Priority Partners Explanation of Benefits Notice April 2018

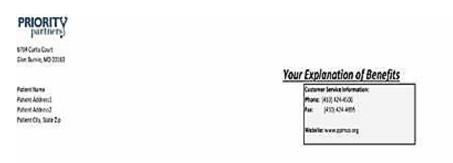


Understanding the Explanation of Benefits (EOB)

This year, Priority Partners members will begin receiving Explanation of Benefits (EOB) statements in the mail. So what is an EOB?

The first thing to know is that an EOB is not a bill. They are not asking for payment. An EOB tells the member what services they received and what their coverage was for the services. It provides information about how much a service cost and how much Priority Partners paid for the service.

This information helps members keep records of the services they have had and helps them understand how those services are covered and paid for. Any time a Priority Partners member receives health care, they will receive an EOB in the mail. If you have any questions about an EOB, please call our Customer Service at 800-654-9728.



The EOBs from Priority Partners will look similar to this:

For more information on your coverage, log into your HealthLink@Hopkins account www.pomco.org THIS IS NOT A BILL. YOU CANNOT BE BILLED FOR THE BALANCE OF ANY COVERED SERVICE

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