

# Frequently Asked Questions

## 1) Why is there a new site?

The Maryland State Health Improvement Process (SHIP) is transitioning to a new website platform for an enhanced user experience. As a result, the Trilogy Network of Care website had to be turned off before our new website could be created. This site, in conjunction with the Office of Information Technology, will provide SHIP data and updates until the new website is finalized. SHIP data will also be housed in Maryland Open Data Portal (ODP) which offers machine-readable, public health data that is easy to find, accessible, and usable. ODP will provide an enhanced user experience including access to the latest public health data, data visualizations, and other valuable functions.

## 2) Where is the data coming from?

SHIP data sources have not changed from the previous SHIP site. SHIP data comes from many different data sources within Maryland. For more information about where the data for each measure comes from, please review the corresponding data details.

## 3) What are data details?

The data details have not changed from the previous SHIP site. The data details give detailed information on each SHIP measure. Information on the data source, calculation, censoring threshold, and changes in methodology for a measure are included in the data details.

## 4) Where are the data details?

Each measure has the corresponding data details provided. You may find data details by clicking on the measure of interest, then downloading the attached corresponding PDF.

## 5) Is past years' data still available?

All the past years' SHIP data is available on Maryland Open Data Portal.

## 6) Is Trilogy Network of Care site still available?

Unfortunately, there is no longer a Trilogy Network of Care website for SHIP.

## 7) How do I access the data?

You can access all data by following the link attached to each measure. From this link, you will be directed to Maryland Open Data Portal.

## 8) What can Open Data Portal do?

For information on what the Maryland Open Data Portal can do, including how to create data visualization, [follow this link](#). To learn more about navigating a dataset in Maryland Open Data Portal, [click here](#).

## 9) Can I get data by county?

Yes, Maryland Open Data Portal can still provide you with county-level data. To, [click here](#).

## 10) Can I still make data requests? How?

Yes, you can still make data requests. To make a data request, please send an email to [mdh.marylandship@maryland.gov](mailto:mdh.marylandship@maryland.gov) with the requested data and any format you may need for the request.

For more information on how to use Maryland Open Data Portal, please see the open data portal [user guide found here](#), or follow this link: <https://opendata.maryland.gov/Administrative/Getting-Started-with-the-Open-Data-Portal/bmzv-44bd>

Don't see your question? Please email [mdh.marylandship@maryland.gov](mailto:mdh.marylandship@maryland.gov).