CCU MODERNIZATION PROJECT UPDATE

We would like to take this opportunity to update you on the status of CCU's implementation schedule for the new Debt Collection Information System (DCIS). In order for us to make this a smooth transition into the new system we have important information to share with you.

June 29, 2018 - July 9, 2018

- CCU will transfer and convert accounts from the legacy system to the new system.
- CCU will be operating in a limited capacity and plans to be fully operational on July 9.
- Payments made to CCU between June 29-July 9, 2018 will not reflect on your account until after July 9, 2018.
- The new IVR Phone number
 - Coming Soon
- The new site for Web Payments will be effective July 9, 2018.
 - o www.velocitypayment.com/vbills/bankofamerica/mdccu/login.go
 - o See below for the new CCU Web Payments home screen.
- For questions regarding immediate service and/or your CCU Debtor or Account number call 410-767-1220 or email ask.ccu@maryland.gov

We appreciate your cooperation and support during this time of transition for the CCU.



Please be advised that all payments received after 7:30 PM EST M-F will be processed on the following business day.

* Indicates required field



Welcome to the State of Maryland Central Collection Unit Online Payment System. This system allows you to pay your bills online. Please register with this system by entering your CCU Debtor Number, CCU Account Number and Debtor Date of Birth or login using the username and password previously created.

Please call 1-888-248-0345 if you need further assistance.