

## Patient Portals Benefits and Key Features

### Patients Benefits:

- On-line registration
- Request/schedule an appointment
- Access to medical information
- Access to test /lab results
- Request prescription refills/referrals
- Complete/update demographic/insurance information
- Access to forms and educational material
- Pay outstanding balances

### Streamlines Clinic Operations:

- Reduces incoming phone call volume
- Reduces check-in time - which improves clinic flow
- Ability to send electronic reminder calls
- Ability to send electronic patient statements
- Ability to send patient recall notifications
- Ability to send electronic notices such as closures, etc.