# SAMPLE Title X Grantee Compliance Plan for 2019 Title X Regulations

## Assurance and Action Plan Documenting Steps to Come Into Compliance – due August 19, 2019

To demonstrate good-faith efforts to comply with the Final Rule, the U.S. Department of Health and Human Services, Office of Population Affairs (OPA) expects all Title X grantees to complete the following:

• Assurance and Action Plan Documenting Steps to Come Into Compliance – **Due by August 19, 2019** 

To support grantees in fulfilling this request, this document provides sample language for the assurance, action plan, statement, and supporting evidence. The written statements, planned action steps, completed action steps, and supporting evidence/documentation listed in this document are merely examples. They do not reflect an exhaustive list of statements, actions, and documentation that grantees may provide to demonstrate good-faith efforts to comply with the Final Rule.

OPA does not plan to not use any rigid formula to assess compliance with the Final Rule and recognizes that compliance by each grantee warrants particularized evaluation. Accordingly, OPA plans to make an individualized determination in each case. While the statements, actions, and documentation set out in this document are examples of good-faith efforts that may be relevant in evaluating compliance with the Final Rule, they are not meant to be either a checklist or a formula for compliance. And, in any particular case, the examples may not all be relevant, and others may be more salient given the particular facts at issue. A grantee can use an alternative approach to demonstrating compliance if it satisfies the requirements of the Title X statutes and the Final Rule; if you want to discuss an alternative approach, please contact your HHS Project Officer.

## MARYLAND LOCAL HEALTH DEPARTMENT – BILLING MANUAL 2020

## Use of this sample document is optional, and is not a requirement of the Final Rule or any other Federal statute.

## 1. Assurance and Action Plan Documenting Steps to Come Into Compliance – Due by August 19, 2019

Grantees must submit:

- A written assurance stating that the project does not support abortion or provide abortion or abortion-related services and does not include abortion as a method of family planning.
- An *action plan* describing the steps they will take to come into compliance with all aspects of the Final Rule.
- The action plan must be submitted as a Grant Note in Grantsolutions, and an email must be sent to the Project Officer indicating that the plan has been submitted.

### Sample Written Assurance

This written assurance attests that the Title-X funded project, *[enter name of project]*, does not provide abortion and does not include abortion as a method of family planning, and will comply with each of the requirements in 42 CFR §§ 59.13 through 59.16.

Authorizing Official	 Date	-
Project Director	 Date	

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## Sample Action Plan Documenting Steps to Come Into Compliance

This action plan describes the steps that the Title-X funded project, [enter name of project], will take to come into compliance with all aspects of the Final Rule.

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Prohibits the use of Title X funds to perform, promote, refer for, or support abortion as a method of family planning. "A Title X project may not perform, promote, refer for, or support abortion as a method of family planning." (42 CFR 59.14(a).	<ol> <li>Example action steps:         <ol> <li>Update referral policies to prohibit referral for abortion as a method of family planning; referral for abortion is permitted in cases of medical emergencies or when pregnancy resulted from rape or incest.</li> <li>Conduct staff training about referral practices including prohibition of abortion referrals.</li> <li>Create a resource list of local post-conception care providers, including social services, adoption agencies, and licensed, qualified comprehensive primary health care providers (including providers of prenatal care), which does not specify services provided and may include providers that offer abortion services.</li> <li>Create a sample script for clinical service providers (CSPs) when distributing provider resource list: e.g., "This is a list of providers who serve pregnant women. Reach out to these providers to learn about the services they provide."</li> <li>Create a sample script for front desk staff for clients who call seeking abortion referral e.g., "Although abortion falls outside the scope of our program under federal law, I can provide you a list of providers to learn about the services to learn about the serve pregnant women, and you can reach out to these providers to learn about the services to learn about the services to providers law, I can provide, "</li> </ol></li></ol>
Permits, but no longer requires, nondirective pregnancy	Example action steps:

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counseling, including nondirective counseling on abortion by physicians or advanced practice providers. "The Title X provider may also choose to provide the following counseling and/or informationNondirective pregnancy counseling, when provided by physicians or advanced practice providers" (42 CFR 59.14(b)(1)(i).	<ol> <li>Update counseling policies and procedures to specify which staff can provide nondirective counseling, in accordance with the 2019 Regulations</li> <li>Update personnel policies and staff training to include conscience protections for project personnel who do not want to provide nondirective pregnancy counseling, or who do not want to provide nondirective counseling on a particular option.</li> <li>Conduct staff training regarding changes to counseling policies and procedures as needed.</li> </ol>
Requires referrals for those conditions deemed medically necessary. "Because Title X funds are intended only for family planning, once a client served by Title X project is medically verified as pregnant, she shall be referred to a health care provider for medically necessary prenatal health care. (42 CFR 59.14(b)(1). "In cases in which emergency care is required, the Title X project shall only be required to refer the client immediately to an appropriate provider of medical services needed to address the emergency." (42 CFR 59.14(b)(2).	<ul> <li>Example action steps:</li> <li>1. Update referral policies to require referrals in cases of medical necessity, including for prenatal care for pregnant women.</li> <li>2. Conduct staff training about referral practices including provision of prenatal care referrals for pregnant women.</li> <li>3. If prenatal services are not offered onsite, consider establishing a contractual relationship with a comprehensive primary health care provider who offers prenatal care.</li> </ul>
Provides for clear financial (by September 18, 2019) and physical separation (by March 4, 2020) between Title X and non-Title X activities, reducing any confusion on the part of Title X clinics and the public about permissible Title X activities.	<ul> <li>Example action steps:</li> <li>1. Conduct review of current financial practices.</li> <li>2. Determine which sites, if any, need support in improving financial separation practices to be in full compliance with 2019 Regulations.</li> </ul>
"A Title X project must be organized so that it is physically and	3. Determine which sites, if any, will require physical separation due

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financially separate, as determined in accordance with the review established in this section, from activities which are prohibited under section 1008 of the Act and §§ 59.13, 59.14, and 59.16 of these regulations from inclusion in the Title X program. In order to be physically and financially separate, a Title X project must have an objective integrity and independence from prohibited activities. Mere bookkeeping separation of Title X funds from other monies is not sufficient. The Secretary will determine whether such objective integrity and independence exist based on a review of facts and circumstances." (42 CFR 59.15)	<ul> <li>to co-location of Title X services and abortion services.</li> <li>4. Meet with site directors to discuss strategies for physical separation to be completed before March 4, 2020.</li> <li>5. Work with sites on an individual basis to implement financial separation plans by September 18, 2019 and physical separation plans by March 4, 2020.</li> </ul>	
Improve transparency by requiring grantees to describe subrecipients and referral partnerships "Ensure transparency in the delivery of services by reporting the following information in grant applications and all required reports: Detailed description of the extent of the collaboration with subrecipients, referral agencies, and any individuals providing referral services, in order to demonstrate a seamless continuum of care for clients" (42 CFR 59.5(a)(13)(ii)).	<ul> <li>Example action steps:</li> <li>1. Continue to collect and report to OPA information about subrecipients including location and services provided.</li> <li>2. Update subrecipient contract language to request formal MOUs with referral partners.</li> </ul>	
Increased accountability, ensuring that grant recipients and their subrecipients understand permissible and impermissible activities under the Title X program. "Ensure transparency in the delivery of services by reporting the following information in grant applications and all required reports: Clear explanation of how the grantee will ensure adequate oversight and accountability for quality and	<ul> <li>Example action steps:</li> <li>1. Conduct and document staff/subrecipient training about the 2019 Title X Regulations.</li> <li>2. Provide plan for program reviews of subrecipients using updated program monitoring tool.</li> </ul>	

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effectiveness of outcomes among subrecipients." (42 CFR 59.5(a)(13)(iii)).	
Ensures compliance with state reporting laws and consistency of care for women and children who visit Title X clinics and are victims of child abuse, child molestation, sexual abuse, rape, incest, intimate partner violence or human trafficking; including determining the age of any minor client or of the minor client's sexual partner(s).	<ul> <li>Example action steps:</li> <li>1. Update policies to require annual training on mandatory reporting laws.</li> <li>2. Update staff training plan to include annual training on mandatory reporting laws and determining the age of a minor client or of a minor client's sexual partner(s).</li> <li>3. Conduct and document annual training for all staff about state</li> </ul>
<ul> <li>"(a)Title X projects shall comply with all State and local laws requiring notification or reporting of child abuse, child molestation, sexual abuse, rape, incest, intimate partner violence or human trafficking (collectively, "State notification laws").</li> <li>(b) A project may not receive funds under this subpart unless it provides appropriate documentation or other assurance satisfactory to the Secretary that it: <ul> <li>(1) Has in place and implements a plan to comply with State notification laws. Such plan shall include, at a minimum, policies and procedures that include:</li> <li>(i) A summary of obligations of the project or organizations and individuals carrying out the project under State notification laws, including any obligation to inquire about or determine the age of a minor client or of a minor client's sexual partner(s)</li> <li>(ii) Timely and adequate annual training of all individuals (whether or not they are employees) serving clients for, or on behalf of, the project regarding State notification laws; policies and procedures of the Title X project and/or provider with respect to notification</li> </ul> </li> </ul>	mandatory reporting laws (could use available FPNTC mandatory reporting training resources).

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and reporting of child abuse, child molestation, sexual abuse, rape, incest, intimate partner violence and human trafficking; appropriate interventions, strategies, and referrals to improve the safety and current situation of the patient; and compliance with State notification laws." (42 CFR 59.17(a)(b)(1)(i)(ii))	
Requires that minors be counseled on how to resist coercion to engage in sexual activity. "(b) A project may not receive funds under this subpart unless it provides appropriate documentation or other assurance satisfactory to the Secretary that it: (1) Has in place and implements a plan to comply with State notification laws. Such plan shall include, at a minimum, policies and procedures that include: (iii) Protocols to ensure that every minor who presents for treatment is provided counseling on how to resist attempts to coerce them into engaging in sexual activities;" (42 CFR 59.17(b)(1)(iii))	<ul> <li>Example action steps:</li> <li>1. Update policies to require annual training on how to counsel minors to resist sexual coercion.</li> <li>2. Update staff training plan to include annual training on how to counsel minors to resist sexual coercion.</li> <li>3. Conduct and document training with clinical service providers and other project staff on how to counsel minors to resist sexual coercion.</li> </ul>
Requires screening for victimization of minors who present with a sexually transmitted disease or pregnancy (based on individual state laws) "(iv) Commitment to conduct a preliminary screening of any minor who presents with a sexually transmitted disease (STD), pregnancy, or any suspicion of abuse, in order to rule out victimization of a minor" (42 CFR 59.17(b)(1)(iv))	<ul> <li>Example action steps:</li> <li>1. Update policies to require annual training on how to screen minors for victimization</li> <li>2. Update staff training plan to include annual training on how to screen minors for victimization</li> <li>3. Conduct and document training with clinical service providers and other appropriate project personnel on how to screen minors for victimization.</li> </ul>

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Requires documentation of requirements listed in 59.17 "(2) Maintains records to demonstrate compliance with each of the requirements set forth in paragraph (b)(1) of this section, including which: (i) Indicate the age of minor clients; (ii) Indicate the age of the minor client's sexual partners if such age is an element of a State notification law under which a report is required; and (iii) Document each notification or report made pursuant to such State notification laws." (42 CFR 59.17(b)(2))	<ul> <li>Example action steps:</li> <li>1. Update policies to require documentation of requirements listed in 59.17</li> <li>2. Train staff on appropriate documentation</li> <li>3. Use EHR field to document that the clinical service provider and/or designated staff discussed avoiding sexual coercion with the minor client, age of minor client, age of minor client's sexual partner(s) if required by state law, and if the situation required a mandatory report per state law.</li> <li>4. Provide sample client record documentation for each of these requirements</li> </ul>	
Requires meaningful encouragement of parent/child communication in family planning decisions, and requires documentation of such encouragement. "Each project supported under this part mustEncourage family participation in the decision to seek family planning services; and, with respect to each minor patient, ensure that the records maintained document the specific actions taken to encourage such family participation (or the specific reason why such participation was not encouraged)." (42 CFR 59.5(a)(14)). "documentation of such encouragement is not to be required if the Title X provider has documented in the medical record: (i) That it suspects the minor to be the victim of child abuse or incest; and (ii) That it has, consistent with, and if permitted or required by,	<ul> <li>Example action steps:</li> <li>1. Conduct and document training with clinical service providers and other appropriate project personnel about how to encourage family participation.</li> <li>2. Create sample script for clinical service providers and other appropriate project personnel e.g., "It can be helpful to have a trusted adult that you can talk to about things like dating, relationships, and pregnancy prevention. These topics can be challenging and sometimes confusing. Having someone you can talk to can be really helpful."</li> <li>3. Use EHR field to document that the clinical service provider and/or other appropriate project personnel discussed family participation with the adolescent client.</li> <li>4. Provide sample documentation of progress notes for documenting counseling about family participation and documentation for why counseling was not provided, if</li> </ul>	

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applicable State or local law, reported the situation to the relevant authorities." (42 CFR 59.2(1)(i)(ii))	applicable.
Permits those unable to obtain employer-sponsored insurance coverage for certain contraceptive services due to their employer's religious beliefs or moral conviction to be considered for Title X services. "For the purposes of considering payment for contraceptive services only, where a women has health insurance coverage through an employer that does not provide the contraceptive services sought by the woman because the employer has a sincerely held religious or moral objection to providing such coverage, the project director may consider her insurance coverage status as a good reason why she is unable to pay for contraceptive services. In making that determination, the project director must also consider other circumstances affecting her ability to pay, such as her total income." (42 CFR 59.2(2))	<ul> <li><i>Example action steps:</i></li> <li>1. Update policy to permit those unable to obtain employer-sponsored insurance coverage for certain contraceptive services due to their employer's religious beliefs or moral conviction to be considered for Title X services.</li> <li>2. Conduct and document staff training on updated policy.</li> </ul>