

<https://www.uhcprovider.com/en/resource-library/news/Novel-Coronavirus-COVID-19.html?cid=em-providernews-1-20-0604-may20>





 MEMBERS
  FIND DR.
  LINK
  NEW USER
  SIGN IN

Resources for physicians, administrators and healthcare professionals

 | [Resource Library](#) | [News](#) | [COVID-19 Information & Resources](#)

 Print



May 29, 2020

### COVID-19 End Date and Billing Guidance

Keep track of which temporary measures are expiring and which are being extended with our [Summary of COVID-19 Dates by Program](#) guide. When it's time to submit a claim, check our [COVID-19 Provider Billing Guidance](#) reference guide.

## COVID-19 Information & Resources

Last update: June 2, 2020, 2:45 p.m. CDT

During the COVID-19 national public health emergency, we're working to provide resources and streamline processes so that you can focus on delivering care. This site outlines updates specific to COVID-19 as well as information on any changes to our standard business protocols. For easy access, here are the most frequently requested topics:

### To Help Manage Your Business

- [Acceleration of Claim Payments](#)
- [Extension of Timely Filing Limits](#)
- [CARES Act Information](#)
- [Provisional Credentialing](#)
- [Requirements to Practice in a New Location](#)
- [Changes to Prior Authorization Requirements](#)
- [Updates on Delayed Programs and Policies](#)

### As You Work With Patients

- [Expanded Telehealth Access and Reimbursement](#)
- [Telehealth Coding Guide](#)
- [Member Cost-Share Waivers](#)
- [Assistance with Patient Discharge Planning](#)
- [Easier Access to DME and Supplies](#)
- [Suspension of HouseCalls/Optom at Home](#)

### Telehealth Services

Updated 6/16/2020 – 10:00 a.m. CDT

Expanded policies around telehealth services make it easier for patients to connect with their health care provider.

[Updated Policies](#)

### Testing, Treatment, Coding & Reimbursement

Updated 6/18/2020 – 4:30 p.m. CDT

Information to help you with billing for COVID-19 services and to understand reimbursement levels.

[Updated Codes and Policies](#)

### Prior Authorization & Ongoing Patient Care

Updated 6/17/2020 – 9:55 a.m. CDT

Updates to UnitedHealthcare policies and processes that will help reduce administrative burdens and help patients access care.

[Updated Information](#)

### Credentialing & Contracting

Updated 6/15/2020 – 9:15 a.m. CDT

Interim processes will help care providers go through the credentialing and contracting process quickly.

[Updated Processes](#)

### Practice Administration

Updated 6/15/2020 – 1:10 p.m. CDT

Administrative updates related to the COVID-19 national public health emergency and information on self-service tools.

[More Information](#)

### Member Coverage

We're expanding access to care, support and resources to help our members navigate through this unprecedented time.

[Member FAQ](#)

### Disclaimer:

The benefits and processes described on this website apply pursuant to federal requirements and UnitedHealthcare national policy during the national public health emergency period. Additional benefits or limitations may apply in some states and under some plans during this time.

We will adjudicate benefits in accordance with the member's health plan.

Medicaid Providers: UnitedHealthcare will reimburse out-of-network providers for COVID-19 testing-related visits and COVID-19 related treatment or services

ROSEN, SAPPERSTEIN & FRIEDLANDER, LLC

405 York Road, Towson, MD 21204 • Phone: 410.581.0800 • Fax: 410.581.2268 • Email: [info@rsandf.com](mailto:info@rsandf.com) • [www.rsandf.com](http://www.rsandf.com)

BALTIMORE • ANNAPOLIS • COLUMBIA • DELRAY BEACH (FL)