

## FIS Claim Rejection Messages

## **UB 04 CLAIM FORM: REQUIRED FIELDS**

Field Number	Field Name in Table/File	FIS Rejection Message	
1	Name	Missing provider name	
1	Address	Missing provider address	
1	City	Missing provider city	
1	ST	Missing provider state	
1	Zip	Missing provider zip	
4	TOB	Missing type of bill	
5	Fed Tax No.	Missing federal tax number	
6	Statement Covers Period From	Missing service start date	
6	Statement Covers Period Through	Missing service end date	
8a	Patient Last Name	Missing patient last name	
8b	Patient First Name	Missing patient first name	
10	Patient Birthdate	Missing patient date of birth	
12	Admission Date (Situational 1)	Inpatient claim missing admission date	
13	Admission Hr (Situational 1)	Inpatient claim missing admission hour	
14	Admission Type	Missing admission type	
15	Admission SRC	Missing admission source code	
16	Discharge Hour (Situational <sup>2</sup> )	Missing discharge hour	
17	Discharge Stat	Missing discharge status code	
42 (1-22)	Revenue Code	Missing revenue code	
44 (1-22)	HCPCS/Rate/HIPPS (Situational <sup>3</sup> )	Missing HCPCS code	
45 (1-22)	Service Date (Situational 4)	Missing service date	
46 (1-22)	Service Units (Situational 5)	Missing units or days	
47 (1-22)	Service Charges	Missing service charges	
58	Insured's Name	Missing insured's name	
60	Insured's ID	Missing insured's ID	
66	ICD Indicator	Missing ICD indicator	
67 (A-Q)	Diagnosis Code	Missing diagnosis code	
69	Admit Diag (Situational <sup>6</sup> )	Missing admitting diagnosis	
76	Attending Provider	Missing attending provider	

Situational 1: Only required if Type of Bill (field 4) indicates inpatient

Situational <sup>2</sup>: Valid entries are 00 through 23

Situational 4:

If the type of bill (field 4) ends in "1" or "4," then discharge hour is required

If the "begin" and "end" service dates (field 6) are the same, then discharge hour must be later then

admission hour (field 13)

Situational 3: Revenue codes are always required. Some don't have an associated HCPCS code. When HCPCS

code is required, reject claims if missing HCPCS code. Required when type of bill (field 4) indicates outpatient

Situational <sup>5</sup>: If field 6 is span and unit is missing, then claim will be rejected Situational <sup>6</sup>: Reject if missing when Type of Bill (field 4) indicates inpatient





## CMS 1500 CLAIM FORM: REQUIRED FIELDS

Field Number	Field Name in Table/File	FIS Rejection Message
1a	Insured's I.D. Number	Missing patient ID number
2	Patient's Name (LName, FName, MInitial)	Missing patient name
3	Patient's Birth Date (MM, DD, YY)	Missing patient date of birth
4	Insured's Name (LName, FName, MInitial) (Situational 1)	Missing member name
21	ICD Indicator	Missing ICD Indicator
21a	Diagnosis 1	Missing diagnosis code
24a	Service From	Missing service start date
24a	Service To (Situational <sup>2</sup> )	Missing service end date
24b	Place of Service (POS)	Missing place of service
24d	CPT/HCPCS	Missing procedure code
24e	Diag Point (Situational 3)	Missing diagnosis pointer
24f	Charges	Missing line charged amount
24g	Days or Units	Missing units or days
25	SSN or E/N	Missing federal tax ID number
28	Total Charge	Missing total charges
33	Billing Address	Missing provider billing address
33a	Billing NPI	Missing billing provider NPI

Situational 1: Required when Relationship (field 6) is marked as anything other than "Self"

Situational <sup>2</sup>: Required when Days/Units (field 24g) is anything other than 1 Situational <sup>3</sup>: Required when there is more than 1 Diagnosis Code in field 21

## Additional helpful tips:

- DIAGNOSIS CODE: Place the diagnosis code as far left as possible within the box.
- REFERRING PROVIDER: If referring provider is an individual, use Last Name, First Name, and Middle Initial. Middle initial is optional. If referring provider is a facility, provide the facility's full name.
- PATIENT RELATIONSHIP TO INSURED: When insured is different from patient and "Self" has been selected as the relationship, the system will make the insured's name the same as the patient's name.
- INSURED'S ID: This field should contain insured's ID and no additional information.

If you have questions about a specific claim rejection, contact the customer service department based on the member's benefit plan.