SUD Discharge FAQ (90889/HG)

- 1. Does this billing code apply to submitting the OMS discharge information sheet information when the client is not available (typically an unplanned or AMA discharge) or is the billing apply only if both the discharge information sheet and a full OMS is submitted (meaning it would apply only to planned discharges Providers are required to complete the OMS discharge information sheet and a full OMS when the discharge is planned. But, when the client is not available, the provider can submit the abbreviated OMS discharge form along with the OMS discharge information sheet. The code 90889 with modifier HG can be billed in both of these cases. The OMS discharge process should always be completed via the Provider Connect platform. The discharge information sheet and the option of completing the discharge with or without the consumer present are all a part of the electronic process. Completing the OMS interview and the discharge forms are automatically generated once you access the discharge platform.
- Can an OMS discharge be billed for patients whose authorizations were administratively closed by Beacon staff upon patient request, because of patient transfer from one OTP provider to another? No, the OMS discharge code cannot be billed when the authorization is administratively closed. (This is the same rules as applies to MH providers)
- How does the prior OTP provider complete the OMS discharge report after the patient's OMS status becomes "discharged" by Beacon staff?
 Providers cannot complete an OMS discharge if the consumer contacts Beacon's administrative offices and asks to change providers.
- 4. OTPs began entering OMS data as of October 1, 2016. There are many OTP patients actively enrolled in treatment with the same OTP who were previously discharged by that OTP at some point between October 2016 and May 2018. How can OTP providers submit OMS

discharge claims for patients who were previously discharged after 10/01/16, but are currently active?

If the OMS discharge form was completed, then the provider can bill for the OMS discharge.

5. Some of the patients in question #4 may have multiple OMS admissions and discharges with the same OTP. If a patient has multiple discharges and readmissions since October 1, 2016, can the OTP submit multiple OMS discharge claims reflective of each specific treatment episode?

If separate OMS discharge forms were completed for the multiple discharges, the provider can bill for each of the OMS discharges.

6. Several OTPs reported that they did not routinely complete OMS discharges for all patients discharged from the Public Behavioral Health System. These OTPs stated that since an OMS discharge would terminate the existing treatment authorization, and patients frequently return following a brief break in attendance, they did not complete an OMS discharge. Discharge summaries, however, were completed and remain in the patient's medical record. Can OTP providers submit a Discharge Summary from their medical record in order to bill for a prior OMS discharge?

discharge requirements.

- Are providers able to discharge evaluations?
 No, providers are not able to discharge evaluations.
- 8. Can providers upload the discharge report to the client's file? If yes, does that report count as a discharge summary in a client's file or do we need a separate summary? Providers can upload their discharge summary into ProviderConnect, but must also complete the OMS discharge information sheet and the discharge OMS in ProviderConnect in order to bill for this service.
- 9. Related to back billing- how would we handle this for clients for who we may have already submitted discharge information?

If the provider completed the OMS discharge in ProviderConnect, they can bill for the service.

- 10. For back billing- how will this be handled if the authorization for the case is already closed or expired- will Beacon recognize this for payment? Same answer as #9
- 11. If the discharge information/ discharge narrative for client contains the information on the discharge information sheet, should this be back billed or do we have to have and completed OMS at the time of the discharge.

Provider must complete the OMS discharge in ProviderConnect in order to receive reimbursement for this service. See answer to question #1.

12. What is the code for Mental Health OMS discharges? Previously we entered the charge as 90889 and did not receive any reimbursement for this code. The rate of reimbursement is/was \$22.85. It has been a while since we have entered any charges for the discharge, though we continue to complete them when services are discontinued.

The OMS discharge service code for MH providers is 90889. If you are having claims problems with this service code, after you have completed the OMS discharge, please feel free to email Beacon Provider Relations at

marylandproviderrelations@beaconhealthoptions.com with claims examples that we can research for you.

13. How do you discharge OMS patients? Is there a form that needs to be completed or do we have to discharge the authorization through provider connect?
In the consumer's OMS authorization there is an OMS discharge tab.

In the consumer's OMS authorization there is an OMS discharge tab in ProviderConnect – see attachment

14. What is a SUD Discharge? Are private practice/group agencies able to bill for discharge?

Discharges completed by SUD providers (OTPs and Level I outpatient programs) that use the OMS workflow is a SUD OMS Discharge. Private practice/group agencies including individual providers that do not use the OMS authorization process cannot bill for this service.

15. It states that we can bill for discharges in OMS, but later in the letter states that we can bill if we completed a discharge in our medical records.

Providers must complete the OMS discharge in ProviderConnect in order to receive reimbursement for this service

- Am I, as a provider 20 for SUD eligible to use the OMS discharge billing code 90889/HG?
 No, see #14
- 17. Is there anyone that I can talk to about this to be sure I am clear Please review these questions and answers and if you have further questions, please feel free to write to <u>marylandproviderrelations@beaconhealthoptions.com</u>