,000. This section goes into detail on how to
- 21 register or request an exemption.

- Points to emphasize. The procurement method
- 2 used for this solicitation is Competitive Sealed
- 3 Proposals. There are several steps involving --
- 4 involved in this method, so your attention to this
- 5 solicitation document is crucial to the successful
- 6 submission of your Proposal. The Scope of Work,
- 7 Background and Purpose is listed in Section 2,
- 8 Subsection 2.2, on page 9. This subsection gives an
- 9 outline of the responsibilities of the Contractor. The
- 10 program, in its overview, will go over specific
- 11 requirements listed in this section. The Scope of Work
- 12 requirements listed in Section 2, Subsection 2.3,
- begins on page 9. This is the meat of the solicitation
- 14 that will give you a clear understanding of what the
- Department expects of the successful Offeror and the
- 16 provision of the services.
- 17 Proposal Format. Offerors are required to
- submit their responses to the RFP in two parts.
- 19 Section 5, Proposal Format, beginning on page 40
- 20 clearly lists all submission requirements. Your
- 21 Proposals shall be submitted in separate volumes:

- 1 Volume I, Technical Proposal, separately sealed; Volume
- 2 II, Financial Proposal, separately sealed. Subsection
- 3 5.2, Proposals, page 40, Volume I, Technical Proposal,
- 4 lists all the documents and information required with
- 5 the Technical Proposal. A zero percent MBE/VSBE goal
- 6 has been established for the Contract resulting from
- 7 this RFP. The following number of Technical Proposals
- 8 are required: (1) original executed Technical Proposal
- 9 and all supporting material, marked and sealed; (2)
- 10 five duplicate copies of the above, separate, marked
- 11 and sealed; (3) an electronic version of the Technical
- 12 Proposal in Microsoft Word format, Version 2007 or
- 13 greater; (4) the Technical Proposal in searchable Adobe
- .pdf format; and (5) a second searchable .pdf -- Adobe
- .pdf copy of the Technical Proposal redacted in
- 16 accordance with confidential and/or proprietary
- information removed. See Section 5.2.3.
- 18 Within five days of being -- within five days
- of being notified of its recommendation of award, the
- 20 Offeror must complete and submit the Contract Affidavit
- 21 set forth in Attachment C. If there is a question of

- 1 who your Resident Agent is, please call the State's
- 2 Corporate Charter Division at 410-767-1330. The office
- 3 is located at 301 West Preston Street. Please note
- 4 that the Contract shall not become effective until the
- 5 Contract Affidavit is signed and returned after
- 6 official notification. To simplify the submission,
- 7 Subsection 5.4, Technical Proposal, on page 41 shows
- 8 where documents and information should be included in
- 9 the Technical Proposal. Section 5.5, Volume II,
- 10 Financial Proposal, page 47. Under separate sealed
- 11 cover from the Technical Proposal, and fully identified
- 12 in the format identified in Section 5.2, Proposals, the
- Offeror shall submit only one unbound copy, four
- 14 unbound hard copies, and one electronic version, CD or
- DVD, in MS Word of the Financial Proposal. The
- 16 Evaluation Committee, Evaluation Criteria, and
- 17 Selection Procedure are outlined in Section 6.
- 18 Beginning on page eight, the Proposal will be evaluated
- 19 by a committee organization for the purpose -- for that
- 20 purpose and will be -- and will be based on the
- 21 criteria set forth in the RFP. Okay?

1	MR.	SHIRD:	Okay.
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- 2 MS. RUFFIN: Okay. I thought I was doing
- 3 something wrong. I could feel you looking at me. The
- 4 Technical Criteria listed in descending order of
- 5 importance can be found in Subsection 6.2, page 48,
- 6 within the Financial Criteria listed on Subsection 6.3,
- 7 page 49. The Selection Procedure is highlighted in
- 8 Subsection 6.5, page 50. As noted, the Contract will
- 9 be awarded to the responsible Offeror that submitted
- 10 the Proposal determined to be the most advantageous to
- 11 the State. In making this most advantageous Proposal
- 12 determination, technical factors will receive greater
- 13 weight than financial factors.
- 14 MR. SHIRD: Vern Shird, Maryland WIC Program.
- 15 I'm just going to chime in regarding the Financial
- Proposal Evaluation Criteria. There is no Financial
- 17 Proposal required for this RFP and no Financial
- 18 Criteria are part of the evaluation of this Proposal.
- 19 MS. RUFFIN: Thank you. Documents required
- 20 upon notice of recommendation for Contract Award is
- 21 listed in Section 6.6, page 51. Other than composing

- 1 your Technical Proposal, the most important matter is
- 2 to get your Proposal to us by the date, time, and
- 3 location listed. Your Proposals are due no later than
- 4 Monday, March 12th, 2018 at two o'clock p.m. local
- 5 time. The address for receipt of Proposal is listed on
- 6 the Key Information Summary Sheet, page three, Roman
- 7 numeral iii. No Proposals will be accepted after two
- 8 p.m. Please note that the Proposals come to Maryland
- 9 Department of Health headquarters at 201 West Preston
- 10 Street to my attention, Room 416. Please address your
- 11 Proposal packages to the same address listed. The
- three acceptable means of delivering Proposals are --
- see Subsection 5.3, Delivery -- (1) the U.S. Postal
- 14 Service; (2) hand-delivered by Offeror, ask for
- 15 receipt; (3) hand-delivered by commercial carrier, ask
- 16 for receipt.
- 17 Please remember that after this Pre-proposal
- 18 Conference, prospective vendors -- prospective Offerors
- may have questions answered that may help them
- 20 understand the RFP, et cetera. Just keep in mind that
- 21 the answers to your questions, if they are significant

- in nature, shall be posted on eMaryland and Maryland
- 2 Department of Health websites. Therefore, please allow
- 3 sufficient time for this to occur. If there are any
- 4 questions, please let me know at this time. Anything
- 5 anybody would like to add?
- 6 MS. ROYER: Mary Royer. The Contract Monitor
- 7 is no longer Robert Bruce.
- 8 MS. RUFFIN: Do you have the -- is she it?
- 9 MS. ROYER: Yeah.
- 10 MS. RUFFIN: Okay. So correction on that.
- 11 Okay. So questions to the Program -- questions to the
- 12 Procurement Officer, Dana Dembrow, with a copy to the
- 13 Contract Monitor, Mary Royer, shall be submitted via
- 14 Maryland Department of Health, solicitation questions
- 15 at maryland.gov. Thank you. Anything else? And as
- 16 Vern stated, there is no Financial Proposal. You have
- 17 a question?
- 18 MS. HALL: I do, but I don't if it's relevant
- 19 in this conversation. So we're an incumbent WIC
- office, Greater Baden. The question is, would we apply
- 21 if we want to expand services? Would we do that under

- 1 this Proposal?
- MS. ROYER: You could list, if you're -- if
- 3 you know where the clients would be under the Proposal,
- 4 but it wouldn't change the original, initial funding --
- 5 MS. HALL: Okay.
- 6 MS. ROYER: -- because that would be
- 7 (indiscernible) participation and the yearly award.
- 8 MS. HALL: Okay.
- 9 MS. ROYER: And so if you were going to add
- 10 that in, just put it as like a -- like a future
- 11 possibility type thing.
- MS. HALL: Okay.
- 13 MS. RUFFIN: Okay. If there aren't any
- 14 additional questions, comments, parting desires, we're
- 15 going to conclude. Thank you for coming. We
- 16 appreciate it. So we'll be adjourning at -- what time
- do you have --
- 18 MR. SHIRD: 1:20.
- 19 MS. RUFFIN: -- 1:22 -- 1:20.
- 20 (Whereupon, at 1:2 p.m., the Pre-proposal
- 21 Conference was adjourned.)

CERTIFICATE OF NOTARY

I, Deborah B. Gauthier, Notary Public, before whom the foregoing testimony was taken, do hereby certify that the witness was duly sworn by me; that said testimony is a true record of the testimony given by said witness; that I am neither counsel for, related to, nor employed by any of the parties to this action, nor financially or otherwise interested in the outcome of the action; and that the testimony was reduced to typewriting by me or under my direction.

This certification is expressly withdrawn upon the disassembly or photocopying of the foregoing transcript, including exhibits, unless disassembly or photocopying is done under the auspices of Hunt Reporting Company, and the signature and original seal is attached thereto.

DEBORAH B. GAUTHIER, Notary Public in and for the State of Maryland

My Commission Expires:

October 17, 2019